
CLAUDIA RUIZ:

Good morning, good afternoon, and good evening to everyone. Welcome to the At-Large Capacity Building Working Group Webinars Team call on Thursday, the 28th of May, 2020 at 19:00 UTC. On the call today, we have Hadia Elminiawi, Maureen Hilyard, Cheryl Langdon-Orr, Olivier Crépin-Leblond, Barrack Otieno, [Joanne Katalbi], Joanna Kulesza, and Abdulkarim Oloyede. We have received apologies from Daniel Nanghaka. From staff, we have Gisella Gruber and myself, Claudia Ruiz, on call management. And our Spanish interpreters for today are Paula and Claudia.

And if I could please remind everyone to state their name when not speaking to prevent any background noise, and also to please keep your lines muted, and to also please state your name for the interpreters. Thank you very much and with this, I turn the call over to Hadia.

HADIA ELMINIAWI:

Thank you so much. So, adopting the agenda so if you could kindly [inaudible] the agenda. And if you agree to it, we proceed. So, seeing no hands up, the agenda is adopted and we move to item number three, action items from the 21st of the May call. If we could kindly have that on the screen. Thank you.

So, the first item was for Gisella and Joanna to contact the presenter for the next Consolidated Policy Working Group meeting to reschedule the webinar. Thank you, Joanna. And Joanna, do you have something to tell us with regard to action item number one, which is Gisella and yourself

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contacting the presenter for the next Consolidated Policy Working Group meeting to reschedule the webinar?

HADIA ELMINIAWI: Thank you, Hadia. We scheduled the webinar, thanks to the wonderful coordination by Gisella with our speakers. So, the Monday webinar will start an hour earlier. Thank you.

HADIA ELMINIAWI: Thank you so much, Joanna, for the update. And we shall be speaking in details about that later. The following action item was the next webinar to be rescheduled and that's done. And then presenters to log onto Zoom 15 minutes in advance. Okay. Joanna is to coordinate with the Global Stakeholder Engagement group on two ICANN 68 At-Large prep webinars on DNS and universal acceptance. And I asked Joanna actually, sending out an email in this regard. Would you like to update us on that Joanna?

JOANNA KULESZA: Yes, Hadia. Thank you. We have indeed coordinated with GSE. Heidi was kind enough to make sure with Adam Peake, to whom I have also sent a separate email, that GSE will support us in advertising the webinars. I believe it's already happening with Monday's event. I've tried to propagate on Twitter this morning.

And we are coordinating with the GSE also, when it comes to these two prep webinars on DNS and universal acceptance. I'm happy to give you updates on where we stand with these but I believe there's a separate

agenda item that is devoted to that specific task. But I'm happy to report that both of those action items have been complete. Thank you, Hadia.

HADIA ELMINIAWI:

Thank you so much, Joanna. And yes, we do have an agenda item for ICANN 68 webinars. So, could we go back to the agenda, please? So, final details for the next week webinar. And we will need an update from staff about that, with regard to the Zoom registration. And then, maybe we can also hear from you, Joanna, and with regard also to the invitation.

JOANNA KULESZA:

Thank you, Hadia. I'm happy to report that everything seems set at this point. We have the new timing. As already said, Gisella was wonderful coordinating with our speakers. I'm happy to let Gisella clarify. I understand that the process of registration is still in the makings of the technical side of things. It's about to be completed in the coming days. The link to the new registration will be sent or was it sent out this morning. But I understand that it's also in progress. So, we will certainly have that registration ready in time.

Javier already sent his presentation and we're looking forward to receiving the two other presentations in the coming days of this week. So, in that sense, I believe we've made good progress. The webinar will be held late on Monday evening so I believe there will also be some room for us to make the final tweaks, should those be needed.

But from my side, it looks like we're right on schedule, in terms of having the timing and the presenters confirming their participation, the first presentations coming in. I'm happy to hear from Gisella, should she wish to share updates as well. But from my side, that's everything. Thank you.

GISELLA GRUBER: Thank you Joanna.

HADIA ELMINIAWI: Thank you.

GISELLA GRUBER: Sorry, Hadia.

HADIA ELMINIAWI: Yes. Please go ahead.

GISELLA GRUBER: Thank you, Hadia. Thank you, Joanna. So, with regards to the Zoom registration, thank you for your patience. We had Claudia working with our IT department on this as we hadn't done a registration for a Zoom webinar yet. And as I'd explained to you, we didn't as such have Zoom Webinars within At-Large yet. So, we've done the registration. There were a few hiccups, a few technical glitches and we do apologize for that.

But with regards to registration, Claudia is working very closely with IT on this and hopefully everything is running smoothly in the foreground for all our people wishing to join. In the background, I think it is maybe a little bit of a duck situation. But I'm confident that Claudia is managing it and I will hand it over to her to give a brief update.

You will have seen that in the meeting invitation sent out, there was a link to register. So, unlike regular meeting invitations sent out, where you see the dial-in details, Zoom Room, etc., participation details, there were none in this meeting invitation except for the link to register. So, once the people registered, they automatically received the Zoom dial-in details, etc. And we will also have a little bit of a tricky technical one as well because when they register, they also need to ... The French and Spanish participants need to be able to join the Adigo bridge. So, there will be last-minute reminders to the community and there will be, I think, more than last-minute requests for dial-ups that.

We will have two staff members on Monday running the webinar. Claudia will be running the webinar at 21:00 UTC and I will be online. Michelle may be online as well because we are just trying to be very proactive here with regards to the last-minute requests, as this is a little bit of a first for us and we would just like to run a smooth operation.

Just as an FYI, Javier said that he would get the presentation to us today—hopefully today or if not, by tomorrow. And as I haven't seen anything from Leon and from Benny, if you don't mind, Joanna, I'm just going to send them a quick reminder today, as it would be really helpful to get the presentations tomorrow, I'd say by close of business. That's always a tricky one, again. Which close of business? But if we could

make it not too late into the evening, in order for one of the At-Large support staff to send it to the interpreters to give them a little bit of time to look at it and to familiarize themselves with the presentations for the French and Spanish interpreters.

Claudia, could I kindly hand you the floor now, please? Thank you. And if there are any questions ... I don't see any in the chat. I'll hand it over to Claudia. Thank you.

HADIA ELMINIAWI:

I just wanted to ask if registration at the time of the webinar would be possible. And to Joanna, also, I wanted to ask if the presenters would also have quizzes or questions that would be posted within the presentation. So, Gisella, with regard to registration at the time of the webinar.

GISELLA GRUBER:

Thank you, Hadia. So, registration at the time of the webinar, I think what's going to happen is we're going to have the usual suspects sending us a request via Skype, private Zoom ... No. They won't have the Zoom Room. I can just see the Skype messages coming through, as well as last-minute emails saying, "Can we please have a dial-out for the webinar?" And what's going to happen there is that those people will, in any case, be on the participation list. So, if we need to send them a survey, they're our usual suspects and we have all their email addresses. I don't suspect we'll have any last-minute requests coming from anyone outside of our community.

And if I may, the invitation was also share with the GNSO, ccNSO, GAC, and SSAC. So, I think that we will have, again, a great attendance at the webinar. And I will hand it over to Joanna, if I could just add that in the email that was sent to the presenters, we asked them please to add the quiz questions. So, hopefully those will be coming through.

And in my reminder to all three presenters, I'll send out shortly after today's call, I will just highlight the fact that we will also be awaiting their quiz questions. And it's important for us to receive those ahead of time in order to prepare the Zoom webinar room and have the pop-up questions ready in the polling format. Thank you. Joanna, apologies to responding to part of your question there. Over to you.

JOANNA KULESZA:

Thank you very much, Gisella. That is truly appreciated. It's a yes from me, as you can see in the participants list. So, indeed, a request has been sent out and it seems as it was me with a positive response with all of the participants—the presenters, agreeing to produce those slides and questions and sending them in earlier.

In that sense, thank you, Gisella, for suggesting a reminder. I think that's a wonderful idea and I'm keeping my fingers crossed for those presentations and questions to arrive by the end of business, whatever that may mean, tomorrow, giving our translators and interpreters enough time to provide those for the actual webinar. And I'm also keeping my fingers crossed for all the technical issues to be resolved. So, thank you very much, Gisella, for all your help. And back to you, Hadia.

HADIA ELMINIAWI: Thank you. I think doing it ... Was Claudia going to speak to us about something here, with regard to the technical aspects of the Zoom? Or are we done here?

CLAUDIA RUIZ: Did you guys have any questions for me? I don't know if—

HADIA ELMINIAWI: No. I think we're fine. I just thought if you had anything to add with regard to any technicalities. If not, and no one else has something to add, we can move to the next agenda item. I see no hands up so let's go to item number five and that would be with Alfredo. Alfredo actually prepared a best practice Google Doc and he'll walk us through it. So, to you Alfredo.

ALFREDO CALDERON: Thank you. I hope you can hear me.

HADIA ELMINIAWI: Yes. We can.

ALFREDO CALDERON: Sorry for the background noise that I have. I have a neighbor that's doing some repairs and you'll hear some noise in the background. As you all recall, a few weeks ago, I suggested that we start working on some sort of a document that will serve as a framework or best practices for the upcoming webinars that we're going to have so we can

refine the whole process and avoid some of the situations we're having right now. So, let's go through the document and I'll give you an idea of what I'm trying to figure out. And I'm hoping to have some input from all of you during the upcoming weeks to refine this.

The first part is an introduction of what is the purpose of this Capacity Building Webinar Team within the Capacity Building Working Group, and the community of At-Large, and ICANN as a whole. Basically, I'm trying to raise the question that ... We are part of the Outreach and Engagement Subcommittee. So, it is our mission, and our goal, and objective to reach out to the volunteers we have within At-Large and, in a sense, try and outreach to the external community to see if we can engage more people within our community.

When we go into the steps that we're following in order to plan each one of our webinars, you can see that there's a section on planning programming webinars. And I mentioned that there's a series of steps that are involved in the process of delivering a webinar.

The first step has to deal with the topic selection. And within the category of topic selection, if you move it a little bit up, Claudia, or whoever's in charge of the document ... In the process of identifying the topics, the first thing we have to do is that the team should at least identify the topics within five weeks prior to the proposed date of delivery. And number two is that the webinar team agrees that the topic is within the remit of the goals and objectives of At-Large— basically that it focuses on policy development, policy issues, policy advice that we are in the process of deliberation through the Consolidated Policy Working Group.

The first step is that the prospective speakers or speaker should be contacted via email to explore their interest in offering a webinar on the topic. And we should then add the proposed date of that webinar with the to-be-determined, probably, date and time on the link that I put there, which is the page where we have all the future webinars and topics. Next page, please.

So, that's regarding the selection of the topic. Now, if we're going to look at the different groups that are involved in offering a webinar, we should talk about the speaker's commitment. Basically, I'm outlining here the steps or the things that have to occur in order to confirm that we have the speakers in place. And basically, this is what we're using right now.

I mentioned in number one that there's an appendix a, which is the first email that we send out to the prospective speakers, or panelists, or whatever we want to call them, on a topic. I don't have a template for that, as I mentioned, for the appendix a, so we have to develop that as well.

Number two is where we talk about the follow-up message that we're going to send out to the speakers, once they confirm their commitment to participate. And that should be in place four weeks in advance of the date scheduled.

Once we have that, three weeks before the webinar, we should have all the material related with the quality objectives that we pursue within that webinar. And we should have all the information we need in order to start working on developing the promotion for the webinar. There's

some promotional materials and I'm going to speak about that later on because I have some concerns. Gisella actually mentioned some of my concerns and I know that they're going to be resolved later on.

So, number four, we need the authorization of the speakers if we're going to use some promotional material and we want to use their photos and some of their bio information to share with the community.

And then, by no later than week three ... I mean, number five, no later than three days before ... These are work days. And thank you, Gisella, for mentioning that you're expecting to have all the material by Friday. Friday is the last day in the working week. So, we're sacrificing some of the staff to try and pay attention late at night or early Saturday morning to see if we get all the materials we need to offer the webinar. So, that's why I emphasize it should be three working days before the date of the webinar, as we have scheduled it.

I know that the individuals that are offering the webinars are volunteers but they should understand that as we depend on them, we also have staff that has to do some work behind the scenes in order to have everything in place, including the registration process.

Number six is something that might not be so obvious but we might have a speaker that really doesn't know how to use Zoom in this stage and age within our community. So, we might need to have them take a short, 10–15-minute session to work with Zoom, in order to understand the dynamic that we have in place. And that's why, in number six, I have a, b, and c, especially if we have a speaker that plans on using his video. And we have to make sure that he has the adequate light setup and so-

forth. And that's why I have number seven with a note, if they are planning on using their camera, to have some specific training or request some advice on that.

Now, in terms of the webinar team, us, the group that's working on the webinars, we have to identify and schedule webinar topics, as I mentioned previously, so we can put them within the table in the wiki space we have for scheduling the webinars and contact the speakers within those timeframes, five weeks, four weeks, and three weeks before the proposed date. Next page, please.

On the next page, we also have ensure through staff that all the speakers have submitted all the materials that we need for the webinar, answer all the questions the speakers may have regarding the use of the webinar platform, and coordinate a practice session with the speakers and staff, in case they don't have any knowledge of how to use the Zoom Webinar rooms.

There's another section that I added which has to deal with the communications strategy. And basically, here is where I keep asking myself. The webinars, who's the audience? Who is our target? What's the whole purpose of the webinar? And you can read the paragraph that I wrote there regarding that aspect.

But then, there's something that bothered me with this webinar. Gisella clarified that for me. And let me explain what my question or my doubt was—my concern was. I've been seeing some tweets regarding the webinar on Monday, and I click on the tweet. It takes me to another tweet, which takes me to a page or a wiki space that doesn't have any

information regarding how I can register for the webinar or how I can get in touch with someone regarding the webinar that I'm interested in.

So, we have to work on those details. And I know that we're going to refine that, as well, in the near future so that those that are interested in one of our webinars can register through the page that we're going to set up and we have all the contact information that we need.

Now, regarding that registration form, it would be great, based on the information that Gisella just gave us ... And I know that Claudia agrees with that. Probably in the registration form, besides asking for the name and their emails, we can ask them if they want the French track or the Spanish track and give us a phone number so that we can reach out to them. And that could be part of the process of registration for the webinar. And we can then work with that in advance, instead of waiting for the last minute to do all the dial-outs, if that's the case.

So, as part of the communications strategy, you can see that I have four points. Number one has to deal with manage the registration and follow-up of prospective volunteers. And I know that we're dealing with some of the security issues.

Number two is to consider if we ... Let me go a step back. With the webinars Zoom account, we should be able to do a live streaming to a YouTube channel, if At-Large has a YouTube channel. Those people that visit us through the YouTube channel do not have to register within the Zoom webinar account. They can just log into the YouTube channel and see the webinar. And they can chat because the YouTube channel has

the capacity to activate a session where you can chat and exchange some ideas.

So, we need to consider that for the future. I know that IT might raise some questions regarding that but we should look into that. It won't impact us. Basically, we'll just have them redirect themselves to the YouTube channel to access the webinar. And they'll see exactly the same thing that those that are registered within the webinar's Zoom Room will see.

The other thing is that as part of the communications strategy, we should probably start thinking ... This will also help the Social Media Working Group if we have a hashtag to remember that At-Large offers, so that individuals interested in what we are doing as a community in relation to webinars can go or filter directly to those tweets or that information. And I did a search. I think it was a couple of days ago in the afternoon when I was feeling, more or less, better. And I found that At-Large webinars and At-Large_webinars, both of them are available so we can probably use those.

And then, the last point that I have here is that for each webinar, a special visual graphic should be created to promote the activity so that people outside from our community—specifically At-Large—are aware of the topic that we're going to have. And I say this because I'm a visual person. So, I actually don't like to read too much text. I prefer to see images—to see graphics that describe the event, or the activity, or the idea that the speaker is trying to deliver.

So, basically, that's what I have right now. There's an appendix, which is one of the templates that Gisella did and I just copied and pasted on the next page. And that's what I've done so far so it's open for your comments, suggestions. You can add. You can modify. And thank you, Hadia. Back to you.

HADIA ELMINIAWI:

Thank you so much, Alfredo, for this huge work. We are glad that you were able to join us today and we definitely hope you a speedy recovery. Thank you, again, for being with us today.

So, with regard to the question of audience, who are the audience for those webinars? You did rightfully state that it's the community, in order to become active participants in ICANN policy development process.

However, I would add to our audience, as well, the internet users. And I would think that our audience ... We could extend those webinars to include, also, regular internet users who would like to be informed about what's happening, or would like to know more about what's happening, but not necessarily to be part of the existing community or to participate in policy development but just to be aware, as an internet user, about what's happening in this area. I don't know. That's just a thought. And I would like to know your thoughts on that.

ALFREDO CALDERON:

Yes. I agree with you, Hadia. As a matter of fact, yesterday I got an email from someone that was interested, actually, in participating in the

webinar but he didn't know how to get in touch with somebody in order to get registered for the webinar.

The other thing is—and I think I mentioned it a couple of weeks ago—we're in the process of reactivating the face-to-face, eventually, fellowship program. Now, that means that we're going to be looking in the community—as you mentioned, the internet end users—for individuals interested in getting engaged in the community. It could be At-Large. It could be any other of the community or constituencies within ICANN. And this would be a great way to at least give them a flavor of the type of dynamics that we have within the community. And they might even decide to get engaged within At-Large instead of going through some other group within ICANN.

So, yes. I agree with you. We should actually, at some point, start thinking that we should have some form of dynamics where we can send out messages to civil society, other organizations within the internet ecosystem, so that they, as well, can have a glance of what's happening within At-Large. Thank you.

HADIA ELMINIAWI:

Thank you, Alfredo. And I see Alberto's hand. Please go ahead, Alberto. Alberto, if you are—

ALBERTO SOTO:

Yes. [inaudible] point, I think that we may receive some help to promote the webinars. And I know that there are lots of other ways. With respect to the knowledge of Zoom that the speaker may have, my grandson of

eight and my granddaughter of six or seven, they stopped going to school. So now, they have some classes. So, I think it won't be difficult.

However, we should coordinate with the speaker because it won't be difficult. But if the speaker has the presentation, the speaker may share the screen and we do not know whether they would send the slide deck before, so not to waste time uploading the slide deck and all of that. Thank you very much.

HADIA ELMINIAWI:

Thank you, Alberto, for this. I also think that Zoom should probably be no problem. With regard to the presenters sharing the screen, that's not what we've been following so far and that's not what's been written in the document. What we've been looking for is actually for the presenters to send the presentation. And I think that's useful also for interpretation purposes. Joanna, I see your hand up so please go ahead.

JOANNA KULESZA:

Thank you, Hadia. This is just to note ... Thank you, Alfredo for the comprehensive report or strategy. This is just to note that similar issues were discussed earlier today in the Social Media Working Group that is working within the Outreach and Engagement Working Group. So, there's a new chair for the Social Media Working Group. He's very eager to support us and I was trying to use that eagerness for us also to promote webinars.

So, I would encourage Hadia and Alfredo to get in touch with the Social Media Working Group in terms of us aligning our strategies and making

the best possible benefit of those eager individuals who are trying to plan how we communicate on Twitter and elsewhere. I think it's a wonderful resource for us to use. So, I'll leave this to you, Hadia, to coordinate. I'm just trying to raise a flag here for not duplicating efforts.

And I think similar issues go for sharing Zoom screens. I remember being security concerns quite early on during the pandemic that restrained us from the speakers sharing screens. So, I think that this might require some sort of coordination. So, this is just to flag those issues. As you guys know, I'm all for working together. So, in that sense, we might want to work with others on how we align our strategies with other strategies and other groups. Thank you very much.

HADIA ELMINIAWI:

Thank you so much, Joanna, for bringing this up. And I think Natalia is one of the chairs of this group. Am I right? I think so. And Natalia is part of this group as well. She's not with us today. But I guess she could be, actually, our ... We could actually coordinate and communicate with the Outreach and Engagement group through Natalia. And Claudia's confirming that Natalia sent an apology. So, again, it's great to have Natalia as the chair of the other group. And yeah. We should definitely work together. Alfredo, please go ahead.

ALFREDO CALDERON:

Actually, Natalia, within the Social Media Working Group, has been raising great ideas, as well as within the Outreach and Engagement Subcommittee, regarding the promotional materials for all the activities that we, as a community, will be holding during ICANN 68 and in the

future. And I know she has great ideas to work with the promotional materials for the webinars.

But again, it's basically a question of timing. We need certain information, details ahead of time so that she or I—whoever is in that small group working on the promotional materials—can have them in place and distribute them within the community. Thank you.

HADIA ELMINIAWI:

Thank you so much Alfredo. Yes. It is, indeed, very important. Okay. So, are there any comments or suggestions with regard to the document prepared by Alfredo? It's a Google Document and we could all contribute to it, as Alfredo said. So, take your time. Look at it and provide your comments. And thank you again, Alfredo, for this. We will definitely contribute to your document, which is, I think, almost perfect.

ALFREDO CALDERON:

Thank you. It's not. It needs some more refining but thank you.

HADIA ELMINIAWI:

Thank you. So, if no more comments on this issue, we could go to our next agenda item. Cheryl is saying, "Can you push the edit link to me through, Alfredo?" I can put it in the chat now.

CHERYL LANGDON-ORR:

That's not going to help me at all. I'm in the middle of finalizing several very large, many hundreds of pages, final reports for ICANN and another

million things. I really want to give a look to it because Alfredo's work's important. If an email arrives with a link, I will do so. I am not going to cut and paste and copy the chat on my mobile, to go to the link, to then maybe look at it in another document on another machine. So, either you want me to look at it or you don't. Sorry, Hadia.

HADIA ELMINIAWI:

It's fine. I'm sure Alfredo will send it. So, we go to the pre-ICANN 68 webinar and Joanna will be updating us with regard to that agenda item. Please go ahead, Joanna.

JOANNA KULESZA:

Thank you very much, Hadia. Following ICANN 68 Programming Working Group call we had earlier this week, we decided to continue with your suggestion, Hadia, on holding two pre-ICANN 68 webinars. They will be focused on DNS abuse and that will be a rerun of the successful webinar where we hosted Jonathan and Drew. We're looking for an APRALO-friendly timeslot and that timeslot is likely to be found once we hear about from Satish, who just today kindly agreed to manage—to coordinate the efforts around the second prep week webinar on universal acceptance.

We've looked at the prep week webinars, the link to which you can see in the agenda. There is, indeed, a universal acceptance general interest prep webinar. After a brief discussion with the Programming Working Group, we decided it might make sense to focus on end user issues. That was also in the conviction of Satish.

So, we are indeed planning a prep week webinar with Satish on universal acceptance the end user perspective. With that, we're trying to build this narrative around two leading policy themes for At-Large, one of which is DNS abuse—that will be the rerun of Jonathan's webinar—and the other one being universal acceptance, one that is particularly important to the APRALO community. We will try to run the prep week webinars as a way to build capacity for our members but also for other community members on where At-Large stands in those two leading policy items.

At this point, we're trying to schedule these two prep webinars for the week that is directly proceeding the ICANN 68 meeting. I realize that there will be no interpretation provided. That is a challenge we're taking into account. In that sense, Satish is consulting with potential presenters. I understand that will be Liliana. That will be Roberto. Roberto is quite preoccupied with EuroDIG that's taking place next week—two weeks' time, a week and a little bit. So, we will have him, probably, speaking during that universal acceptance webinar. The details are being set as we speak.

I'm happy to report we will likely, hopefully, hold two prep week webinars focused on At-Large position on two leading policy themes. That is DNS abuse and universal acceptance. And they will help us better understand where the At-Large stands—which position it takes in terms of those two items. I think that is a relatively comprehensive review but I'm happy to answer questions if I missed anything. Thank you very much, Hadia.

HADIA ELMINIAWI:

Thank you so much, Joanna. I don't think you missed anything. Just with regard, especially, the DNS webinar, that is going to be before ... That's during the prep week. And during the ICANN 68 itself, there is a session about DNS abuse. Would that webinar be also preparing for that session or is it only handling the At-Large perspective?

JOANNA KULESZA:

I see a comment from Maureen. I would be happy to hear Maureen's suggestions but I will try to answer your question very briefly, Hadia. Both of those prep webinars will have continuation during ICANN 68. DNS abuse will be a big theme. We will hold at least two webinars ourselves, as At-Large, on DNS abuse, one focused on end user rights and obligations or obligations of other stakeholders and the other one focused on consumer protection and the work that Contracted Parties are doing.

And similarly, Satish will also be moderating a universal acceptance session during ICANN 68. So, both of these prep week webinars will be a buildup to the policy discussions we will be having in virtual Kuala Lumpur.

I see a comment from Maureen. Is that a suggestion for us to hold those prior to the week directly proceeding the meeting? I see a discussion there. I would love to get your feedback. So, I'm going to stop here and I will let Hadia summarize those discussions. Thank you.

HADIA ELMINIAWI: Maureen, would you like to take the floor? Thank you, Joanna. Go ahead please, Maureen.

MAUREEN HILYARD: Thank you. I just wanted to ... Heidi actually put the meeting link for the prep week into the agenda and I went into it. And the week before ... I hope everybody does go into it because the week before ICANN week is just chokka with ICANN activities. There's a few activities in the two weeks before—the first week of their two-week thing. I'm not quite sure whether they're starting to fill it or whatever. Joanna, have you had a look at that?

I think that when you're preparing it ... I can understand what you're trying to do is get all our webinars in one week and that would be good. But the second week, I don't think is actually going to work. It's just going to be too much. It already looks like a full ICANN week but only of ICANN activities, not anyone else.

So, it covers a lot of things. There's a policy webinar and going to have all the different groups in it. And there's lots of activities in there. But I don't know. I think what you've got to do is sort it out. As I said in my message before, you really do have to rely on when the speakers are available and that's still got to be sorted out. Just slot them in when you can but I'm just giving you a heads up that the week that we wanted probably isn't going to be the one that we can use to any, really, great effect. It's like putting our webinars into ... But you can check it out.

HADIA ELMINIAWI: So, what's your suggestion, Maureen?

MAUREEN HILYARD: Week one, probably, because that's the only ... Week one. And although Heidi suggested one after the other, I think you've got to, if you want to have them all together, so that we actually have an At-Large series close together or something like that ... I don't know how you're going to coordinate it but I just feel that it would be a bit of a mishmash to ... We don't know what any of the others are going to be. What are the other community groups ...? We haven't had a chat with anybody to find out.

But I just feel that we've got a three-week program here and I know that I'm not going to be able to go. I won't be able to go to all the sessions that are down here in the week before, which is unfortunate. And so, if we're going to have two weeks before, when it's going to be full of things to do, that's also going to be busy for everyone.

So, I'm sure that whatever you decide to do will be the best in the interests of when it's appropriate, when the speakers are available—trying to set everything in that you want to do. Go for it.

HADIA ELMINIAWI: Okay. Thank you, Maureen. I see Heidi put in the chat, "Week of 8th, prep week one, DNS abuse. And then, week of 15th, prep week two, universal acceptance," and she says, "to stretch things out a bit." Joanna, what do you think?

JOANNA KULESZA:

Thank you, Hadia. Thank you, Maureen. I'm taking note of all of these suggestions and they're great. I see Heidi's hand is up. I'll try to very briefly respond. At this point, we're planning with Satish one webinar on universal acceptance and that is for the week of the 15th, as Heidi is suggesting. The DNS abuse rerun is still in the works. I'm happy to accommodate these discussions.

The original concern was—and I love this phrase. I'm going to abuse it—was for Zoom fatigue. So, if we spread it out too much, I can already identify certain individuals. They will say, "This is a three-week meeting. We don't want this to be as long." So, as much as I'm happy to try and set the universal acceptance webinar for the week of the 15th, I will consult with Jonathan and with the ICANN 68 Programming Working Group on how we want to play this out because I hear two narratives coming at me. One is, "Try to stretch it out," and the other is, "We cannot have a three-weeks-long meeting."

So, I'm happy to hear back from Heidi. And I promise, as Maureen has put her trust in me, and us, and this group, I promise to do the best job that is possible. Thank you very much.

HADIA ELMINIAWI:

Thank you, Joanna. My other suggestion would be to only have one webinar, which is the universal acceptance, during week of 15th, prep week two. And DNS abuse, we just had Jonathan. We just had the DNS abuse webinar this month and we are probably also replaying this again for another time zone. And again, this issue and this topic will be addressed extensively during the ICANN 68. So, another suggestion

would be to have only one webinar, which is the universal acceptance one. Heidi, could you go ahead, please?

HEIDI ULLRICH:

Yeah. Thank you Hadia. Ultimately, as Maureen said, it's up to Joanna, who's in charge of these webinars. But I just wanted to ... I loved Maureen's idea of entitling it the "At-Large pre-ICANN series of webinars." I think that will be good for promoting them and it makes sure that they're seen as a package.

So, again, just to see, the first one that's going to take place is this highlights webinar that all the presenters for the ALAC sessions during ICANN 68 will be invited to present just quick, brief highlights of what their sessions during ICANN 68 proper will be. So, that's on the 4th of June. That's one of the last days we can really have that with interpretation.

And then, then next two weeks are these ICANN prep weeks. So, you'll see that this is the first week coming up. Claudia, if you could just scroll down, you'll see that they're pretty much every day. Slowly. Sorry. And you'll see that there's actually one pretty much every day except Wednesday. So, Wednesday the 10th—if you'd scroll slightly back up—there's no meeting there. So, that's the first week. That's the week of the 8th. So, that's what might be a good time for either the DNS abuse one or the UA one.

And then, the second week, you'll see it's absolute chock-a-block. There are sometimes even two ... If you could scroll down, Claudia, please. This is the week of the 15th. Then you'll see they're basically every day

and sometimes even two on a day. So, that's going to be quite packed and I think that's where Maureen's coming from on suggesting stretching that out.

Hadia, if I may, you've mentioned that possibly just have one and that's the UA one. I think—and Joanna, correct me if I'm wrong—the reason that the second one DNS abuse was chosen was, a, we had said before ... I think we've announced it that there would be an APAC-friendly DNS abuse webinar, which this would be. And then, also, as we go straight into ICANN 68, there are, I believe, two sessions on UA. So, for those people in Asia Pacific in particular who had not seen, were not on, or did not listen to the recording of the initial DNS abuse one, that would be their chance to catch up before they head into 68. Thank you.

HADIA ELMINIAWI: Thank you, Heidi. So, what you're saying is that, initially, during ICANN 68, we have two sessions in relation to universal acceptance, right?

HEIDI ULLRICH: No, no. Sorry. DNS abuse. Sorry. There's one on UA and two on DNS abuse.

HADIA ELMINIAWI: Okay. Thank you. Okay. So, I'm sure Joanna will take this discussion into consideration and we could decide on the best time. She could decide on the best timing for both webinars, taking into consideration the schedule that we have on the screen now. Heidi, is this an old hand.

HEIDI ULLRICH: No, a new hand. Just really quickly, given that we are going to need to start scheduling these to get ... I know we have speakers for the DNS abuse. We do need to confirm them if we're going to go ahead. And also, Satish needs to organize his UA session. So, if we could get some confirmations today or tomorrow, that would be really useful.

So, Maureen as agreed that staff are going to start organizing the At-Large highlights on the 4th so we'll do that first. But again, if we could get some confirmations in the next day or so on the other two, we can start reaching out to the organizers and just confirm their availability, etc. Thank you.

HADIA ELMINIAWI: Okay. Thank you so much. And I see Joanna saying< "June 10th for the DNS abuse sounds great." Okay. So, let's go ahead with that. I would say yes. Joanna, Heidi's asking, "Should we confirm that?"

JOANNA KULESZA: I'm just going to respond, with your permission, Hadia, as opposed to typing in the chat. Yes. Let's go with June 10th for the DNS abuse. Thank you, Heidi, for trying to confirm that with Jonathan and Drew. And please, do feel free to reach out to Satish if we need a date as soon as possible He kindly agreed to hold this on this week of the 15th, somewhere during the very busy prep week. And I think it makes sense.

So, it follows suggestion of holding just one during that very busy week and it follows the overall sense of us using the opportunity to have

interpretation. So, June 10th for DNS abuse rerun at an APRALO-friendly timeslot. I keep saying "APRALO." I'm sorry. It's APAC, of course. And coordinating with Satish on the specific date for the UA one. Does that sound like a plan? Heidi, is that something we can work with?

HEIDI ULLRICH: Thank you. Yeah. That sounds perfect. I'll note the action items. Thank you.

HADIA ELMINIAWI: Thank you, Joanna. Yeah. That's what I meant. I thought that we have the rerun of Jonathan and Drew and we have on universal acceptance one. And we don't need to have a second one for DNS abuse. So, I think yeah. That's perfect. Any other thoughts on that? I think we are done with that item, right? Confirmed.

So, we need now to agree on our next meeting. So, are we going to have a meeting ... Staff, is it Thursday, same time? 19:00 UTC next Thursday?

GISELLA GRUBER: Hadia, sorry, if I may.

HADIA ELMINIAWI: Yeah. Please go ahead.

GISELLA GRUBER:

Thank you, Hadia. Just to point out that next Thursday we can still have interpretation. And then, interpretation resumes on Monday, the 6th of July, which is the date of our next webinar. So, I believe that we will need a couple of calls between, maybe, next week's call and the webinar on the 6th of July or at least one call. And to point out that when we have that call, it will be without interpretation. So, apologies, Alberto, for that. But I think it will definitely be useful to have one as we are preparing for the 6th of July webinar.

And then, it was just to confirm whether you would like to maintain the regular weekly calls post-ICANN 68, just to give us an idea whether this is a time that we will hold on our scheduling roster or whether you would like to do it every other week. Obviously, it's entirely up to you and I find that every call that we have had has been very productive. So, please do just let staff know how you wish to use the time over the next four weeks before the next webinar on the 6th of July. Thank you.

HADIA ELMINIAWI:

Okay. Thank you, Gisella. I also think that we definitely need to have at least two more calls before our 6th of July webinar. I would also think that it is good to have a call next week because that would be just after the webinar on Monday. And it's good to look into—to review what went good and what could be improved and also to outline the way forward. And then, on Thursday, we could decide when is our next webinar.

As for post-ICANN 68, I would think let's maintain our weekly call. And if we see that we don't have much to discuss or much to do, then we

could start making it once every two weeks. But for now, I would say we would maintain once a week after ICANN 68. If this is fine with everyone—I see no hands up—then let’s have our weekly meeting next week and then we decide when is our next meeting.

And any other business? I see no hands up. Thank you, Heidi, for the action items. And if no one has any other comment or thought, I thank you so much for this productive call and for the participation. This call is now adjourned and see you next week. Thank you.

CLAUDIA RUIZ: Thank you all very much.

[END OF TRANSCRIPTION]