Registrar	B	V	G	H	O	S	M	Q	R
QUESTIONS			Not verified / completed by registrar						
1. What is the registrar's practice regarding a domain name at the time of expiration when the registrant is silent regarding its intention to renew a domain name?	Immediately after the expiration of the term of domain name registration services and before deletion of the domain name, the registrar may direct the domain name to name-servers and IP address(es) designated by the registrar, including to no IP address or to IP address(es) which host a parking page or a commercial search engine that may display advertisements.	If a customer does not renew a domain name registration by the expiration date, the registration may be subject to deletion or resale at any time after that. A grace period of 35 days is customarily granted.	If the registration is not successfully renewed prior to the expiration, all the rights of the registrant will terminate and the registrar will have no obligation to allow the registrant to renew the registration once its expiration date has passed, even if a registry administrator provides a grace period to the registrar upon expiration or termination of such service.	If the registrant fails to renew his/her domain name in the timeframes indicated in the registration agreement, the registrant agrees that the registrar may, at its sole discretion renew the expired domain name on the registrant's behalf.	If a registrant does not renew the domain name registration by the expiration date, the domain name registration is subject to deletion at any time after that. In order to avoid unintentional deletion, the registrar may, but is not obligated to, provide registrants with a grace period.	According to the registration agreement, after expiration of the term of the registration, the registrant has no rights on such registration, and ownership of such registration now passes on to the registrar. However, in practice, the registrant is provided with a renew grace period following expiration. If the registrant is still silent about his/her intention to renew, the domain is then deleted and enters the RGP, if it has not been backordered.	At the beginning of each registration agreement the registrant consents to the registrar's Auto-Renewal-Policy which will lead to an ongoing renewal unless the customer decides to transfer or delete the domain name.	In the event that the registrant fails to renew the domain name in a timely fashion, the registration will expire and the registrar may, at it discretion, elect to assume the registration and may hold it for it own account, delete it or sell it to a third party. If the reseller has configured their account to do so, the registrar will contact the RAE after expiration. All accounts are configured by default to send a message 10 days after expiry.	If a domain name registration is not renewed, on the expiry date it will be undelegated which means that the email and website will no longer be found. In some cases, the domain may be re-directed to a parked webpage that will indicate that the domain name has expired.
1a. Does the registrar allow the domain name to auto-renew in those registries that employ that policy?	Yes, the option of automatic renewal is provided. The registration agreement points out that there are certain TLDs for which automatic renewal is not available.	The registrar provides an 'Auto-Renew' feature for domain name registration. The registrar will attempt to automatically renew the registration approximately 14 days prior to the expiration date.	An automatic renewal service is provided as a courtesy to help prevent unwanted delineation of a domain name registration. If a registrant wishes to participate, the registrant has to affirmatively choose not to participate.	Automatic renewal is the default setting, which the registrant must deactivate if he/she does not want the domain name to be automatically renewed. Unless the automatic renewal option is disabled, the domain name will automatically renew, for a period equivalent to the length of the original registration. If for any reason the registrar is not able to take payment from the payment method on file, the domain name registration will expire.	Yes, if a registrant has selected the 'auto-renew' feature for the domain name registration, the registrar will attempt to automatically renew the domain name approximately 60 days prior to the expiration date.	Yes.	Yes	Some registrar resellers will allow the domain to auto-renew. The registrant needs to contact the registrar reseller to discuss this possibility.	The registrar does not currently offer this feature to its direct customers, but many of its resellers do provide this feature, usually as part of web hosting plans that are paid for with regular monthly payments.
1b. When and how are notices of expiration sent to the RAE prior to expiration?	As stated in the contract, 'as a convenience' to the registrant, and 'not as a binding commitment', the registrar or the primary service provider, may notify you via an email message or via your account when renewal fees are due.	The registrar will send several communications to the customer and/or agents acting on their behalf to alert them that the registration will expire on a certain date. These communications come in the form of a weekly email and begin approximately 75 days prior to the expiration date and continue for approximately 21 days after the expiration date.	The registrar will attempt to provide the registrant with a renewal reminder prior to the expiration at least fifteen days in advance of the renewal notice. The registrar will send this reminder by email to the administrative contact and registrant on file for the domain name registration.	The registrar begins sending notifications well in advance of expiry, and up to 12 days -following- the expiration date. The first renewal reminder is sent 90 days prior to expiry. The registrar does the same for all Turnkey resellers.	If a registrant has not selected the auto-renew feature, the registrar will send several communications to customers and/or the agents acting on their behalf to alert them that the domain name registration services will expire on a certain date.	According to the registration agreement, as a convenience to the registrant, and not as a binding commitment, the registrar may notify the customer, via an email message about the expiry of the registration. Reminders are sent to the Customer e-mail address from 45 days prior to expiration, on the 1st, 11th and 21st day of every month, until the domain name is either renewed or deleted (due to non-renewal)	Currently the registrar sends one notice three weeks before the auto renewal occurs. The registrar will change this to three beginning 2010.	Renewal Reminders are sent via email to the contact addresses listed on the Registration record.	Notices are sent 90, 60, 30, 15, 7 and 1 days prior to expiration to the registrant, administration, technical and billing contacts email.
1c. When and how are notices of expiration sent to the RAE following expiration? If a reseller was involved in the domain transaction, are notices sent by the reseller of by the registrar?	No email notices are sent after expiration. There is a notice in the user account that the registration has expired.	Reminders continue to be sent for approximately 21 days after the expiration date.		On the expiration date, the 5th and 12th day following expiration, a notification is sent.	The registrar sends at least two email notices to the RAE following expiration. Resellers send expiration notices to their registrant customers.	Reminders are sent to the Customer e-mail address from 45 days prior to expiration, on the 1st, 11th and 21st day of every month, until the domain name is either renewed or deleted (due to non-renewal). If a reseller is involved, these notices are sent from the reseller of the domain owner, through the registrar system, in an automated fashion.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The registrar provides resellers with the ability to send out an additional renewal notice 10 days after expiration.	The registrar provides notices post-expiration that remind and inform the RAE if a domain name is going to be cancelled. The registrar also contacts many of its customers by phone calls and fax communications, after expiry.
1d. Does the registrar make substantial changes to any of the underlying Whois data associated with the domain name in or around the time of expiration? (Note: changing status of a domain name registration e.g. to 'pending delete' and/or changing the expiration data are not considered substantial changes) (yes/no; if yes, when)	The registrar may either leave the WHOIS information intact or the registrar may change the contact information in the Whois output for the expired domain name so that the RAE is no longer the listed registrant of the expired domain name.	After expiration the registrar may place its contact information in the Whois output for the expired name. 21 days after the expiration date of a domain, the expired domain will be removed from the customer's main account management view and all name servers will be changed to the registrar's name servers.	Upon expiration, the Whois record for the expired domain name registration may be modified to include the registrar contact information or that of a third party.	Other than the nameservers, the registrar does not modify Whois (e.g. RAE or Admin / Technical / Billing Contact information) upon expiration.	According to the Service Agreement, the registrar may place its contact information in the Whois output for the expired domain name.	Despite the provision in the registration agreement that the registrar may make any modifications to the registration or any information associated with the registration, no changes are made to the Whois data at any point in time, unless as explained in answer 1, ownership changes due to non-renewal by the customer following the auto-renewal grace period offered to the RAE.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	During the grace period, the registrar may revise the Whois registration records to include either the registrar information or that of the reseller.	No

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1e. Is the cost to the registrant to recover/renew a domain name post expiration but prior to the imposition of any Registry Redemption Grace Period different to that one charged for renewal prior to expiration? If the cost is different, does it vary or is it the same for every domain name at any point in time during the Auto-Renew Grace period? If so, what does this variance depend on (e.g. time of renewal, estimated value of the domain, cost burden of recovery for registrar?)	The reactivation period renewal process, if any, may involve additional fees the registrar and the primary service provider may determine. The fee for recovery during the extended redemption period (ERGP - duration 120 days),which starts if the registrar pays the registry registration fee or otherwise provide for the registration services to be continued after the reactivation period, is the same as for recovery during RGP.	No	The registrar may reinstate the registration solely at its discretion, and subject to receipt of the applicable renewal fee and a reinstatement fee.	In the case of automatic renewal, the cost of renewal will be at the current rates for a domain name registration. If the registrant renews during the renewal grace period (12 days), the registrar needs to be reimbursed for the renewal (normal rate applies). On day 19 following expiration, when de domain name is in the Registrar Renewal Grace Period, a redemption fee will be charged which is currently identical to the fee charged for recovery during the Registry RGP.	The cost is the same.	According to the registration agreement, the registrar, at its sole discretion, may allow the renewal of a registration after expiration. This renewal may be charged separately at the price then prevailing as determined by the registrar at its sole discretion. Such renewal after the expiry of the registration may not result in exact reinstatement of the registration in the same form as it was prior to expiry. However, in practice, the cost prior and post expiration, provided it is during the auto-renew grace period, is exactly the same.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The cost during the renewal grace period (within 40 days post-expiration) is exactly the same as a regular renewal. There is an additional fee for redemptions (41 days post-expiration until 70 days post-expiration).	According to the registration agreement, the RAE has the possibility to renew the domain name registration for the regular renewal fee for 3 days after expiration. After that, until 40 days after expiration an extra fee may apply. In practice, this often depends on whether the registrant renews through a reseller or directly with the registrar. Fees to renew after expiry are comparable to the registrar's normal renewal fees for direct customers.
1f. At what point after expiration is the DNS changed so that the domain name no longer resolves to the RAE's web site? Where does it now point to, (e.g. PPC, renewal page)?	Immediately after expiration, the registrar may direct the domain name to name-servers and IP address(es) designated by the registrar, including, without limitation, to no IP address or to IP address(es) which host a parking page or a commercial search engine that may display advertisements.	After 21 days, the name servers will be changed to the registrar's name servers. The registration agreement does note that after the expiration date, the registration may be directed to an IP address designated by the registrar.	The registrar reserves the right to disable the DNS so that the domain name no longer resolves on the Internet, or to direct the domain name to an IP address designated by the registrar, including, without limitation, to an IP address which hosts a parking, under construction, or other page that may include promotions and advertisements for and links to registrar's products and service offerings, third-party Web sites, third-party product and service offerings, and/or Internet search engines, as well as advertise the sale or auction of such domain name registration.	The name will stop resolving to the intended website (and instead go to a notification page) upon the first failed attempt to bill the renewal.	After the expiration date of the domain name registration, the registrar may direct the domain name to an IP address designated by the registrar, including, without limitation, to an IP address which hosts a parking, under construction or other temporary page that may include promotions and advertisements for, and links to the registrar or its products, third party Websites, third-party product and service offerings, and/or Internet search engines.	According to the registration agreement, after expiration, the registrar may intercept any network/communication requests to the domain name registration and process them in any manner in its sole discretion. The registrar may choose to monetize such requests in any fashion at their sole discretion. The registrar may choose to display any appropriate message and/or send any response to any user making a network / communication request, for or concerning domain name registration. However, in practice the dns is changed upon expiry and the domain resolves to a parked page with a link to renewal.	N/A as the domain name registration immediately enters RGP.	Upon expiration the website ceases to resolve (the registrar changes the DNS). A blank page is displayed, and the nameservers are changed to a renewal page to try and encourage renewals. Three days later, the registrar may change the DNS again to a page that may contain PPC ads but also encourages the registrant to renew their domain name.	Following the expiration, the registrar may delegate the domain to resolve to a parked page. The registrant may opt-out of the display of the registrar parked page prior to the expiry date. It also depends on whether the domain is direct or with a reseller. If direct, it will be redelegated to a parked page within a few days of expiry. If with a reseller, this may not happen until 17 days post-expiration.
1g. Does the new page explicitly say that the original registration has expired and how it could be re-claimed?	No it does not	After 21 days, expired domains will resolve to a special landing page with a renewal link, and the registrar Whois database will also display a renewal link.	The page may advertise the sale or auction of the domain name registration.	Yes. The new page indicates that the domain has expired, and prompts 'If you registered this domain, click here' with a link to the registrar website.	The new page displays the following text: domain.com expired on mm/dd/yy and is pending renewal or deletion. In addition, the page contains a 'Renew Now' button.	Yes, the new page provides a link that the domain owner can follow in order to renew the domain name.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The registrar does include a renewal message on the expired pages from day -3 to day -40 which encourages the registrant to contact their reseller to renew their name.	Yes
1h. Based upon the changes made by the registrar upon expiration, what happens if email is sent by a third party (i.e. someone other than the registrar, reseller or registrar) to the email address (e.g. xx@example.com) that uses the expired domain name (e.g. www.example.com)? Does the email bounce, is it still delivered to the RAE on an alternative email address or is it discarded?	The email will bounce	The email is delivered.		If the DNS is hosted with the registrar's nameserves, only the A record is changed. The MX (Mail) record is left intact, so that email should be delivered normally. However, if the DNS is hosted on an external nameserver, this could affect email delivery. All of these scenarios assume that the MX record was properly configured by the registrant at some point pre-expiration.	Email messages would not be delivered.	All emails are sent to the customer username on record in the registrar system. The customer username is required in the customer sign up process, before making any purchase with the registrar. The username is not necessarily associated with the domain name. If the email bounces, it is discarded.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The registrar generally does not make changes, but the email would still not be sent because the name will cease to work, as it has expired.	Email is discarded.
1i. If the RAE's contact e-mail used the domain name in question, does the registrar factor this in sending out post-expiration reminders? If so, how?	No, post-expiration notices are not sent.	No		This is not factored in, as most will be unaffected (see Q 1h).	This is not a factor.	Same as above. No change is made post expiration in the process followed.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	No	Handled by phone or fax contact. If a reseller customer, the reseller is kept informed and also may contact the customer via various mechanisms.
1j. Are reminders sent from the same address the registrar normally uses for communication with the RAE (a different address might result in the email getting caught in the spam filter)?	All reminder communications come from the same email address. Only newsletters might come from a different email address.	Yes		The registrar uses several different 'from' address to identify the type of communication intended for the RAE. These vary depending upon whether the name is up for renewal, or whether the name has passed its expiration date. These are different from routine or opt-in marketing communications.	Reminders are sent from a different address.	All reminders are sent from the same email address used for communication between registrar and customer, registrar and reseller, reseller and reseller, reseller and customer. No change is made for this email specifically.	Yes, the same email address is used	That is up to the reseller to configure. Resellers are free to use whatever address they choose.	Depends on whether it is a direct or reseller customer. For direct customers, the email is consistent. If it is a reseller customer, the email from the registrar would not be from the same address.

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1k. At what point, if any, is the expired domain name made available to others than the RAE (e.g. sale, auction, transfer to registrars or an affiliate's account).	The RAE agrees that the expired domain name may be made available to third parties, the registrar may auction off the rights to expired domain name services (the auction beginning close to the end or after the end of the 'reactivation period' which is approximately 30 days) and/or the expired domain name registration services may be re-registered to any party at any time. After the reactivation period, the RAE agrees that the registrar may either discontinue the domain name registration services at any time thereafter, the registrar may pay the registry's registration fee or otherwise provide for the registration services to be continued, or, if the registrar auctioned the domain name services to a third party, the registrar may transfer the domain name registration services to such third party.	Should the registrant not renew the registration prior to the expiration date or during any grace period, the registrar may renew and transfer the domain name to its control or to a third party.	Upon expiration, the registrar may, at its sole discretion, delete the domain name, renew the domain name on behalf of a third party, sell or auction the domain name, or otherwise make such domain name available to third parties.	On the 25th day following expiration, domains are placed for auction. If the registrant does not redeem the domain name prior to the end of the 42 day grace period, the registrar, may at its sole discretion, delete the domain name or transfer it to another registrant. Auction membership agreement notes that expired domains may be listed on the site on the date of their expiration, but no sale will be final until 45 days after expiration.	Should the RAE decide not to renew the domain name during any applicable grace period, the RAE agrees that unless he or she notifies the registrar to the contrary, the registrar may in its sole discretion renew and transfer the domain name to the registrar or a third party on the RAE's behalf.	The registrar may choose to transfer the ownership of the registration to any third party in its sole discretion. In practice the registrant is offered a renew grace period that ranges between 15-40 days depending on TLD following expiration. Only if the domain name registration is not renewed within this period, is it made available to others.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	40 days post-expiration. This happens to a very small percentage of names, and registrants have a right to recover the name until then.	If the RAE has not renewed the domain name registration at the end of the 40 day period, the registrar may transfer the domain to a third party
1l. If a reseller was involved in the original transaction: o How does the RAE determine whether they are dealing with the reseller or the registrar? o If the RAE is dealing with a reseller, how can the RAE identify the affiliated registrar? o To recover the expired domain name, can the RAE work with the registrar directly or must it work with reseller?	Resellers manage all dealings with the RAE. If the RAE wants to determine the reseller, they may use a reseller information retrieval tool that is located in the registrar's help section. To recover the domain name, they may deal with the Registrar under certain circumstances (e.g. unresponsive reseller).	The registrar's resellers clearly identify the registrar. The registrar will assist a registrant if they are unable to get assistance from a reseller.		o The RAE can tell by the absence of the "ICANN Accredited" logo on the reseller's website, and by it's absence in the ICANN list of accredited registrars. Resellers are prohibited by their Reseller Agreement from claiming to be an ICANN-accredited registrar. o If asked via email or telephone, support representatives are instructed to inform the RAE of the parent registrar. o They must work with the reseller. If the registrar receives a complaint regarding a reseller, the registrar will investigate.		If the domain name registration has been purchased through a reseller, the point of contact is usually always the reseller: o The reseller name shows up in the Whois for .com & .net as the Registration Service Provider so the customer can identify the reseller o All emails sent out too the domain owner are sent from the reseller that he / she transacted with and includes contact information o The control panel that the domain owner logs into to manage his domain name is also branded by the Reseller and has a link to the reseller's help des/contact information o The name of the registrar shows up in the Whois in case any escalation is required to the registrar. The registrar assists the registrant if the reseller is non-responsive.	The registrar does not use resellers.	o The order will be placed by the reseller. Resellers are also free to insert their contact information in a separate area of the registrar Whois database (not associated with their domain contact). o The registrar offers a website that allows registrants to find their reseller. The URL of this website is included in the WHOIS records of the names registered through the registrar. o The registrar always sends registrants to the reseller first. If for some reason they cannot contact them, the registrar will assist them in renewing the name.	o If a reseller uses the registrar website, they are referred to their reseller for service o A reseller customer can identify the affiliated registrar from doing a Whois query. The registrar customer service staff can also assist a registrant to identify their reseller. A customer would generally not contact the registrar directly as their relationship is with the reseller. o The customer can contact either the registrar or the reseller - but the reseller is preferred. The registrar is a last resort usually when the name is well past expiry - e.g. past 17 days from expiry.
1m. What options are available for contacting reseller/registrar post expiration (web form, e-mail, telephone)?	Communication options remain the same as pre-expiration.	Email, phone, fax		All normal pre-expiration support options (web, email, telephone) are available post-expiration.	Retail customers can contact the registrar via webform, email or 24x7 toll free Customer Support. Wholesale customers (i.e. resellers) have similar channels available. End-user customers of these resellers typically must work through the latter	Options available to contact the registrar include website with contact details, phone support, live chat option, support ticketing interface.	Telephone, mail, postal mail, fax	Depends on the reseller. Most offer all three, particularly the largest resellers.	Usually, web form, email and telephone are available. The registrar provides 24/7 support and also has physical offices should a registrant want to visit in person.
1n. Under what conditions is a domain name deleted (and thus enters the RGP).	In case the registrar decides to discontinue the domain name registration services after the reactivation period, the registrar may, but is not obligated to, participate in the Redemption Grace Period, if provided by the registry administrator.	If an expired domain name registration is not renewed or transferred to a third party, absent extenuating circumstances, the registrar will delete the domain name registration.	Any expired gTLD domain name that is not sold, renewed or otherwise made available to a third party will generally be deleted between 35 and 45 days from the expiration date.	If the registrant does not redeem their domain name prior to the end of the 42 day grace period, the registrar may at its sole discretion, delete the domain name or transfer it to another registrant.	If an expired domain name is not renewed by the registrar or transferred to a third party, or if the RAE has notified the registrar that he or she does not want the registrar to proceed with a transfer to the registrar or a third party, the domain name registration will be deleted.	Although the registration agreement notes that the registrar may choose to delete the registration at any time after expiry upon its sole discretion, in practice the registration is deleted after the auto-renew grace period offered to the registrant if the registrar has not received a renewal request during that period of time.	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The name has not been renewed by the registrant or otherwise transferred 70 days post expiration	If the domain name has not been renewed or otherwise dealt with by the registrar under the terms of the registration agreement, the domain name will be cancelled at the registry and will enter the Registry Redemption Grace Period.

Registrar	B	V	G	H	O	S	M	Q	R
NEW 1o. What is the duration of the Renew Grace Period provided by the registrar to the registrant?	The reactivation period process is a period of approximately 30 days after expiration of the term of domain name registration services.	The registrar endeavors to provide a grace period that extends 35 days past the expiration date, to allow the renewal of an expired domain registration.		42 days: the Renewal Grace Period is 12 days. After that, the domain moves into the registrar Renewal Grace Period in which the domain will be placed on Hold and flagged for deletion after which the registrant will have a 30 day redemption period during which a redemption fee can be paid to the registrar to redeem the domain name. At the end of the registrar redemption grace period, the registrar may, at its sole discretion, delete the domain name or transfer it to another registrant. If the domain name is deleted, it will move into the Registry Redemption Grace Period (30 days).	The registrar endeavors to provide a grace period that extends 35 days past the expiration date. However a grace period is not guaranteed and can change or be eliminated at any time without notice.	Auto-renewal grace period is for most gTLDs 40 days, except for .info (15 days).	N/A	Expired domains will be held at the registrar for a grace period of 40 days	40 days
2. What is the registrar's practice regarding a domain name at the time of expiration when the registrant gives explicit instructions regarding its intention NOT to renew the domain names? Indicate if same as for "no notice given" or address all of the issues in Question 1	Same as for no notice given.	Same as for "no notice given".		The registrar does not make the assumption that an opt-out of the Auto-Renewal process is equivalent to explicit intention not to renew the domain. So, in practical terms, the domain expiration process runs its course.	Such domain names will follow the normal deletion cycle.	Same as 1	Domain names never expire due to the registrar's Auto-Renewal-Policy. The customer deletes the name explicitly.	The registrar lets the domain names expire.	If explicit instructions are provided to cancel the domain name, then the domain name will be cancelled. This rarely happens except for some corporate customers.
2a. If a registrant specifically requests to delete a domain name prior to its expiration, does the registrar treat it as an expired domain name or is it treated differently?	It deletes the domain and does not treat as expired. It is deleted immediately.	It is treated as a special case.	The explicit removal of a domain name terminates all access and rights to the domain name.	From FAQ: You can delete a domain so that it is no longer registered to you. Depending on the type of domain you deleted, the registry may hold it at the registry before releasing it for other users to register. You may be able to re-register the domain, subject to additional registration fees.	Upon termination or cancellation of the registrar services, the terms and conditions regarding transfer of expired domain names may apply.	If the domain name is deleted explicitly, prior to expiration, the domain enters the RGP (unless deleted within the Add Grace Period).	It is treated differently	The registration is deleted and thus sent to the redemption grace period immediately.	Cancelling the domain name registration means deletion from the registry.
4. If the registrar makes substantial changes to the Whois data at the time of expiration is that practice dependent upon whether the registry charges you upon expiration or not (i.e. auto-renew v.s. non-auto-renew) or is the change in underlying Whois data the same regardless of the TLD?	It is not dependent.	Changes (or lack thereof) are made regardless of the TLD.		All gTLDs are treated the same, regardless of whether the registry does or does not auto-renew.	The registrar does not change the Whois until almost a week after the expiration date.	Only the name servers are changed upon expiry and no contact data is changed in the auto renew period provided to the RAE.	N/A	This has no impact.	Same regardless of TLD
5. Does the registrar or affiliated auction service provider provide the RAE the right to remove a name from auction / sales process?	Following auction, the RAE may recover the domain name registration services for a period up to 42 days after the end of the reactivation period. To exercise the right to recover auctioned domain name services, the RAE must contact the registrar and provide a certified letter, including documents setting forth the identity and address of the RAE, credit card details and an authorization o pay the reinstatement fee + registration fees. Sufficient time needs to be provided by the RAE to allow the registrar to receive and evaluate the documents and to contact the auction winner prior to the end of the 30 days after the end of the reactivation period.	No.		On day 25 following expiration, domains are placed for auction. The domain can be manually renewed by the RAE, subject to any applicable renewal and redemption fees.	If the RAE has notified the registrar stating that he or she does not want the registrar to proceed with a transfer to the registrar or third party, the domain name will be deleted.	If not renewed within the auto renew grace period, the domain owner loses all rights to the domain name registration and cannot determine the course of action in the auction / sales process.	N/A	The RAE can re-register the domain name during the grace period even if the domain name has been sold at auction. If the RAE does not re-register the domain name during the grace period, the auction sale will be concluded and ownership of the domain transferred to a third party.	Yes
6. For those registrars or affiliated auction service provider that provide auction services with the ability of the registrant to renew/re-register a name, what measure of registrants have exercised that right?	Data not available.	Not applicable.		Some RAEs choose to redeem / restore their registrations even after it has gone to auction. The registrar allows this for typical circumstances, but does not publicize any statistics on its frequency.	Data not available.	Data not available.	N/A	Data not available.	Data not available

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9. Is the transfer of a domain name during the Renew Grace Period provided by the registrar allowed?		A domain name may not be transferred for 60 days after renewal.	The registrant may not transfer a domain name registration to another registrar at any time after its expiration date unless the domain name is renewed the registrar prior to initiation of the transfer of registrar.	During the 42 day grace period (12 + 30), the registrant can renew the domain name and then follow the procedure for transferring a domain name to a new registrar. Or the new registrar can initiate a transfer request if the registrant provided the required authorization for the expired domain.		Yes	Yes	A domain name can be transferred during the grace period to another registrar reseller or another registrar. Even if the reseller website states that expired domains cannot be transferred, they will be able to transfer the domain because they are within the same Registrar system	Yes, but customer service will need to be contacted.

Note: RAE = registrant at time of expiration