CLAUDIA RUIZ:

Good morning, good afternoon, and good evening to everyone. Welcome to the At-Large Capacity Building Working Group call on Wednesday, the 5th of August, 2020 at 16:00 UTC. On the call today, we have Hadia Elminiawi, Maureen Hilyard, Olivier Crépin-Leblond, Vernatius Ezeama, Lianna Galstyan. And we have received apologies from Cheryl Langdon-Orr. From staff, we have Heidi Ullrich, Gisella Gruber, and myself, Claudia Ruiz, on call management.

We have Spanish and French interpretation for this call. Our Spanish interpreters are Paula and Marina. And our French interpreters are Aurelie and Camilla. We also have RTT on this call. And I have put the link in the chat. If you would like to follow along, I will put it in the chat once more.

And before we begin, I would like to remind everyone to please state their name when taking the floor for the transcription purposes and also so the interpreters can identify you on the other language channels. Thank you very much. And with this, I turn the call over to you, Hadia.

HADIA ELMINIAWI:

Thank you so much, Claudia. We can start by reviewing the action items from our previous call. So, those are the action items from a call on 8th of July, 2020. So, we basically had two action items. The first was Abdulkarim to lead the development of a Capacity Building Working Group database of At-Large experts using materials from previous RALO surveys. And I think Abdulkarim will be updating us in this regard today. And Abdulkarim also has sent an email to the Capacity Building Working

Group Webinars Team, saying that he actually is working on it and will be presenting it on our next call.

The second action item was for Joanna and Maureen to set up a call with Jonathan Zuck and Elizabeth Andrews to confirm a way forward on ICANN Learn courses. And I believe this also has been done. And Maureen is going to update us in this regard today.

The next agenda item, let's all go through the agenda items. And if you're all fine with it, then we'll proceed. So, since I see no objection, welcome, all, to our At-Large Capacity Building Working Group call and let's proceed.

So, the next agenda item is Capacity Building Working Group Webinars Team update and the next steps. So, last Monday, we had our fourth 2020 At-Large Capacity Building Webinar. It was about the New gTLD round and Subsequent Procedures. Our presenter was Justine Chew. I believe we had more than 80 attendees and what I would consider a very good attendance, given the fact that we are during the month of summer holidays and also the Eid holiday.

The presentation was very interesting and attendees had lots of questions to our presenters. They were engaged. And we used a webinar meeting room for last webinar, which many of the participants think is more engaging.

Our next webinar will be held on Monday, September 7th and will be about DNS over HTTPS and DNS over TLS. The lead on that will be Holly Raiche. And the following webinar will be in October and will be about ATRT3 outcomes in the context of At-Large and continuous

improvement. And the following webinar will be in November and will be about the DNS and the internet of things. So, I guess we have actually topics tied up, up until November.

We also encourage everyone to log into the page and put suggestions if they would like. So, we have a suggestion from Joanna on a topic about copyright and capacity building. We have also another suggestion in relation to a topic—in relation to Work Stream 2. So, please, if you do have any suggestions, just log in and put them in there.

So, that's for me, in relation to the update. And if there are any questions, I'm happy to answer. I just would like to note that because I am not on Zoom, I cannot see the hands. So, if maybe someone from staff could actually tell me if there are any hands up.

CLAUDIA RUIZ: Hi.

HEIDI ULLRICH: Hadia? Sorry Go ahead, Claudia.

HADIA ELMINIAWI: Hello. Yes?

CLAUDIA RUIZ: Yes. Hi, Hadia. No. We do not have any hands up. I just wanted to let you know that we now have Abdulkarim on the audio bridge as well.

And I believe that Dev is on another call. So, he may be apology. But no hands up at this point. Thank you.

HADIA ELMINIAWI: Okay. Thank you so much. So, that means that ABdulkarim probably will not be able to update us in relation to the—

CLAUDIA RUIZ: Actually, Abdulkarim is on the line. Dev is not.

HADIA ELMINIAWI: Okay. So, he will go ahead and update us with regards to the experts database. So, if that's it, let's go to our next agenda item, which is Capacity Building Working Group Onboarding Slide Deck update and next steps. And I believe Dev is going to update us in this regard. So, Dev, please take the floor.

CLAUDIA RUIZ: Hadia. No. As I said earlier, Dev is an apology. Sorry about that.

HADIA ELMINIAWI: Oh. Okay. So, we are skipping … I'm sorry. So, we are skipping this item. And we go to our following agenda item. So, Maureen will update us with regard to the Capacity Building Working Group ICANN Learn courses update. Maureen, please take the floor.

MAUREEN HILYARD:	Thank you. Thank you very much, Hadia. And welcome, everyone, to the meeting. Yes. We've been working on two key ICANN Learn courses. The first one, of course, is the one that Heidi, Cheryl, and I, and Alp are in the process of finalizing—finessing the text—so that we can actually get it ready to go to Betsy, so that—well, the ICANN Learn people who will take the text and convert it into a proper course.

So, what we've been doing is meeting each week as a small working group, just to … The text has mainly been taken from … This is for the Introduction to At-Large, which of course, there isn't a course available on ICANN Learn at the moment and we thought that was a big gap. But the text has been taken from a variety of sources and, mainly, a beginner's guide that was made available … I think it was 2015, that particular text. And most of it was quite relevant. But some, of course, needed to be changed and updated.

So, there's been quite a lot of work going into the transferring of the information and a lot more with regards to just checking the information that is there and how we can make it really relevant to the way that At-Large operates at the moment, and with particular updates, of course, on the involvement of At-Large structures and information on individual members. The individual members is probably just the expectations of it.

Now, of course, I'm not quite sure if you know but Alan was working on the ALS part of things and Roberto is going to be working on the individual members. It's just starting up. But we can't see that there will be … We've tried to make it quite generic in the course. So, there could be some updates with regards to that.

So, the Introduction to At-Large course, we're actually still … We haven't quite decided on a title—like a proper title—for that just yet. We think "Introduction to At-Large" just doesn't sound very catchy. So, that's still on the drawing board. And we're assuming that … We're trying to get it done by mid-August—get that one out of the way.

The second one is the one that Jonathan has been working very diligently on. This is the At-Large policy development course that has actually been … He's basically transferred the information that he had in his video, which we've all seen, and it's actually got to be … For ICANN Learn, it's got to be in a text format. So, there's a lot of work been going into that.

And I think that one of the things that we've been doing—that we did decide on—was that it really wasn't At-Large policy development. It was actually ICANN policy development. So, we've actually … We have changed the title. It's actually "ICANN Policy Development: A Guide for At-Large Participants." And that's what we feel is a more appropriate title. And it describes the process by which At-Large participants can get involved and the actual process of our contribution to ICANN policy.

So, they're both works in progress. We're hoping to get the Introduction to At-Large. It's sort of an onboarding course. But we're still working, of course, with Dev on his. That's within the Capacity Building Course Development Working Group. And we've tried to incorporate some of the things that he's got without going … We just need to get a little bit more collaboration on defining how each of those two resources will be used.

So, I think that's about all I have to say at the moment. That's where we're at. And hoping to get these out as soon as possible. Thank you. Thank you, Hadia.

HADIA ELMINIAWI: Thank you so much, Maureen, for this update. So, we expect the Introduction to At-Large course to be ready by mid-August. That means, would it be actually live on ICANN Learn by mid-August?

MAUREEN HILYARD: Just have to say, unfortunately not. What we're actually doing is that we are getting our part, which is refining the text … This is the text that we actually want in the course. Then, it goes through the ICANN Learn treadmill. And they have to convert it into … They have to put it, first of all, onto their platform and convert it into their format.

For example, when we send the text, we can't … We've got maps, and we've got graphics, and things like that. But we can't include any of those when we send the text. It's got to be text only. So, we've got to be very clear about what we'd like to have as far as a graphic, or a map, or something like that.

So, apparently … It depends on their workload. But apparently, it can take up to about six weeks for them to actually go through that process. So, unfortunately, the development process isn't … It's quite onerous. So, no. It won't be ready. We're hoping our part of that will be ready by mid-August. But it really is dependent on the workload that ICANN Learn has and they've only got a small team. So, I've got a meeting with

Göran next week. Maybe I can ask him if he can add a few more people into that team so that we can get our courses earlier. Thank you.

HADIA ELMINIAWI: Okay. Thank you, Maureen, for that. Yeah. So, maybe October. And in relation to the other course—the ICANN policy development process course—A Guide to At-Large Participants, I actually like very much the name. And yeah. That was smart, actually, of all of you to actually choose this name because it is … It really signifies what the course is about. So, in relation to that one, when is our part expected to finish, or to be completed?

MAUREEN HILYARD: Thank you. I think that it's very near completion. I'm not quite sure on that one. But I do know that Jonathan's been working very hard on that. And again, he'll be … He's finishing that content, which really does need to be … The text is not so much a problem but it's really … There's a little bit of a difficulty with regards to ICANN Learn and what kind of additional material can be loaded onto their platform.

And I'm not quite sure. I'm not quite sure if the way that Jonathan would like the course to develop and convey the information, with regards to the use of the graphics or the short little video clips, and making sure that they can still be incorporated in a way that is relevant to the way we want the [inaudible] in the course.

So, yeah. There's a little bit of tweaking that needs to be done and we'll see how that goes. Should be … It might be a little bit after ours,

hopefully—ours, in regards to the Introduction to At-Large. But yeah. You'll be updated as we get more information. Thank you.

HADIA ELMINIAWI: Thank you so much, Maureen. And I'm not sure if there are any hands up.

CLAUDIA RUIZ: Hi. Yes. We have Lianna with her hand up.

HADIA ELMINIAWI: Okay. Please go ahead.

LIANNA GALSTYAN: Thank you very much. I have some questions and remark or a comment. This is really great that the work is rolling up and you're preparing the text. Definitely, it's quite hard to put the text and then convert that. So, I congratulate the team for this hard work.

A question is, do we plan to have that in different languages? I understand that this will be one of the main materials that we would use as an introduction for the At-Large. So, that would be really great to have in multiple languages, to make the outreach easier for us.

And then, even assuming that we will have that in multiple languages, just commenting on the title that you said, Maureen. "Introduction to At-Large" is not that catchy. But we need to also remember about the translating—the nuances that can be in different languages. So,

"Introduction" is not that bad, in this sense. And everyone who is taking the first course about some organization or something, that is a beginning or introductory part, just that word itself helps to understand that this is the basic information about it. Everyone knows what is "introduction" and how to translate it in different languages.

So, for the first course—for the introduction—I would even say it is not that bad to have that word there. And we can use it. Thank you very much.

HADIA ELMINIAWI: Thank you, Lianna. Yeah. It does make sense. Yeah, I will give you the floor. So, Maureen will answer you now, with regard to the multiple languages. And yeah. Please go ahead, Maureen.

MAUREEN HILYARD: Thank you, Hadia. No. Thank you for that, Lianna. With regards to the multiple languages, I don't know if that's actually been done before. So, no doubt, we will push for multiple languages. I think for us, the priority is, of course, getting the text, and putting it online, and okaying the new course from our perspective. And once we've seen that, then … And once the text is all there, I don't see that there's a problem. But that's actually a real, major development for us. And other courses are in multiple languages. So, I can't see that that's going to be too much of an issue.

With regards to translating the title of the introduction to the course, we've been going through a whole lot of possibilities. One of the … I

think I've actually called it "Welcome to At-Large—" no, "Welcome to our World: At-Large," or "Welcome to At-Large, Where the Magic Happens." Honestly, there's been lots and lots of suggestions of ways in which we can think.

But as you say, translating the title to actually make it catchy in another language, that's something we need to … And we will definitely … We'll put that out and make sure that whatever we decide on is going to be appropriate in other languages as well. Thank you.

HADIA ELMINIAWI: Thank you, Maureen. Yeah. I like "Welcome to At-Large." Anyway, let's wait and see what you decide on. So, I don't know if there are any hands up.

CLAUDIA RUIZ: Hi, Hadia. No. There are no hands up at this time.

HADIA ELMINIAWI: Okay. So, apparently … Okay. So, we can proceed to our next agenda item, which is … Thank you so much, Maureen, for this update. And now, we have At-Large Expertise Database—an update for Abdulkarim. Abdulkarim, you can take the floor.

ABDULKARIM OLOYEDE: Hi, Hadia. Hello. Hello?

HADIA ELMINIAWI: Yes. I can. I'm not sure about others. I can hear you well.

ABDULKARIM OLOYEDE: Can you hear me now?

HADIA ELMINIAWI: Yes.

ABDULKARIM OLOYEDE: Can you hear me?

HADIA ELMINIAWI: Yes, Abdulkarim. Please go ahead. Yes, Abdulkarim. We can hear you. Please go ahead.

ABDULKARIM OLOYEDE: Okay. You can hear me. Okay. Yeah. Thank you. Actually, first of all, I would like to apologize because I wasn't aware of this meeting earlier on. But I will give a brief update on what I've been doing. So, what I've done now is to look at the Strategic Plan, FY20. Hello? Hello?

HADIA ELMINIAWI: Yeah. There is noise on the line. I think it's better now.

ABDULKARIM OLOYEDE: Yeah. Hello?

HADIA ELMINIAWI: Yes, Abdulkarim. We can hear you.

ABDULKARIM OLOYEDE: Okay. Yeah. So, first of all, I was not aware of this meeting so I wasn't so sure of the meeting I was [going in] earlier on. So, what I've been doing is to look at the FY20-2025—the plan—the ICANN Strategic Plan. And I was able to pick one or two things which I'm going to … So, I need to give you a proper update on that. Can you let me just give you an update by the next meeting? Apologies for this because I'm actually driving at the moment. And I'm also trying to go through traffic and to avoid a noisy environment.

But what I've done is to look at the Strategic Plan and try as much as possible to bring out some topics, based on the Strategic Plan, and also to look at what has been suggested earlier, to suggest some topics. I will be able to send in … I will send in a written document before the next meeting, which I would like to present at the next meeting, next week. So, my plan is to send in something before the end of this week. Apologies for this.

HADIA ELMINIAWI: Thank you so much, Abdulkarim, for your update. We will be waiting for your email before the end of this week. And stay safe on the road. So, any questions to Abdulkarim? All right. So, seeing none, we will be expecting an update from Abdulkarim through the mailing list.

And we go to our next agenda item, which is any other business. So, seeing no hands up, I think … I guess we've concluded today's meeting. And we've done that in 30 minutes so you have … We'll finish early. And so, if staff want to confirm our next meeting. Hello?

CLAUDIA RUIZ: Hadia? Yes. One moment while I confirm the date.

HADIA ELMINIAWI: Yes.

GISELLA GRUBER: Hi, Hadia. I don't believe we've got a date set for the next meeting. But we'll double check with Yeşim and get back to the mailing list. So, it would either be a Doodle, unless it is a recurring time. And I don't recall off the top of my head. I think that what would be useful is maybe to set a recurring date and time for this group, maybe via Doodle poll, if it is a monthly call. But what I suggest is that we get back to the group on the mailing list to set the next call or at least to notify when it is. Thank you.

HADIA ELMINIAWI: Okay. Very good. It sounds good. So, we will be waiting for the Doodle poll in order to determine our next Capacity Building Working Group call. And I assume Joanna will be back by then. I thank you all for your active participation, for your attendance, and for your updates. And thank you. And thank you to staff for making this possible. And thank

you for our interpreters. And see you all on our next call. With this, this call is adjourned. Bye.

CLAUDIA RUIZ: Thanks, everyone. Bye-bye.

[END OF TRANSCRIPTION]