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CLAUDIA RUIZ:	Good morning, good afternoon, and good evening to everyone. Welcome to the At-Large Capacity Building Working Group webinars team call on Thursday, the 4th of June 2020 at 19:00 UTC.
	On the call today, on the English channel, we have Hadia Elminiawi, Joanna Kulesza, Abdulkarim Oyopo Oloyede, Barrack Otieno, Cheryl Langton-Orr, and Natalia Filina.
	We have Alberto Soto on the Spanish channel.
	We have received apologies from Olivier Crepin-LeBlond.
	From staff, we have Heidi Ullrich, Gisella Gruber; and myself, Claudia Ruiz, on call management.
	Our interpreters for today are Marina and Claudia.
	Before we begin, I would like to remind everyone to please state their name before speaking for the transcription purposes and also so the interpreters can identify you on the other language channels.
	Thank you very much. And with this, I turn the call over to you, Hadia.
HADIA ELMINIAWI:	Thank you so much and welcome all. So, let's take a look at the agenda. We all agree to it, then we go ahead and adopt it. I'll give you a few seconds.

Okay. Seeing no hands up, the agenda is adopted and we move to item #3, review pending action items from the 28th of May. We had two action items. Gisella to reach out to Jonathan and [inaudible] to confirm the time for June 10th DNS abuse rerun. Gisella, is that done? Yeah, it is. I see a tick.

Heidi is to reach out to Satish to confirm date and time as well as a speaker for his webinar on universal acceptance. I guess that one is done as well. And Heidi is confirming that this was completed. Yeah, I think we all have seen that during the webinar that was held earlier today.

So, we go back to the agenda, please.

Item number four is about our webinar on Monday, Geopolitics and Cybersecurity. Before handing it to Claudia to tell us about the Zoom registration via IT, I would like to give the floor to Joanna to tell us what she thinks went right and what she thinks could be improved. Then I'll open the floor for others. I see Abdulkarim. Your hand is up. Please, go ahead, Abdulkarim.

ABDULKARIM OLOYEDE: Thank you very much, Hadia. My comment is on the action item which has to do with the speakers for the universal acceptance. I mentioned on the call on Tuesday I've been having a discussion with Abdalmonem and I was surprised because Abdalmonem, I already got back to him and I was surprised that [inaudible] to be. I also sent an email to Satish and Satish [inaudible]. He already reached out to some other universal acceptance ambassadors which Abdalmonem was not really happy

about. That's why I think I need to raise this because I do not really understand why this happened. Thank you very much.

HADIA ELMINIAWI: Thank you, Abdulkarim. So, we've heard from Satish. We didn't know, also, what UA ambassadors will be on the webinar, but what happened and what Satish said, he reached out to the universal acceptance ambassadors and they were the ones who suggested the ambassadors that would be on the webinar.

So, my understanding, it was not Satish who chose the universal acceptance ambassadors, but it was chosen by the universal acceptance [lead].

Cheryl, I see your hand up.

CHERYL LANGDON-ORR: Thank you very much. I appreciate the time, Hadia. Just to also reiterate to you, Abdulkarim, there was space for two speakers, one of which would be one of the ambassadors from an APRALO. So that meant there was only one space for one other ambassadors—and there are many from many regions—and that's why Satish I think quite sensibly went to the universal acceptance leadership. And he's taken their advice.

HADIA ELMINIAWI: Abdulkarim, would you like to comment?

ABDULKARIM OLOYEDE: Yes, I would like to comment on this. I understand what you are saying but I don't think it's fair for [inaudible]. I already mentioned it and there was no [inaudible] when I mentioned it the other time. And I went on to have the conversation again with him after that and I do not think … And it was something always [inaudible] discussing about region and things, [inaudible] and it was like, okay, he was going to represent the African region. I do now understand why we are changing this at this time, especially given the fact that he was already prepared to go ahead and do this.

HADIA ELMINIAWI: Okay, Abdulkarim—

ABDULKARIM OLOYEDE: Again, Abdalmonem is part of this community, At-Large community, and when we have someone new and volunteer to do something like this, I think it's not fair to tell him, "You know what, we are going to pick somebody to do it." If we are not doing it, [inaudible], but we're saying, "We're not picking you. We're picking somebody else." He wasn't happy at all. But [inaudible] and I do not think it's fair and I do not think this should be a way forward.

HADIA ELMINIAWI: Okay. But I once again say that we did not pick anyone. This session is Satish's session and Satish went to the universal acceptance lead. But again, I would like to ask you, is Abdalmonem the only UA ambassador from Africa or do we have another one as well?

ABDULKARIM OLOYEDE: Abdalmonen is the only current UA ambassador from Africa. We have two of them, Abdalmonem and [Aziz], but [Aziz] is now ICANN staff. He is now ICANN staff. So [Aziz] is no longer possible. So we [inaudible] by ICANN African region because he is now on ICANN staff.

CHERYL LANGDON-ORR: Regardless of that … Can I ask a question?

HADIA ELMINIAWI: Yes, please.

CHERYL LANGDON-ORR: I'd love to have the response to my question in chat from Abdulkarim as well, but who led this ambassador to believe that he had a speaking spot? Because this committee didn't. And he was told to approach Satish. I doubt that Satish would have said, "Yes, you have a slot," and now, "No, you don't."

ABDULKARIM OLOYEDE: This committee agreed. I think we can listen back to the conversation that we are going to … We had two options. The first option was to hold on and not to reach out to Satish, and we do this because, again, [inaudible] reach out to Satish and we [inaudible].

CHERYL LANGDON-ORR: I look forward to going over the transcript because I think you'll find that this committee suggested—and in fact stated—he needs to go via Satish and you said you'd let him know, and someone actually said he's already in contact with Satish and I believe that someone was Heidi. But do go over the transcript to make sure my memory is correct.

HADIA ELMINIAWI: Joanna, would you like to say something on this topic?

JOANNA KULESZA: Yeah. Thank you very much, Hadia. Abdulkarim, thank you for raising this issue. I think it's important for us to remain transparent, to be aware of any issues that might be raising. So, thank you very much for letting us know.

Do kindly note we kind of pushed this onto Satish and I'm happy to be blamed for that. So, we pushed him into a very tight timeline. I know he was working under quite some time pressure. If there was any missed communication I am certain that there was no ill intent.

If we do indeed, as you suggest—and I'm certain that is true—have a very active UA ambassador in Africa, that is most welcome. There will be other opportunities. And I'm taking note, as I always do. I take note of this lovely young gentleman who is eager to help out.

So, even if there was any missed communication, which resulted in this situation, please bear with us as there was significant time pressure and I am certain we will welcome any valuable input in the future. As you can see, UA is very high on the agenda. We will have more meetings.

We will have more webinars. There's a lot of work to be done. I am certain we will accommodate for that [inaudible] which I always welcome.

If there was any missed communication, I am certain there was no ill will, and this lovely young gentleman I'm certain will be accommodated for. I do sincerely hope that that answer is [inaudible]. Just bear with us. We are glad that you're here. We're glad that you're supporting us and I am certain we can work this out.

For the sake of time, I will suggest—and if it was me who was late, then I apologize again. I would suggest for us to move on. If there are any issues, Abdulkarim, just be sure to raise them. Thank you for raising this here. I'm happy to pick this up through emails. I'm certain that Satish would have never [inaudible] in any formal way. I would assume there was a shortage of communication, but that's because we kind of pushed him into a time pressure.

I sincerely hope that answers your queries. Thank you for raising them. And I would suggest for us to move on with the agenda. Thank you very much.

HADIA ELMINIAWI: Thank you, Joanna. And yes, indeed, you did highlight one important fact here, that this is not the only universal acceptance webinar that is going to happen and many opportunities will be available in the near future.

I note also Maureen is saying in the chat he can participate in the Q&A and contribute his input from there. Satish has already made contact with people for his session covering all the regions.

Again, [inaudible] there will be definitely other webinars in which he can be part of. Cheryl is also saying [inaudible] ICANN 68, to one would hope for many more universal acceptance ambassadors from all region.

So, if you all agree, let's move on. Abdulkarim, do you have something to add?

ABDULKARIM OLOYEDE: No, that's fine. I think we can move on now.

HADIA ELMINIAWI: Thank you. So, going back to item number four, Joanna, if you can give us your insight about the webinar and then I'll open the floor for others to also say what they think is right and what they're thinking improvements.

JOANNA KULESZA: Thank you very much, Hadia. Well, I'm not sure I'm a good judge of that, as clearly one intends to get stressed and emotional when moderating. The facts are I think we enjoyed a pretty good participation. We had 88 participants and 16 panelists which include the team that was working on setting this up.

My impression was that we've been fortunate to [inaudible] substantial interventions. I particularly appreciated [Veni] giving us a very substantial recap of a process that I personally, for my research interest, am following. I know there was much more and he was very good again in giving us a substantial review.

I appreciated early on pointing out the documents that are in the works and that the Board is working on. The takeaway for me was that there is work being done on [inaudible], keeping ICANN's finger on the pulse on national and regional legislation. And my understanding is that there was room for more, so that was one of my takeaways.

I appreciated [Hadia's] facing the challenge of trying to identify where end users span. I would have appreciated the opportunity to host a discussion. In a sense, I feel guilty. I wasn't sure how we should manage that because we had the Q&A pod. I made sure [inaudible] Claudia was absolutely wonderful and we couldn't have pulled it off without the support from staff, with Gisella, and Evin, and Claudia, and Heidi spreading the word, making sure everyone made it safely into the webinar Zoom room.

I was concerned about lack of discussion. I always enjoyed discussion in that format. It's my understanding, but it could be me. I'm happy to hear back from you. Discouraged live discussion. We focused on the Q&As. We did pretty well on time, but I wasn't sure whether we wanted to give the mic, so to speak, to the participants as opposed to the panelists. So, to me, that is definitely something I am going to work on. I know it's a new format. I know it was the first time. I know there is an opportunity to turn the mic on for the participants [inaudible] to not

enable their own sound. So that's something that I have in my notes as a to-do or as an item to research.

I know that we are prepping our presenters on making sure that their presentations are succinct and that they are visually appealing and that is also something that I think is a worthwhile effort.

I note, again, the suggestion from Glenn, the PowerPoint presentation he is doing on Twitter outreach. I think that's a very worthy effort. Jonathan suggested he would be willing to prep us on brief videos. I think that's also very useful.

To me, the takeaway is that there clearly is the need for us to consolidate efforts when it comes to identifying our positions and communicating them. So that would be my takeaway. And I'm very grateful to Hadia for agreeing to take on the challenge and try to identify where we stand. I think it's an interesting discussion, but I might be biased, so I'm not going to dive into that.

I'm going to stop here. I would love to hear from you guys. Thank you, everyone, who participated. Thanks so much, Hadia.

HADIA ELMINIAWI: Thank you, Joanna. [inaudible] more discussion and [inaudible] for the presenters. Let's hear from others.

CLAUDIA RUIZ: Hadia, we have Natalia with her hand up.

HADIA ELMINIAWI: Yes, Natalia?

NATALIA FILINA: Thank you very much. Can you hear me?

HADIA ELMINIAWI: Yes.

NATALIA FILINA: Great. I would like to add just one thing from my side regarding the last wonderful webinar. I remember that we discussed after ICANN 67 that we should [inaudible] the constant screen picture during [inaudible]. We made most—I think all—the part when [inaudible] had [the floor], was great, interesting, but we may advise for the future speakers to prepare a presentation and provide information on some different slides, not put all information on one slide because we have a goal—don't lose the attention of audience. I think it's very simple thing, but it's important. Thank you.

HADIA ELMINIAWI: Thank you, Natalia. I think, also, Joanna was referring to that. Heidi, you have your hand up or you had your hand up.

HEIDI ULLRICH:	Yes. Hi. If you would allow staff to just talk a little bit about the efforts that went into the webinar versus a regular Zoom room, and then if we could take a look at the benefit overall, if there were really any that would make sense to continue using a webinar versus a regular Zoom room, that might be useful.
	So, Gisella, I think you might wish to begin, and then Claudia, you can talk a little bit about the work that went into making this webinar happen behind the scenes just briefly, please.
GISELLA GRUBER:	Thank you, Heidi. I'm just checking everyone can hear me.
HADIA ELMINIAWI:	Yes, we do.
GISELLA GRUBER:	Lovely. Thank you very much, Hadia. So, I'm glad to see the outcome of the webinar on Monday. We had great attendance. I'd like to put it … The effort, as Heidi said, that went into that was humungous, purely because the way the webinar room was set up. I will hand that over to you, Claudia, as she can really be in the limelight for that. She worked diligently with Heidi—and other, actually, support staff within the policy department—support staff [inaudible] webinars. As I've stated in one of the earlier calls of this working group is that we hadn't run a webinar before. So, Claudia did a lot of research and we joined her in trying to find the best way to set this up.

And to cut a long story short initially … And that is why you received two links to register. Initially, we had done registration … Claudia had done it in a way that we received the responses, and as IT set up the webinar room for us, all registrations went directly to them.

Maybe a little bit going into detail here, but it was just the way that we were asked by IT to deal with this as they had set up the room, which meant that all registrations were going to IT, but it worked out well as everyone got an automatic link. We were just a little concerned that this was the first time we were doing it that way and we always have people who will Skype us, email us, "Where is the Zoom room link?" And as well, if you don't register, you won't have the link and it's a unique … Sorry, apologies. We just have some background noise. Thank you. It was a unique link which everyone received, so they couldn't share it, to allow people to enter the room.

But, as we can see, as you saw on Monday, it worked out extremely well as we had a high attendance and we didn't have too much negative feedback about the registration process.

However, moving forward, it may be easier if staff worked on having the registration sent directly to us. And I know there is a GDPR issue with regards to using the data afterwards, and Claudia did have these discussions with IT.

All I'd like to say is we can perhaps look at the best way to run the best webinar—the July webinar, which is the third one on the agenda—as we need to decide on whether we're holding that one and also with the

topic. I'll just come back to my concerns on the timing for that one later on.

So, if I could hand it over to Claudia. Heidi also mentioned I'd say the pros and cons of having a webinar run. I think it worked pretty well. It is sometimes a little confusing when you don't see who is on the webinar, but for the panelists, we had a private chat. We could see who the panelists were. We could see who the attendees were, and overall it works out extremely well and [inaudible] I'd say thanks to the support team being there [inaudible] people just to make sure, running our first-ever webinar, that we were all hands on deck and I'd like to thank my team for that because we really did go over and beyond with [inaudible] later time. I know lots of community members do that but I'd still like to point it out and thank them.

With this, I'll hand it over to Claudia. Claudia, if there is anything that you could add at this stage, bearing in mind that we can work on how best to manage the next webinar. Thank you for your time.

CLAUDIA RUIZ: Hi, everyone. So, the reason that it was also a little bit more difficult was the fact that registration was required. That is why you have to go through IT for a GDPR reason. I think that is also the reason that we want [inaudible]. It looks like IT can share the list of who registered with us. However, it will not include their email addresses for the time being. That is a legal issue. We need to address it with them.

We can do a webinar and have the registration not required, and that way, it will no go through IT and we will not have so many obstacles.

If you have any questions, please let me know. Another issue that we were afraid of is that every person will have their own unique link to join Zoom and we were afraid people were going to misplace the link, so we reached out to IT and have them send a second confirmation with the link, so people could have it at their reach easier. That, I believe, also caused some confusion.

But let me know if you guys have any questions, please.

HADIA ELMINIAWI: Thank you. All in all, I am glad that the takeaway from that is that it worked well and that we will continue with the webinar room.

So, let me share with you my experience. I registered at the time of the webinar and I did receive a link which I clicked in order to enter the webinar meeting, but I was not admitted. Here lies my question. If you register at the time of the webinar—and I think we did get this question before. If you register at the time of the webinar, you don't get in? Because I got a response. I got a link which I clicked, but I was never admitted in until actually the link expired.

I don't expect you to have an answer to that because I think the answer would lie with the IT, I guess. Claudia?

CLAUDIA RUIZ: I'm sorry, for the registration? Can you repeat the question again? I'm sorry, Hadia.

HADIA ELMINIAWI: Okay. So, what happened is I registered at the time of the webinar. For example, an hour before or a day before. I registered at the time of the webinar. And I got a link—I got a reply with a link to click saying that this is a private link that I should use to access the webinar. I clicked on the link and awaited to be admitted but I was never admitted to the room.

CLAUDIA RUIZ: That is strange. I'm wondering if maybe you clicked the first one that was sent out by error. I noted that you were not in the room and I never saw a request come in for you to join.

HADIA ELMINIAWI: No, I did click the right link because it also asked for a password which I provided. After I provided the password, I was never admitted, and still the link expired.

CLAUDIA RUIZ: Yeah. I don't think that there was … The reason for registration and then giving you your own link, you do not require a password to enter. That is kind of—

CHERYL LANGDON-ORR: I think I can help you.

HADIA ELMINIAWI: Yeah. Please do, Cheryl.

CHERYL LANGDON-ORR: My hand is up for another reason as well. What happened to me, and I understand it, there was the incorrect link sent earlier and I was ignoring. So, that's not the issue. I had also registered very early. But I also registered at the time, exactly the same as what Hadia was describing because the earlier registration was wrong.

So, when one clicked it, it then took you to register again and then you—and this might be where the problem was. Then you had to go back out into your email, get your unique link, and then come back in and it would let you in.

So, it's kind of an extra loop, more than I expected. If you missed any of those steps, I can see where things went wrong.

HADIA ELMINIAWI: Okay. Thank you, Cheryl. I see Abdulkarim and Alfredo also. Your hands are up. I'm not sure who was first, so please, whoever was first, just go ahead.

ABDULKARIM OLOYEDE: Okay. Thank you, Hadia. I just want to [inaudible] just exactly what Claudia explained. If you register at the time of the webinar, you will not need to go to the link that was sent to your inbox at that time. You will just be put directly into the room after the registration, so [inaudible] time of the webinar.

And also, another thing I wanted to point out is it depends on how the meeting was set up by the IT. Because I have a very good [inaudible] with Zoom, if I set it up to [inaudible] registration needs manual approval, then it needs to wait for manual approval before you're allowed to join. If it was set up in such a way that you do not need manual approval, whenever you are [inaudible].

The other option is [inaudible]. If at the time of setting up the meeting that option was ticked, to [inaudible], then you will only be allowed to go in with one device with one email address that was used during the registration. But that's [inaudible]. Thank you.

HADIA ELMINIAWI: Thank you so much, Abudulkarim, for this clarification. Cheryl, you had something to add, right?

CHERYL LANGDON-ORR: Yes, I did. It's not relating to this particular aspect of email registration but rather to the benefit of going through required or not required. In other words, doing our own webinar room or doing one through IT.

Regardless of which option we use, we have embedded in registration process an agreement—a tick of the box—that says, "And we will be contacting you using this email address." Because right now we've got to sort out this stupidity with GDPR some way and the easiest way is to get people to opt in.

So, regardless of which you choose, I strongly recommend we do that in the future. I thought we had agreed to do it in the past, but if IT didn't set it up, so be it. That could be another communications problem.

But with the multiple entry issue, I expected it to be when I registered. At the time, I would simply enter the same as I do for most of the room, but I was put out into this bizarre loop. It must have been a setting or someone wasn't looking at the holding pen.

HADIA ELMINIAWI: Okay.

ALFREDO CALDERON: Hadia, if I may?

HADIA ELMINIAWI: Yes, Alfredo. Please, go ahead.

ALFREDO CALDERON: Thank you. Sorry for being late. I lost track of time. So, apologies for that. Now, I have to agree with everything that so far Cheryl and Abdulkarim have said. It's a matter of the way that the webinar room was set up.

So, I'm guessing that staff—probably Claudia, Gisella, and myself— should have some form of communication with IT and see if they can allow us to manage the setting up of each one of the webinar rooms because it's a matter of setting up the right configuration. Actually, this

morning I signed up for a webinar that, as Cheryl mentioned, all you have to do is check a box that you agree with GDPR and that takes care of everything. You receive immediately the registration approval with the link. It's a two-step deal. You don't have to worry about anything else and you can actually add it to your calendar without any problem which is what I always do when I register for a webinar or a meeting. When I receive the information, it links directly to my Outlook or my Google Calendar without any problem with all the information.

So, basically, we just need to have a detailed discussion with IT. That's one thing.

The other thing is I still don't understand why it has to go through IT … If ICANN Org has a multiple license or what they call an enterprise license, why can't somebody in staff be the host and take care of all the admin aspects of our webinars? That's doable. I do it as well. I have an account where I can have multiple users and hosts and each one takes care of their own space within the account. Again, it's just a matter of a conversation with IT so we can figure out these minor details.

The other thing is if you try to log in at the time of the webinar, and by any chance IT decided to click on the option that says once the webinar starts, nobody else can be admitted. That's what's going to happen. If you try to get in five minutes late, even if you register and you receive the confirmation, you won't be able to access the webinar room.

So, those are my comments regarding that. Thank you.

HADIA ELMINIAWI: Thank you, Alfredo. So, yes, definitely it seems easier if we don't have to go through ICANN. Claudia is saying all registration [inaudible] webinar has to go through IT. From that, I understand [inaudible] registration is [inaudible]. It does not have to go through IT. But that means that we won't have the email addresses correct. Claudia says, "Correct." Yeah.

ALFREDO CALDERON: If that is the case … I'm sorry, Hadia, for interrupting you.

HADIA ELMINIAWI: Please go ahead.

ALFREDO CALDERON: So, if that is the case, how do we follow-up with community members that don't belong to At-Large and all we see is their name and we don't recognize them? How do we identify them so we can follow-up and engage them in our community? That's my biggest concern regarding that. If we're not going to use the webinar room through IT or we're not going to require the streamlined registration process, how are we going to deal with that? Thank you.

HADIA ELMINIAWI: Okay. So, there lies the importance of having the email address. For that, we do need to have this agreement to use the personal information that they provided, which is the email address, to contact them or even [inaudible] and get the email address and be able to use it, because right now, even though the participants did enter their email

addresses, no one can actually make any kind of use of it because of low requirements. So, unless we do solve this, the email address is actually useless. Heidi, please go ahead.

HEIDI ULLRICH: Thank you, Hadia. So, this is a really interesting discussion, but I'm still not clear on a couple of things. One is why you're choosing … If you do, if you are choosing to go ahead with the webinar room versus the regular Zoom room. And B, who we are promoting these webinars to. Right now, we're promoting them across the SOs and ACs, so people who are already active in different SOs and ACs may come to it. We're also promoting it on our social media links. So we may get a few people from outside the community, but still in the IT world.

I don't know why the first one—the former group—would be a target audience if they're already active in different organizations within ICANN.

The other thing is if you are looking for the second group, for people who are outside of ICANN right now and may be a good fit with At-Large, why during the end of session quiz or survey, we could not put a question in there saying, "Are you interested in joining At-Large? If so, send your interest or a note of interest to staff," or to someone else— one of you—and then we could follow-up with them. So, that would be a much more targeted approach.

That's what they do right now at the booth. You engage with people, and if interested, they then send that link of interest, send that note of interest. So, a couple of questions there. Thank you.

HADIA ELMINIAWI: Thank you, Heidi. I see Joanna actually supporting a regular Zoom room and Natalia as well. Cheryl is saying the survey needs to be shorter than the presentation [inaudible]. Alfredo, would you like to comment on that?

ALFREDO CALDERON: Actually—and I think I said it a few weeks back, if you're an observer, you're the team leader and you have your volunteers, so whatever you decide, we'll go with that. There's no problem from my end. Thank you.

HADIA ELMINIAWI: Thank you so much, Alfredo. Joanna is also saying we want them to seek us out. It's an outreach activity. The thing here is, unless we can see the benefits of having a webinar room, not a Zoom meeting room, there's no need to complicate matters.

Right now, there seems to be no advantages at all. I would also suggest a Zoom meeting room because we simply do not see the benefit of the webinar room. Although we do have the email addresses, we still can't do nothing with them. Joanna is also—

ALFREDO CALDERON: Hadia, sorry for interrupting. I'm a little bit confused. If we go with a meeting room, who gets the invitation to the webinar and what is the process for them to gain access to the webinar?

HADIA ELMINIAWI: It's just as we did before. Heidi, please go ahead.

HEIDI ULLRICH: Yeah. Thank you, Hadia. Alfredo, it would be exactly like how we send out the vast majority of our meetings, through an announcement. We could go through our list. We then can send them out to the SO/AC list, through our staff teams. We now also have a good relationship—always have, but even better now—with our GSE. So they could send it out to their stakeholders. So, it's the same exact process. It just eliminates that really honestly heavy work that goes on behind the scenes of getting this all set up, getting that web room set up.

Keep in mind that the regular Zoom room now has significant capacity for people, for participants. That used to be the problem, but now that's expanded to I think 300. So that really eliminates the key issue, that number of people. Again, it's much easier from the backend, from the staff resource end, to create one of those.

ALFREDO CALDERON: So, that means that if I share it with my local ALS membership, they will be able to gain access to the webinar without any problems if we used a meeting room? Yes?

HEIDI ULLRICH: Yeah. Again, every meeting that we've ever held except this one webinar has been in a regular Zoom room. It would be exactly like

joining any webinar, any meeting that At-Large normally sets up. So it's exactly the same there.

Unless you see a huge benefit of that pre-registration, which I don't know why that would be, but if that's what you like, then we can go with that webinar.

But again, the regular Zoom room, it seems as though it has all the features that you're looking for and it's a lot easier to set up as well.

ALFREDO CALDERON: So, then let's go ahead with the regular Zoom meeting room.

HEIDI ULLRICH: Hadia, I see that Claudia says she has a hand up and I see a number of hands raised in the room as well. Hadia?

CLAUDIA RUIZ: Hadia, if you are speaking, you're on mute.

HADIA ELMINIAWI: Yeah, I'm sorry. Yes, Claudia had her hand up first, so let Claudia go ahead and then Abdulkarim and Joanna.

CLAUDIA RUIZ: Well, the only thing I wanted to address is a few points we did bring up initially for the webinar room. We can … It is possible to set up a webinar room without IT and it would be fairly easy—just the way we

set up our regular rooms. The only difference—and it could be an advantage, the way you see it—would be that the attendees would not be able to unmute themselves and interrupt and speak while the presenters are speaking. So that was one advantage. The other was the use of the Q&A pod. Those were I believe other issues, the reasons that they were brought up initially also.

So, it is possible we can bring it up. I can set it up without going through IT and it would be just the way we set up a regular room, but those were the two differences—not being able to unmute themselves and the Q&A pod.

HADIA ELMINIAWI: And what's the advantage with regard to the Q&A part?

CLAUDIA RUIZ: And that was another thing. During the webinar, some people were putting it in the chat itself. The Q&A pod is just an easier way for, for example, Joanna to keep track of the questions and not have to go through the chat and see if we missed them. I believe the last time we had a presentation, you could see where you could switch it from pending questions to answered or dismissed.

HADIA ELMINIAWI: Okay. So, there is an advantage to having a webinar room without the registration. It would be much easier and there will be some benefits to that.

CLAUDIA RUIZ: If it was to be a regular room and not registration required. Again, the registration required is the reason that we have to go through IT.

HADIA ELMINIAWI: Yes. Understood, yeah. Abdulkarim?

ABDULKARIJM OLOYEDE: Thank you very much. I think the lock down [inaudible] in Zoom. I think the advantage of a webinar compared to the normal meeting room is, number one, you can actually—if you have participants over 1000, you can [inaudible] for ease for ICANN. You can actually project that on YouTube or on Facebook live. Webinar can do that, where a normal meeting room cannot do that. And I think that's one of the things we were discussing about the advantage, depending on if we think we're going to have the [inaudible] certain number.

The other advantage of a webinar over the normal meeting room, which I mentioned earlier, is a the Q&A. We can also say that the Q&A, we can use the normal chatroom for the Q&A session which is not to be much of an advantage.

The other one is people [inaudible] presenters. For a webinar, you will have to give that person information from the other end, unlike the normal meeting room where I can just unmute myself and decide to talk. Thank you.

HADIA ELMINIAWI:	Okay. So, to me, it seems good to remain with the webinar room, but to handle it without registration. Natalia thinks we may have a [inaudible]. Okay, that's in relation to the Q&A. So, clearly, it is good to go ahead with the webinar room without registration. Let's do that for the next time if you all agree. It's just that we are running out of time and we need to move ahead. Alfredo?
ALFREDO CALDERON:	Yes. This is a question for Claudia. If you set up the Zoom room as a webinar room and we can have the streaming to Facebook or the YouTube channel, it would be great. That way, we can exceed the capacity limit of the Zoom room, whatever format we use, and have people look at it or see it and interact through the Facebook or the YouTube channel as well. Thank you.
HADIA ELMINIAWI:	Thank you so much, Alfredo. If all agree, we go ahead with a webinar room next time without registration. Wim is saying we don't want to make it too difficult for first-time users to access the webinar room. There must be instructions clearly [inaudible] entry to the webinar. And Cheryl is saying it is livestreamed anyway. Abdulkarim says agree. Heidi, yes you can go ahead.
HEIDI ULLRICH:	Thank you, Hadia. When you say the next call, do you mean the next one in your series or do you mean the two coming up for the prep week? That is Jonathans' DNS abuse, which was one of yours, and the

UA one. You'd like to use the webinar format without registration for those two, for the one on the 6th of July?

HADIA ELMINIAWI: Yes, because right now, we have identified that webinar rooms do have advantages but are too complicated with registration. And since we don't need [inaudible] registration because we are not making any benefit from that registration, so yeah let's go ahead with a webinar room. It makes sense to go with the regular meeting room and we can see advantages in the webinar room. So, we use webinar without registration with all upcoming webinars.

Including the two prep week ones? I would say yes. And if anyone has some other opinion, please go ahead and say it.

Joanna is saying … Joanna, if you want to take the floor, please go ahead.

JOANNA KULESZA: Thank you very much, Hadia. I'm just trying to figure out our plan. My understanding is we are running two prep webinars before ICANN 68 and that is our plan for June. Is that correct? I remember you mentioning we might want to skip the universal acceptance webinar that was previously planned because we are having the session during the prep week and during ICANN 68 and we would be using the webinar room without registration for those two prep week webinars. Is that correct?

HADIA ELMINIAWI: Yes. Right now, we have two webinars during the prep week, one for universal acceptance and the other is the rerun of the DNS abuse. We also have a universal acceptance session during the ICANN 68. So we already have two universal acceptance webinars in June, so I don't think it makes much sense—the second of which will be on 20-something of June. I'm not sure when. So it doesn't make much sense to have also a third one on the first Monday of July. And that was an item on the agenda as well.

If you would like, we can … I don't think we do have time now to discuss survey results and also the best practice in preparation for our webinars, the Google Doc. Alfredo can point you to the link maybe, Alfredo, in two minutes so that we can go through the rest of the agenda quickly.

ALFREDO CALDERON: Sure. The link is on the chat. Basically, I had an exchange with [Shreedeep] from the Social Media Working Group and you can see it at the end of the document—all the way to the end. Before the appendix.

So, here, I added a new section regarding the hashtag. Since we're talking about promoting communication strategy towards the webinars, that gave me a couple of ideas and comments. We'll be working on that.

And what we decided was that the Social Media Working Group will work on the hashtags that we'll be using and we'll start working on some metrics that we need to see how effective the webinars are among the community and the different constituencies that are participating. That's why you see a new section called "Metrics" where

we have some detail and some data we'll be needing to collect [inaudible]. Or if staff can give me—or give us—some form of accessing the data, we'll be able to do organization of that and analysis of the data. Basically, that's my latest update. Thank you.

HADIA ELMINIAWI: Thank you so much, Alfredo. And thank you, Claudia, for the link. [Please all do] access the document and put your input. Thank you, Alfredo, for this tremendous work.

And Joanna, if you can speak to us about the prep week webinar?

JOANNA KULESZA: Thank you very much, Hadia. I believe I just very briefly covered them in my last intervention with two sentences, but this is indeed where we stand. We are hoping for [inaudible] to accept the invitation for June 10th for another edition of DNS abuse webinar, and Satish sent in just earlier today an outline agenda of the universal acceptance capacity building session and he is, as we discussed at the beginning, working under time pressure to set it up for the week of the 15th. Details and confirmations will be provided as we get them from the moderators. Thank you.

HADIA ELMINIAWI: Thank you so much, Joanna. So, we do have two universal acceptance webinars in June. So go to item number seven, date and topic of the next webinar.

The suggestion here was to skip actually the July webinar and that is not to conduct any webinars in July and that's because June actually is stuffed with a significant number of webinars, the latest of which is the last week of June. Any thoughts on that?

I don't see any hands up, so I guess this is an agreement to skip the July webinar and we will have our next webinar on the first week of August, the first Monday of August.

The question here would be the webinar scheduled for August with regard to the new gTLD program, and the reason it was scheduled in August is because the group is anticipated to finish their work by that time. Heidi is saying August 3rd.

Then there will be a possible period for reports and a public comment. So it would be useful to inform the community about that work, just in case they would like to participate in the public comment. Any ideas?

ALFREDO CALDERON: I agree with your idea and your perception of having the August [inaudible] as you indicated. Thank you.

HADIA ELMINIAWI: Thank you, Alfredo. Then we would keep the topic of [inaudible] with regard to the new gTLD program and maybe have a universal acceptance one in September if you all agree to that. Heidi is saying 3rd of August next Capacity Building Working Group webinar on SubPro. This is correct, Heidi.

We are six minutes past our time. So, we are fine with this item. Also, we have [inaudible] universal acceptance.

Item number eight, that was the AFRALO newsletter. It was a short piece about the Capacity Building Working Group webinars. Maybe I could email it to the group after the call.

So, we need to agree on our next call. Do we want to have a meeting next Thursday? Our next meeting will be Thursday, 11th of June at 19:00 UTC with no interpretation. If you all agree, we go ahead with that. And that would be our last meeting and then we resume after … [inaudible] ICANN 68 and we resume after that if you all agree. Also, if we think there is not much to discuss before that.

So, any other business? Natalia, I see your hand is up.

NATALIA FILINA: Yes, Hadia. Thank you very much. Very shortly. So, I have for us maybe a little bit of a strange idea, but I think for the future topics with some controversial elements. For example, if we will discuss during a webinar the issue like DNS over HTTPS we may create a different format of our webinar. For example, a talk between two speakers –or maybe more— who will provide different and maybe controversial opinions on this one issue.

I think if we take this topic, for example, we may pick speakers [inaudible] and they will build the dialogue with controversial arguments for the solution or against it, and I think it may be—I don't know—more interesting and something new for us and maybe it can

attract more attention and comments and questions, what we want. I hope with my poor English I provided my idea clearly. Thank you.

HADIA ELMINIAWI: No, your English is great. And yes, it is very much understood. Yes. It seems like a very good idea, actually. And DNS over HTTP and DNS over TLS is a topic I think we should be also tackling at some point.

It's very good, actually, to get two people—one of them actually advocating for DNS over HTTPS and DNS over TLS and some other speaker advocating against. I think that's a good idea. Any thoughts?

Anyway, we are now ten minutes after past our time. So, if there is nothing else, no more comments on any of the topics that we discussed today, I would thank you all for your active participation today and for a very fruitful discussion with regards to our Zoom room. See you next Thursday.

Thank you so much and this call is now adjourned. And thank you to our interpreters for staying eleven minutes past our time. Thank you so much, staff, and thank you all.

CLAUDIA RUIZ: Thank you, all.

HEIDI ULLRICH: Thanks, everyone. Bye-bye.

[END OF TRANSCRIPTION]