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CLAUDIA RUIZ: Good afternoon, good evening, everyone. Welcome to the LACRALO working group on communications on Thursday, February 18th, 2021 at 23:00 UTC.

On the call today, we have Marcelo Rodriguez, Harold Arcos, Lilian Ivette De Luque, Maribel Sanchez, Raúl, and René Daniel Vega.

The interpreters today for English are Paula and Claudia.

We have Silvia Vivanco, Heidi Ullrich, and myself, Claudia Ruiz who is the call manager, of representation of ICANN staff.

Please state your name before speaking for transcription purposes and for interpretation purposes as well. Having said that, now, Marcelo, you have the floor.

MARCELO RODRIGUEZ: We are sharing this LACRALO working group on communication. Thank you very much for being here. First of all, we're going to talk about the structure and the work of this working group on communication. Secondly, as you can see on the agenda, it's the promotion of our ICANN 70. We have Lilian as well, because she would be in charge of social media.

With respect to the promotion of universal acceptance, it will be held within ICANN 70, and this is in charge of Sylvia Herlein, and we are going to talking about the progress, plus, [any other proposal] or any other business that you may suggest.

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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I don't know if we have any opportunity [inaudible] of this working group, and working group consists of 13 members, and Anahi Menendez is the vice chair and the chair of the communication group, and there are lots of people involved, but in the last meeting in the LACRALO [Board of] directors meeting, the idea was to reach each of them individually. I think that Sylvia and Lilian perhaps have done [relation with] some of the members that are part of the group of the working group on communications, but we need them to become active, so as to [inaudible] in each place where they are, particularly those related to ALSes, universities, or I don't know, company that perhaps is working with users, so [inaudible] work with them. Thank you very much, Silvia and Claudia.

We have the list of members of this group. You can see that Maribel, René and Raúl who have joined us recently are listed there, that up to 13 were the ones that were originally [inaudible] Lilian, Sylvia, Javier Chandia from Chile, Sergio Bronstein and Antonio Medina Gómez, who [inaudible] Internautas in Colombia, Katuska Hull [inaudible] from Panama, and Anahi Menendez from Argentina, Harold Arcos from Venezuela, Alexis Anteliz, Alfredo López, and Graciela Gianoli.

I did not mention [inaudible] because I'm not aware [inaudible] and Maribel, René and Raúl are coming from Argentina [inaudible]. Franco [inaudible] I think. He's been invited to be part of the call and he's really [inaudible] [organization.]

With respect to the rest, we would have to see what may happen with their participation. This is following what the Board of directors of LACRALO has said and [inaudible] we may have 17, 20 or whatever, each

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member should have an activity or share an activity with another person in the region. [inaudible].

We have an activity to do in ICANN 70 to be held in Mexico. It's certainly, we need lots of energy to be put in there, [inaudible] social media [inaudible] during the day. For newcomers, I would say that these are long sessions. The meetings start in the morning. I don't know exactly the timetable, but late afternoon, evening, I would say, and so you have to [inaudible] share in the social media so as to perform our communication work. LACRALO as a region [also has to] contribute at this meeting.

And additionally, there may be some new initiatives. So with respect to communication, of course, and with [inaudible] organization. Additionally, we had universal acceptance, which is another [inaudible] ICANN 70, because the participants would have [inaudible] each participation to it, proposal, but at the same time, we need to reach the technical people, the people at large, users at large, as well as [technicians.] There will be a course on universal acceptance to be held in April, so we need participants.

This is the list, then, of activities, and the next call, [also the] mailing list or whatever means to communicate, including Skype or WhatsApp group, we would have to find out who [are the members who'll] continue participating. So that would be a one-on-one communication to confirm participation in the group.

Sylvia is saying all of them have been [signed in.] Okay. We're going to send a confirmation or a reconfirmation of participation to this group.

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Whether we have one activity or five, each member should have [a specific activity to perform.] I don't know if there is a suggestion, any contribution, or we move to the next item in the agenda.

Okay. So [inaudible] promotion in social media or promotion in general, because when we say promotion of ICANN 70, social media, of course, now in the pandemic, we know that this is the most important media. So Lilian, you have the floor. You may tell us now the LACRALO work in the region and how we are getting closer to ICANN 70.

LILIAN IVETTE DE LUQUE:

Thank you very much, Marcelo. In ICANN 70, you know that there is a peculiarity, because even though it's virtual meeting, the schedule and the time zone corresponds to Latin America and the Caribbean. This is why I certainly try to promote the participation in the region in this meeting.

So on that basis, and considering how we rotate within the At-Large social media, I was appointed regional chair for this ICANN meeting, the chair of the Social Media Working Group. [There's lots of work to be done,] and we are specifically focused on motivating the region to participate in ICANN 70.

The idea is then to [inaudible] in our social media—and I'm talking about At-Large, ICANN in Spanish, because [inaudible], so that the LACRALO social media, that is Facebook, Instagram and Twitter, we should work in coordination. We should share and retweet the messages that may be directly posted by us or posted by you, or to retweet some messages that perhaps are posted or shared in bf. We

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have an At-Large Facebook, so we may share and post all these messages to the whole of the community.

Once we start [with the discussion, the promotion] of the contents we have for retweeting, images, pictures in Twitter and Facebook, our community should relate to one another, share it with the other RALOs as well, and share it with you, so as to, I don't know, selfies, the hashtags we're going to use so as to link all of them together.

We held a webinar. I think some people participated, and we will also—[inaudible] so that you may communicate it in LACRALO, that we may use it as well. Next week, we will hold a meeting with the Social Media Working Group so as to continue organizing ourselves. There's lots of things to be done. But I'd like Marcelo to join that meeting so as to work together and in coordination. I would like to [work] with you and with Sergio [inaudible] a video.

The first idea was to promote the general assembly. So it's good to show the video. I will send the information I have, Marcelo, and the conditions and all that stuff so that the group may become the lead and prepare a good video about the region and about the general assembly, because this is really very important, to promote the general assembly so that we have a great number of participants, of course, and speaking as a member of the LACRALO, not only as a chair of the Social Media Working Group, because I know that I have lots of activities on my plate wearing that hat. I think this would be an incentive to people to get involved, to make contributions, to collaborate, cooperate.

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When you have all the footage, I then may prepare something, or if you have somebody within the group to edit all the images and footage, that would be okay, that, here we are to provide support. We have lots of things to be done in the Social Media Working Group and we are trying to do as much as possible. But as I said before, Marcelo, we need to work as a team, and I think that we may work as a team so that our general assembly can be a success, ICANN 70 as well, and the communication working group and LACRALO communication working group may certainly become [an incentive for the] whole region to participate. Okay, [Harold.] This is excellent. Absolutely excellent.

So, Marcelo, tomorrow morning I will send you an e-mail with [inaudible] and so we may share some ideas and we may all chat over WhatsApp so that you may prepare a good video and to post that video on the network to promote. And as I said on the Social Media Working Group, we provide you as much support as needed.

So this is it on my side for the timed being. Once we have something new about activities, because we are following certain phases, now we are in the pre-ICANN 70 phase, that then we will have an ICANN 70 phase that will be during the meeting, and this will be really hard because we should be really very active on social media group. And then we have a post-ICANN 70 when we will draft a report and review something. You may also tell us about how we did or [what things may be practiced,] what things may be improved, or to maintain some things for future meetings. So, this is it on my side. I don't know if there is any question or any comment. Thank you very much.

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MARCELO RODRIGUEZ: I see Sylvia is asking for the floor. Go ahead.

SYLVIA HERLEIN LEITE: Thank you, Marcelo. Good evening, good afternoon to you all. This is a [inaudible] question for Lilian. I thought what you described was very interesting, this idea, this strategy of retweeting, because usually, I don't post much, but I do receive everything that you post. So, retweeting will be a very good strategy. It is easy, it is fast, and it can really help with dissemination of information.

I'm not sure whether I misunderstood you, but you talked about a retweeting contest. Is that right? Is there a contest or something? Can you please tell me more about that?

LILIAN IVETTE DE LUQUE: Yes. This is quite a traditional contest in the Social Media Working Group. In the last session, we gave an award to those that have more retweets. So that is something that we usually do. So you have to pay attention to the hashtags that we will come up with and our social media. You have to retweet the information and also tweet new posts. If you are in a special session or in an ALAC session and you find something interesting, you can post it in social media, we will retweet it. On the other hand, if you receive something that is of interest, you can retweet it. So at the end of the meeting, we get the statistics and we announce the winners.

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SYLVIA HERLEIN LEITE: That is a very good idea, because it is always nice to give out prizes because that is always very encouraging for people.

LILIAN IVETTE DE LUQUE: Yes. You're right. And as I was telling you, and now I leave my social media chair hat and put on the universal acceptance vice chair hat. A lot of people want to join social media because they have seen the work done by At-Large, so I have encouraged everyone also in universal acceptance to do something about this.

So Sylvia was saying there is a lot of interest in supporting the [course] promotion, and to do something concrete about universal acceptance- in social media. So with Sylvia's group, we can do some joint work, we can work on communications, IDN, and universal acceptance working group in order to do something for the benefit of the region.

MARCELO RODRIGUEZ: Thank you both for your clarifications. Thank you, Sylvia. Thank you, Lilian. This is of course part of the broad knowledge and experience that you have with the LACRALO working groups. You have been working for a long time in these groups, in many meetings, so we really appreciate all your ideas. This is very good food for thought for all of us who are taking our initial steps in this activity within LACRALO.

Of course, this is not unfamiliar to us, we can see the benefits of having people like you with so much experience and such a long track record in this organization at the regional and at the global level, because we can also encompass other activities.

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Now, it is time to talk about promoting the universal acceptance course. Sylvia Herlein from Brazil has joined us. She has just made a comment. So now it is her turn to talk to us about the activities within the communications group in the region in relation to the universal acceptance- course. Go ahead, Sylvia.

SYLVIA HERLEIN LEITE:

Thank you, Marcelo. As you said at the beginning, we are having some sort of pilot test. It is the first time that we are working jointly, three working groups at the same time for the same project, and we are doing very well. We are working very well together. We are having some separate meetings. There is a lot of communication back and forth through WhatsApp and through other means, and I think that this will result in something very good.

It is interesting to note that all the groups, the communications working group, the universal acceptance working group, and the Capacity Building Working Group, all these groups have mutual consultations. So we're not only working in our specific areas. The UA group started looking at the topics for the courses, and all of us discuss about that. So it is like we are putting together a new formula for working jointly within LACRALO, and we are getting good results.

We haven't yet had the first meeting for this year in the universal acceptance working group. I'm sure that this week, the Doodle poll will come out and we will try to meet before ICANN 70, because as Lilian said, we have to take advantage of ICANN 70 to work on disseminating

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information and all of us will be working together with Marcelo and Anahi's team.

We are awaiting the confirmation of some instructors for the more technical part of the course. We are trying to confirm the date, the duration, whether it will be a 90-minute course or two-hour course, and we have made a call through our WhatsApp group to all the members to receive the confirmation of the participating members, as Marcelo explained. There are three or four that are not going to be participating anymore.

They haven't answered the call, so we have taken them out of the list, but I have already asked everyone to give us an address or a website of a well-known university or technical institute or developers' association, because we are well aware of the fact that although we are part of LACRALO and we are working for LACRALO and we are going to put together a course for [youth,] so most of the students that are going to attend the courses, in my humble opinion, are not going to be members of ALSes. I think that they will be people with technical backgrounds, people working within LACNIC, people who perhaps don't even know that the LACRALO exists.

So I think that we are going to kill two birds with the same stone. We are going to attract people into the universal acceptance course and at the same time, we are going to attract more people into LACRALO. I'm sure that we will have more individual users being attracted now that we are also contemplating their participation. So I think we have engaged in a very interesting piece of work here, and I would like to ask you all in this meeting to send through e-mail or through Marcelo or

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through myself or Anahi information about the websites of the most well-known or best technological university in your own countries. Please, forward to us that information, because we are going to help the communications group in that way and we are going to contact them.

I know that Marcelo's group is preparing some flyers, so soon, we will have a good summary of all the details, the outlines of the course, and we will be able to start seriously promoting the course. That would be all. Thank you.

MARCELO RODRIGUEZ: Sylvia, for the new members, what do you mean by universal acceptance, in a few words?

SYLVIA HERLEIN LEITE: It is difficult to give you just a short definition of universal acceptance, but since 2009, there has been an IDN program, that means internationalized domain names program. That program was launched under the slogan "Internet for all," and "Internet truly for all."

All of us in Latin America, or most of us, have no problems because to a large extent, all of us use the same characters in Spanish as in the English language. But that is not the case for Russians or for the Chinese. There are many characters in certain alphabets that cannot be used. So, many Internet users are not able to use their own languages on the Internet.

But since 2009, with the launching of this program—Sylvia has added some information here in the chat—that is possible now. So universal

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acceptance would mean that someone in China for instance could get in contact with the Hilton hotel in his or her own language using an email address with native languages, characters. You know that in Chinese, they have a different script with symbols, so you could have the symbol of a [inaudible].

So the websites of the Hilton hotel in the US, if they are not universal acceptance-ready, when they get a message from someone from China with that script, they are going to get an error, the Hilton hotel will not know about that e-mail and the Chinese user will receive an error message and the e-mail will go back.

So, websites have to be ready to accept all scripts available over the Internet, so they have to be universal acceptance ready. It's quite a technical issue. I don't know if I have been clear enough.

MARCELO RODRIGUEZ:

Thank you, Sylvia, for this brief information. You have a link there where you can get more information about universal acceptance. Thank you, Silvia for sharing this link with us. This will enable us to get more actively engaged in this discussion and also to provide more support to Sylvia to this two-pronged proposal to have this participation in ICANN 70 and in universal acceptance. Let me welcome Anahi Menendez. How are you, Anahi?

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ANAHI MENENDEZ: Hello. Good afternoon, good evening to you all. I didn't want to interrupt you, that is why I didn't say hello earlier. Greetings to you all. I'm very pleased to be here with you.

MARCELO RODRIGUEZ: Thank you, Anahi. Now, we are going to move on to agenda item four, newsletter progress. So we have been working on a newsletter. This would be, in principle, the draft—this is the previous newsletter that we have last year. So we are working on this same format. Anahi is the vice chair of the communications working group, and let me say that we had quite a [serious] problem with the newsletter, with the information that makes up this newsletter.

Sergio, in another meeting, had agreed with us that we were going to work on this newsletter, but over the last few weeks, he had to be isolated. He was a bit depressed and he was also feeling physically ill, so he will try to join us before the end of this call, and so there was some delay.

So here, we are going to include ICANN 70-related information and also information on universal acceptance. The newsletter needs to be issued and launched as soon as possible. I don't know whether Sylvia and Harold can contribute to this. Sylvia, would you like to make a comment?

SYLVIA HERLEIN LEITE: Thank you, Marcelo. Yes. I was going to make a request. I was going to ask you the following. I don't know when this newsletter is supposed to

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be released, but I was going to ask you for some space to promote our course, because we know that this newsletter is widely distributed. So I wouldn't like to miss the opportunity to talk about the two courses that we are organizing, because the newsletter reaches all ALSes. So the universal acceptance course for users will be of interest to newsletter readers.

You have already said that there will be some space there, so I thank you in advance for that.

MARCELO RODRIGUEZ:

Thank you, Sylvia. So, that's about the newsletter. We are trying to have complete information in order to release the newsletter. I also talked with Anahi about all the contributions that we could have for this newsletter. The newsletter will have to be distributed one week before the start of ICANN 70. I'm sure that it will be released by then.

So thank you, Lilian, also for making some contributions on social media and any other information you want to share through this newsletter.  
Silvia Vivanco.

SILVIA VIVANCO:

thank you, Marcelo. I just wanted to remind you that in the Google doc file, there were already three updated articles that were written by León Sanchez, Rodrigo de la Parra and Lito Ibarra, Daniel Fink. In December, they included their articles because the plan was to release this newsletter by the end of last year.

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So now it'll be a matter of asking them to go over these articles and make any necessary adjustments for this new year, 2021. And as to the deadline, Marcelo, as you know, all LACRALO documents are translated into English, and of course, we want to include the Caribbean, also into French for Haiti, Portuguese, and Spanish. So that is four languages. And the official date for the documents that need to be translated, the deadline would be February 26th, it would be next week.

So it would be great if by next Friday, we could have all the contents of the newsletter completed and finalized, but otherwise, if that were not possible, perhaps you can consider releasing it after ICANN 70. Thank you.

MARCELO RODRIGUEZ:

So when we talk about the update of the document included in the newsletter sent by Rodrigo de la Parra, Daniel Fink and Lito Ibarra, as well as León, there would be an update of this document so as to include them in the publication to be delivered [inaudible].

So we have 20 minutes to discuss. I don't know, Harold, if you would like to [inaudible] or any of the newcomers would like to make any comments or contributions, introduce themselves. I see René, Raúl, Maribel. [Franco] is there as well listening to us. So the floor is open, whoever is willing.

SILVIA VIVANCO:

I see Harold has his hand up.

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MARCELO RODRIGUEZ: Yes, I see. Harold, you have the floor.

HAROLD ARCOS: I'd like to tell you something [inaudible] mentioned recently about the communication working group. My suggestion is that if the direct contact you're going to have [inaudible] with each member so as to check that they confirm being part of the group or not and [inaudible] Sylvia [inaudible] universal acceptance so as to purge the list and people may confirm their will to participate, a positive thing is to get a list of at least, I would say, five activities summarized in actions [inaudible] in LACRALO and the work we should do before ICANN 70.

So when people are contacted and asked, "Would you like to participate in our group," if they don't have any idea how to participate because it says communications, they feel they identify with it but [inaudible] contribute, we help them by saying, well, in the working group on communication in LACRALO, we do this. We post something every day, we retweet what is current in ICANN, [inaudible] for the language—Spanish and Portuguese—and perhaps make a list of things saying we need this and that for ICANN 70, please fill in the form, [inaudible]. So each member may understand how they may contribute.

[This happens not only] in communications but in other working groups. People do not know how to contribute. So if we make them understand it easier, we will help people in the working group and say, "I don't know, you have activity three, four or five," and so you will have dedicated individuals to each activity. This was in relation to the group so as to [inaudible] people or to confirm as members of the group.

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So then we have [inaudible] newsletter. As Sylvia said, I think it's very important to [inaudible] technical [inaudible] newsletter so as to—what is the update needed. This is it, Marcelo.

MARCELO RODRIGUEZ: Thank you very much, Harold. Thank you very much for your contribution. Very interesting. We would take it onboard when we get in touch through the mailing list. The deadline for translation is February 26th, so next Friday, as Silvia Vivanco has said. Sylvia, Lilian, your hands are up. So [inaudible] first.

SYLVIA HERLEIN LEITE: I would like to take the time—if we have time—[inaudible] I would like to welcome Raúl and René from Internauta Argentina. It's really a pleasure, and I would like you [not to be frightened,] because it seems [inaudible] spoke about universal acceptance [inaudible] philosophies, we have lots of [inaudible] but certainly, this is a very interesting experience, because we are connected, one to the other, the whole of the Latin America and the Caribbean, we have [inaudible] here in LACRALO. This is our home. And we may get in touch with some other associations [in the other RALOs.] So this is really an experience. I have joined in 2007, and certainly, it's very [inaudible]. So don't be afraid to ask. We started as you [in ICANN,] understanding nothing, but certainly, the experience is worth living.

And Internet users, we know they are not protected, certainly, so they will thank you for your contribution, for your participation. Thank you very much, Marcelo. Lilian, you have the floor now.

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LILIAN IVETTE DE LUQUE: Marcelo, I would like to propose something. You have the newsletter ready. Is that because perhaps if you can send it before February 26 for translation purposes, we may add something about social media activities that will be held, because the newsletter will be published before ICANN 70, so people may learn about the activities of the social media group and also the activities we going to have [inaudible] with communication working group.

MARCELO RODRIGUEZ: Yes. I mentioned that when we talked about universal acceptance, because I would like [to include three pieces of] contribution: ICANN 70, universal acceptance, and of course, the great work you are doing in the Social Media Working Group. So then everything will be together in the same place. I hope that we may work hard so as to finish it by mid next week and then deliver it to the whole of Latin America and the Caribbean and the whole—

LILIAN IVETTE DE LUQUE: Okay. Great, Marcelo. So tomorrow, I will send you an e-mail [with the video stuff,] and I will send you the idea. And we [inaudible] afterwards. [Do you think so?] So [inaudible] finish it during this weekend.

MARCELO RODRIGUEZ: Okay. Perfect, Lilian.

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LILIAN IVETTE DE LUQUE: Thank you very much.

MARCELO RODRIGUEZ: Silvia Vivanco, please.

SILVIA VIVANCO: I have a recommendation because after many years of working with some other RALOs and several newsletters, we have observed that if the content [inaudible] summarized, people will certainly read it in full because they know that there is [inaudible] information, so the headline should be perhaps a bit more sexy or interesting so that the headline may capture the attention, then two or three lines, short paragraphs so that the people may read it really fast and then, interested, may get in [their own and give it] [inaudible] sometimes the text is long, people say “No, it’s long, I don’t have time,” so they don't read it.

So this is a communication strategy in this world where we receive so much information. That is my recommendation. And if you may finish it up this weekend, perhaps you may have the final document for next Friday. So it will be great. Thank you very much for your enthusiasm.

SYLVIA HERLEIN LEITE: Silvia, do you remember? In the past, we did that. Very short style, easy to read, and [inaudible] [as I call them,] nobody reads that. So certainly, I think that we are in sync. [inaudible] Marcelo.

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MARCELO RODRIGUEZ: Yeah. We try and be brief in the documents that we will share, and we will have perhaps to summarize some things. I note it's just not the best thing, because authors do not like to be trimmed off, but certainly, perhaps you may add some hyperlink so as to read the whole information attached, and the newsletter may be more dynamic.

So [inaudible] René, Raúl.

RENÉ DANIEL VEGA: René Daniel Vega from Internauta Argentina. I would like to thank Sylvia for her words. It is a pleasure and honor for me to participate in this group from Latin America and the Caribbean. This work is being done in our country by Sergio and Marcelo Rodriguez, both of them great fighters for Internet users. We have worked together with [inaudible] Internet. Certainly, it was fruitful because president Alberto Fernandez issued an executive order and considered the Internet an essential service.

So to be brief, I would like to thank you for this opportunity of participating. I'm a social communicator, I'm a professor as well. We have been working with Marcelo. I know him and his responsibility, how responsible he feels for this work related to Internet users.

There's lots to be learned in the web world, as Sylvia said, and we're willing to do so. We may make some humble contributions to grow a bit more. And of course, all contributions should be made by all of us to this Internet world. Thank you very much for the invitation, and here we are, to start working and to start participating in this group.

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MARCELO RODRIGUEZ: Thank you very much, René. We have Maribel as well here. Maribel, can you take the floor and make a brief introduction? We have five minutes left. [But where are you, Raúl?] So that the rest of the team may listen to your voices.

MARIBEL SANCHEZ: Good afternoon, good evening, everybody. Thank you for the opportunity of participating. And certainly, we're going to learn a lot. We've learned a lot [inaudible] that we need [inaudible] people working. And I certainly highlight the idea of articulating [inaudible] something that is still important. I represent young [inaudible] years, so [inaudible] children, family and [inaudible] quite news in [inaudible], but I focus [inaudible].

Something was mentioned about report after ICANN 70, and my suggestion is that perhaps [inaudible], we may decide who will take down notes so as to prepare that report. Certainly, I don't know who's the speaker, the main guidelines to date, so as to keep [inaudible] records, the individuals allocated, appointed to [inaudible] voluntary or reappointed. So I think that it will be great to be decided on this call. Thank you very much.

MARCELO RODRIGUEZ: Thank you, Maribel. Raúl, you have the floor. It seems that he cannot take the floor. So, okay, we are now about to close our call.

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RAÚL FALCÓN: Good evening, Marcelo. Can you hear me now?

MARCELO RODRIGUEZ: Yes, we can.

RAÚL FALCÓN: I apologize. I had some microphone difficulties. I feel like a student in the first day of school. I want to thank you for your welcoming words. I feel fully represented by all of you. Everything that you said resonates with me. So I want to retweet, so to speak, what Maribel and René have said before, and thank you for this invitation. I hope to learn a lot and to be able to make contributions. Thank you all.

MARCELO RODRIGUEZ: Thank you, Raúl Falcón, for your kind words. For newcomers, here you have the link for the Wiki page. you will be able to see all the work done by the LACRALO communications working group, all the activities they held over time, and of course, you will see what contributions you can make there.

For the time being, I will ask you to keep your level of interest in ICANN 70. Universal acceptance, in March, we have as a goal to be able to release the newsletter. And Silvia has left us in the chat with some interesting information about the information you can find in the links that she's copying into the chat.

So now, I would like to thank you for your participation, and I apologize, because I thought that she wasn't expecting to participate, but I thank

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her for joining us today. And once again, welcome to the newcomers, Maribel, René and Raúl. I also want to thank Harold, Lilian and Silvia for their contributions that have been so valuable, and of course, I want to thank the staff, Claudia and Silvia Vivanco, and of course, I want to thank the translators for this call.

Thank you all. Welcome to newcomers, and I hope that soon, we can meet again. So greetings to you all. Enjoy the weekend, for those of you who can have some rest, and the rest of us will keep working until we are able to release the second newsletter with your contributions. Bye. Good night.

**[END OF TRANSCRIPT]**