Rr Dispute Procedure
Proposed

**Gaining Registrar (gRr)**
- Resolve Transfer Problem Among Rr
- Dispute Resolved?
  - Yes: Request Undo
  - No: Invoke Hi-Jack Transfer Undo?

**Registrar Of Record (RrOR)**
- Tied to TDRP to ensure validity of request
- Formal reporting mechanism

**Registry Operator (RyO)**
- Point back to IRTP RyO Un-Do Procedure

**ICANN**
- Escalation Levels:
  1. Registrant to RrOR – Registrar denies dispute
  2. gRr to RrOR – via Dispute Procedure
  3. gRr to RrOR – via TDRP
     - 1st Level
     - 2nd Level
  4. Registry Specific Reassignment Service
  5. Law Enforcement / Courts

**Other Systems**
- IRTP SLAs:
  - Rr Transfer Email – 7 Calendar Days
  - Rr FOA doc requests – 5 Calendar Days
  - Rr provide EPP Auth Code – 5 Calendar Days
  - Ry complete Transfer – 5 Calendar Days
  - Ry Transfer Undo – 5 Calendar Days
  - Ry Transfer Undo Hijack – 3 Calendar Days
  - Ry Dispute Transfer Undo – 14 Calendar Days

In Scope Policy Documents:
- IRTP
- TDRP
- RAA
- Ry-RrA