CLAUDIA RUIZ:

Good morning, good afternoon, and good evening to everyone. Thank you all for joining the Unaffiliated Individuals Mobilization Working Party call on Wednesday, the 9th of September, 2020 at 17:00 UTC. On the call today, on the English channel, we have Roberto Gaetano, Alan Greenberg, Bill Jouris, Carlos Raúl Gutiérrez, Cheryl Langdon-Orr, Dr. Gopal, Joanna Kulesza, Jonathan Zuck, Justine Chew, Laura Margolis, Maureen Hilyard, Nadira Al-Araj, Sarah Kiden, Seun Ojedeji, Abdulkarim Ayopo Oloyede, and David Mackey. We have received apologies from Matthias Hudobnik. And Natalia Filina says she will be joining the call late.

We have interpretation on the call. Our Spanish interpreters are Claudia and Marina and our French interpreters are Camila and Isabelle. Before we begin, I would like to remind everyone to please state their name before speaking for the transcription purposes and also so the interpreters can identify you on the other language channels. A friendly reminder to please mute your lines when not speaking to prevent any background noise. Thank you very much. And with this, I turn the call over to you, Roberto.

ROBERTO GAETANO:

Yes. Thank you. The first item is agenda bashing. You have seen the agenda. It has been produced, unfortunately, a bit late. That was completely my fault, in lacking to provide indication of how I wanted to run this meeting.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

Basically, I would like to divide this into chunks, as I have anticipated in the mailing list. One is just a continuation of the discussion that we had on the mailing list, on the topics that we had already introduced and discussed. And this is not meant to be a repetition, during the call, of things that have been already said in the mailing list but just to if there are some additional considerations that we want to bring up. And then, we can discuss on how to follow up on those.

But the bulk of the call, I was planning to have it in terms of starting to brainstorm on the additional questions that were raised for the previous discussion, that are essentially going to the core of the issue. That is, what are the reasons for onboarding individuals? What is the role that they can play on top of the ALS members? And basically, what are we expecting from the unaffiliated individuals and what can we ...? I hope that you take my words in the correct sense. What can we offer in exchange for their engagement?

That came up, also, in the discussion. There must be some motivation for people to engage in doing something. And for this, the motivation means that you do something and you get some reward in doing this. That can be the satisfaction for the job well-done or something like this. So, I think that we need to analyze this a little bit further.

So, those are the two main parts. And then, we have odds and ends, like scheduling calls. We can discuss a bit about how to run a poll on the opinions. Basically, I'll give just a short anticipation. I have noticed that not everybody has been vocal on the mailing list. And so, we don't have a complete picture of the situation about what are the opinions of all the members and participants to this working party on the issues at

hand. And it thought that maybe having a poll—something that is like a straw poll that can happen in physical meetings, just to have the sense of the room. And I think that we can discuss the way to do this.

But basically, this is the agenda. That's the plan for the agenda. Is there anything that you feel—that any of you feel should be added? Please, the floor is open for proposals.

CLAUDIA RUIZ:

Roberto, we have two hands up. First one is Alan and the next is Bill.

ROBERTO GAETANO:

Yes. Alan, you have the floor.

ALAN GREENBERG:

Thank you very much. It's not a new item on the agenda but you have a lot of options on the agenda that we'll be discussing. And I just wanted to point out that I don't think you mentioned, among these options, that it is possible ... I'm not saying I'm recommending it but it's possible that for some of these decisions, we could say the answer is "depends on the region." So, although it certainly would be advisable, from my point of view, to have uniform rules across At-Large, the Bylaws are relatively explicit saying to the extent possible, we should give RALOs an option if there are different circumstances.

So, we just may want to consider, as we go through these various options, that we may want to say that it can be option a or b and the

region can choose, instead of saying it's uniform. It's just one of the things I think we need to consider as we go through it. Thank you.

ROBERTO GAETANO:

Thank you, Alan. I fully agree with you. I was taking that for granted, in the sense that those are points under discussion and that we don't necessarily need to have a single, one-size-fits-all type of answer. But thank you for raising this point explicitly. Bill, you have the floor.

BILL JOURIS:

Yes. This may not be the moment to bring this up. But on agenda item 3b, number three, I'm not quite clear why, if we're being a group for individuals who aren't associated with an ALS, we even care what region that individual is from. Thank you.

ROBERTO GAETANO:

Bill, I'm not sure I understood. So, you say why are we caring about what region the people are—the unaffiliated individuals are—the moment that we have the possibility of having unaffiliated individuals joining? Was that your question?

BILL JOURIS:

Yes, essentially.

ROBERTO GAETANO:

It's a good question. I think maybe we can ... When we get into that point, we can discuss it. Yeah. Point taken.

BILL JOURIS:

Apologies for coming in at the wrong moment on that.

ROBERTO GAETANO:

No, no. That is a good thing for me, to remind me that I have to address this when we get into the topics. So, I'm just checking the chat. Okay. I have, already, a partial answer from Alan on the question of Bill.

Okay, so since I don't see any other points, let's start with the agenda. So, follow-up on criteria. I think we have discussed this at length. As I said, I don't want to go over things that have been discussed. I would prefer not to have people to repeat things that they have already stated, although, of course, everybody's free to say what they want.

But from my survey of the points, I think that there is one issue in particular where we had a wide range of opinions and interpretations and where we have, also, the impact of the Bylaws. That is the issue about voting and the voting rights. And there are different proposals for how to assess the voting weights and so on.

And then, thank you, Bill, for raising this issue. I think that we can discuss why we have unaffiliated individuals in the regions and not just a global one. I have my personal answer but I would like to hear the different opinions. In the meantime, I see A.K. Oloyede with his hand raised.

ABDULKARIM OLOYEDE:

Sorry. My hand has been up when you were talking about items to be added onto the agenda. I wanted to ask a question because I understand, or I know, that LACRALO, at the moment, does not accept individual members. Is this part of what we need to look at? Or how do you intend to solve this problem?

ROBERTO GAETANO:

Yes. I think that there's a flexibility in the way the RALOs will address the issue. So, I think that we need to ... How can I say this in a way ...? We need to figure out some common rules and then let the flexibility for the regions. What I know is that we have to have regional flexibility of accepting individual members.

To the best of my knowledge, now LAC does. I had also a couple of conversations on this with the LAC leadership. So, maybe I'm not really aware in the details where they are about the formal acceptance of individual members. But there's the intention to do it. Does this answer your question?

ABDULKARIM OLOYEDE:

Yes. It does answer my question in some ways. But I think maybe we can still also discuss it later, if you [consult]. Thank you.

ROBERTO GAETANO:

Okay. So, going into the topic, may I ask just to have this ...? May I ask Raúl or other LAC member representative to give us a quick update—where you are in the process of accepting individual members?

CARLOS RAÚL GUTIÉRREZ:

Yes. Thank you very much. Roberto, if I may just very shortly. LACRALO has been through an overhaul of its organization over the last few years. I'm not going to tell you how long because it has been far too long. But we have overhauled the organization in order to get a better representation of the diversity in the region. And we are seriously interested in this issue of the individual representation as well.

So, it is true but we have been working very hard. We have a new framework and we hope that this new framework, which has been widely discussed and widely supported, will also adapt to whatever this group decides. Thank you very much. And we hope to participate actively in those discussions. Thank you, Roberto.

ROBERTO GAETANO:

Thank you, Raúl. That leads me to one consideration. There is not much that we know across RALOs, what happens about the individual users in each RALO. And this is something that we need to address in some way. So, yeah. Before we get to the two points that I wanted to address, I think Alan that has his hand up. Alan, please go ahead.

ALAN GREENBERG:

One second. All right. Can you hear me now?

ROBERTO GAETANO:

Yes.

ALAN GREENBERG:

Okay. Just a comment. I notice in the LACRALO rules that were posted that it says that individual members have to be residents of one of the regions. And again, when we get to 3b, I'll go into the specific bylaws. The Bylaws are pretty clear that it's residents or citizens. So, we may need some adjustment in rules because of this. Thank you.

ROBERTO GAETANO:

Thank you, Alan. So, let's get to the first point that I wanted to address. That is the voting. There has been a lot of discussion on the mailing list about the voting. What if an unaffiliated individual can get multiple votes, one as a member of the ALS and one as an individual?

I think it has been explained by some that in any case, the vote of an individual is not meant to be an individual vote. But the individuals will have one aggregated vote that is equivalent. That's the proposal on the table—individuals to one ALS. So, in terms of voting, it's like having one virtual ALS that has, as members, all the unaffiliated individuals. This is just one model. This can be discussed. And there's even no obligation for having voting rights for unaffiliated individuals in the way that the current Bylaws are written.

But what I would like to stress is the fact that maybe ... In my opinion, maybe we are giving too much importance—too much weight—to the vote because in the history of At-Large, except for internal votes of RALOs about accepting new members and voting for positions, there was been rarely a vote in with there was an issue of policy that has been debated and resolved by a majority vote.

So, I wonder whether we are too much overestimating this issue about the vote. But if there are people who have serious concerns about the vote and think that we should be very precise in the way we establish the rules, this is the moment for speaking up.

So, I see Alan, unless this is the old hand, and Caleb. And I would ask you to speak in this order. Alan, please go ahead.

ALAN GREENBERG:

Thank you very much. As you pointed out, voting is relatively rare and may or may not be an important thing. But let's presume it is important for the moment. My understanding—and I'm happy to have someone correct me—is that there are relatively few ALSs that actually pass votes down to their members. In general, votes are cast ... When an ALS can cast a vote, the votes are cast by the representative. And either the representative decides or the leadership of the ALS decides. But rarely do they actually have a plenary vote of their members.

But again, even if they do, we have absolutely no prohibition, nor can we have any because we don't have the tools to do it, to stop someone from being a member of multiple ALSs. So, you can join five ALSs. And if, indeed, they each gave their votes to their members, you would have five votes and we can't stop that.

So, the whole issue of voting is so messy that I really can't see a strong argument where that is the relevant issue. There may be other relevant issues. But the voting one just doesn't see to be one that, really, we can put any weight behind. Thank you.

ROBERTO GAETANO:

Thank you, Alan. Before giving the floor to Caleb, let me make just one clarification. It might have been obvious for everybody but I will say it anyway. When Alan says if somebody is a member of multiple ALSs and so can cast multiple votes, that doesn't mean that those are votes ... A member of an ALS is voting within the ALS. And so, his or her personal vote within the ALS is going to be a tiny part of the aggregate vote of that ALS.

So, even if you are in five ALSs that have 100 members, your vote still has a weight that is tiny. Different story if you are a member of five ALSs, each with three members. That's a different story. But I think that this is something that we should be able to detect the moment that we do the due diligence. And that is a situation that would qualify for having that person be considered a member of the leadership of the ALS and not a regular member. And on that, we can open a completely different topic and discussion when we go more in-depth. Caleb, please go ahead.

CALEB OGUNDELE:

Okay. Thank you very much. So, one of the few thoughts that I do have, following the mailing list conversation yesterday was ... The question is how, if we want to have an individual get to participate on a voluntary basis, what are the motivations that we are giving to that person, psychologically? We need to start examining that so that we don't just look at the volunteer burnout that was mentioned in quite some of the conversations.

So, what I am proposing is why don't we look at it that the individuals can have a small vote and then the ALSs can have a higher-weighted vote. What I mean by that is that ... I'm giving an example of let's say an ALS, in a scale of 1 to 10, can have all of the 10 votes—sorry, can have the whole—let's say, the entire thing if that thing is going to aggregate as one. And then, the individual is going to have, let's say, five, which is probably half of what is intended for the entire vote.

So, what I'm rather conversing for and pushing for is that we should find this opportunity as a way of motivation someone who has no individual—an individual who really wants to participate, and wants to contribute, and feels that he can also be in leadership, be voted, and be voted for in this kind of conversation. So, that's my push that we should have at this point. It's just my contribution. Thank you.

ROBERTO GAETANO:

Thank you, Caleb. It's a proposal that is worth discussing. May I just ask you to put that briefly in writing and send it to the mailing list so that we have a written record and also people who have not attended the call can maybe think about and give their own opinions. If you have the time to do this, it will be a good thing for the group. Next, Judith.

JUDITH HELLERSTEIN:

Yes. To add to what Caleb said, how it works in NARALO is that we have individual unaffiliated users. And when we do elections ... If we don't have consensus, we do an election. And then, those users all form a group and nominate on person to be the lead person and vote the slate. But what happens is that there's a mini election held for the unaffiliated

users and they vote on the slate. And then, they direct the person who has been nominated to vote in the main election and that person votes. And so, that's how we do that.

And many of our ... And also, the individual users can also do all the other things. They can apply for money from the discretionary fund. They can apply for slots in CROP, when we can travel again. They can write policy comments. They can do everything.

But the way the voting is handled is that the voting is handled by the group. They do the voting earlier than ours. And then, it's a directed voting. So then, the leader who has been chosen uses the choice of who was successful in the vote and then votes that in the main election. I don't know if that's clear.

ROBERTO GAETANO:

Yes. Thank you, Judith. That was clear, at least to me. I would like to, with this, close the discussion on this point, since we are a little bit late on the development of the call. And I would reopen the question that Bill has asked because that will be a nice bridge to the second part of the agenda, that is—because that's very much connected with the question, what do we want to do with the ...? Why do we have unaffiliated individuals?

So, the question—I don't know if Bill wants to restate it, if I do it incompletely—is why do we have unaffiliated individuals in every region and not just one single set of unaffiliated individuals? I will give you just two quick answers before opening the floor.

The first one is that—the way I understand it but I might be wrong—is that this is something that is in the Bylaws. The second thing is that I am fully aware about how difficult it is to coordinate activities that affect—or that are done—by people that are spreading over 24 time zones. And that is quite complicated. And we will have, also, difficulties in organizing meetings of these people, even online.

Not only that but we are working under the assumption that different RALOs—excuse me, different regions—have different problems. And so, the focus on the specific problem of the region makes it more important, even for unaffiliated individuals, to focus on certain problems rather than others in different regions.

So, while a worldwide coordination of the unaffiliated individuals is a good thing to do every now and then, I wonder whether we will be more efficient and we will be able to be involving more of the members by keeping regional. And I would say, for regions that are very large, like Asia Pacific, maybe even organizing sub-regional meetings of unaffiliated individuals. But that's something that we should leave open to the different regions.

So, Alan has the floor. Bill, interrupt me if I said something that is not related to—if I misunderstood your point.

ALAN GREENBERG:

Thank you very much. Roberto, your first point was the answer to it, for better or worse. The Bylaws create the concept of RALOs and say RALOs have members—At-Large structures. The Bylaws also say that a RALO may also include individual internet users who are citizens or residents

of the countries within their geographic region. So, the concept of an individual internet user as a member of a RALO, without an ALS, comes directly from the Bylaws. And it explicitly says citizens or residents of those countries.

So, yes. We can recommend changes to the Bylaws. And, in fact, there will be a recommendation, in this case, because of a minor little nit that we have regarding ALSs. But we can't change the basic concepts. That's just not something within our domain at this point and certainly not something that we came anywhere near talking about when we put our At-Large review implementation before the Board.

So, I think this is a done deal. And although there may be some RALO rules needed to make sure that we adhere to the Bylaws, saying citizens or residents, widening it more than that, I just don't think is something within the scope of this working group or the ALAC, at the moment.

ROBERTO GAETANO:

Thank you, Alan. Bill, the floor is yours.

BILL JOURIS:

Yes. I may have misunderstood what's going on. But what I thought we were doing here was talking about establishing a group which was not a regional group—not a RALO but simply a blanket group for individuals who were not members of an ALS, at which point the Bylaws section that Alan cites would be irrelevant because it's not a RALO. If I have misunderstood what we're trying to do, my apologies. Thank you.

ROBERTO GAETANO:

Bill, actually, the point ... I see the hand up, Alan, that comes to my rescue because he knows much more about all the stuff. I'll give you my personal opinion. And that's based on my experience in Europe. We have found ... And that is the link, also, with the next point. Why do we need individual members?

We have found that where in Europe, individuals who were interested in participating, that they were very much related to European issues. Like, for instance, a lot of people were brought during the discussions about GDPR and all this. But they had no way to participate and provide their voice. So therefore, the question was how can we still make use of those volunteers and giving a role to them? This has, then, just by coincidence, has been brought up by the review—the At-Large review—that has mandated the possibility for having individual users to join.

However, as Alan has pointed out, the At-Large structure is mandated to be in regions. And therefore, the obvious way to do it is to organize the unaffiliated individuals by region, also because the moment that the situation evolves and they go to leadership positions and so on, there's going to be, still, the strict ICANN rules and not just At-Large rules about belonging to a region and so on. So, this is the way I see it. But, Alan, please go ahead and explain it better.

ALAN GREENBERG:

I'm not sure I can explain it better. I just put a short answer in the chat. If Bill's question is, "Could we invent a new structure—that is, to allow individuals to be members for At-Large without being subject to the RALOs?" Yes. We could. But I'm not quite sure who is fighting for it. I

think we would have substantial opposition to it from within At-Large, from the RALOs themselves. I think the Board would be very reluctant to create a brand-new arm of At-Large without it being demonstrated what the great benefit is going to be of doing it.

So, is it conceivable? Yes. Is it conceivable the originators of At-Large in 2002 might have thought of it? I suppose. But At-Large is a complex enough structure as it is, with multiple levels of nested hierarchy. Adding a new level without some demonstrable real, strong benefit, especially when there's likely to be strong opposition to it, I just don't see why we should spend a lot of time talking about it. Thank you.

ROBERTO GAETANO:

Thank you, Alan. I think that now this point is clear. And we can go into the additional questions, the main one being what is the reason for having individuals. So, I think I have stated my opinions and got the ball rolling in the mailing list. So, I will let more you speak what you think. And basically, what do you think that individuals could contribute to Atlarge that maybe the ALSs could not, for one reason or the other?

But also, don't forget that the moment that we want to have active individuals to participate, we need to offer them an environment in which they can be really productive and not have, at the end of the day, the sensation that they are losing time in the participating to At-Large.

So, who has thought about this and has some idea? At least, the three people who have made the three points that I have picked up to start this discussion, maybe, want to be more detailed in this so that we get

the ball really rolling. I have Judith as the first hand up. Judith, you have the floor.

JUDITH HELLERSTEIN:

Yes. Hi. So, I think the key also comes from making the individual users feel that their voice is important. And so, whether it is through meetings, or other things, or having a conversation with them, finding out what their interests are, trying to get them to start writing policy comments or operational comments—just getting them more involved in the different working groups and committees, and then letting them find their way, and then having all opportunities for engaging be open to them.

At least, that's what we've done is NARALO, is we've done that. And prior to COVID, we used to try to hold different meetings—find out from others what our members' interests were. We also sat down at different times with some of our members, at different ICANN meetings or other groups, to have little small meetings to find out what they were interested in. And just get them plugged in, and involved, and taking on some little groups.

I know we had ... David, and Bill, and others have been active on small groups and small projects that we, in NARALO, have done. And that is how we're trying to get individual members to come to our meetings.

Many of our individual members ... Some of them are happy just to be on the list. And when they're interested in something, they speak up. But many of them chose that path because they are already very busy in their own lives and nothing has really ticked their button yet. But

they're interested in keeping being informed. Whereas some of them had run ALSs before and found out it was too much work for them. And so, they disbanded the ALS but they just wanted to keep their toes in. And that's why they chose this.

So, it raises the [bang]. So, some individuals choose not to be very actively involved and some are. It's the same thing with people in ALSs. Some are involved and some aren't. It's just the nature of the person. But the idea is just to give the opportunity to be involved if they want to.

ROBERTO GAETANO:

Thank you, Judith. I have Jonathan next.

JONATHAN ZUCK:

Hi. Thanks. I'm the one who posted the comment online about making it about productivity. And I guess I still stand by that—that this effort has got to be primarily about activation of these individuals. Just about anybody that feels like it could monitor a mailing list or the wiki. That's not that difficult to do.

So, the question, then, is why does somebody become a member? What do they want from it? And I confess, I don't necessarily know the answer because I came to the At-Large orthogonally because I was originally paid to be at ICANN and participate in the IPC. And so, I ran a trade association. I had members, etc. And the only reason I stayed is because I got my foot stuck in the door, and got to know people, and got to know the community.

But in terms of bringing people in, it feels like why we're having this conversation has got to be about identifying folks that are interested in some aspect of what we do, sufficiently that they would be a part of doing that. I don't know if we need more people monitoring what we do. We need more people participating in what we do—just my thought.

ROBERTO GAETANO:

Yeah. Thank you, Jonathan. While I wait for ... Oh. David, go ahead. Yeah. Okay. In that case, I'll make a quick comment. I think that the two positions of Judith and Jonathan are confounding. I heard Judith say that we need, basically, to give a purpose—to make them feel that they are doing something. And what you are saying is, "I came here because it was my job." But then, obviously, this is no longer your job, Jonathan. And you are staying because you like what you are doing. So, you have some sort of reward in what you are doing. That's the satisfaction. That's because you want to finish something that you had started or whatever.

And I think that the point that we have is if people come for different reasons, like you did, and then stay because they like what is being done here, our target is also how to let know that what we are doing here—the volunteer's job—is satisfactory, is rewarding, and so on to people that were not part of the ICANN constellation, ecosystem before. That was what I wanted to say. But yeah. I have David and Alan Greenberg. Next. David?

DAVID MACKEY:

Thank you, Roberto. I've heard Judith speak. And I absolutely agree with everything she said. What Jonathan said, I absolutely agree with everything that Jonathan said. So, I don't know if there's any conflict. But it just might ...

And Roberto, what you said is where I'm trying to look at, which is how do we connect those two? How do we connect the motivation for someone to join as an individual member? Which I believe is going to be an intrinsic motivation. It's going to be, "What does it mean to be a member? What kind of voice do I have within the community?" which is what Judith was talking about. And certainly, within the NARALO aspect, I feel that that is something that I'm receiving as an individual member within NARALO.

And then, how do we ... That could be, if you will, the recruiting pitch or the motivation that we should be looking to articulate, to bring people in. And then, in order ... It's a bit of a funnel. Once we are able to bring people through their curiosity and their intrinsic motivation into the community, then there's a second level of work, which is to identify—to engage with those individuals, build a relationship within the community, and then activate them into the work that's going on within the community.

So, I think there's no conflict. It's just how do we piece those different things together in order to achieve what we're looking for within the working party? Thanks, Roberto.

ROBERTO GAETANO:

Thanks, David. I just want to add one thing to what you said. If I remember correctly, you are the person who made this comment in the mailing list about one motivation is to make the internet a better place. And I think that this is something that is still a motivation, that I have felt a lot of individual members who have joined, at least in Europe, at least the people that I know—is something. You want to do something and you find that At-Large is the place where you can act in order to change things and make the internet a better place.

If this is something that we really believe, I think that this is something that is important, also, in the way that we do outreach, and the way we approach people, and the way we look at new people.

Alan, you are next. We are eight minutes before the end of this call. But I'm still accepting new contributions. Alan?

ALAN GREENBERG:

Thank you very much. Let's be clear. You can participate in At-Large without being a member—an individual member or an ALS member. If someone asks you what your affiliation is, you mumble. And as long as you're contributing, no one's likely to stop you. If you don't really believe me on that, virtually every NomCom appointee to the ALAC, typically, is not a member of an existing ALS and is typically not an individual member. Four of the five RALOs, until relatively recently, didn't even have individual members. But the NomCom appointed people and those people worked. And they contributed.

So, you don't need to be ... You could escape it. But people like to know what their status is. And I'm an individual member because it seemed to

be the reasonable thing to do. I was on the ALAC. I was contributing. My RALO allowed individual members. So, I said, "Sure!" And I've been one ever since. And once we had individual members in other RALOs, we found people who felt they wanted to belong.

It's not a matter, necessarily, of, "What perks do I get? Do I get a vote?" or, "Do I get travel?" or whatever. I may or may not get some of those things. But it makes people feel good. And all we're looking for here is what are we trying to do? What do we have to do to make people feel good enough that they contribute their own time—one of the more valuable commodities they have—into the work we're doing?

So, let's not get hung up too much on why people are doing it. If people are willing to do it, let's give them the mechanism to allow them to. Thank you.

ROBERTO GAETANO:

Okay. Thank you, Alan. There's also, in the chat, a comment of Justine on this topic that is also quite interesting. We are very close to the end. So, I have Gopal and Jonathan with their hands up. I would like to close the queue right now. We can continue discussion by mailing list. Gopal, you are next. Please be brief. Gopal, you are muted.

GOPAL TADEPALLI:

Yes. When we began in the internet governance in India, it was a time when people were wanting to get onto the internet but there were too many unknowns. There were people who wanted to set up internet kiosks but they didn't know how to get about it.

I was at the IET Task Force [inaudible] at that time. And we were willing to help. We were willing to make them understand, "These are the government rules." A kiosk can be [safe]. Internet is useful like that. Well, it is their business—their opportunity—as we keep telling. We can take [inaudible] but cannot ensure to bring [other than that].

ROBERTO GAETANO:

Thank you. I saw, for a moment, Jonathan's hand up and then it disappeared. Jonathan, do you want to say a last word?

JONATHAN ZUCK:

No. I feel like it's a longer conversation. So, I'm happy to just take the thing up on the list. But thank you.

ROBERTO GAETANO:

Okay. So, I think that we still need to figure out how to schedule the next calls. From what I've seen in the list, in the discussion, there's a lot of agreement on taking the ALS mobilization working party slot that is on Monday—I don't remember the time, in the evening UTC—as a slot. But there is also another issue, that this will be making always the same people suffer most. So, I was proposing to do what Jonathan is doing with the Consolidated Policy Working Group and to toggle two different times of the day so that we share the pain. We can discuss that on the mailing list but that is the agreement.

Until that working group is still working and using that slot, we will go with a dutiful week-after-week. So, that's the thing. And we can, of course, comment that on the mailing list.

As far as I know, there's no AOB. Gopal, is that an old hand?

GOPAL TADEPALLI:

It is 4:30 in the afternoon here in India. And that's fine.

ROBERTO GAETANO:

I missed ... Okay. In the last minute, can I ask Claudia if you can tell us quickly or otherwise you can send it to the mailing list. What is the situation for the "official" membership and the subscription to the mailing list? Are all the regions covered? Thank you. You see, now, the

CLAUDIA RUIZ:

Thank you. Roberto, the only two that need to complete the GDPR form to be added to the mailing list are from LACRALO. And I will send a reminder today and hopefully we can get them added on ASAP.

ROBERTO GAETANO:

Okay. Thank you. I that Raúl was explicit enough today in stating just before the call—wisely, before we started the recording—that LACRALO is going full-steam with this activity.

And so, therefore, with this happy ending, I think that I can thank you, everybody, for joining this afternoon in Europe and morning, evening, night in other parts of the world. And see you next. And don't forget that the main way to have our ideas circulated is the mailing list and is not the one-every-week hour but is what we can contribute every day

by writing down what we think and share our opinions. Thank you very much for joining. And the host can close the call. Thank you.

HEIDI ULLRICH: Thanks, everyone.

CLAUDIA RUIZ: Thank you, everyone. Enjoy the rest of your day.

CHERYL LANGDON-ORR: Bye for now.

[END OF TRANSCRIPTION]