

Organizational Changes Coming to ICANN org

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At-Large OFB working group

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ICANN



• Whether planned or unplanned, change is inevitable

- ICANN org need to be responsive and adaptable
- ICANN CEO & Executive team have the duty to
 - o evaluate the impacts of the change
 - leverage the opportunity to evolve the support for the community to maximize efficiency, collaboration, and resources



• Susanna Bennett, Senior Vice President & Chief Operations Officer

- joined ICANN org in 2013
- leaves ICANN org on the 1 July 2020

• Several major initiatives

- Formation of the Security Operations team
- Launch of the Accountability Indicators platform
- Evolve Board Operations and enhance support to the ICANN Board
- Launch the Open Data Program
- Development of the 2021-2025 Operating & Financial Plan and the FY21 Operating Plan & Budget



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New Planning Department
Risk Management
Reviews Implementation
Other Operations Work





• New Planning Department

- Strategic planning and
- Trends work previously led by MSSI with operating and budget planning

Objectives

- To streamline the planning process
- To improve collaboration at the planning stage within ICANN org and across the community
- To help prioritization of activities in the mid and long term

Risk Management

- To make informed decisions about risks facing ICANN org
- o Identification and mitigation work to be integrated within operational and strategic planning

Reviews Implementation

Implementation of Reviews recommendations





• Security Operations

- Gina Villavicencio, Senior Vice President of Global Human Resources
- Synergy between security operations and ICANN facilities and safety teams

• Board Operations

- ICANN org's support function to the ICANN Board of Directors
- John Jeffrey, General Counsel, Board's Secretary and co-deputy CEO



Theresa Swinehart, Senior VP of MSSI

- Senior Vice President of Multistakeholder Strategy & Strategic Initiatives (MSSI) and co-deputy CEO
- (And now also) GDD Leadership
 - To help ICANN org to centralize and improve the support to the ICANN community and stakeholders
 - Both GDD and MSSI serve the community and address subject areas that bridge policy, review recommendations, strategy, and specific initiatives impacting stakeholders
 - MSSI is responsible for several areas including:
 - running reviews
 - running a range of strategic initiatives
 - » General Data Protection Regulation [GDPR]
 - » the evolution of the multistakeholder model
 - » the Cross-Community Working Group on Enhancing ICANN Accountability, Work Stream 2
 - GDD includes
 - working with the contracted parties
 - other cross-functional areas of work
 - » GDPR
 - » several review recommendations under implementation
- By increasing the coordination and integration between GDD and MSSI
 - o better leverage natural synergies and efficiencies
 - o ensure coordination with relevant policy implementation
 - o better support stakeholders and the community

