CLAUDIA RUIZ:	Good morning, good afternoon, good evening to you all. Welcome to the LACRALO Monthly Call on Monday, September the 21st, 2020 at 23:00 UTC. On the Spanish channel, we have Sergio Salinas Porto, Harold Arcos, Lito Ibarra, Maritza Aguero, Lilian Ivette De Luque, Vanda Scartezini, Laura Margolis, Umberto Carrasco, and Marcelo Rodriguez, and Alberto Soto, who is joining to call right now. On the English channel, we have Omir Kerry Kerr and Glenn McKnight. We have received apologies from Dev Anand Teelucksingh and Carlos Gutierrez, who is going to join us later.
	On behalf of the staff, we have Heidi Ullrich, Silvia Vivanco, and myself, Claudia Ruiz, on call management today. Our interpreters today are, in Spanish, David and Paula, in Portuguese, Esperanza and Bettina, and in French, Claire and Jacques. Before starting with the call, please, a kind reminder. If you want to take the floor, please make sure that you say your name of the transcript and also for interpreters to identify you in the appropriate language channels. Without further ado, I'll give the floor to Sergio.
SERGIO SALINAS PORTO:	Thank you, Claudia. I would like to welcome you all this call. For those of you in the Southern Cone, today is the first day of spring. But we are suffering the serious impact of COVID 19. So, I would like to embrace you all. In my particular case, I know a lot of people who have gotten infected. So, I want to extend sympathy to you all. I hope that you can all stay safe and that we can soon go back to our gatherings with our friends and families.

Having said this, let me talk about the call. Today, we have different topics on our agenda. We have Glenn McKnight with us. He is a friend and an advocate for internet users in North America. So, first let me ask you whether you agree with this agenda. So, I'm going to give the floor to Harold Arcos to proceed to the adoption of the agenda. Go ahead, Harold.

HAROLD ARCOS: Good evening. Thank you, Sergio. Today, we have a special guest, Glenn McKnight, who is the director of the Virtual School of Internet Governance. And we also have Carlos Raul Gutierrez, who is going to make a report in his capacity as an ALAC member. He will join us later. And then, we have the reports by the different working groups. We will have, first, the report by the Communications Working Group, then the Capacity Building Working Group, and then the report by the Multilingualism Working Group.

And then, we are going to talk about different participation and engagement tools. I will take care of that part. And finally, any other business. If you would like to include any other topics on the agenda, please speak now or you can raise them later on, at the appropriate time. So, I'm going to give you a few seconds to see if there are any additions to the agenda or if anyone wants to take the floor. I don't see any hands raised so we consider the agenda adopted. Thank you, Sergio.

SERGIO SALINAS PORTO:	Thank you, Harold. I see that Augusto Ho has joined us, Anahi Menendez. So, welcome to this call. As I was saying, today we have Glenn McKnight with us. He's going to talk about the Virtual School of Internet Governance. He's the information director of the Virtual School of Internet Governance. He's a NARALO NomCom delegate and he is an active member of the At-Large community. He has been in the secretariat position for LACRALO. But now, he's here in his capacity as the information director for the Virtual School of Internet Governance.
	We are honored to have him with us in this region. And personally, I think that he is a great person. He is a very good person. So, in my particular case, I'm very satisfied to have him here. Welcome to LACRALO, Glenn. You hold the floor.
GLENN MCKNIGHT:	Great. Thank you. Hello, everyone. I'm very pleased to have an opportunity to speak to you about the VSIG. Now, Alfredo was supposed to do this presentation tonight, as a bilingual, a Spanish and English speaker. But unfortunately, he is tied up with an ISOC meeting tonight. So, he's asked me to do this presentation. And I appreciate the time you're giving me. I'm going to be sharing with you, tonight, some information. And I'd like to thank Lilian, to start with. She has translated the slides into Spanish for us, for this call today.
	So, we're going to walk through the slides. And I want to start off with a bit of information. I'd like to start off with our first group, which is 100 students, that started a few weeks ago. It's now into the third week. We had 13 people enrolled from Latin America, out of the 100. And we have

35 people who said that they've learned about and are affiliated with the NextGen and the ICANN community as a whole, particularly fellows.

So, this is a trend—not so much in the second group, or next group. The 100 who are actually enrolled into it and starting in November, in that group is a higher number of ISOC members. But we also will be having two more groups, one in January and one in March. So, if anyone's interested in taking the online course, I'll be providing the links for the next. So, let me go on to the next slide.

Okay. So, what I'm going to give you is the objectives of our program— of what we're trying to achieve. And then, I'm going to talk about what human resources that are involved, some of the features, the timelines, our deliverables, and sponsorship. Next slide.

Now, our objective is that we are not replacing the face-to-face training—the wonderful training that Adrian and Olga does, or what Wolfgang does in Meissen, or people do in—Satish, in Mumbai, coming up. We are giving a program which fills in a gap. And, in some cases, what we've done is we've looked at each of these programs and developed our program based on a gap analysis. That is looking at what ICANN has done, what ISOC has done, what Diplo has done, and the various different other groups, APC and others, in order to come up with some form of internet governance training.

One of the key aspects of this course is that it's free, and it's online, and it's sensitive to anyone's internet speed and their platform. So, its neutral on whatever your access speeds are. It's meant to be an interactive experience. And we do that through different ways.

One is we have weekly live presentations. Like, Avri Doria did a presentation today on multistakholderism. We had Marilyn Cade last week and she talked about the history of internet governance because she was there. And we're going to have a number of people. Through every Monday, we have a live session. But we also have live chats and discussion threads throughout the program. And Rikson and Harold are two of the people enrolled in our program currently.

We also are looking for constant feedback, as a continuous improvement on the course. And again, I stated this at the beginning but I'll repeat it. It's not to replace the face-to-face experience of schools of internet governance. It's a very good foundation for people who are looking at doing a face-to-face school because it provides a really good foundation. It's a level entry, we'll say, for the IG professional.

And we want to recruit a very large group of international editors. And what that means, after we finish our four cohorts, we are looking at a number of languages—one, Armenian, which we didn't expect, considering there's only eight Armenians—8 million Armenians. A little bit more than eight. So, yeah. We're talking to translate into Armenian. We're talking to three different sources on Arabic. We are talking with ISOC Quebec on French and, lastly, LAC LTD for Spanish. So, those are the ones that we are very serious about doing after July, when we actually get lots of feedback on our program.

So, slide number four. So, who are the human resources? Who is involved? The dean is Alfredo Calderon. He teaches at the University of

Puerto Rico. He's a designer on online course material, using MOOCs. And in this case, we're using something called Moodle.

And myself, we have … Between him and I, back in May, we seriously worked hard on creating the content—through May, June, July on creating the content. And then, we recruited 17 beta testers to start giving us feedback, taking the course, giving us the feedback on every module. What was missing? Where's the gaps?

And also, another job I have is all the public relations and all the fundraising. So, those are … I forgot. I skipped over that. But as I said, beta testers and additional content contributors are very important, that we've brought in. But in addition to that, we have 10 guest speakers on various different specialties, all of which are on the weekly live chats.

So, next slide, number five. So, what are some of the features? And this is something that, if you're looking at doing some small courses—specialize, maybe, on domain abuse, maybe a small course on security—I would suggest thinking and considering a Moodle platform. Moodle is what … We've done a lot of assessment on learning platforms and we found that Moodle … It's not free but it's not that expensive, based on … We have 200-user level. That's what we pay for.

It allows you to have a very rich media experience in the content. So, all our written material is converted from PDF to e-books, which are all downloadable. So, somebody who isn't online can actually download every single—516 and growing e-books. Also, links to any videos that we provide. And if they are available in different languages, great. Or

captioning, that's even better. But sometimes we have no choice on that. But again, somebody could bookmark that—that video or content—and so actually watch it offline, as well.

We've tested the course on mobile, on every platform—iPhone, mobile phone—making sure it works, in terms of the interface. It has a complete management system for the student, teacher, and administration. And as I said, it has offline learning capability, live chat, discussion forums. And Rikson and Harold could tell you, one of the jewels of this program is learning about what other people's interests are. And there's common threads that some people are doing, whether on security, or gender issues, or other issues. And it's really valuable to meet what these people are doing in other countries.

Every 10—all 10 modules have a quiz. You have to complete and pass at 80%, in order to get a certificate of completion. That's the complete features aspect of the program.

Moving on, again this is an example. Slide number six is a certificate of completion that's issued to everyone. We're just going to run through the next few slides. These are some screen captures of what the site looks like using your phone. Next is using an iPad—again, drilling into the sites, it's very well laid-out, in terms of the format. Again, what the quiz looks like on an iPad—zooming in on what the quizzes look like.

So, what are some of the benefits? I think it's important, in any MOOC, that there's a clear roadmap—an educational roadmap. And that's one of the criteria of a MOOC. The learning environment has to be a sharing environment. It has to encourage the individual experience—sharing

with other people. It needs to have an encouragement to participate in an interactive, online environment, such as discussion, chat. Sorry. What's that?

Okay. Only a couple more slides. Timelines. I mentioned earlier on, we started with the first sponsor, which was PIR. Our sponsorships now are PIR, Afilias, CIRA, which is Canadian, .ca, and ICANN. ICANN, Joe and Chris, committed last week. So, we have the four sponsors. We're looking at additional—at least four, maybe six more sponsors—and again, tailored to particular language translations that I mentioned earlier on.

And last, into August, recruiting students that we … Sorry. August just past, we recruited our students, and registration. And the big job is, obviously, fundraising. So, going through the different cohorts, September's full. November's full. And the January one is filling up very quickly. And then, we had … The last one is March. And then the entire—this lot wraps up and give a final report. So, we are looking through the … That's our strategy.

So, in terms of the levels of giving, it goes from platinum, which is the highest level of support, down to faculty advisor. So, if you want to learn more about VSIG, we have a website, virtualsig.org. We have our online platform. You can look it up, on what Moodle is. You need an ID and password to get into the site. So, again, just let me know if anybody wants to see it. I can give you an ID and password or Alfredo can. On our website, we have our FAQs on what we're doing. You can go to our Facebook group. And you can email myself at info@virtualsig.org or registration@virtualsig.org.

So, that's in the wrap up. So, I'll turn it back to you, Sergio, if there's any questions.

SERGIO SALINAS PORTO: Thank you, Glenn. I'm going to see if there are any suggestions or questions. I'm going to take advantage of the fact that I'm with the mic now to ask the first question. Actually, it's not a question. But it's rather an offer for help. If you need my expertise … You know I've worked with Moodle. So, if you require any support with the development portion of the virtual course, please do not hesitate to contact me or call me.

GLENN MCKNIGHT: Well, that's very kind of you. Thank you. I will take you up on that.

SERGIO SALINAS PORTO: Is there anyone who would like to take the floor or ask a question? All right. I see no hands up. Is there any question in the chatroom? Harold, can you tell us if there are any questions or comments? All right. So, Glenn, there are no questions for you. So, thank you very much for your presence here with us this evening. And we hope we can meet very soon. Let me send you a big hug and lots of success in your Virtual School of Internet Governance.

GLENN MCKNIGHT: Great. Thank you, everybody. Thanks for your patience.

SERGIO SALINAS PORTO: We would go on with the next topic but I'm not really sure if Carlos Raul is here. Has he joined the call? Has Carlos Raul joined the call? Silvia? Claudia? Harold? Can you please help me?

CLAUDIA RUIZ: Carlos is not on the call yet.

SERGIO SALINAS PORTO: Okay. So, let's skip the ALAC comment and let's go directly to Lilian De Luque's report. She is on the Communications Working Group. Lilian, please go ahead. You have seven minutes.

LILIAN IVETTE DE LUQUE: Good evening. This is a special day to me today. I would like to do something different, given the circumstances. And I would like to present you with a brief story of this year and eight months that I have been in charge of this working group. This has been a very enriching experience, where we started, as you all know, by giving a boost to the only social media we had, which was Facebook. And then, we had Harold's support and we opened an Instagram and a Twitter account. And these accounts have grown. There are more users in these social media.

                          In addition, we worked jointly with the Social Media Working Group that At-Large has. I am the regional vice-chair for that working group. And we are always reproducing the relevant information of the ALAC groups. We are always informing the community and so on and so forth.

These social media are now consolidated. And we have organized a webinar. This was last year in September. I think it was on the fifth of September, if I'm not mistaken. And this dealt with the scholarships and the exchange program. And it was supposed to be dealt with in Cancun, before the pandemic. It was very successful. We have several people who were involved and several people who, also, attended the meeting. So, we continue with meeting and just doing what we had to do to keep a good communication flow within the region.

And then, we embarked on a project to prepare the first LACRALO newsletter. We finally managed to complete it. So, I am very thankful for all the support I received from Sergio, from Harold, from staff. This is really crucial for us. We also received support from Vanda, Augusto, Silvia, Adrian, and all of those who provided us with their support, with clippings, with articles, and information for the newsletter. We have tried to use short clippings—short pieces of information—to provide links to other websites within ICANN so that people could have more information. And the result it is there. So, I hope we can have a continuity in time. We have undertaken to do this every three months.

Let me see what else. So, once we completed these actions that we have set to complete … Well, we were able to complete some of them and not others. And for personal reasons, I wrote Sergio a letter, submitting my resignation to the working group chair. I would like to thank you profoundly for the fact that you entrusted me with this task. He said to me in the beginning, "Please help us with this Communications Working Group," and I did it. I was happy to do it. So, I'm very thankful for all the members in the region.

I would like to continue in the group, supporting you with social media—with whatever you think is convenient for all of us. I am sad to leave but I have some personal reasons to move a bit to the side. But you can count on me for whatever you need. I will be connected to the working group. As you know, the rotation for the Social Media Working Group is region-based. So, I hope, for their next meeting, to do a good work so that we can achieve our goals.

We're also working with Universal Acceptance. And they're very pleased with this initiative we are having in the region to train people. So, I'm sad to leave. But as I said, I need to leave for personal reasons. So, thank you very much and I appreciate your help. And I'm still here for whatever you may need. I will be pleased to give you my support and help. Thank you.

SERGIO SALINAS PORTO: Lilian, let me first say a few words. There has been a very significant amount of work for more than a year and a half. This has been collective work. And you have very strongly participated in the board in the region, without it being the board. At that time, it was what we called [inaudible] leadership. I was talking to Harold today about your email and the fact that you could not go on with this responsibility. And we know you are not leaving. You are there. You just won't be able to assume that responsibility. But we are very happy that you will continue to be there.

We know the experience that you gained. You will use it on the ALAC Working Group. This is an extension of the LACRALO arm to define

communications policies—the communications policies that we need. We need to discuss the policies discussed in ICANN. But we also need to do some outreach so that people can understand what is the contribution that each of these volunteers gives to the stability of the internet?

I know this is not goodbye. It's just giving your responsibility to somebody else. You know we know that this working group will count on you. So, on my own behalf, let me thank you. And I know I can make this extensive to the rest of our members in the region. Aside from everything you said, I think that having our first newsletter in our hands is an example of where we're going, what is our direction. And let me, once again, say thank you for your contribution to the regional community. And also welcome to working—just like the rest of the members of LACRALO work to continue working for our region.

I can see there are a few comments in the chat. You probably are reading all of these. So, congratulations for your work in the newsletter. We also would like to thank Evin, Silvia, and Claudia and everybody who was behind this to work on this. This was a collective effort. And I think there is also a collective round of applause. This involves every single people, even our interpreters and translators, who helped us have a newsletter in two languages. This is extremely important and I think this helps. Maybe, at some point, we will also need to think about translating this into Portuguese, to do outreach in Portuguese-speaking communities, especially in Brazil.

So, let me now go to the Capacity Building Working Group.

LILIAN IVETTE DE LUQUE: Sergio, just one thing. Sergio, thank you for your nice words. And I will be there. You will always count on me.

SERGIO SALINAS PORTO: Okay. And I'm sending you a big kiss. So now, let me give the floor to either Adrian or Anahi. I wasn't really sure who was there.

ANAHI MENENDEZ RUIZ: I'm here.

SERGIO SALINAS PORTO: Okay. So, you now have the floor.

ANAHI MENENDEZ RUIZ: How are you?

SERGIO SALINAS PORTO: We're fine.

ANAHI MENENDEZ RUIZ: I wanted to tell you a little bit about the work we've done in our Capacity Building Working Group. We have developed the capacity building program in Spanish. And our idea is to develop modules and content to cater to the needs of the region, especially considering the leadership and the ICANN community.

So, as I was saying, we already have a project. The project has been developed. We need to review a few dates that have changed. And we expect this to be in force by 2021, that you will soon be able to review it and provide your input, and, especially, to start working on the content, programs, and the courses that the region needs.

We had a presentation but there was a typo. So, I think we will not be able to show it. I really can't see it on screen right now. And we have also been working on the universal acceptance course. We organized it together with Sylvia Herlein's group and with the Communications Working Group. So, all the groups worked together and they were aligned with this goal in mind.

And I also want to invite you to the Internet Governance School of the South. This is another opportunity. It's going to be online, as well. It's going to be virtual. It will happen in October. And the link is gobernanzainternet.org. You can enroll. And the dates are there. Or you can also just follow it online.

So, that was actually my presentation for this meeting. And once again, I would like to invite all of you who want to join us in this Capacity Building Working Group. You can email us with suggestions. And we are available to work with other groups so that we can just progress in the region. That's all for now.

SERGIO SALINAS PORTO: Thank you, Anahi. That was a very good report. We are going to review the working groups and try and see if we can index them and we can add more enthusiasts to each of them. Let me remind you that we have,

also, an Individual Users Working Group. And we are trying to work with them, to add them to the work in the region. So, probably if you join one of these working groups, you will fall in love with the work in ICANN. This is your presentation, I think.

ANAHI MENENDEZ RUIZ: It was just some headlines. But it was just a guideline for me to consider in the presentation. That was all.

SERGIO SALINAS PORTO: You are doing very good work, Anahi. And we are happy that this is happening. Let's now go to the Multilingualism and Universal Acceptance Working Group. This is sort of a monster that has absorbed people from other working groups so that it can work in them. Sylvia will have seven minutes to explain how this has progressed. So, Sylvia, you have the floor. You have seven minutes to tell us about this—about progress in the project.

SYLVIA HERLEIN LEITE: Good evening. I'm going to try to divide my time with Raitme Citterio. He is the co-chair in our group. We are really creating a marvelous monster. We are progressing and we are very happy with what we are achieving. We are working very hard by making or preparing different courses on universal acceptance.

As I said before, we will include not only the technical part but we will also include developers and all the technical group. And in this sense, we have very good news because we have had a reply from Oscar

Robles from LACNIC. He has told us they will support us with these courses because they understand the importance of doing outreach with universal acceptance.

We are preparing some courses for the technical area. And we have even prepared another one for ISPs in the LAC region. And Raitme will also tell us about that. We have some providers from Paraguay and Bolivia. And we can confirm that four professors, including Raitme and Mark, who we all know because of the work we did in Brazil—his work on universal acceptance. And he is our region's ambassador. There's also Dennis. He is the vice-chair of the universal acceptance group. And there's also Daniel Fink. So, we have a very strong team.

And, as Anahi said, we are also working on the logistics side. We are working in a very organized fashion with three LACRALO groups, such as the group that Anahi represents and also Lilian's group. That's why, in the official farewell we were giving to Lilian, I just know she will continue supporting us. She has a very strong knowledge on this communication area. And it is vital that all of you listening to us help us do outreach because when people know that we will clarify this and we will make your lives easier with universal acceptance, this will be a very important tool.

So, let me now give the floor to Raitme, who is our co-chair. Raitme, please go ahead.

RAITME CITTERIO: Good evening. I'm very pleased to be able to speak to the whole LACRALO community. Let me begin by thanking all the working groups

for the joint work that we have carried out—Adrian, Anahi, Lilian. We have tried to join forces.

And I also want to extend my appreciation to ICANN's staff because they helped us identify the content that needs to be translated for the official documents on universal acceptance. We have also decided to incorporate notions on IDNs as part of the training that we are planning for programmers and technical staff. And then, the second phase, once these two courses are ready, our intention will be also to have an introductory course for end users.

I want to thank Daniel Fink for giving us updates, tomorrow, for a session that we are going to have tomorrow with some suppliers and the following day with providers from Bolivia. We are going to talk about universal acceptance, IDNs, and all the work done with metrics, in order to try to come up with some sort of roadmap for providers to understand that universal acceptance and IDNs are here to stay. And we try to make sure that nobody feels isolated. As a group, we can provide support, help them to identify any areas of potential problems.

So, I hope that for the next LACRALO meeting, I will be able to present some outcome—some results—from this first contact to identify what requirements providers have and also to come up with a course to meet those needs.

And I would like to invite the rest of the community—our colleagues from the Caribbean and the rest of Latin America and the French-speaking colleagues—to join us, to engage actively because we need your point of view in our working group. This is a topic that involves us

all. And when we work together, we are stronger. So, let me take this opportunity, also, to say that we are going to take the right path to make sure that we can have a good level of acceptance for universal acceptance and that both providers and technical staff can be properly trained. Thank you.

SERGIO SALINAS PORTO: Thank you, Sylvia and Raitme, for your comments. The fact that the director and the vice—director, or the chair, or the vice chair of the working group are working together is something that Adrian and Anahi have started to do some time ago. So, now we see that these reports are being shared between two people. So, this speaks to the diversity we have within LACRALO. Let me congratulate you on the work that you have done. It is an excellent piece of work.

If you agree, now we can move on to another topic. We can start talking about the next item on the agenda, participation tools, with Harold Arcos. But before doing that, let me just take a couple of minutes to make some short comments.

Some minutes ago, I was speaking with Silvia Vivanco. First, we are going to make a call to the workshop. I also discussed this with Vanda. We are going to have a call for the Governance Working Group to—set up a call for next week, in order to resume some of the activities. So, if you would like to join us in the Governance Group, you are more than welcome. And those who are already members of that group, on Thursday next week, we are going to have a meeting.

We are considering having meetings at a different time—not the usual 23:00 UTC time—because we usually had meetings at that time because during the day, we had to work in our offices. But now, we are at home most of the day. So, we are going to try to look for some other alternative time. So now, I give the floor to Harold. Harold, go ahead, please. Harold, are you there? I think we can't hear you.

HAROLD ARCOS: Can you hear me now? My mic was unmuted. Can you hear me now?

SERGIO SALINAS PORTO: Yes. We can hear you.

HAROLD ARCOS: I was about to say that this is part of a large toolkit on participation. As many of you already know, in LACRALO, we are open to sharing information from the Board, from the secretariat. However, it is always good to put this on the record for the new ALSs and the new members.

So, at this stage, we consider it is very important to give momentum to the work that we have been doing in the region. So, we have put together a number of tools to encourage more participation. So, we want ALSs and all the members to be able to have access to these tools. And those of us who, perhaps, have some more time can also share this information through other ICANN working groups. These are very important tools to increase participation.

EN

Sometimes, comments are made on documents. So, it is very important to use these tools for sharing those comments. So, today we are going to talk about the wiki, Confluence. Wiki, Confluence, is an At-Large brand name, so to speak. Can we move on to the next slide, please? Thank you, Claudia.

What we will see in the first slide, now it is on the screen … This is what we have for those people who still don't have access to the wiki. As you can see here, you have a side with different tabs. There is one tab to the left that is for an [individual sign-in]. And you will see that there is a line to enter your email, in order to create a username. Like other platforms, here you don't have a button for self-registration. Here, you have to send a request using your email. So, we get a copy of the email that is sent to the staff and the new username account is created. That will give you first access to this wiki page.

The staff will validate the username and will grant permission to that individual to have access to this page. Once we have also obtained the authorization for the use of personal data, users can sign in with their passwords. They have to enter an initial password and then they have to change it. And this is the only way in which users can sign into this very important workspace. Next slide, please.

We have several tabs, as I said. Once you have signed in, as you can see here, on the upper right corner, you will have your avatar here. And you can tap on the At-Large tab. As you know, here we have users from the five continents with regional distribution, according to what ICANN has established. And then, within the At-Large community, you can go in our own page.

We move from At-Large to the RALO space. And in the columns left, you will see information of what you can get each [inaudible] so you can have access to the RALOs. And one of them is LACRALO.

Many people have asked us about this page. This is one of the two main sections that will contain all the necessary information about the LACRALO community. So, you will have a definition of what At-Large is, how you can join At-Large, which groups can become At-Large Structures, ALSs, how you can become ICANN-accredited ALS. You also have, here, access to a form that allows you to request registration as an ALS and all the institutional and organizational data.

There is plenty of information here. So, this is a very rich source of information. And it is very important that we continue promoting the use of this page within our ALSs. Of course, there is always some turnover of ALS members. So, it is important to us to raise awareness about the existence of this information. Next slide, please.

It is important, also, to highlight that there may be discussions, public comment periods, policy development processes, PDPs. And whenever that happens, you can always resort to this wiki page. There, we will have all the documents related to these processes available. Some users may have been within ICANN for many years and probably they have never visited this wiki page. There are different spaces for participation in ICANN but not everyone is used to visiting the wiki page.

In the chat, I have included the link for the At-Large webpage. And whenever you see a link, somehow, they will always be linked back to our wiki page because this is a very important web space. You can sign

in with your own username and your own password and you can make comments. You can add comments.

And until we have a new tool for participating in different discussion groups, we will continue to use this wiki page, in order to keep a record of the comments that we want to make on certain discussion topics. In fact, here we have all the information about the LACRALO working groups. So, this is a very important resource. As you can see, this is the kind of information that you have on the working groups. To the left, you can see a column with a menu. It is very important for us to disseminate this information. We have been working on the development of a menu for the LACRALO wiki page.

As you can see, there are some pages that we have, dated back from 2012, 2015, 2016, that have been linked back to this wiki page. Some requests from ALSs … So, we have had the support of Evin and Silvia Vivanco to review those documents that were not included in this page. It is very important for us, now, to have identified the wiki pages that may contain relevant documents.

As you know, we have received lots of questions from new members and from new ALSs. And, of course, there are so many documents that you can get easily lost. So, we have been uploading documents from previous years into this wiki page. And we are trying to make it easier for new users to navigate through all this documentation. We want to make it increasingly easy for active users to find information because we cannot afford to get lost within our own workspace.

Finally, as all participation tools in ICANN, this wiki page also has some guides—some manuals—comprehensive manuals that describe the individual components of the workspace. We are going to share that information through the mailing list.

And if you have any questions, of course, you can send us an email. Or you can place your questions here in this workspace. If you don't have a username yet, just let us know and we will try to update that. So, thank you, Claudia. Thank you, Sergio. I don't know if there are any questions.

SERGIO SALINAS PORTO: Thank you, Harold. I don't know whether there are any questions. We can have some minutes for questions. Harold, I don't think there are any questions from the participants.

I only have two more topics to discuss before moving on. I want to add two topics. The first one is information. The whole of the ALAC has uploaded a new LACRALO organization, ICT Association of St. Lucia from a Caribbean island—from St. Lucia. They have joined LACRALO. So, soon, they will be joining us on the calls. I'm sure they will start participating actively in the region. So, welcome to our region. And we will welcome another organization representing one of the Caribbean islands.

On the other hand … I'm trying not to forget anything. In ALAC, a group had been created—a group for individual users. And within that framework, our main asset, initially, had been our first individual user in the region, Laura Margolis, from Uruguay. She is participating in that group. I think that Carlos Raul is in that group as an ALAC member,

EN

along with Alejandro Piscanty. Probably, I'm wrong. So, I hope I don't cause any problems for any of them.

But in our monthly meetings, we are going to start having status reports on the work of this group. I guess that their discussions have to do with internal matters of individual users within the ALAC ecosystem. Laura is welcome to participate. She is empowered to participate on behalf of the region and that Individual Users Working Group. And that will also give us some guarantee of the quality of the work they will do because we know that Laura is a very serious person. So, I would rather say that she is actually just a nice lady, although she's a very young person. Harold, you are asking for the floor. Go ahead.

HAROLD ARCOS: I hope you can hear me. I just wanted to add something. One, with respect to the Individual Mobilization Working Group, we need to remind everybody that—at least, Roberto Gaetano has reminded us that the call is open. And since there are new ALSs, if there are members in the region who want to join the group, or if you are approaching the community, please let us know so that we can help you join the group.

And also, in October, our meeting coincides with ICANN 69. And we need to remember, also, that each ICANN meeting also includes a prior week with seminars and meetings. So, we need to be aware of these previous seminar weeks. And we also need to propose issues to be dealt with.

So, our next virtual meeting will happen in November. And the secretariat group, because we need to get prepared for this, we will continue with our agenda. And we ask that if you have any issues that you want to suggest for the next meeting, you send them to the mailing list. That's all, Sergio. Thank you very much.

SERGIO SALINAS PORTO: Thank you, Harold. I have nothing else to mention. Is there any other member from the region that would like to add something? Otherwise, we will just progress to the next item. I will wait a few seconds to see if anybody would like to deal with a specific issue or to review one of the issues that we dealt with today. Natalie Rose from Jamaica, you have the floor. Please go ahead. Go ahead, Natalie. We can hear you.

NATALIE ROSE: Hi. Can you hear me?

SERGIO SALINAS PORTO: Yes. We can hear you. Go ahead.

NATALIE ROSE: Okay. Hi. Is the working group facilitated for English speakers?

SERGIO SALINAS PORTO: All of the working groups can have interpretation, translation, Natalie. I don't know which one you are interested in. But any working group can

have interpretation available into English. In some cases, we can also have it available into French or Portuguese.

NATALIE ROSE: Okay. Thank you.

SERGIO SALINAS PORTO: So, you would be welcome in any of the working groups that you want to join. So, I'm going to ask that you add your cell phone number with your country code to the chat.

NATALIE ROSE: Okay. All right. Thanks.

SERGIO SALINAS PORTO: Just put it on the Zoom chat so that we can also add you to our WhatsApp group. This is the group that we use to communicate among us and we pass information. As you probably know, we also have an email list where we will—to send the formal call. But usually, if we have a cell phone number, we can very quickly get in touch with you and interact so that we can add you to the working group. I hope that my response was useful. Thank you and welcome.

NATALIE ROSE: Okay. All right. Thanks so much.

SERGIO SALINAS PORTO: Is there anybody else who would like to ask another question or make another comment? We have some minutes more. Otherwise we can just wrap this meeting up and thank you very much for … We can thank our interpreters. León is here. So, welcome, León, Mexico's lion.

LEÓN SÁNCHEZ: I just want to say hello. And thank you for the opportunity to be here and also talk to you a little bit about what we have been doing in the past few weeks at the ICANN Board. So, we had our workshop—this is our Board meeting—which usually happens prior to the ICANN meeting. As you know, before each public meeting, we have these retreats where we progress on the different substantial and organizational issues that the Board has to deal with.

So, we had this virtual meeting. Of course, it is virtual. This happened on the 9th and 11th of September. We dealt with a few different issues. You probably saw that there is a resolution, appointing the NomCom chair and NomCom chair elect. This was decided in a public meeting that the Board had.

We also have been able to progress into our 2020 and 2021 plan. There are a number of issues that are still in progress. The Board will need to make a few decisions in the short- and middle-term. These issues are related to some GNSO policy, other ccNSO policies, also some reviews. So, we still have a significant amount of work ahead for us as Board members. We are going to need to make assessments and make decisions, as well.

We also have some committees that make the Board work. So, we did an exercise to make up those committees. And for the next year, Maarten Botterman will continue to be the chair. León Felipe Sánchez will be a candidate to be a vice-chair. And there will also be a chair for the Governance Committee.

There was no other candidate for the other positions. So, we understand that the Board has given us their support, their confidence, and we will serve the board for another new year. And we will also serve the community in these chair and vice-chair positions, as well as in the chair for the Governance Committee.

In the past day, we also had an exercise for the Board to make up … As you know, there are new members that are being onboarded on the Board. There has been a person that has been appointed by the ccNSO to substitute Chris Disspain, who finalized his period as a Board member. So, he joined us. And we are in the process of welcoming him, even though welcoming him is just [a way of saying this] because Patricio is a very long-time member in the community who has been involved, even before the creation of ICANN, with the domain name space.

So, we are including him, incorporating him. And we engaged in a few exercises for a continuous improvement of communication and interaction among the Board members. I think this was a very productive exercise. And that's just what I wanted to share with you. And I am now open to any comment or question you may have. And I want to thank you for allowing me to participate in this call.

SERGIO SALINAS PORTO: Thank you very much, León Felipe Sánchez. I apologize because I skipped you. You were there. And there was also Lito there. So, congratulations for your position for another period, for a new period. And I am very happy about Patricio because he is an old friend of the internet world. Silvia Vivanco has raised her hand. So, Silvia, please go ahead.

SILVIA VIVANCO: Very quickly, I want to remind you that we have a number of courses at the ICANN Learn platform. And the Capacity Building Working Group in ALAC has completed a draft document on DNS abuse. This has been sent for translation and it will be uploaded to the ICANN Learn platform very soon. So, please do use the platform to continue learning more about what ICANN is.

And I want to thank you for your participation and enthusiasm in these very tough pandemic times. Also, thank you for your interactions on the mailing list. We appreciate them. The mailing list is at your disposal to use and to share all those virtual meetings that you probably are organizing in your countries. So, please do use the mailing list. And let me reiterate that you should contact us—do contact us, the At-Large staff, to support you in any activity you may be organizing in your countries and in your ALSs. Thank you very much, Sergio.

EN

SERGIO SALINAS PORTO: Thank you, Silvia. And now, I think it is our time to wrap up. Let me … I'm going to give you some time because we usually end at 9:30 but we have some more time. I see Tracy was here with us today. It's a pleasure to see Tracy, Gilberto, and many other people. There is someone I don't know who that person is. It's somebody who has a Mac. That's very good. So, let me send you a big hug to all of you and hope we can meet soon. Goodbye.

[END OF TRANSCRIPTION]