DASHBOARD implementation ccNSO review & WS 2 Recommendations

January 2021
Summary Status Implementation
15 ccNSO Review Recommendations

- Implemented: 8
- ICANN Focused: 2
- Alternative approach: 3
- Await implementation: 2
Detailed Overview of ccNSO review recommendations

• 2 Recommendations focused on ICANN org for the benefit of ccNSO
  • Rec 7: Real Time Scribing
  • Rec 11: Update and improve ccNSO Website

• 9 Recommendations already implemented or in implementation phase
  • Rec 1: Communication material on vision and goal ccNSO. (Completed)
  • Rec 3: Update Nomination process chair and vice-chair by WG/committee, include standard procedure in Guideline and apply to Future charters (in implementation phase)
  • Rec 4: Amendment of Bylaw on composition of IFRT (Completed)
  • Rec 6: MPC to adopt and adjust meeting format to increase participation, (Completed, Continuous Improvement)
  • Rec 9: Streamline Mentor /mentee program (Completed, Contineous Improvement)
  • Rec 10 Central space for newcomers material (Completed)
  • Rec 12 Renaming and filenames etc. Guidelines and other documents to ensure retrievability (Completed)
  • Rec 13 Adherence to practice of publishing Council agenda week ahead of the meeting (Completed)
Overview of ccNSO review recommendations

• 3 Recommendations alternative approach
  • Rec 2A: Running roster volunteers. Targeted approach newcomers.
  • Rec 2 B: 1/3 quota newcomers: Targeted approach community to participate.
  • Rec 5: Limitation of Councillor terms. Bylaw change to ensure term limits Council members: Reach out of community to lower threshold and interest people, if necessary voluntary arrangement

• 2 Recommendation awaiting next/future steps
  • Rec 8: ccNSO to request translation of ICANN Learn portal (letter to ICANN org requesting translation)
  • Rec 14: Subscribe reviewer to the relevant email list. In principle accepted, but depends on use the reviewer intends to make from data.
Summary Status Implementation of 37 Recommendations WS 2

- **Completed**: 18
- **Ongoing**: 12
- **Awaits Implementation**: 3
- **ICANN Focused**: 6

Legend:
- Blue: Completed
- Orange: Ongoing
- Gray: Awaits Implementation
- Yellow: ICANN Focused
Detailed Overview of WS 2 Recommendations

• Good faith recommendations (2 recommendations) (in progress)
  • Under consideration by GRC in developing Board recall and director removal Guideline

• Transparancy (completed) (7 recommendations)
  • Charter and guidelines should be published
  • Members of WG etc. should be listed
  • Meetings etc should be open to public
  • Records of open meetings should be made public
  • Records of closed meeting should be made available to members of group
  • Comments and correspondence with ICANN should be publicly available
Detailed overview of WS 2 Recommendations

• Accountability of the ccNSO Council (6 recommendations) (1 completed, 2 on-going, 3 to be started)
  • Documentation of decision-making method (Completed)
  • Document process for members to challenge decisions etc. (to be implemented)
  • Document process for non-members to challenge decisions etc. (to be implemented)
  • Document unwritten procedures (on-going GRC)
  • As DP publicly disclose any decision it submits to ECA and describe process to reach decision (on-going pending implementation of all powers DP)
  • ccNSO should publish a brief report on accomplishment prior year in area of accountability (to be started)

• Outreach (5 recommendations) (3 completed, 2 in progress)
  • Publish newsletter (completed)
  • Maintain a publicly accessible website/wikispace (completed)
  • Create outreach committee to manage outreach program and oversee strategy (in progress)
  • Mention outreach activities in charter/Bylaws (in progress)
  • Strategy to reach out to targeted community not participating (completed, outcome Council workshop June 2020, part of mandate of OISC)
Detailed overview of WS 2 Recommendations

• Participation (7 recommendations, 3 completed, 1 on-going, 3 to be introduced)
  • Rules for membership clearly outlined in Bylaws (completed, but in update)
  • When membership should be applied for, criteria should be publicly available (completed)
  • Process for appeal in case application is rejected (to be introduced)
  • Consider term limits (on-going)
  • Publicly visible mailing list (completed)
  • If expansion of list of language consider support for ccNSO (to be introduced)
  • Glossary for expanding acronyms (depending on website, on-going)

• Activities and Procedures (3 recommendations, 3 completed)
  • Review of Procedures at regular interval (Completed, GRC is standing committee)
  • Members of ccNSO should be involved in reviews and in decision making on improvements (completed, through decision-making and consultation process)
  • Reviews should not be prolonged to long (one year) (completed, working method GRC)
WS 2 Accountability

- Diversity (7 Recommendations, 1 completed, 3 to be started, 3 awaiting ICANN org action)
  - Completed
    - Agree to diversity criteria (some are not applicable)
  - To be initiated
    - Identify elements of diversity that are relevant in charters and for leadership and publish list
    - Assessment of diversity of structures, including leadership and publish result
    - Publish diversity criteria and objectives and strategy for achieving the diversity objective
  - ICANN Org Directed
    - ICANN staff to assist and provide tools to ccNSO in assessing diversity (ICANN Org)
    - ICANN staff to support ccNSO in developing and publishing diversity complaint (ICANN Org?)
    - ICANN staff to capture diversity information (directed at ICANN Org)