CLAUDIA RUIZ: Good afternoon and good evening to everyone. Welcome to the ICANN67 Planning Committee call on Thursday the 20th of February 2020 at 23:30 UTC. On the call today, we have Maureen Hilyard, Olivier Crépin-Leblond, and Jonathan Zuck.

CHERYL LANGDON-ORR: And me.

CLAUDIA RUIZ: From staff, we have Heidi Ullrich, Silvia Vivanco. Hello, welcome. Welcome, Cheryl. And myself, Claudia Ruiz, on call management. We have, as translators today, Veronica and Paula. Before we begin, I would like to remind everyone to please state their name before speaking for transcription purposes. Thank you very much. I'll turn the call over to you, Maureen.

MAUREEN HILYARD: Thank you. Okay. Did I hear Cheryl? I did. She's on the bridge, too.

CHERYL LANGDON-ORR: You certainly did hear Cheryl.

MAUREEN HILYARD: Are you in a restaurant? What are you doing? Are you at home?

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CHERYL LANGDON-ORR: No, I have power back at home. I don't know why Zoom took so long to load, and when they rang me the first time they couldn't hear me. But anyway, I am definitely here.

MAUREEN HILYARD: Well, you're very welcome. That makes four of us here today, but that's okay. Joanna has given her apologies because I know she's probably in a class or something. Oh no, she said her baby was asleep. Anyway, it has been an exciting couple of days, I must admit — the conversations that are still going online about the cancelation.

I mean, we can't do anything more than what we're planning to do now and that's have a look at what we were going to do and resurrect them, somehow, into some format that we can just do in our normal way, webinar fashion, probably, and some will just be like ordinary meetings.

This morning, I asked about the costs because I was just wondering if there were additional costs that we wanted to use more of the transcription services or something like that that can encourage more people to come along to the webinar-type activities that we might provide. Just any costs at all, and would they meet them? Of course, that's something that requires some discussion.

I thought what we might do is … I mean, going through the program that Heidi has very kindly set up, I think that what we do need to go through is, like [inaudible] said, the Sunday sessions for a start, and look at what we should focus on and what we might perhaps leave for later or leave for the next face-to-face.

And, as I mentioned, are there any technical issues that we need to look at? We were considering how we might convey these in a virtual environment and then look at what we're going to do for the future meetings, for example, and if it's something that we might want to convey to the board or is an advice or something. No, let's just focus on this, first.

Okay. If we're looking at our approach to scheduling At-Large sessions in a virtual ICANN67, if you have access to the At-Large meetings and are, for example, looking at the first page, which is, of course, Saturday 7th of March … Can we have that on the screen so that we can all look at all of that together?

CLAUDIA RUIZ: I'm sorry, Maureen. I didn't hear you. What did you want me to display?

MAUREEN HILYARD: The schedule for Saturday. We're going to go through and say yes, no, yes, keep.

CLAUDIA RUIZ: On Sunday?

MAUREEN HILYARD: Saturday, the first day.

HEIDI ULLRICH:	Maureen, if I may. Do you want to …? I sort of put this typology of, in a way, "keep, must have, it would be nice to have." Is that what you want to go by?
MAUREEN HILYARD:	Yeah. Yes, please. Thank you.
HEIDI ULLRICH:	Okay. So Silvia's … Okay, perfect. Thank you so much.
MAUREEN HILYARD:	Yeah. I thought what we might do is we might go through the sessions and give it that kind of rating, and then, once we've got the rating done, then we can actually focus on the "must do" activities that we can start working on that are the sort of sessions that are probably going to be easy to coordinate but are very focused on what it is that we wanted to achieve out of it, to start off with.
	For example, on the very first session on Saturday morning, we were going to do a welcome. I mean, I suppose if we're going to do an ICANN67 that would be fine but the talking points, again, were the sorts of things that we had decided we would make available for people to use in the corridors and any discussions they may have during the week, as well as explaining the [quality] platform.
	From the three people that I have here, is that a "must have," "could have," "leave it for later?"

CHERYL LANGDON-ORR: Maureen, Jonathan has got his hand up.

MAUREEN HILYARD: Oh, right. Sorry. I'm not looking at that but I'll look at another page. I should really just get out of it.

CHERYL LANGDON-ORR: Are you on a mobile or on a laptop?

MAUREEN HILYARD: I'm on a laptop but I was actually looking at the Wiki page. Yeah. I'm not, now. Jonathan.

JONATHAN ZUCK: Yeah. Thanks. I guess the uber question is the degree to which this is going to be a real meeting and will, therefore, have the attention of people whose attention we don't normally have. I think we can cut through a large swathe of this if it's just internal meetings that we would be having to talk to each other. We can schedule those on our own. We don't have to put them in the middle of the night or people in … Somebody needs to mute their line, I think. Lots of paper.

We don't need to schedule them around what else is being scheduled, etc., because we can try to make it as convenient as possible for the participants that want to be a part of it. It seems to me that one criteria

was that the meetings that we wanted to try to have with others who would be paying attention in a way that they wouldn't be otherwise …

And so, whether it's a meeting with the GAC, a meeting with the board, things like that might be more important, and it may be more important for people to sit in on the GNSO discussion of PDP 3.0, for example, and raise issues as that's being discussed, than it is for us to be doing our own internal briefings.

And so, in a way, talking points might come in more handy than the DNS Education 101 session because we might want to use it as a time to just kind of get people to listen in other sessions, etc. Just a thought. We ought to think in terms of what it means to have a scheduled ICANN meeting that's virtual because for many respects that doesn't make any difference to us.

CHERYL LANGDON-ORR: Maureen, can you hear me?

MAUREEN HILYARD: Yes, I see your hand, Cheryl. I'm just saying that we do need to think about how we actually structure this. But go, Cheryl.

CHERYL LANGDON-ORR: I guess two things. I wanted to update you from the GNSO meeting this morning so you all know what they're doing and, secondly, ask us to look at the objectives we have, which I think is in line with what Jonathan was

saying, for the meeting. There is some stuff that we had in our objectives that is just not going to happen in a virtual environment.

They're simple. They just need to be put off for other exercises or more targeted exercises. Even if they are a virtual exercise, it's not going to happen in a "ridiculously heavy workload over a short period of time" style remote participation. It would need to be a different type of virtual exercise.

I'd really love us to get the objectives of what we can still get out of this meeting. A lot of what we do in the day-to-day business can, in fact, just be business as usual and not even done in that week, so that might clear up some spaces for other things.

But with the GNSO Council, first of all, they won't be talking about PDP 3.0 because it was resolved and accepted today. It's a done deal, so that's it. It's out there. [inaudible] That resolution went through in today's meeting. Of course, we will have to adjust to what the hell it all means yet, and the socialization that would have normally happened in a face-to-face meeting is now a challenge and won't be happening. That's one of the things that council is going to be having to look at, how it does, now, take it out to within its own constituencies in a more effective way, but that's next month's problem, not this month's problem.

They have decided to focus on the policy development work, so things like Subsequent Procedures and our proposed time that we would be having in our interactions with … GAC had also cleared their schedule so they could be more fully engaged and be planned to go ahead. So, you'll see ePDP 2, SubPro and RPMs in the normal blocks of time, if not

necessarily the time in the 24-hour calendar. But that type of dedication that we'd already had in our schedule, we'll maintain.

That might be an opportunity, Jonathan, for some of our people to fit in, as you said. And so, we need to know what their schedule is before we can actually do our time blocking.

The only other thing is, I guess, everybody was concerned about the time zone that it is going to run in, and almost universally anyone who has committed their time to go to Cancún is saying that if they're not going to Cancún then they will be doing other work and that's going to cut into the amount of time that they can commit to any of the virtual meetings. Thanks.

CLAUDIA RUIZ: Maureen, if you're speaking you're on mute.

MAUREEN HILYARD: Yes, I was talking to myself. We have to look at what we want to do and how we want to do it. I mean, are we going to have a conference week or are we going to do it, as some have suggested, that it looks like two or three hours a day? Because if we're in our homes, it's going to be very difficult to commit a whole day to something, or a whole night, depending on which time zone we're going to be looking at.

I mean, first of all, I guess we have to look at how do we want to structure this, especially in light of the fact that if we're going to give two or three hours a day, for example, is it we do our things the first week and we commit for one week or days, depending on what other people have got

going and when they're going to hold their meetings, and whether we're going to be able to fit in with when they hold their sessions?

It's a little bit complicated as to how we can structure it so that it's a regular thing because when you're at home you already have your own routines and it's difficult to include this regular structure into something that you can just leave home, go somewhere, and do it. It's not something that's going to happen. How do we do this? How do we offer it to At-Large so that they look at it and say, "Oh, that's a pretty doable thing. We can manage that." Suggestions?

CHERYL LANGDON-ORR: Maureen, a couple of questions I had out of this morning's meeting, which I just put in chat, is what is the overall objective that ICANN Board even had when it said yes to a virtual meeting like this? Are they planning on all of the things that would be going on in the main hall that they were in charge of going on anyway, and the rest of all just hanging what we can off it? We need to know. There are a few questions I think you should be trying to clarify when you have your meeting tomorrow.

MAUREEN HILYARD: Yeah.

CHERYL LANGDON-ORR: I think our own scheduling, I'm confident because we work extensively more [inaudible] than any other group and our people are, I think, more likely to engage effectively when they can engage—and that's the problem, it's the when—in a virtual environment or whatever we offer

them in our own ALAC At-Large schedule. But that's not an ICANN meeting. We kind of need to know what we're keeping as a "virtual" ICANN meeting and what we're not, and a lot of that's crossing-over stuff, not the silo-y stuff. All I did was share with you what the GNSO silo has decided to do.

MAUREEN HILYARD: Yeah. Jonathan?

JONATHAN ZUCK: Cheryl, has the GNSO decided—I guess it's really early—whether they were going to hold a full week of meetings? Have you heard anything from them?

CHERYL LANGDON-ORR: Again, they're going to hold their council meeting as always planned and it's the same as a normal monthly council meeting. Normally, it's done in public. That will be held and they will be supporting and focusing on the PDPs, RPM, SubPro, and ePDP. With ePDP, of course, they're looking at a lot of face-to-face work that they were hoping to get done, as were the SubPro. Who knows about RPM? [inaudible] anyway. So all those other meetings that the council normally hold are not going to happen.

JONATHAN ZUCK: Okay. Because it occurs to me that the plenaries, things like that, and panel discussions, are the things that would be most interesting to try to move forward with because that's when there are people together,

everybody's reserved a time. Can you have an open board meeting? Can we do our panel with Jamie and James, etc.? Those kinds of things seem like the things that would make up the gist of a meeting.

And beyond that, if it was just things we were doing, we could … And Joanna's session, I think, falls in that category, as well. It's kind of a plenary type of session. Let's get those scheduled as part of the "ICANN meeting" and then, for the things that we're planning to do that were just going to be where we were talking to each other, we can be on our own schedule and Doodle them up to make sure that we can get the most people, or whatever the case might be, as opposed to having it all happen on Cancún time, L.A. time, or something like that. Cheryl, Joanna says she should be pushed to another meeting or should be … Sorry.

CHERYL LANGDON-ORR: Oh, no. It should be pushed to survive. That's exactly …

JONATHAN ZUCK: Okay. All right. No, okay. Good. I just wanted to understand the language.

CHERYL LANGDON-ORR: No, no. Culled or killed, you'll hear me say that. Not to Joanna, though.

JONATHAN ZUCK: All right. There you go. That, to me, feels like a strategy. If the GAC is going to get together and they reserved the time then let's see what a virtual

meeting with the GAC goes like, for example. And then, as I said, things that are more internal could be handled under our own terms.

HEIDI ULLRICH: Maureen? This is Heidi.

MAUREEN HILYARD: Yes, I see your hand. Heidi, yes.

HEIDI ULLRICH: Thank you. I know that David and Mary are working with the board support team to find out whether the board does intend to hold their normal constituency day, whether there's going to be some sort of way that we can meet with them at a time that's more convenient for us, etc. That will hopefully be known more information tomorrow, during the leader call.

Also, the same thing with the plenaries. Will they be set at a time what's globally friendly versus set for Cancún time or any other set times of a UTC time? Again, that's a question to ask tomorrow.

Another question you might wish to ask, given that you're going to have the leaders with you is, will the GAC still have meetings, bilaterals, or not? Those are the types of meetings that you may wish to hold. For At-Large, I think it's a great idea to say, "Look, these are regular meetings. We can hold them any time."

Other questions you might wish to ask yourself are, "Okay, well, do we want to have meetings on the weekend at all or do we just hold them during the week? Do we do two Doodles a day or three Doodles a day for three meetings a day during that week?" And then, from there, we can start placing in the key meetings. So, some thoughts there.

MAUREEN HILYARD: You mean like At-Large would have three meetings a day at different times, in the mornings, or …?

HEIDI ULLRICH: Yeah. So I think the first things we need to find out tomorrow is, A, well, what's the plan for the board meetings, the plenary meetings, the bilaterals, the GAC, things like that? Then, once you know that, another question would be, "Okay, how many meetings does the ALAC wish to hold for itself? Do you want to block the weekend for no meetings? Do you want to have meetings on the weekend? What's going to happen during that week? Do you want to hold two meetings for At-Large sometime during Monday through Thursday?" Set the time according to a Doodle and then identify which meetings you wish to hold at those times. All the others can be placed in in a normal schedule. That is it.

MAUREEN HILYARD: Yeah. I guess the situation is, though, that planning for so many meetings during the week, when you're at home is a little bit different from being able to plan it when you can go to an office and do it. For example, there would be a lot of people who are going to have …

And of course, for the different time zones, you're going to have different people going to work at different times as well as being home and available or home and not available to access the computers, which for some of the developing countries people who actually only access it at work because they don't have Internet at home, there are a whole lot of those. It's good. At least I'm getting some questions down for me to raise with the people tomorrow. Cheryl.

CHERYL LANGDON-ORR: Thanks, Maureen. A couple of things. If you just look at the distribution of timing done on the prep weeks before the ICANN meeting, if you add those additional calls in whatever time zone they're set up—and they do rotate so that's a good thing—and you add in general, normal, weekly ICANN business—I mean, across a lot of it—it's perfectly normal in an ICANN prep week, now, to have blocks like I have already today. This is my tenth hour.

MAUREEN HILYARD: [How does she do it?]

CHERYL LANGDON-ORR: Consecutive, of ICANN calls, starting at 2 AM. So that's the type of thing that will be expected as "normal" for five or six days/four or five days in this virtual meeting unless we manage it carefully. Unless you're crazy insomniacs or me, that is unsustainable. You cannot ask your people to do that, especially when you've got a number of people who just could not [resort] that much time on the phone or that much downloading or

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bandwidth. I mean, I know how much extra my satellite costs are when I remotely participate in an IGF. It's a difference, right? All of those things have to be considered.

I think we're going to have to look at a serious, from an ICANN-wide perspective, contraction or culling for a virtual exercise to succeed. The minimum amount of time I think we could look at dedicating, realistically, and this is a brutally low amount of time, would be somewhere in the 15-18 or 18-20 hours. That's the minimum, and that would really pretty much only utilize the high-interest topics/blocks of time that we know are most popular for the majority of people to get to around the globe.

The only reason I'm limiting it to that many hours is because you can't necessarily [garb or] book if they're high-interest topics because you want non-competing time. For important things to get that cross-community interaction, you're going to really have to look at a very, very brutal contraction of the total schedule. Then other organizations can hang things around it. We can do, for example. But that's for those cross-community things.

Now, what would be nice is to say, how can we intelligently put together about a 38 or maybe even up to 42-hour schedule? But you cannot go past that. That is impossible. But to be honest, 20 hours is probably … 25 may be the sweet spot. Just my opinion.

MAUREEN HILYARD: And that's to include all the constituencies?

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CHERYL LANGDON-ORR: That's the whole kit and kaboodle.

MAUREEN HILYARD: Wow.

CHERYL LANGDON-ORR: Otherwise, you don't get the people. I watch it even in the IGF. You have two men and a dog—because my dogs are awake with me—in these rooms. Sometimes, I doubt that the facilitator's even aware that the remote participants … And the other thing is the nature of the interactions is going to be vastly different. If we're going to try and build and consensus it's not going to be as successful as face-to-face.

People behave differently when they've got this protection of a screen in front of them than they will if we can put them face-to-face. They are less likely to come to agreement if they are divergent in their opinions when they start, and as soon as you ask people to do more than probably four, maybe up to six hours, maybe two three-hour blocks with a good bit of separation time, you're going to get tired, cranky, and difficult people, anyway. All very dangerous. Anyway, we shall see. We can but try and do our best.

HEIDI ULLRICH: Maureen, this is Heidi again.

MAUREEN HILYARD: Yes, Heidi.

HEIDI ULLRICH: Sorry. I completely agree with Cheryl. But again, as Jonathan mentioned, there's nothing that prevents you from holding a two-week virtual meeting or even longer and just maybe do updates every day, or something, or a summary every day of meetings. Again, I really don't think that people will have the strength to stay on anything near what Cheryl does, at all.

But again, I don't know who is now setting this one-week parameter for a meeting. Why can't it be two weeks or even more? A month of ICANN67, if need be, but just to get that work done. And another advantage is, could AFRALO continue with their meeting but hold it in a time that's much better for them? Could LACRALO? I don't know whether they're going to move ahead with their board meetings. If so, we can schedule that time much more convenient for all of them than anyone else in the world. There are opportunities as well as challenges, here.

MAUREEN HILYARD: Yeah. I guess that for the LACRALO they're actually missing out on that "how does ALAC work?" that they've set. That's a Sunday session where they were going to be observing the sorts of things that we talked about, how the team work together and that kind of thing, because most of them haven't been to an ICANN meeting before and weren't quite sure how ICANN worked, anyway. Yeah. There are disadvantages.

I'm just looking at if, for example, we went through Saturday/Sunday and we looked at, what are the things that we can … I guess it's like low-

hanging fruit. What are some things that we know we could very easily put together?

I think that the webinar situation, if you can get the people together … And then, it'd be, shall we work on … I like the idea of having it over a two-week thing where we can look at—because of the diverse time zones, morning, afternoon, and evening sessions—the program so that we're offering different sorts of time zones for people to become engaged in something of interest, hopefully. But because we've got to offer that range of times …

CLAUDIA RUIZ: Maureen, sorry to interrupt. We have hands up.

MAUREEN HILYARD: Olivier.

CLAUDIA RUIZ: We have Sergio, and then Olivier, please.

MAUREEN HILYARD: Who was …? Oh, Sergio. Sergio, sorry.

SERGIO SALINAS PORTO: Thank you, Maureen.

MAUREEN HILYARD: Go ahead.

SERGIO SALINAS PORTO: I think that you have touched a very important point. I think that we cannot replicate the face-to-face meetings in full, especially considering how intense the work is during our face-to-face meetings. I don't think that with can have teleconferences for hours and hours. In our WhatsApp group, the leaders, when we discussed this news of the cancelation of the Cancún meeting, we realized that many of us would have to decide not to travel and, therefore, would have to go back to our job positions.

That means that I cannot tell my boss that I'm not going to be at work because I will be attending conference calls. Perhaps we can cover all the sessions, instead of during five days, during a whole month, trying to address all the topics that we plan to discuss.

In the particular case of LACRALO and the board of director's meeting, we will have to rethink how we can do that. Perhaps we can have some virtual meetings. We were making preparations for the Cancún meeting through conference calls. We are taking care of some preparatory work in order to be better prepared for the face-to-face meeting but that's not a problem. We can continue working like that and we can see how we can hold this meeting.

In our particular case, it is not the same to have a face-to-face meeting. To do it remotely we might not be able to do certain activities that were planning to do. Perhaps training for new leaders but perhaps that can be done at a different meeting, at a future meeting, or we will think about all the options that … We were ready to meet but then we also have the

health insurance coverage issue so I don't know. There are some expenses that people have incurred. I don't know what is going to happen with that but I just wanted to make two points clear.

First, that there are no realistic possibilities for those of us who are employed and have to work in a certain workplace to attend so many remote meetings, as we would do in a face-to-face meeting. We have to work.

And then, the second comment is that we will try to reschedule our activities in order to adapt it to a longer period of time, perhaps a month or two months. Thank you. That's all.

MAUREEN HILYARD: Okay. Thank you, Sergio. We've got Olivier with his hand up.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Maureen. I think that we're all pretty much on agreement on all that has been said so far from Cheryl, Jonathan, to, of course, what Sergio has just mentioned now. What I was hoping for this call is that, perhaps, because there are so many things in the air and we're not quite sure how things are going to be arranged, we should really look at our schedule and look at the five different types of session that we have, there.

This is what I propose. I've just jotted this down very quickly on a piece of paper. We've got five different types of sessions. We've got the ones that are informational that we can move to webinars, and those can be set up any time we want.

We have ones which are undertaken by the RALOs, and therefore we can give those to the RALOs for them to arrange them and to organize them at a time of their choice, which would be good for them, and within their whole schedule of calls.

We've got the ones which we keep at ICANN67 sessions but they're in-house sessions, i.e. our own sessions. And we can also, if we wish, if we're too busy, do these at a later time. We don't need to do them during the ICANN week.

And then, we've got the ones that we need to keep as ICANN67 because they are with other communities in ICANN. These would require arranging with support staff with these other communities, and it will be dictated to us as to when these can take place. And if they all have to take place during the ICANN67 week, then so be it. These ones will have the priority.

And then others, the ones where we need more information before making a choice on. I was just hoping that we could look at all of the whole list that we've got and just go, A, B, C, D, or E: move to webinar, local RALO, keep as ICANN67 in-house, keep as ICANN67 arranged with other communities and, E, others. Thank you.

MAUREEN HILYARD: Yeah. I like it and I think it's very much in keeping with the sort of thing that Heidi suggested but being more specific about how that might be better managed, especially when you're taking into account things that RALOs or RALO leaders could work together on.

One of the things I mentioned when I was discussed with Joanna, I said how I felt some of the plenary sessions, and particularly her plenary session, because it was pretty all-encompassing, could be something that that's where we need to ask ICANN what are they doing about the hot topics that they were going to be covering, and that we might be able to include her session into one of that program now that it's being done differently.

She said, however, that for her, the sessions that she had organized for Cancún, which were the capacity-building sessions, that was a priority. Of course, it's keeping in my priorities list, as well. I think that the sorts of things that we were actually planning for policy and the capacity building, because it involves a program of activities that she actually wanted to instruct and the people who are working on those particular activities, the course design that they were going to be working on, for her, that's a key component. There may be some kind of training program that she may initiate working with her particular group.

I don't know where that comes in. It probably comes in under the "others" section of Olivier's structure, here, but I do like that. With the ICANN67 in-house things, the working sessions that we've got, I do like the fact that we need to have that … I think we do need to, in some way, maintain those sessions that we have with the GAC, even if that becomes a webinar-type activity, because it was very much the ALAC policy experts, that they had actually asked for, relaying this sort of information that we have to their communities.

I'll contact her to find out how they aim to do that and how we might be able to fit that into … It might be a start to some kind of structure of a program that we organize for ourselves.

But also, I think, too, that if we can organize the programs that we've got, and we've got five different types of activities, it just means that we might be … And if we can do it over a series of weeks rather than all at one time, even if we have one 90-minute session—or it might turn into two hours, whatever—each day, that there is something that is actually offered so that people can attend a session a day, rather than … It's probably not so onerous to have a session a day, than to have too many sessions in a day that people will find they won't be able to attend, and then they'll just drop off. They might lose interest.

I guess the first thing we've got to do is actually ask ICANN what is their idea – what are they thinking of as a virtual meeting, for a start? Because I mean, I think I saw it mentioned somewhere that Ash, apparently, explained a program which they thought was great. It could be they'll tell us about it tomorrow.

But with all that group, 200 and whatever it was, that were at that meeting this morning, it would have been really good for them to have actually heard, even very briefly, what that concept was that they were considering to offer that we might implement for our very first virtual conference.

JONATHAN ZUCK: Maureen?

MAUREEN HILYARD: Oh, gosh. You gave me a fright. Yes, Jonathan?

JONATHAN ZUCK: No problem. I had a conversation with León about Ash's presentation and it was really about the capacity to use Zoom to do this. The board at this point has not, as far as I can tell, even gotten proposals yet on what the meeting might look like. Ash's presentation was just technical.

CLAUDIA RUIZ: Maureen, if you talking …? Go ahead.

MAUREEN HILYARD: I am sitting here talking to myself again. I'm going to leave it on. Oh, what the hell. I happened to mention that I was at the admission workshop and they were using Zoom, and then we broke up into two groups. I was just working with the group that I went in. And then we, after about 20 minutes, all went back into the main room again and fed back a report on the discussions that we'd actually had.

                        Now, I haven't seen that before. Others may have. It was the fact that the room could be divided into breakouts and come together. I thought that that might be something that Joanna might like with the different groups that she's working with on the design teams.

                        I mean, there are opportunities, if that's available. I'm not quite sure what kind of Zoom potential ICANN's got but I've certainly sent a message to

[Jenna Fong] who's in charge of the admission to ask her just exactly what that entails because it could be handy and I think it's something that we could probably use more in the work that we do.

Okay. I guess there were some questions that we need to ask. I like the fact that we've actually got a constructive set of suggestions about how we can coordinate the information that we finally end up with but we still have to do as we originally suggested, and that's try to prioritize the sessions that we're going to run. And just very, very quickly we have to say whether the keepers could keep, and leave, and the third option being to leave them until later. We'll appoint some time.

I think, for example, even though we're not going to a meeting or something like that the talking points are always important for ensuring that anything that we're talking about or that we actually create a statement about. And the executive summaries are actually—I mean, I'm more often referring to the executive summaries that go up about the different statements—even if they are referred to as the … There are key ideas. I know, Jonathan, as you are developing your talking points, there are key points, that it's important that everyone is actually singing the same tune.

I'm just wondering if we maintain the talking points, if that can be part of the policy session that you might consider retaining, but that's so that, if we were going to go into a three or four-week program, every week there were talking points on whatever is current in the CCWG's output.

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JONATHAN ZUCK: Sorry, Maureen. Do you mean like a session for that or do you mean just the creation of the document?

MAUREEN HILYARD: I think that, for example, if we were to, say, go into a three or four-week session where every day there was a particular session, for the week there might be a policy issue that you might … I mean, I know that DNS abuse, but there are different topics that you can actually talk about under DNS abuse that might go for two weeks or whatever. But that each week there are talking points that everybody gets to … Within the policy section that is under discussion that week as part of the … I'm just looking at the screen and you're sort of …

JONATHAN ZUCK: [I'm in] Cancún, now.

MAUREEN HILYARD: You're just half a head. I'm actually just looking at that there's going to be a policy session. We would actually have three policy sessions. We were going to have three policy sessions in … Oh, look at these two smart alecks. I don't know. Well, we're going to have two or three policy sessions in Cancún anyway, so I'm saying if we broke those up so that we have one major policy session each week, that included in amongst those policy sessions would be talking points, depending on what the conference was. Got it?

JONATHAN ZUCK: Sure. I'm happy to do that.

MAUREEN HILYARD: Okay.

JONATHAN ZUCK: So it's going to be more of a document that is a little bit of a "what's going on this week" kind of thing.

MAUREEN HILYARD: Yeah.

JONATHAN ZUCK: As opposed to a presentation at the beginning of the ICANN meeting that is about the talking points for the meeting. There might still be some value to that, again, depending on what you find out tomorrow morning in terms of these bilateral meetings. And then, also, the meetings that other people are going to have, we may try to get people to attend because we'll want them to raise their hand, make points, etc.

So, that kind of thing. It might be interesting to try and come up with something, once we know that the sessions are going to be, to help people be more engaged. Ideally, our At-Large participants wouldn't be passive participants at these other meetings that are scheduled by other groups.

MAUREEN HILYARD: Yeah. If we did a conference, say, over three weeks, would we make it over the five days or do we just make it four days, like a Monday to Thursday or something? That there's one session on and that might be … We'd have to rotate the Mondays for over the three weeks; Monday will be a morning [Org] session, and afternoon session, and an evening session, or something like that, so that it's not the same time.

I guess it's just trying to cater for the fact that, for example, if Monday's session is going to be a policy session, Monday is going to be policy day, then everyone could be engaged who is available on a Monday morning, which might have DNS abuse, one, whatever, and the second time is mid-afternoon and the third time an evening session.

Is that a good way of introducing the sorts of things that we need to do? We could say that our bilaterals, for example, and working with the GAC, ccNSO, or whoever, could actually be on a Wednesday or whatever we decide.

We could actually structure some kind of a program. We could make one up and just propose it. But of course, this is all pie in the sky at the moment because we really do have to hear all of the wonderful words that ICANN has to give us tomorrow about how they envisage that it's going to happen, although they didn't seem to have much of an idea this morning.

JONATHAN ZUCK: That's right. I think once we know what sessions other people are going to have, we can try to figure out who participates in them. And then, we

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have a few sessions, to use Olivier's dichotomy, where we would really like to, somehow, get out to the community with them in a broader way.

Like, my DNS Abuse 101 session is really meant to be an education and rallying presentation just for At-Large, so scheduling at a time when the most At-Large people can be there is far more important than making it part of the normal ICANN schedule, whereas Joanna's session is meant to be community-wide, almost like a high-interest topic type of session.

I think that's something we want to make sure is part of the ICANN schedule. I think the session we want to do using Jamie and James to talk about tools for compliance to combat DNS abuse is, again, something where we're trying to evangelize out into the community. And so, that's something that we should try to make sure is part of the regular ICANN schedule.

And then, everything that was really meant to be talking amongst ourselves we can split into categories of either webinar, or it's kind of an educational thing, or a facilitated discussion that we schedule internally.

MAUREEN HILYARD: Yeah. I guess when I'm talking about the one session per day for four days for three weeks, I'm not actually taking into account that ICANN's also got its own schedule of items and that other constituencies will also have theirs.

If we can just have one a day of ours, that just means if they want to listen in to others that might be on during that time, that they would be just as

if they were attending a real meeting that they could also sit in on those ones, as well, if they've got the time.

JONATHAN ZUCK: That's right. We should try to schedule around the ICANN "meeting" meetings in such a way that members of the At-Large could be represented at those meetings, where that's appropriate. We certainly shouldn't disregard meetings that others are having in which we might want input.

MAUREEN HILYARD: Sure. Too true. Well, okay. I think that, for example, going through just the sessions that you were going to take, then, Jonathan, what would you …? The three sessions. I mean, I would actually definitely put them and anything "policy" into a high priority.

JONATHAN ZUCK: Yeah. It's not so much about priority as much as it is about audience and the degree to which we're trying to incorporate the broader community. I can see a discussion about an introduction from you and a talking point kind of a discussion at the beginning of the week that we try to get all the At-Large people to participate in and say, "Look, this is what's going on this week. These are the meetings that are going to take place, and these are the ones that would make sense for people to participate in," and then, "here are some talking points to facilitate that participation."

And then, the other things could then be scheduled to be most convenient. The one we want to do for ourselves before the regular

meeting starts is that introduction that's saying, "Hey, here's how At-Large is going to participate in ICANN67." It's an introduction. It's talking about the things we're talking about here but also how we're going to interact with the rest of the community. We can do the talking points, etc.

That's a key thing that should happen in a timely way. In other words, before the meeting begins. And then, the other meetings are the bilaterals, meaning that we want to have, and then the panel discussions—that's Joanna's session and then my session on compliance—that we want to have you talk about in the morning to get onto the community schedule for that week.

And then, the other things we would try to schedule on our own, based on priority. And then, as Heidi and Olivier said, the RALO discussions, staff can facilitate scheduling those meetings at a time that makes most sense for them, locally. Those are the two I'm thinking of, the compliance one and Joanna's, that we want on the ICANN schedule, and then our introductory meeting, which is how to participate in the remote meeting, "Here are the sessions that would really be good to make sure an end-user perspective is brought to bear," and that should happen, probably, on the weekends as planned, and then the others can be scheduled. And then the bilaterals, and then the others, can be scheduled to our convenience.

MAUREEN HILYARD: Yep. Any other suggestions here? This is looking good.

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HEIDI ULLRICH: Maureen, this sounds like it's about two weeks' worth of meetings. Is that right? We're not talking about a month. It looks like we're talking about that first weekend.

MAUREEN HILYARD: Yeah. We're looking at two weeks at the moment. Could possibly go into three, it depends on how … Yeah.

HEIDI ULLRICH: Okay. So, we're thinking weekend, then we get two key meetings for [cross talk].

MAUREEN HILYARD: I couldn't do this on the weekend.

HEIDI ULLRICH: Okay. Well, Jonathan, did you say that those were going to be more the capacity-building or the informational ones, that Maureen might not need to be there and she can delegate to you or Joanna?

JONATHAN ZUCK: Definitely. I mean, the ones that are capacity-building probably can be delegated to that group, and it doesn't need to be necessarily on Maureen's schedule, if that makes sense.

MAUREEN HILYARD: Yeah. I'll have to talk to Joanna and her team about how they want to do that. Yeah. And the meetings like the outreach and engagement, all that, they can just be part of the normal schedule.

HEIDI ULLRICH: I think really for an hour's worth of work, this is excellent. It really sets the scene. Maureen, [are you counselled with] what you need to bring to the meeting tomorrow?

MAUREEN HILYARD: Yeah, yeah. I'll have a look at your notes, as well. I've got my scribbles all over here. Yeah. Okay. Are there any other suggestions or questions that you want me to ask tomorrow? I certainly will raise the fact that there's the board training from LACRALO, as well as the capacity building. Anything else?

HEIDI ULLRICH: Sorry, really quickly. Go ahead, Olivier.

OLIVIER CRÉPIN-LEBLOND: Thanks, Heidi. I was just going to ask, regarding interpretation for the calls and for the things that we're going to do, is this a given?

MAUREEN HILYARD: Yes.

OLIVIER CRÉPIN-LEBLOND: Is this something that staff needs to keep track on? Heidi, is it something you need to work on or does Maureen have to make this public and ask Xavier and all these other people on the call?

MAUREEN HILYARD: [I was able to deal] with the costs and things that I actually asked this morning, that additional interpretation and addition RTT and that kind of stuff, if there are costs that feel are important, to make them more inclusive, and will ICANN cover that?

HEIDI ULLRICH: [Absent] the RTT …

OLIVIER CRÉPIN-LEBLOND: [In answer to your question], that just kicked it on the side, didn't it?

HEIDI ULLRICH: Sorry, Maureen. I was just saying that this was for the At-Large sessions. You're now saying you'd like interpretation and RTT for all sessions during that ICANN67. Is that correct?

MAUREEN HILYARD: Well, I mean, if we want people to [cross talk], yeah.

HEIDI ULLRICH: Okay. Well, most of the larger ones are.

OLIVIER CRÉPIN-LEBLOND: Heidi, if I could perhaps suggest that there are some sessions in ICANN that will have benefitted from interpretation. What we need to do is to ask that if these sessions take place online they need to have exactly the same interpretation as they would have had if they were face-to-face.

It's the same for us. If we had any of our sessions that would have benefitted from interpretation, we need to make sure that we will be able to have those with interpretation and not have to scale down on that, especially because of the difficulty with people being around the world. Thank you.

HEIDI ULLRICH: Yeah. Good questions. Again, for technical questions, we do know that Ash is going to be on the call tomorrow, the community call, so it might be useful if we could get some questions that you have for him. If you could get those to me pretty quickly, that would be useful.

OLIVIER CRÉPIN-LEBLOND: Heidi, with all due respect to Ash, our technology task force probably knows more than whatever Ash is going to be able to tell us. I'm a little concerned here that we're going to waste time on, "Oh, you know. How do you use Zoom to do a conference call?" and stuff which is wasted time. We need to work on something a bit more serious, which is regarding how they're going to conduct those big meetings with many people. The technology will follow anyway, and that's my view in that case.

MAUREEN HILYARD: I agree.

HEIDI ULLRICH: I think that you could send some specific questions to him that he might be able to respond either on the webinar or on writing, but I think we just need to know what your questions are. Okay.

JONATHAN ZUCK: Heidi, I just have one question, which is Zoom has a product called Zoom Room which makes it easy for people to get together like in a conference room and participate. If people came together in a city or friends got together, etc., and wanted to participate that way, it's a version of Zoom that makes it easier to do that. If it's part of your license, that'll make something easier for people, to have some face-to-face, at least, with their colleagues to help them stay awake. Kind of like micro-hubs, exactly, Cheryl.

HEIDI ULLRICH: Okay. So Zoom has a product called Zoom Room, which is good for collaborative work.

JONATHAN ZUCK: That's correct.

HEIDI ULLRICH: Is that part of the ICANN license? Okay, perfect.

JONATHAN ZUCK: That's right.

HEIDI ULLRICH: Okay. Olivier, where did you hear Ash's comments? He wasn't on the call earlier today, so which comments are you referring to?

OLIVIER CRÉPIN-LEBLOND: I didn't hear any of Ash's comments but when you're asking, "What question should we ask Ash?" Well, okay, Jonathan asked one, but at the end of the day, we're going to be limited by what Zoom can do. We're not going to get Adobe Connect just for a meeting and if it was more powerful than Zoom. I just don't have any questions to ask Ash, basically, because right now what's more important is how we're going to get those people to talk to each other when the Earth is round.

The technical set-up of remote participation is something that is pretty straight-forward. I think we've got plenty of conference calls. We have some knowledge about that but we have no knowledge how to flatten the Earth. If Ash can help us on that, that would be great, but I don't think he can.

MAUREEN HILYARD: I think too that, for example, Olivier mentioned that Ash had explained it to the board and León mentioned that he had done it but no specifics. Who knows? He may have explained this, which actually made them think, "Wow, we could do it virtually."

CHERYL LANGDON-ORR: Maureen, that was the response to the question which was, "What did the board envisage for their meeting when they said yes to a virtual meeting?" because we kind of need to know what their objectives were, as well.

MAUREEN HILYARD: Yes, exactly.

CHERYL LANGDON-ORR: However, it seems to be "go forth and multiply." Well, you know what I mean.

MAUREEN HILYARD: I know. No, that's good. No, that's all right. Okay. If there are any more questions, queries, or any suggestions, we can go forth and we'll … I think we've got enough questions, anyway, to ask, and no doubt everyone else will, as well. We'll be able to get something out of it, and then we can construct something and bring it to everybody some time. Where are you now, Jonathan?

JONATHAN ZUCK: Oh, I'm right here. [cross talk] I have a pet dragon on my shoulder, see.

CHERYL LANGDON-ORR: And I just have a looming environment in the background.

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MAUREEN HILYARD: I know, I can see that.

JONATHAN ZUCK: My dragon is friendly, except when people –

CHERYL LANGDON-ORR: And I'm not.

JONATHAN ZUCK: – misbehave.

CHERYL LANGDON-ORR: We've got the two sides. Look at that. We can be …

HEIDI ULLRICH: I remember the conversation in Panama, over some red wine. I distinctly
                           remember this.

CHERYL LANGDON-ORR: I have one more issue if I could just –

MAUREEN HILYARD: Yes, Cheryl.

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CHERYL LANGDON-ORR: [cross talk] aware of it, because it affects your team in ATRT3. Critical, time-critical work. A day before, we were traveling, and all of those wasted dollars are coming out of my ATRT budget, now, with non-returnable airfares. It's all very nice for the board to say, "We're going to give you alternate arrangement because we have to cancel your face-to-face meetings that were adjunct to the ICANN67 meeting," but from the review team's/the ATRT3 point of view, the question is, "When?"

It has to be early March and we don't want to be flying, even if we are going to L.A., for an example. We would lose two or three days for three or four people just in travel. And so, we need to be aware of those things, as well. If ePDP can't get the time in whatever turns out to be this virtual ICANN meeting, then ePDP will be in exactly the same situation.

I have stuff that has to be done face-to-face and there are no extensions of time possible on that work, or certainly not on the ATRT3 work. It's only five people but it's five people that would also be critical to some of what you have planned.

There's a whole other moving part and ICANN Org needs to take some responsibility to coordinate, correlate, and collect a lot of information in a very short period of time to make the magic happen. I'm all for giving it a go, don't get me wrong, but it has to be something that is actually achievable and meets specific objectives. Thanks.

MAUREEN HILYARD: Okay. Right. Any other questions, anyone? Right. Well, that's been more than …

CHERYL LANGDON-ORR: Good luck, I guess.

MAUREEN HILYARD: Oh, thanks.

CHERYL LANGDON-ORR: Yeah, good luck with all of that.

MAUREEN HILYARD: I'll be able to tell you more after the meeting tomorrow, see how it goes.

CHERYL LANGDON-ORR: But do we want to plan a "post-meeting" meeting, then? Because we're still not going to have long to work, regardless of what you find out.

MAUREEN HILYARD: Yeah. Well, straight after the meeting I'm packing up and leaving Australia.

CHERYL LANGDON-ORR: And you're traveling so we need to work out when you can get it together.

MAUREEN HILYARD:	Probably the next day, whatever the next day is. What's today? Friday, Saturday, Sunday. Sunday?
CHERYL LANGDON-ORR:	You're leaving 3 AM Saturday. You'll be traveling Saturday, Australian time day, so you'll be looking at …
MAUREEN HILYARD:	Thursday afternoon, if I wanted to.
CHERYL LANGDON-ORR:	The rest of the world's Saturday and your Sunday for all these other meetings. Just trying to get the girl to remember that she's actually two days ahead of herself.
MAUREEN HILYARD:	Sorry. I'm only going to New Zealand. I'm going to stay there. I'm only going to stay there until the 19th of March, when I was going to be leaving, anyway. I'm going to be in your zone.
CHERYL LANGDON-ORR:	Well, that's even better. Okay. Have a look at your schedule.
MAUREEN HILYARD:	Yeah.

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CHERYL LANGDON-ORR: I mean, I know the people on this call; we're all in it for the long-haul. We don't need [long sleep], do we, JZ? Sleep, like sex, is overrated. Now, a good steak, that's worth fighting for.

MAUREEN HILYARD: Okay [cross talk]. On that note …

HEIDI ULLRICH: On that note, I'm sorry to stop the party there, but Maureen, did you say that you did want a call over the weekend? What I'm going to suggest is that Gisella A, listens to this recording, B, we take a look at the notes, and then she can go ahead and put these meetings in that typology that Olivier suggested, and then present that to you guys over the weekend. And then, Monday, after we've had that and the leadership call, we'll have some more knowledge that we can go ahead and just make these changes. Would that be a good suggestion?

CHERYL LANGDON-ORR: That sounds like a good suggestion. Does Gisella know that? Is she on the call?

HEIDI ULLRICH: No. She will when she wakes up.

CHERYL LANGDON-ORR: Oh, she doesn't know it. Oh, that's good. Yeah. Just give it to her.

HEIDI ULLRICH: Well, I think, with this information, this has helped a lot. We will make sure we get the interpretation response, the RTT, the hub. We can definitely get some of that information on that. I think by Monday we'll have a lot more answers than we do today.

CHERYL LANGDON-ORR: Yeah. No, that'd be great. That'd be good, good. Okay then, guys. I'll be in touch. Bye.

CLAUDIA RUIZ: Thank you all for joining, this meeting is now adjourned. Please enjoy the rest …

[END OF TRANSCRIPTION]