DNS Abuse

Protecting Yourself Online



"Social engineering is defined as any act that influences a person to take an action that may or may not be in their best interest."

- Christopher Hadnagy, Unmasking the Social Engineer, 2014 Wiley



107 TRILLION ANNUALLY 294 BILLION EACH DAY 90% OF ALL EMAIL IS SPAM & VIRUSES

HOW MUCH EMAIL IS SENT?





Medical identity theft on the rise due to

TOP PLACE #1 FOR THEFT IS WORK AREA -80% of thefts ←

88% OF REPORTED STOLEN ASSETS WERE PERSONAL DATA

Phishing Practice of sending emails appearing to be from reputable sources with the goal of influencing or gaining personal information

Practice of pretexting as another person with the goal of obtaining information or computer system

> **Impersonation** 03

Vishing 02

Practice of eliciting information or attempting to influence action via the telephone, may include such tools as "phone spoofing"

تحدثر يفسخر يخسخر يخسخر يخسخ يخسد 2.4M CUSTOMERS

TARGETED FOR PHONE FRAUD FOR ALL OF 2012

2013 2013 2013 2013 2013 2.3M CUSTOMERS TARGETED FOR PHONE FRAUD FOR FIRST HALF OF 2013

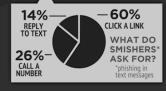
AVERAGE LOSS FOR **TARGETED BUSINESSES**

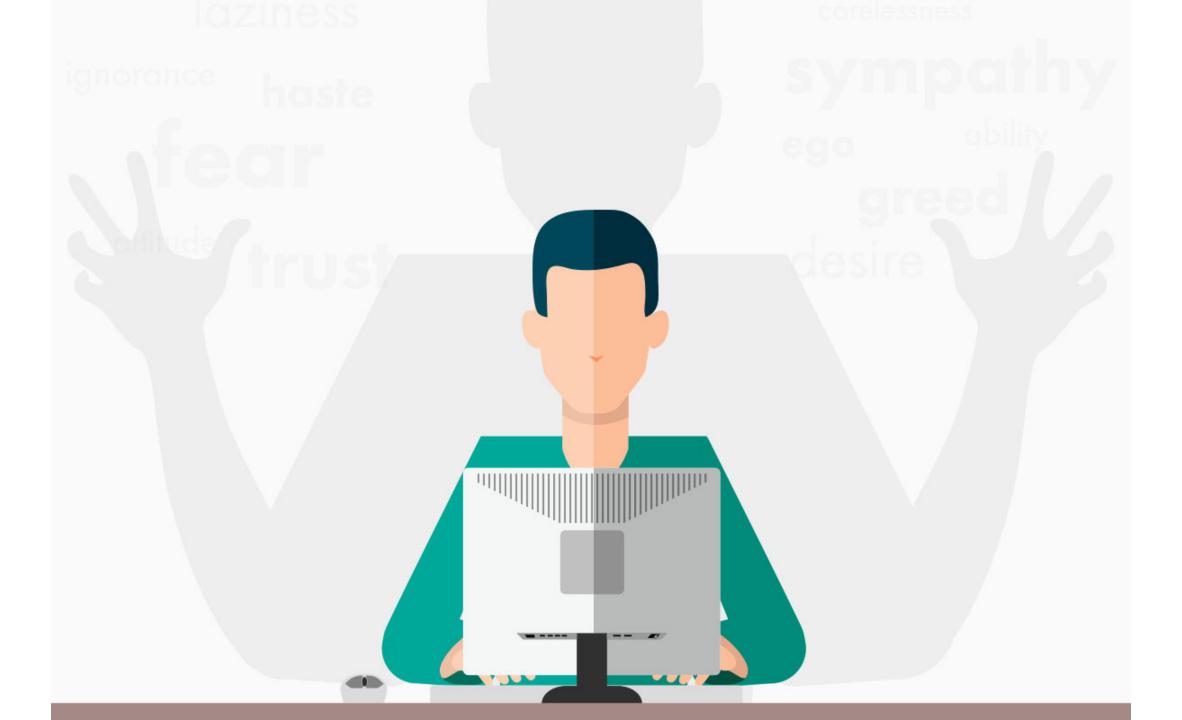
\$42,546 per account





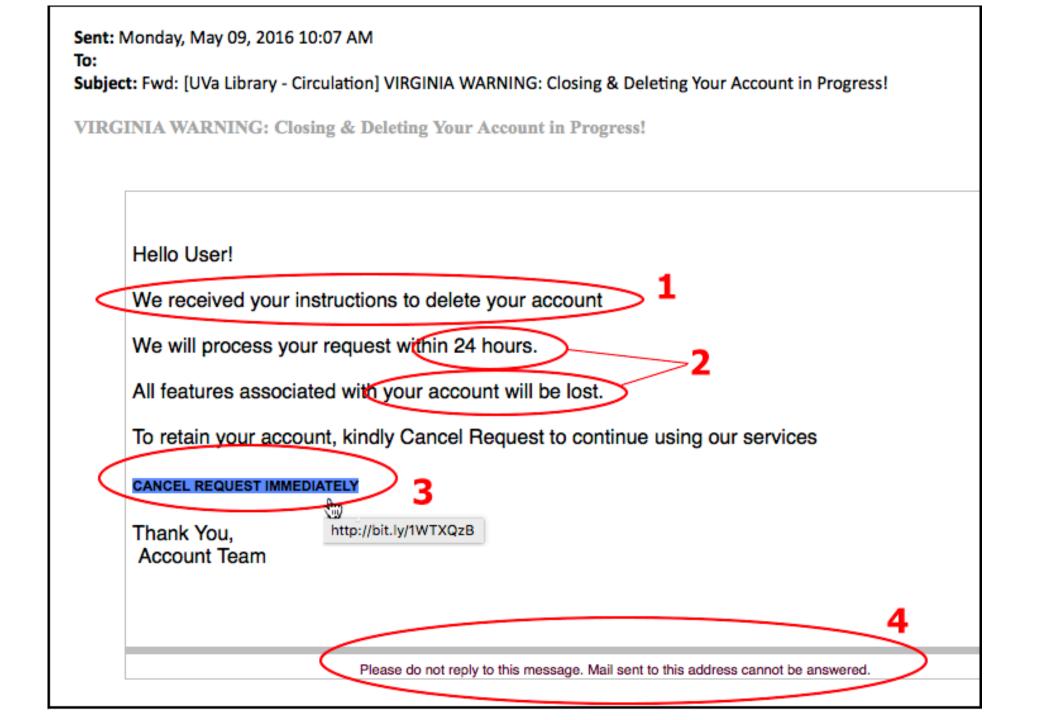
mobile spam in 2012











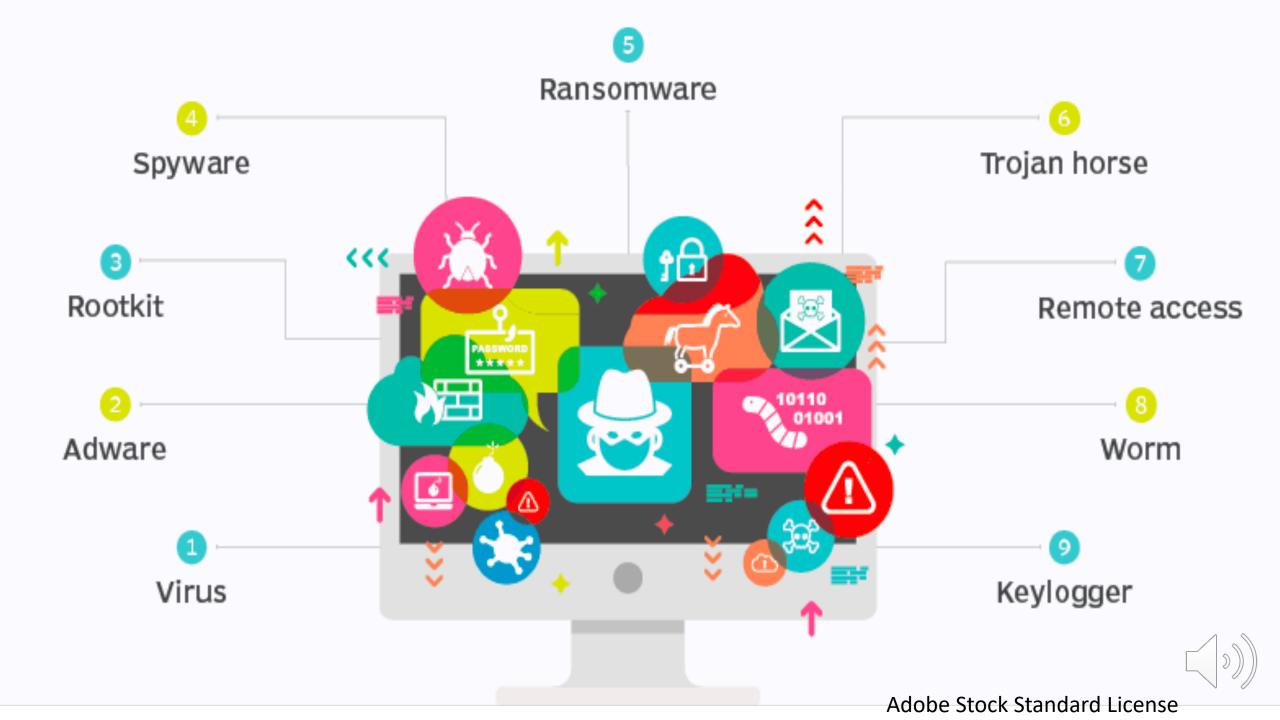


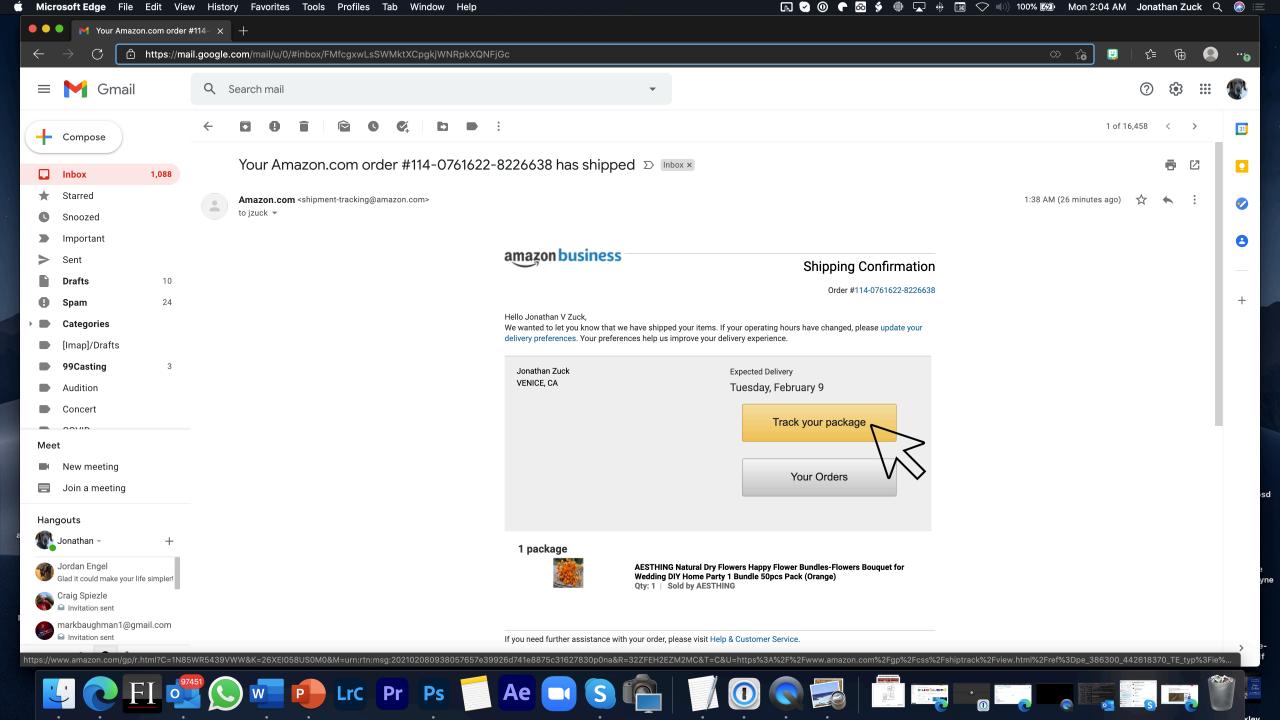


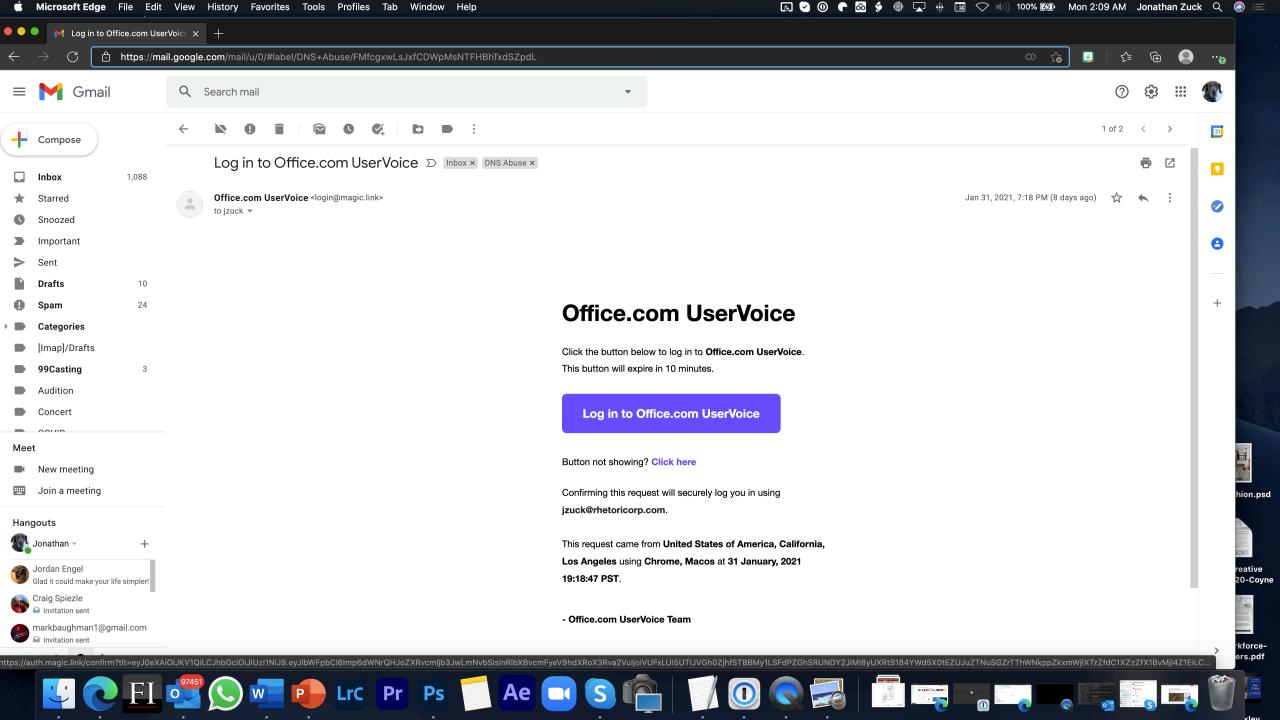
IDN Homographs

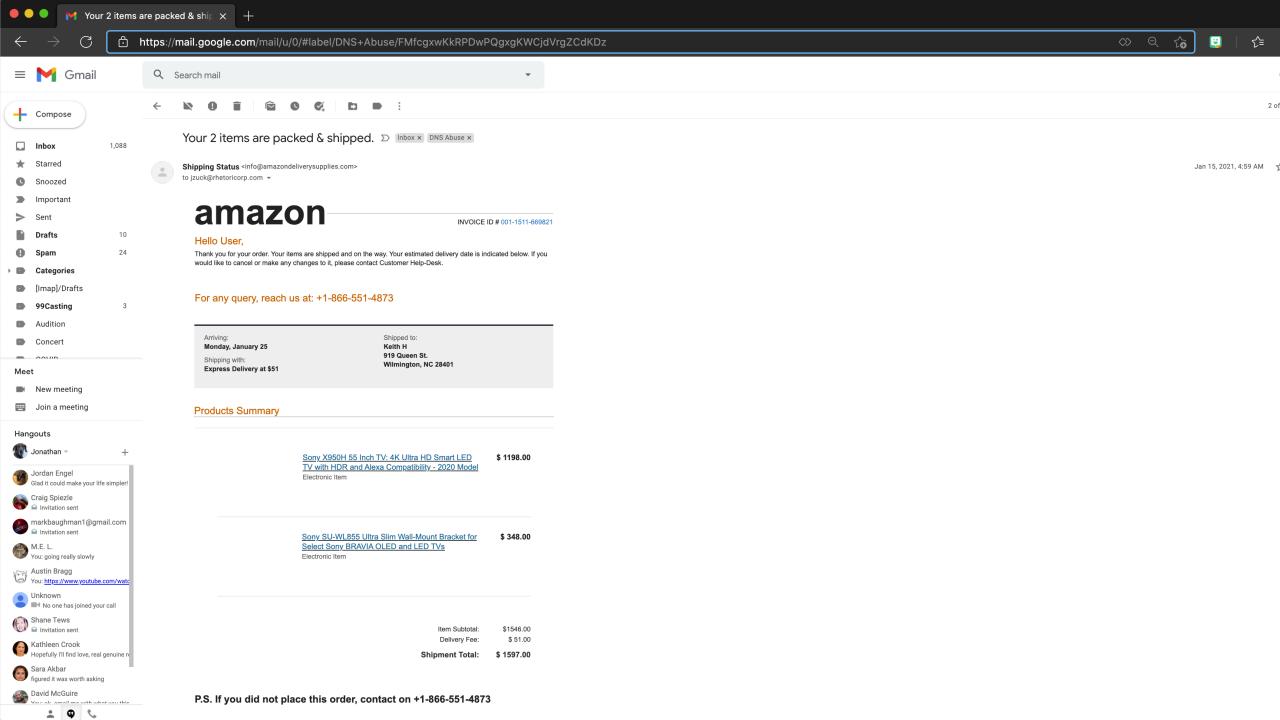
BANK OF AMERICA

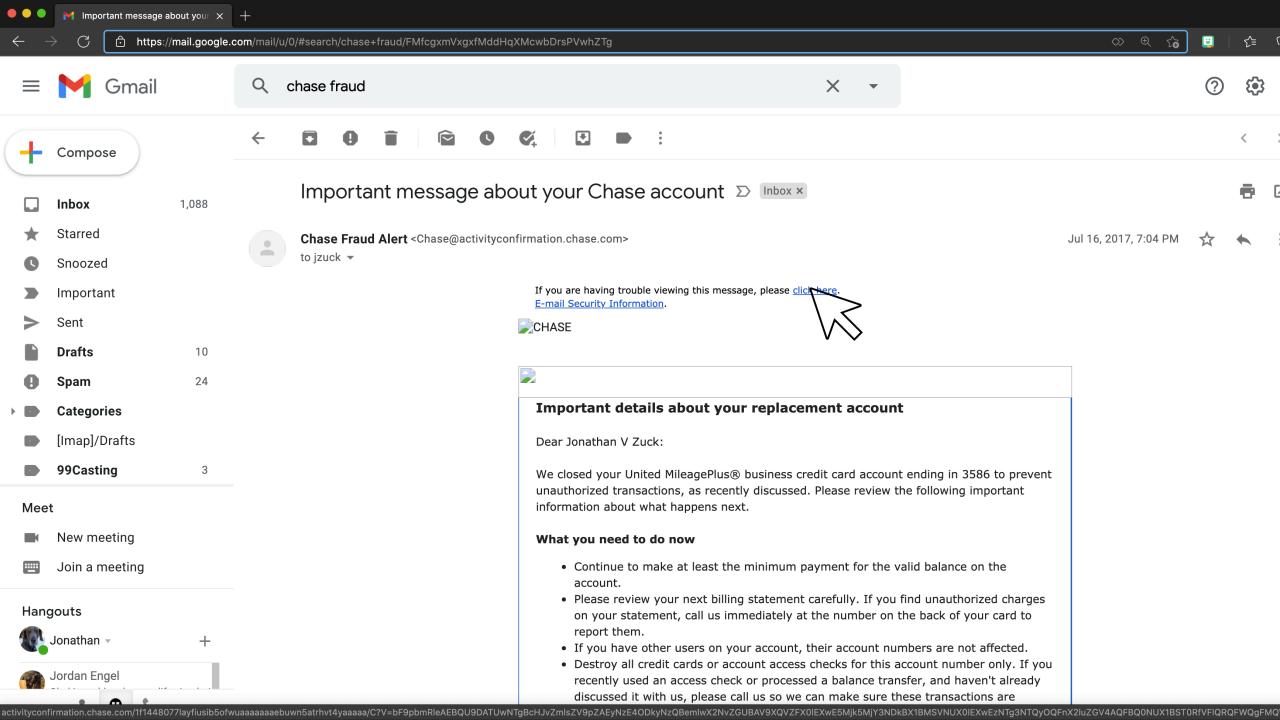
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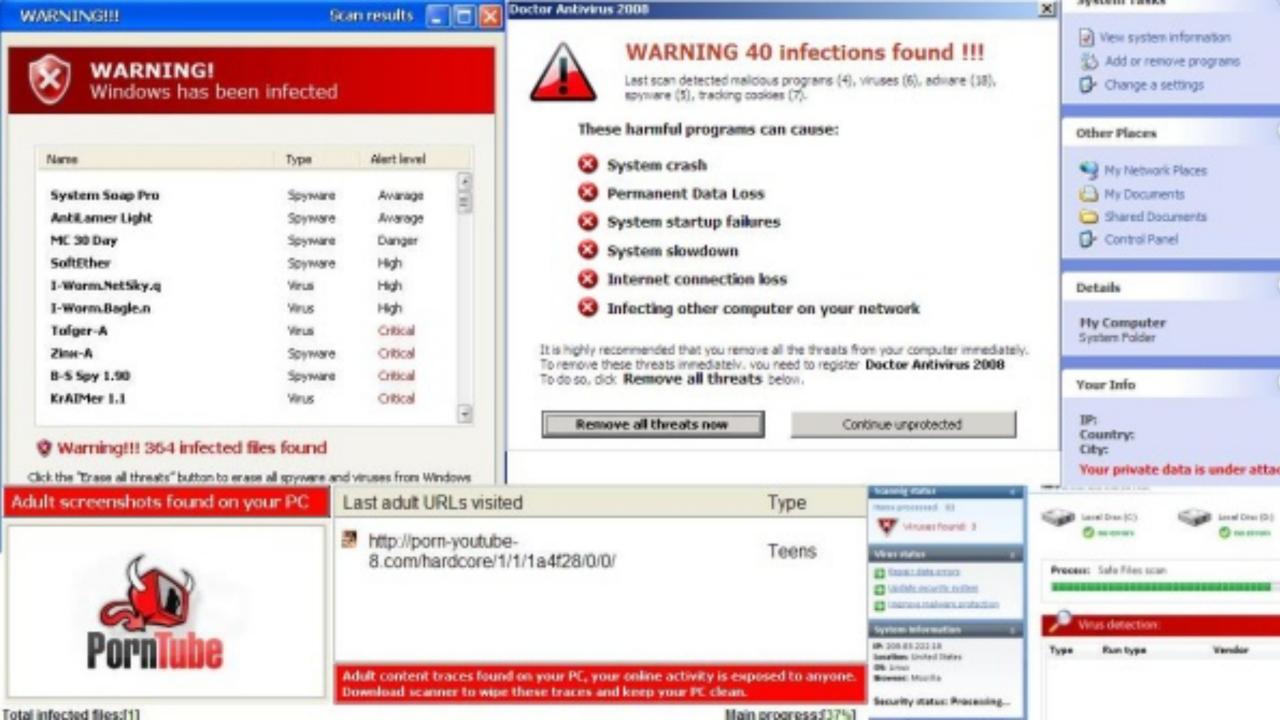
















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Work



Puerto Rico Telephone Company

1988 - 2003 · San Juan, Puerto Rico



Former Member of The Technical Staff, Supervisor at AT&T Bell Labs

1981 - 1988 · Whippany, New Jersey

College



Studied Electrical engineering at Georgia Tech

Master's in Science in Electrical Engineering · Also studied Computer science and Digital signal processing · Class of 1981



Studied Informatica at Georgia Tech

Also studied Bachelor of Science in Electrical Engineering · Class of 1980

High School



Went to Juan Jose Osuna School

Class of 1974



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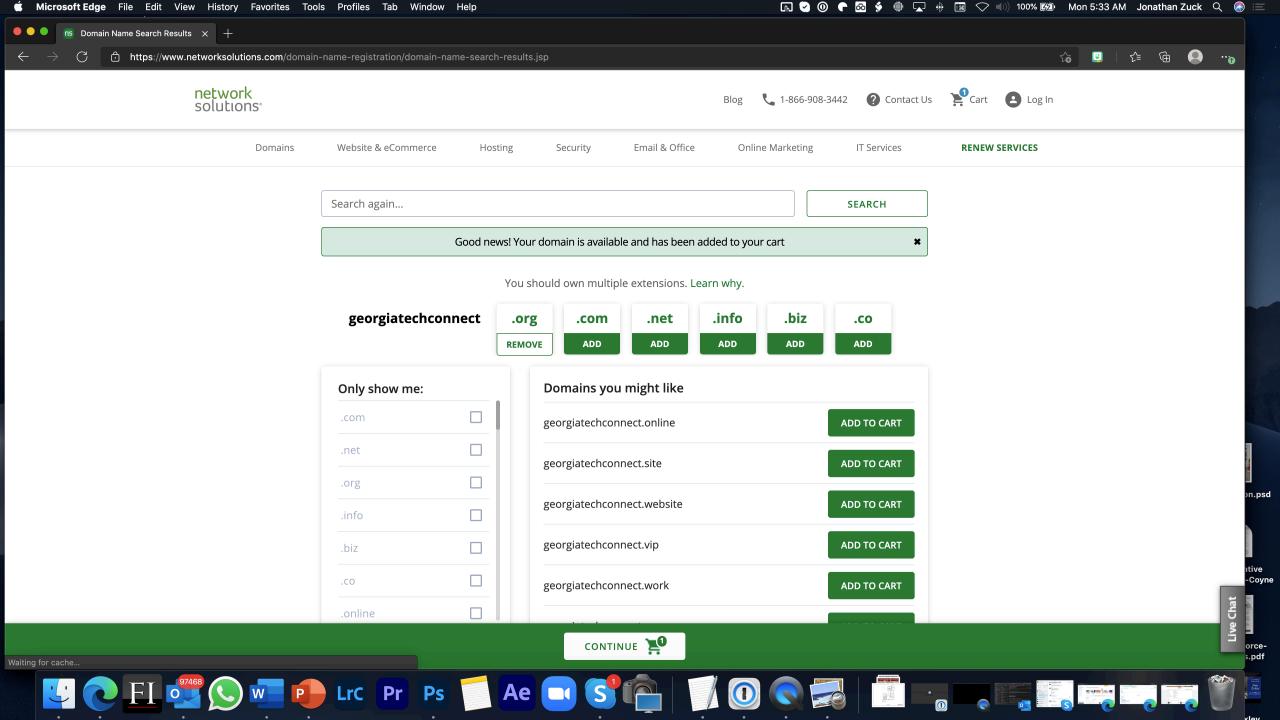




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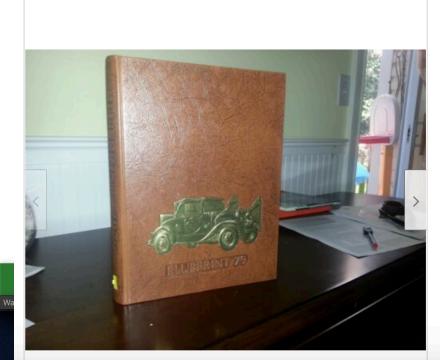
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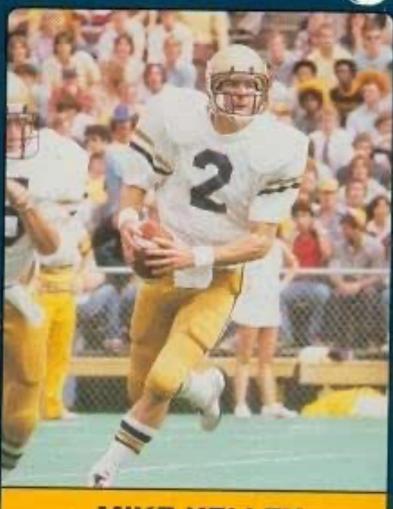
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