EN

CLAUDIA RUIZ: Good morning, good afternoon, and good evening to everyone. Welcome to the ALAC Subcommittee on Outreach and Engagement call on Wednesday, the 28th of April, 2021, at 17:00 UTC.

On the call today on the English channel we have Daniel Nanghaka, Abdel [inaudible], Alfredo Calderon, Ali AlMeshal, Bram Fudzulani, Cheryl Langdon-Orr, Eduardo Diaz, Isaac Maposa, Maureen Hilyard, Natalia Filina, Roberto Gaetano, Sarah Kiden, Vernatius Ezeama, and [Dahar Helsign].

On then Spanish channel, we have Lilian Ivette De Luque and Alberto Soto.

We have received apologies from Olivier Crepin-Leblond and Sebastien Bachollet.

From staff, we have Heidi Ullrich, Siranush Vardanyan, Deborah Escalera, Adam Peake, and myself, Claudia Ruiz, on call management.

We have Spanish interpretation on today's call. Our interpreters are Lilian and Marina.

We also have real-time transcribing on today's call, and I have just put a link in the chat so you all call follow along. A friendly reminder to please keep your microphones when not speaking to prevent any background noise and to please state your name when taking the floor for the transcription purposes and also the so the interpreters can identify you on the other language channels.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

Thank you all very much. With this, I turn the call over to you, Daniel.

DANIEL NANGHAKA: Thank you very much for that. Good morning, good afternoon, and good evening in all your respective locations. I hope you're keeping safe and sound, especially during this challenging, [relaxing] pandemic times. I'm so happy to convene this call once again for outreach and engagement and also to welcome you back from ICANN70, which was quite a great and interesting ICANN70.

With that, I'd also like to put in some key remarks, is that we had a transitional leadership in that based on the location of the ICANN meeting, the respective liaison of that region takes over the preparations and outreach and engagement activities that will be taking place during the respective ICANN meetings.

With this, I'm going to announce that we shall be having a leadership transition from LACRALO to EURALO.

With that, I would like to give many thanks to Lilian Ivette who chaired the whole outreach and engagement during ICANN70, as you'll be handing it over to Natalia from EURALO, who will be running the show this time.

With that, allow me to give the floor to Lilian, who can be able to give us an update on what transpired during ICANN70 and the social media activities. Lilian, please, you have the floor.

CLAUDIA RUIZ: Apologies for the delay. One moment while we connect with Lilian.

LILIAN IVETTE DE LUQUE: Hello, everybody. I'm here. Can you hear me?

CLAUDIA RUIZ: Hi, Lilian. Yes, we can hear you.

LILIAN IVETTE DE LUQUE: Good evening, good morning, good afternoon, or good morning, good evening, good afternoon. First of all, I would like to thank you for the opportunity of having taken the leadership for the Latin American and Caribbean region for the Social Media Working Group and this transition in outreach and engagement.

Many actions have been brought forward because we have already considered that the Social Media Working Group has been a great support and reached many of the goals of the Outreach and Engagement Subcommittee any time that outreach is important to disseminating to the At-Large community. That is why we have designed a series of activities, some of which were traditionally engaged into always looking at the main objective of driving the involvement of the whole At-Large community in ICANN70's activities, as well as luring new members to our community. That is why we are trying to get people engaged in NextGen in the Latin American and Caribbean region. And the regular Fellowship people. There was quite a good acceptance of these activities that they were actively involved in. I would like to take

advantage of this session to thank especially Siranush and Deborah for their support.

Prior to ICANN70, there were webinars held for the best use of social media. We had a chance to make our own to disseminate the Facebook frames, etc. Also, we expected leaders from the Latin American region, from the At-Large community, from NARALO, LACRALO, and some people from EURALO from the Caribbean islands, such as Guadeloupe, to put together a video promoting and enticing people to register with ICANN70 and letting them know of the At-Large issues. We had the traditional Twitter competition. We also had Facebook competitions. There was something really emotional—out Twitter wall—which was quite innovative. We worked really close with activities LACRALO engaged in its general assembly, such as its roundtable to promote it, and also its social activity.

In conclusion, I can say it was a great experience and we expect it will entail a higher number of people participating in future ICANN meetings. One of our objectives was for the Latin American and the Caribbean to be more closely linked and engaged in At-Large and our activities, and I believe that the goal was actually met. I can only welcome our new leadership, Natalia Filina from EURALO, for ICANN 70, and I wish her the best of success. She can count on all regional vice chairs to provide support in the preparation and execution of activities already put forward in the draft document that will be shared momentarily. I would like to thank everybody in the regional leadership rotation. I believe it promotes the belonging of the region. It is more dynamic, and we can understand the same language, speak the same language, and be on the same page of all ICANN regions. We can

understand each other better and be more active and to make things more fruitful.

Thank you all very much. It has been quite a hard time we've been involved in. Our leadership has been immersed 100%. All the vice chairs had to lead through virtual media. This pandemic has left a big impact on learning. My regards to all of you. Thank you for your attention.

DANIEL NANGHAKA: Thank you very much, Lilian, for that great presentation. With the transition, we see a lot of dynamic changes and different leadership skills coming into play, with the fact that we are changing the leadership right now from Lilian to Natalia. I think Natalia has been working a lot behind the scenes, and she will be making a special presentation on what she intends to plan for ICANN71.

Looking at the chat here, Alfredo is asking, "Will there be a document that measures the outcomes of the social media activities?" I think this question is being directed to Lilian. Lilian, would you like to answer that question? Then we can be able to proceed. Lilian, please?

LILIAN IVETTE DE LUQUE: I'm really sorry. Would you please be so kind to repeat the question for me?

DANIEL NANGHAKA:	The question is, will there be a document that will be shared that measures the outcomes of the social media activities that we were conducted during ICANN70?
LILIAN IVETTE DE LUQUE:	I have prepared a final report, which has already been [changed by staff] to be shared with the working group. That report includes I wouldn't say summaries but a breakdown of all the activities that were conducted both during the preparation phase and during the ICANN70 meeting itself.
	However, on measurements in terms of metrics, actually I haven't taken anything. In recent days, I wasn't able to focus because of personal reasons, so I couldn't work on any metrics. I do recognize that that is harder, and detailed work should have been carried out, but I apologize. Because of personal reasons and work reasons, the last few weeks have been really hectic. I'm sorry.
DANIEL NANGHAKA:	Thank you very much, Lilian, for sharing that. At least we're looking forward to the report that was shared. Please, I encourage all the members to look at the mailing list and also to visit the wiki—all the respective interactions that is coming out of the various working groups' reports, especially when it comes to the ICANN70 page.
	With this, let me give the floor to Natalia, who is going to give us a presentation of the draft ICANN71 At-Large activities. Natalia, please? You have the floor.

NATALIA FILINA: Thank you very much, Daniel. I'm happy to attend this meeting and hear you all. First, I would like to thank Lilian for her coordinated and fantastic work. I would like to thank the whole LACRALO community because it was really nice teamwork. I will try to follow your great example for the [latest work]. Thank you very much for the nice report. I saw it yesterday.

If you, Lilian, allow me, I can tell Alfredo and give the answer related to metrics. We have been gathering some metrics in the autumn after ICANN69, and we can repeat it to gather the metrics. But we need to understand that not all data can be collected because it is not easy because a lot of metrics we need to gather from different accounts in social media. But we can know clearly just our own metrics and statistics from our own accounts. But we can try to do that for this time and for the summer after ICANN[7]1. Thank you very much.

You can see now the draft of the plan of the At-Large activities during ICANN71 in social media. I would like to say that we will not change the goals of social media activities of At-Large. We will, again, maintain the positive image and we will raise awareness and we will talk in social media about our work and our topics. We will invite, of course, to participate in At-Large ICANN71 and related sessions. We will ask the community to spread the information. Contests in Twitter always helps us in this way.

If we can go through to the document. Yes. Thank you very much. To the next page, please. Nothing new here, but, yes, action items. So I suggest

you can go to the document and see the details. Now I can say that I suggest we pay the attention—the audience—not only to the ICANN71 sessions and topics but to EURALO social events. You know already that we already started to prepare it. We will talk about our leaders. Again, it was our wish in autumn, but we didn't realize it. I think we can give them the field to provide some thoughts, phrases, and maybe short speeches via promo cards. I will suggest the way which we can use to do this.

So as part of the preparation week, we will have an outreach and engagement session, as I understand now our decision. We will have the opportunity to see about social media activities, but maybe not social media webinar because we do it all the time. Maybe we can have a timeout for now. But we remind people to read out social media presentation and use our advice. We have, [at present], the At-Large policy course before ICANN71, which is a policy meeting. We will invite people to talk about it and to take this course before this meeting.

I think we should attract the attention of the new generation and youth, and I see that it is great that many of us are already involved in different Internet government use streams or projects on the ground. We already keep in touch with the new generation of the Internet governance community and ICANN space. I would like to thank Siranush. Siranush, you always help us to spread information and to navigate Fellows and the new generation and new generation of ICANN to our site.

So, as I said, one of outreach tool (and I hope a big joy for the community, as we think now) will be our EURALO social event. So we

will talk about it. I think we will surprise you and the community and the other people to have a great time together.

[inaudible]. So I will kindly ask the moderators of each At-Large session during ICANN71 to make—of course, after the session—to make a short summary, maybe some sentence, we can use in social media networks for promo cards after ICANN71 as a way to explain the core of our discussions and conclusions very shortly. But we will again remind about our sessions.

So I also proposed—can we go down to the [inaudible]? I would like to show you that—yes, it is … I proposed a new design of the promo card for our ICANN71 session. I think, as we all say, we should think out of the box. It may be something new, something colorful, something more attractive for youth, for different parts of our community. And maybe it become in our future our unique contrast in the Internet governance field of social media.

So if you will approve this new design and new way to tell about our sessions, we will do that. Well, your comments and ideas are welcome to the document. We will have about 15 days before the social media meeting, after which we will approve the document and we'll start to work. Thank you very much.

DANIEL NANGHAKA: Thank you very much, Natalia, for that wonderful presentation. I'm going to request staff to kindly scroll up towards where the action items are that Natalia shared in the draft plan. Yeah. I thank Natalia for bringing up these action items. You'll see that, in the action items, there

is that section of Needs to Be Done. There's a person responsible and then the deadline. I'm going to request that at least the members on the call can be able to populate this. If this can be extracted … And then a section on the wiki be created in the ICANN71 page, whereby different volunteers can be able to take up this task, it will ensure a greater collaboration and teamwork towards ICANN71.

Looking at the chat, I'm seeing Alberto Soto's hand up. Let me give the floor to Alberto. Alberto, please take the floor.

ALBERTO SOTO: Hi, everyone. I was following, with close attention, Natalia's words and have a very brief suggestion to make. Until now, in past contests, the winners have always been people we are familiar with. There have been no third parties having been [close] to this contest.

So my suggestion is the following. Most of us can reach out to universities with time enough to say where there will be an ICANN meeting and that we have these social media activities. So perhaps we can work in advance with sufficient time so that each ALS in the countries can start developing the dissemination work. For this purpose, the only thing we should do is to design a model—a sample that should be the same for everyone. For example, it could be a webinar or a presentation, etc. Thank you.

DANIEL NANGHAKA:	Thank you very much, Alberto. I think that's a good idea I think can be taken on. I'm going to request such that we can have an extensive discussion of the various actions that can be done.
	Also, for those who haven't joined the ICANN71 planning team, I think a call was made, and you're all welcome to join it because further preparations are in process. The design of the cards is really great, and I think we shall be able to proceed as we got closer to ICANN71.
	Getting back on the agenda item in our agenda for today, we are going to hear the next steps on the Capacity Building Working Group, whereby we will have Joanna, Alfredo, and Hadia to be able to update us on the capacity building webinars. Then, from there, we shall be able to hear from Maureen, who will be able to talk to us about the ICANN Learn process and the new courses that have been added. Let's give the floor either to Joanna, Alfredo, or Hadia, if you're still on the call. You have the floor.
ALFREDO CALDERON:	I guess I'm the only one of the three that is on the call, and I'm not actually the right person to report on this. But I'll do my best.
	What I can actually say is that the Capacity Building Working Group in general has been developing various webinars towards developing skills on the community regarding doing better presentations or enhancing their presentations and how to speak to an audience. We have a series of what we have called developing skills to be a better presenter set up.

In terms of the upcoming webinars, we are working on one that Jonathan that we will reschedule, trading videos with a PowerPoint, as a follow-up to a previous one that he offered. We also have a possible webinar scheduled for some time in May on developing some skills regarding how to deal with our conflicts within the community as well. Hadia is the best person to talk about that as soon as she's on the call. We'll see if that it still on the schedule.

As you can see on the screen, we have a topic on intercultural awareness for At-Large. That will be given by [Sandra Hoferichter]. That's scheduled for the 17th. And Melissa has something scheduled for July.

If I may, I'll also mention that, through the Fellowship Program, we have developed a series of calls where I am going to be one of the guest speakers, I guess—I can call it that way—where I'm going to focus on At-Large and the way we do work. I'm going to insist on mentees taking the two new courses that have been developed as part of our capacity building strategy. One is getting to know the world of At-Large and the other one and how we actually do policy and the capacity building, the Consolidated Working Group strategy and approach to develop advice and how to get involved in policy development.

Basically, that's what I have to report. Sorry that it wasn't as specific with more details as I would have wished. Thank you.

DANIEL NANGHAKA: Thank you very much, Alfredo, for that update. I can see Siranush's hand is up. Siranush, please take the floor.

SIRANUSH VARDANYAN: Thank you very much. Just to continue what Alfredo has said and to notify everyone here, as you know, we didn't have the opening of the application round for ICANN71. The selected Fellows are those who deferred from ICANN68. And there are ten Fellows finally selected for ICANN71, and all of them are alumni of the program, which is the case with the Fellowship Program. For the Policy Forum, we have only alumni. You can view the list of the selected names, the selected Fellows, posted. I will put the link in the chat.

As Alfredo said, there are only ten Fellows. We have decided with all mentors to run the series of calls in May. So there will be weekly calls—four calls (a plan for them). For every call, we have each mentor to present their own community and activities planned for ICANN71 and the way how these Fellows, if they are interested in this sector, can be engaged and what are the ways of engagement. So that's just add to what Alfredo said.

Just in addition to that, as always, I will be happy to spread the word about the outreach activities planned by this group. Like always, we do it together with Deborah. So, just FYI, ten selected alumni will be from ICANN71. That's all from my side. Thank you.

DANIEL NANGHAKI: Thank you very much, Siranush, for that. I think this is a good [inaudible] to taking on. I have no doubt that our representative from At-Large—that is Alfredo—is doing a great job there because he has a list of great skills, especially in leadership. I myself I think I'm an

[inaudible] and I keep on watching slowly by slowly. At least I appreciate that quite well.

With that, there's still an update from Mauren, who's going to take us through the ICANN Learn courses. Let me give the floor to Mauren. Maureen, please, you have the floor.

MAUREEN HILYARD: Thank you, Daniel. And thank you, Alfredo, for giving everyone a bit of a heads up on these ICANN Learn courses. They've taken over a year for getting up and running, [to let you know]. It's a small group of people who have been working on it on a weekly basis.

First of all, we just started with the Welcome to Our World because we felt it was important that even people within At-Large got an opportunity to [feel they could] learn, especially if they're newbies, about where we came from, how we developed over the years, and what we've become as a community. We had valuable input from people like Cheryl, who lived all those developing years and contributed, and Heidi. And I have to mention Alp. You'll notice that there is some interesting graphics and things. All those sorts of things really helped to put together courses which we hope are not too onerous. They're not too long. There's [inaudible], but it's enough, I think, to give you a really good introduction to, first of all, At-Large, but more importantly, the policy development course that Jonathan had a lot of input into. For anyone who really wants to learn more about how At-Large contributes to the broader area of ICANN policy, this would be a very good course for you to actually take up.

And I'm encouraging you to participate even I you've been around for a while. We'd like some feedback. I think, for me as a chair, I'd really like to see what other types of courses would help people within At-Large to actually understand better what it is that we do. We hope that these two courses will be just a taster of what we might be able to produce for our community.

Again, [inaudible] this meeting, I'm just so thrilled at the level of participation that's coming from our leaders in the social media area and I'm looking forward to hearing from our RALO leaders as well.

Thank you, Daniel, for this opportunity. Please, everyone, take advantages of these courses. They won't take you very long, but I'm sure you'll notice the input of people like Jonathan. And Natalia had a little bit of an input into them as well. So thank you very much.

DANIEL NANGHAKA: Thank you very much, Maureen. I encourage everyone to go through the respective courses because you can be able to the history of where we come from and where we're heading to.

With that, I'm going to ask if there are any respective questions. You can put up your hand or you are able to type in the chat. Your question will be read out.

Getting to the next item on the agenda, it's the regional strategies. As we're coming towards the end of this FY, every region is tasked to develop a strategy that they'll be able to be used during the next FY. These strategies have evolved in close collaboration with the

Stakeholder Engagement Team to be able to harmonize the various activities and also the various guidelines.

With that, let me give the floor to AFRALO to be able to give us an update on where we are regarding the strategies. AFRALO/Bram, you have the floor.

BRAM FUDZULANI: Thank you, Daniel. We did develop a FY21 outreach and engagement strategy and, meanwhile, implemented the strategy. Suffice to say that with the strategies being developed, I think, during this COVID time, the focus has been drawn towards making sure that, even though most of the face-to-face engagements within the region have not been possible due to COVID-19, we can still continue reaching out and engaging the community on various topics.

Therefore, within AFRALO, we devised a plan in which we combined outreach and engagement but also capacity building and came up with a webinar series. We had the first of this webinar series in February, on the 24th. We were looking at the topic of the ICANN multi-stakeholder model and the increase in the national legislations, which also helped us to develop the AFRALO statement which was presented at ICANN70. Today, actually, we also have the second webinar series, which is looking at DNS abuse. We have Brian and Graeme as presenters, which is the second of the webinar series that we had come up with. We noticed that these are helping us with reaching and connecting with the community. There are a lot of lessons that we're learning.

One thing we also have been able to raise with the Global Stakeholder Engagement is the Zoom licenses, where the ALSes or the community members will submit a proposal of an event. They'll be supported by ICANN staff on the actual event itself.

Other than that, I think, from the AFRALO point of view, that that'll be all, based on the strategy document, which is also available on the wiki page for AFRALO. Thank you.

DANIEL NANGHAKA: Thank you very much, Bram, for that respective update. Let me give the floor to APRALO for their respective updates. Thank you.

Do we have someone from APRALO?

CHERYL LANGDON-ORR: Perhaps Maureen will have to pick it up because none of our normal reps are here, of course. It's an inconvenient time.

MAUREEN HILYARD: Thank you, Cheryl. Unfortunately, I haven't really been keeping up with the [inaudible] to the updated strategy. And I'm really quite surprised that someone isn't here from APRALO. That's most unusual. But we might have to [inaudible] this time. Sorry. They will do an update next time. I'll make sure.

DANIEL NANGHAKA:	Okay. That's fine. With that, I'm going to request that at least we can have a list for discussion on the mailing list regarding APRALO. Or probably we could schedule for that next meeting. They could respectively give an update.
	With that, let's hear from Natalia on the EURALO strategy. Despite the fact that they're taking on the whole preparations, this is one of the things they have to do in the respective year. Natalia?
NATALIA FILINA:	Thank you very much, Daniel. Very shortly, at first, I'm pleased to think that we all—not only EURALO, as I see, but also all RALOs and all communities—have done much more in terms of our outreach work than we planned. We will give you a great report, Daniel, soon.
	So it looks like that, in EURALO, capacity building work or the capacity building story is now unfolding regionally, too, because, as you know, our EURALO roundtables are also the capacity building tools for the community members. These roundtables are attracting more and more people. It's great that we know now the new way to go.
	So I think we are working in social media [greatly], and I'd like to note the great example from other RALO. For example, our last readout session in Spanish was translated on a Facebook Live stream. Many thanks to NARALO colleagues. This is a good idea for our future action.
	We are involving our young people. As I said, this is happening more on the ground because many of us are involved in Internet governance use, movements, streams, etc.

So our virtual meetings—ICANN, IGF, EuroDIG, and others—have become as effective as possible, and we see now this very high level of organization of these meetings.

So what is worse working? We need to understand it, too. Maybe we need to think about the activation of members and ALSes. You know the recommendation of two groups. The ALS Mobilization Working Party and the Unaffiliated Individuals Mobilization Working Party will help us with this. I think we need to spread information in the future about the open entrance to our RALOs and to At-Large.

So we still have the territories in the ICANN EURALO region not covered by EURALO, but we will fix it, I think, in the future. I will be happy to give details in my future report. As I understand correctly, it's time to start to plan the outreach and engagement plan for the '22 financial year. Thank you very much.

DANIEL NANGHAKA: Thank you very much, Natalia, or that respective update. Let's hear from, I think, Eduardo, or someone from NARALO.

EDUARDO DIAZ: I can talk, even though [inaudible] is on the call. On the FY'21 plan, as we put it together last year, the main goal was … We're not doing any outreach. We think that outreach during the pandemic is very hard, especially when you're doing things virtually. So we had a strategy for engagement. We were talking about engagement. It's engagement of our membership.

The metrics that we have used … We have preliminary metrics. I don't have them with me right now, but I'm compiling them. The idea was not only to engage but increase the participation of more members in our monthly meetings and also in the CPWG meetings.

The preliminary results, at least for the monthly meeting, is we were able to maintain the same average participation as we did before the pandemic. So, for me, I think, even though we didn't increase as much as I thought we were going to, at least we maintained the participation.

Going forward for FY22, we're going to continue doing this strategic plan until this pandemic is called off or things change in a different way. It's a big question mark. So monthly meetings in NARALO have been focused on engagement, and what we're using for engagement is we have very small webinars on specific themes. Last year was all about the multi-stakeholders and the EPDP and so forth. This year has been more focused on DNS abuse and the things around DNS abuse. In fact, the next one that we're going to have is going to be about DNSSEC, which is one of the tools that is used to take care of this DNS abuse. But we're not going to talk about the technology. We're going to talk about the history of the DNSSEC so people can put it in the right context because the technology is too cumbersome. It's something that not too many people understand. But the history? Yes.

So I suspect we'll keep maintaining the same engagement in the participation. Depending on how this moves forward or how the world opens up, maybe this can be revised further down the year. So that's my report. Thank you.

DANIEL NANGHAKA: Thank you very much, Eduardo, for that. At least one key thing that I know that I've never forgotten about on the strategy is that your strategy only focuses on engagement. But I think it's a good thing. On top of that, you've been able to maintain the participation. It is so much exemplary.

Let's hear from LACRALO—that is Lilian—for them to be able to give us their updates regarding their respective strategy. Lilian, please, you have the floor.

Oh, sorry. I can see Alfredo's hand up. Alfredo, please.

ALFREDO CALDERSON: Thank you, Daniel. Eduardo didn't mention that NARALO started sort of a new strategy in terms of having all our monthly calls being livestreamed through our Facebook page, which we have recently started, and also through our YouTube channel, which is, [I think], NARALO. You can actually follow us through there as well, and you can participate in our calls, even though they are for the North American region, to hear what we are discussing. That's sort of a way to do some outreach, since you don't have to receive the credentials and log in through the Zoom room. Thank you.

DANIEL NANGHAKA: Thank you very much for that add-in, Alberto. I think it's a good thing. But at least we can now be able to look at the various calls through the links that you have mentioned.

Let's give the floor to Lilian to be able to update us on the LACRALO strategy. Lilian, you have the floor.

INTERPRETER: This is the interpreter. We are not hearing Lilian.

DANIEL NANGHAKA: Probably Lilian could be facing technical problems.

LILIAN IVETTE DE LUQUE: This is Lilian. I hope you can hear me.

DANIEL NANGHAKA: Yes, we can hear you. Kindly proceed.

LILIAN YVETTE DE LUQUE: Okay. I'm having some issues with connectivity because there is heavy rain where I live.

So let me say, with regard to LACRALO's strategic plan, I'd like to share with you that I wasn't aware of it. I apologize. I did not know about the plan. I was not part of this preparation.

However, [as you said there], it's in English, so I'm having issues with understanding it. But—okay. Thank you very much. I understand.

DANIEL NANGHAKA: Thank you very much, Lilian. [It's] because when we had that transitional leadership, some of these strategies had been evolved. And you were also slammed with a lot of social media work and outreach activities during ICANN71. I believe that at least you can [find] some people to catch up with the strategy and how it works. I think it would be a good idea. But at least I'm happy to share that, at least from LACRALO, there have been at least [inaudible] milestones that have happened that especially we've seen being exhibited during ICANN70.

Looking at my chat, I'm seeing Alberto's hand is up. Alberto, kindly take the floor.

LILIAN IVETTE DE LUQUE: Sorry. I wasn't finished with my presentation. Can I take the floor?

DANIEL NANGHAKA: Yes. Proceed, Lilian.

LILIAN IVETTE DE LUQUE: I apologize because I was interrupted. If I may continue, as I was saying, LACRALO has set a way forward which was implemented by the working groups. The results of the work of those groups have been favorable. They are engaging [inaudible] in ICANN [to increase participation] in LACRALO's activities. We promote the engagement of ALSes [activities] in everything that LACRALO has promoted. We go along the lines of all topics that have been discussed in ICANN. We are regularly holding training webinars on those relevant topics, and we want to see the

number of community members increase with significant participation not only in LACRALO activities but ICANN-wide.

At present, we are focused on the preparation of a course on universal acceptance and DNS abuse and DNSSEC. This is very much aligned with the topics being discussed in ICANN, the purpose of which is to have a more proactive and active community. Thank you very much.

DANIEL NANGHAKA: Thank you very much, Lilian. I don't know whether Alberto still wanted to say something in addition for LACRALO.

Seeing that Alberto dropped his hand down, allow us—

[ALBERTO SOTO]: Lilian has said the [force is showing LACRALO's opening] because it is oriented to two courses that start in May. The orientation is basic for an individual, explaining how ICANN works in universal acceptance. But it's also for technicians, systems managers, and administrators. Thank you.

DANIEL NANGHAKA: Thank you very much for that. I think, from all the strategies that have been mentioned, we see that a lot of capacity building—we are leveraging on social media and we are leveraging also on engagements and webinars that are taking place … I think that's a good thing which we can always continue with, also once the pandemic loosens up and we're able to get back our normal life—the new normal.

With that, allow me to proceed with the next update that will be coming in from Adam regarding stakeholder engagement and how [hard] stakeholder engagement is [in] preparing and collaborating, especially during these times. Let me give the floor to Adam.

ADAM PEAKE: Thank you very much, Daniel. Hi, everybody. Yes, I think what we just heard really summarizes what we're doing, which is a lot of online work and webinars hosting or supporting [new] [inaudible] and organizing readouts and so on. We're waiting for opportunities to return to physical meetings, face-to-face meetings, and many of you may have noticed there was a hybrid meeting, where some people were on site and some were online. It took place in the APAC region. I think it was earlier this month or last month. It was a meeting organized by TWNIC and supported by the ICANN regional staff. There were people from Taiwan who were able to participate face-to-face and people from the region joined (and beyond the region) online.

So I think we may see, as countries and regions become more able to travel … And it was very interesting to see on our event webpage a pull-down menu for travel information. We've not seen one of those and have been able to use one of those for a long time because I wasn't able to use it, but some were. So that is a very positive thing for the future.

So I think we'll see that begin to happen. At the moment, until the end of June, ICANN staff—this also will apply to supported travelers—are unable to travel. There's a restriction on that until we're confident that people will be safe. We can't ask staff to travel. We can't ask people to

travel using ICANN support without being sure of that. But those things will develop over time. The supporting organization and advisory committee leaderships are discussing with ICANN Org about how that will proceed and how we will return to meetings. But it's hopeful that it's beginning. Well, let's wish each other all the best of health, I suppose. But of course, it's very, very difficult. We see the absolute tragedy and the heart-rending scenes in India at the moment. So my thoughts go to those of our colleagues there.

So what is happening? As already mentioned, the additional budget request will be published—the outcome of that for FY22—soon. We need, as GSE, to see the strategic plans from the regions before we begin thinking about CROP. How you feel about putting down events that involve travel will be very much up to you, but I think—this is my personal position rather than staff's or anything that's coming as an official position—it would be sensible just to be careful about expectations about being able to travel. I think we've been disappointed about that in the past. That's just how I am personally feeling about opportunities for travel in the near future. But of course, if there are important events, then you can participate.

I see Cheryl mentioning hybrid meetings. With another hat on, I'm a member of the Internet Governance Forum MAG (Multi-stakeholder Advisory Group). That is not something I do formally as ICANN. I don't represent ICANN. We're all appointed as individuals. I've been working with a colleague from the DiploFoundation on initial ideas for how hybrid meetings will work and how we can make sure that, with the IGF and hopefully other events, people who are participating online will have as equal-as-possible experience as those will be face-to-face. This

is an open working group, and I know that there are already members of At-Large participating. You would all be welcome. We will be asking for your advice and the advice of other organizations in the future. So this is something that is important.

Of course, the IGF itself: this is an important outreach and engagement event for the year, taking place in early December in Katowice in Poland. The Polish hosts are very hopeful that we will have a good on-site participation there. That is what we're planning for, but the MAG is also planning for these hybrid aspects, as I mentioned. Again, I know that the At-Large is considering how to participate in the IGF this year, and I should say that the call for workshops and sessions opened yesterday. So you have one month to submit your proposals for that. That information is on the Internet Governance Forum website, which I will put in the chat when I finish speaking.

We know these things take a lot of preparation. People have already said how important it is to prepare information and get information out to other communities, particularly those where we're looking for newcomers to ICANN. So I think it would even be a good idea to begin thinking about ICANN72, the Seattle meeting, which we hope will take place face to face. But, again, we all live in this reality of the pandemic, so you know as well as I do whether that will happen. That's the 23rd to the 28th of October. But even thinking a bit, as an online event or a hybrid event, there is no problem with beginning to think about how, over the coming months, you would consider initial outreach to people and thinking about what you may do there, noting that it's the AGM, so it's a much larger meeting—potentially at least.

I think that's it. Thank you very much. It's nice to start this series of meeting again. So hello again, everybody. I'm finished. Thanks, Daniel.

DANIEL NANGHAKA: Thank you very much, Adam, for that update. At least we see that there's always light at the end of the tunnel. They can see at least that the members are very excited, and they're hoping for at least a face-to-face meeting. At least they trust that the best decisions are coming from ICANN and will be announced shortly.

Let me just simply take us also back. During the regional strategies, we hadn't had an update from APRALO. Let me give the floor to Lianna, who will update us. Then we shall come to our Agenda Item #8. Lianna?

LIANNA GALSTYAN: Thank you, Daniel. Thank you for giving me the floor. I apologize for being late [inaudible], which lasted longer than I expected.

Regarding the APRALO update, I'd like to share with you what strategy we have for this year, actually starting from January. We have a spot in our monthly meetings for invited speakers to talk about different topics that were identified several months ahead that are interesting for our community. One of those guest speakers is Graeme Bunton, who talked about DNS abuse. The next topic was about the update about the IDN policy development process. Then, for this month, for the upcoming monthly meeting, we already invited Roberto Gaetano to talk about the mobilization of the Unaffiliated Individual Members Working Party report.

We also, on this monthly call, created a small group of people from [inaudible] and the leadership to strategize and think how else we can activate the interest of our members towards our monthly meetings and what we can do to engage more our community because we all know about the fatigue and everyone going to the online format. So this group is [mandated] to find some new solutions for this—for bringing more engagement of our members. That is ongoing. We will start [working on] the mailing list and sharing some ideas within this group.

Another important update that I wanted to share with all of you is the mentorship program that APRALO was designing for a long time already. It's almost ready to go. That mentorship program is meant for all the members to develop the leadership potential of our RALO members and to encourage them to take an active lead role in their participation and to continue contribution to the work of At-Large in general. So we want to send the application for our members, both for ALS members and for individual members, and then match them with a mentorship from the leadership who are already heavily involved in the policy work. So that is another important work ahead for this year that we wanted to do.

Another update is the APRALO Policy Forum. Justine is leading this project. So we sent out a survey to our members and we have that report. So we wanted to mobilize the interest and expertise of our members towards the policy and a better engagement for ICANN and At-Large policy.

Thanks. That's it. Thank you again for giving the floor to me. Back to you, Daniel.

DANIEL NANGHAKA:	Thank you very much, Lianna, for that update. I think that was a very comprehensive update and [short]. At least it shows a lot of progress that is happening. [In these times], we haven't yet lost hope. A lot of engagement continues to take place, regardless of various platform.
	With that, allow me to proceed with Agenda Item #8, which is an update on the current [fiscal] status of [RALO] activities. Let me give the floor Heidi.
CLAUDIA RUIZ:	Heidi, we're getting a weird noise from your line. We're going to dial out to you. One moment, please.
HEIDI ULLRICH:	Claudia, can you hear me this way?
CLAUDIA RUIZ:	Yeah. Now we can hear you. Thank you.
HEIDI ULLRICH:	Okay. I had no idea about that. Sorry about that. Thank you, Daniel, for the introduction.
	If we can go to the page on the fiscal year '21 RALO requests. Given the inability to travel, there has been a significant lack of request coming in for these events. So you'll see, if we scroll down, that all of the

RALOs—if you keep scrolling until the table there. Yeah. So, again—a little higher. Sorry. To the funding. You'll see that each of the RALOs did receive $4,000 for this fiscal year. Pretty much, it's all still there. The RALOs spent a little bit for an online registration to a virtual event. However, there are several activities in progress for AFRALO, which we are looking into getting some polo shirts and a number of other activity items for their ALSes and individuals as well as their promotional activities in fiscal year '22.

Also, EURALO. We are in progress on getting a number of items requested by the team. Again, I believe they had polo shirts and a number of other items as well, ranging from backpacks to camera covers and battery packs—things like that.

Also, LACRALO. We're looking into some polo shirts as well for them and a computer bank for them.

So, NARALO. Eduardo, I believe that Silvia has reached out to you to ask what you'd like to do with your funds, keeping in mind that there is a general assembly coming up in March 2022.

Also, APRALO, if you can get in touch with us, we're happy to process your requests. Again, the deadline for this is the end of fiscal year '21, which is the end of June.

Back over to you, Daniel.

DANIEL NANGHAKA: Thank you very much for that quick update. Seeing that there's no hands up in the chat, I'm going to proceed to Agenda Item #9, which is Any

Other Business. In case there's anyone who wants to raise any issue, please just kindly raise up your hand. Then we can give you the floor.

Okay. Seeing that there is not any other business that is coming up, I'm going to encourage all the members to be able to attend the CPWG calls that are happening weekly. Then, also, we shall adjourn the meeting, and then we shall be able to communicate respectively and we shall be able to hold our next meeting.

Thank you all for attending. Have a good morning, good afternoon, and a great day and a great night. Thank you, all.

[END OF TRANSCRIPT]