
YEŞİM NAZLAR:

Good morning, good afternoon, and good evening to everyone. Welcome to the Post-ATLAS III Webinar taking place on Thursday 19th of December 2019 at 14:00 UTC. We will not be doing the rollcall for this Webinar; however, attendance will be taken. We have French and Spanish interpretation provided.

Kind reminder to please state your name when speaking to allow our interpreters to identify you on the two language channels as well as for the transcription purposes. Please also speak at a reasonable speed to allow accurate interpretation. And now I would like to hand the floor back to Maureen Hilyard, the Chair of ALAC. Over to you Maureen, thank you very much.

MAUREEN HILYARD:

Thank you very much, Yeşim, for that introduction. Good morning, good afternoon, and good evening wherever you may be. Thank you very much for coming along to this particular session. It's a webinar which is going to be an introduction to what we're going to be doing during 2020 and what's going to keep us pretty busy. And it's pretty useful for us because what we're going to be doing is implementing a lot of the work that we really made a start on during ATLAS in Montreal.

So, it's really introducing everyone to what we call the Post-ATLAS Activities. And I know that we're still waiting on a couple of people to turn up who are our Leads in some of these areas, but it's really to sort of like introduce you to the sorts of activities that are actually going to be taking place, and to give you a head's up on how you might want to be involved. So, we're giving you the whole list of things and before the

year starts, we'd really like you to be able to consider what might be of interest to you to participate in as part of the journey that Cheryl's going to be talking to us about, and which really started in Montreal.

So, it's a timely session for us, and it will hopefully give you some head's up on what we've got in store within At-Large for preparing in those key areas of course, which are Policy and Outreach Capacity and the Communications efforts that we have to make in our relationship building with other communities within ICANN.

So, that's the gist of it. And we will start. Sorry. There's some background noise going on here. We're going to be starting with looking at the journey, but of course, I will introduce the other Team Leaders as they come online. But, so let's hear from Cheryl first off. Thank you, Cheryl.

CHERYL LANGDON-ORR:

Thank you very much, Maureen. Cheryl Langdon-Orr for the record. Maureen, there will always be background somewhere which is at my time of day, definitely not coming from me, I can assure you. It's one a.m. here in Australia so I live in a quiet house but there is an open line with a very noisy house. Hopefully, Staff will be able to mute that while I filibuster here, or perhaps not. Are you able to find that line, Yeşim?

YEŞİM NAZLAR:

Sorry, Cheryl. This is Yeşim. We're trying to find that line and it will be muted as soon as possible. Apologies for that, and it's muted now. Thank you.

CHERYL LANGDON-ORR: Excellent. We almost filibustered perfectly, just a little bit behind. Right, let's try that one again. Hello everybody, Cheryl Langdon-Orr for the record, and with a quiet line without any background noise. Just wanting to take a couple of minutes in today's webinar to remind all of you who started to explore the wonderful world of your future in the At-Large with stepping up and becoming part of the ATLAS III proceedings.

Think of ATLAS III and all the lead up to ATLAS III as your pre-flight check and your preparatory work... And we've got I think one of the interpretation channels coming in but that's cleared up now. Your preparatory work for where you can head and from now on it's very much self-paced and individualized in your journey as an At-Large Ambassador.

The process we're trying to describe to you is one of a set of steppingstones. So, if we look at these cylinders in front of us on the graphic, you'll see there's various titles. We've got the surveys, which I believe many if not all of you have already started to do, so you've stepped up onto that platform and you're engaging in those surveys now.

Now, we would like you to not just stay there and only do the surveys, obviously. We also want you to step forward onto the platform of the ATLAS III Reports, and there is a deadline ended shortly I believe for your reports. Those reports, like the surveys from each of you, are mandatory, it is a requirement that you do fill those out to continue on

in your journey. If you don't, we trust you will have learned and benefited and find it very productive for what you've done with us so far. But if you wish to continue in a longer pathway, a longer journey, you do need to do these mandatory steps. At this stage that is the survey and the ATLAS III Reports.

Then you have a number of choices. We'd like to see that each and every one of you works to the best of your comfort, your abilities, and your developing skill sets within your regions for the benefit of At-Large, and for that, we see there may be a number of different things that could attract you or that you will require to best vet the outcomes for your regions. It may be that your region has a particular focus or need for Policy participation. It may be that there is a particular requirement or desire for Capacity Building, or for Communications between the At-Large Structures and Individual Members.

Any or all of these are opportunities for you to step onto, to learn more about, to be nurtured through developing the skillsets, and for then moving along from one to the other. You can hop between them, you can get onto one and stay on one, you can find your own comfort zone, you can navigate your own path along with the guidance with those in the At-Large and ALAC Team who are here to help you.

So, we would love to see the majority of you involved in all of these activities labeled in all of these beginning cylinders or the steppingstones, right? If you were, however, to be perfectly comfortable to be just involved in Capacity Building, that will be excellent, useful, and desirable, and that is still Leadership. Leadership, along this pathway, does not mean a particular role or a particular title.

It means stepping up to doing the best you can with the material and resources we help you develop for your goals within this journey. Of course, if you do want to go towards some particular title or formal Leadership position, we certainly would like to be in a position to help you step up or step on to other pathways.

So, that's the brief overview, that's my five minutes up, happy to take any questions, but I think we can break there. Thank you very much.

MAUREEN HILYARD:

Thank you very much, Cheryl. Are there any people... Anyone got their hand up? I'm just going to scroll up here. Okay, yes. Early days, it's sort of like early days, that's it. So, maybe something will come up sort of as we go through the process. I mean this journey is part of that which was introduced in Montreal just to give people an idea of how we sort of see things developing for individuals who started off with us on the ATLAS Program and how we want to support you as we move through, move to help you through that journey and to being a full participant and a genuine Leader within At-Large.

Okay, we go move onto the Post-ATLAS III Activities. Now, many of you will have seen these already, and although I have given brief explanations about them, the actual how they're going to work are the responsibilities of people who have been assigned, that put their hand up, I have to say that. But it is an assignment that they have been given to lead the implementation and to work with their teams to develop how they're going to carry out the various activities that have been developed by the Community in the lead up to ATLAS.

So, we had an idea already of some of the things that people wanted to achieve within At-Large, things that we are very concerned about continuous improvement. We've been through a Review Process, we've been through the implementation of some issues that we have addressed, but at the same time, we're also keen to look at other ways in which we can improve the systems that we've got and many of these ideas came from the Community Members themselves.

So, the very first thing, of course, is the immediate follow-up to ATLAS in Montreal, and this is actually led by Eduardo Diaz, who was one of the Co-Leads of the Program Committee. So, this is a follow on from that Program Committee work, so he and his team... I know that he's already gathering together a team including Heidi and Alp from Staff who've got their own little project going as well. So, I will now leave it up to Eduardo to give you an introduction into what's up for the Post-ATLAS Feedback Surveys and that kind of stuff. So, up to you, I'll leave it up to you, Eduardo.

EDUARDO DIAZ:

Thank you so much, Maureen. If I send a slide deck, if you can put them on. Okay. Well, we, the group that I will be leading, which I'm working on getting it formed, it's not formed, the group and the teams, but I have been talking to people and I have some people identified to help working on this. And I'm going to try to make sure that we get people from all the regions into this team because we need to have different perspectives into this analysis.

First of all, there are many inputs that this group is going to use to do an analysis on the data. Cheryl already mentioned there is a survey that we receive all the data and I browse through the data there. And Alp is helping me put the data in some kind of graphical form so we can look at variations, visual type data instead of numbers. And there are other information in the survey that will help us analyze what type of recommendations and things and activities we can have for each individual going forward for the 2020.

So, we have this inputs that you see here that we're going to use to do this analysis and try to make the best effort to, like Cheryl said, use your interests and capacities to step into these paths. We also have, there was a brainstorming exercise in the ATLAS III where they put little messages on the walls about what kind of commitments each RALO was going to do for going forward. We are going to use those ideas, they were put on paper and there is a list of them in the Post-ATLAS Activities Page at the end. We are going to use that, too, because we want to hear, we want to use that as a way of understanding the type of things that the group itself is brainstorming in what we can do and what kind of commitments individuals can do going forward, so that will help a lot.

There were interviews made by Alp for some of the participants that we are going to use. And there were videotaped interviews done by Glenn McKnight that we are going to use. And we are using your individual reports, which is one of the next steppingstones like Cheryl mentioned, that are the ATLAS III Reports are a must do.

All these inputs, if we can move to the next slide, please, we use to analyze and making sure when to start what the individual interests are for each one of the people that participated in this survey and the ATLAS Report and the ATLAS III, and use that to expand that, those interests, and align them with this Ambassador journey on the steppingstones, like Cheryl mentioned before, and maybe other things that we haven't thought about, like I said, this thing that I'm showing you here is a [inaudible] path or plan that I have put together but it needs to be validated by the team, maybe these things can be done in a different way. But anyhow, I just wanted to give you an idea of what is this first part of the post activities was going to be.

So, based on this analysis... We can go to the next one. Next slide, please. Okay, thank you. We want to come up with some recommendations for each one of you based on, aligned to your individual interests from the results of the analysis. And if you look, there are four bullets or four, how do you call it, post activity, let me see... It's a 2020 At-Large Plan Activities that if you look, they're aligned with the steppingstones. Some of you are showing interest that they want to stay in Policy, they are not really interested in doing Outreach and Engagement, some of you said that you wanted to do Communications, helping with Capacity Building, some of you even said, "I want to start Leadership, doing the position of Leadership within the ALAC and At-Large."

And so, we're going to take all this analysis, all this input, and we're going to do some kind of path for each one of you. And we're going to pass this to these four groups that are going to talk after me, Joanna, which is in the Capacity Building, Jonathan, Policy Development

involvement, when you see Outreach and Engagement it's really coaching these steppingstone was coached, team, and Communications. So, that's the task that our group will be doing from now until the end of January or February, like I said, once we have that together then we can fine tune the steppingstones. So, that's all I have to say. If you have any questions, you can ask me now or you can ask me later. Thank you.

MAUREEN HILYARD:

Thank you very much, Eduardo. Do we have any hands? Nope. Okay, maybe people are thinking about it and they might have some questions later on. Now, as part of the Post-ATLAS III, and as Eduardo mentioned, there's quite a bit of activity that was going on as well with Alp carrying out some interviews and Glenn did some interviews, as well. But the feedback from each of those activities will also become part of the development of other that we want to include into those four At-Large Activity areas that we have, Policy, Outreach and Engagement, Capacity Building, and of course, Communications.

So, what I might do is just give Alp and Heidi five minutes to just discuss the kind of work that they're actually going to be involved in which is related to ATLAS and also related to the ALS work that is being done by the ALS Mobilization Team, and so it's related. So, if Heidi and Alp could actually just give us an introduction there as to what they're going to be doing and what support they might need. Heidi?

ALPEREN EKEN:

Hello, this is Alp. Thank you for this, Maureen. And as part of Post-ATLAS Activities and also At-Large Activities in general, there is a plan

named At-Large Regional Policy Engagement Plan. After the significant continued growth in numbers of ALSes and Individuals over recent times, and predicted growth in the next several years, a plan was needed to ensure both individuals and individuals from ALSes engagement in ICANN's Working Parties and they're participation in Policy Advice Activities. For this, Regional Vice Presidents from [inaudible] Advice Team, RALO Leadership most importantly, Regional Offices and [inaudible] needs to collaborate [inaudible] ATLAS III.

YEŞİM NAZLAR: Alperen? Sorry for interrupting but we're having some problem with your audio. If you are [inaudible], please don't move.

ALPEREN EKEN: No, actually, I was just sitting.

YEŞİM NAZLAR: Okay, now it's perfect. Thank you. Apologies for interrupting.

ALPEREN EKEN: Thank you, Yeşim. For this Regional Vice Presidents from GSE, At-Large Team from Policy, RALO Leaderships, Regional Offices, and most importantly, ATLAS III Ambassadors are going to collaborate. When GSE is not able to engage, ATLAS III Ambassadors are going to engage. ATLAS III Ambassadors are going to do activities on behalf of At-Large and they will do both engagement, outreach, and Policy Advice activities in their respective regions.

For this, ATLAS III Ambassadors are expected to be more active in the Community and take over some leadership roles in the future, and also increase their participation in calls and in other ICANN post-engagement, Post-ATLAS Development Activities. Why it's needed is the development and implementation of this plan for ALSes and Individuals will need to have more effect Policy advice development, and this will result in every ALS and individual being an effective and long-term contributor of ICANN.

Regular contact between At-Large Regional Leadership, Regional Vice Presidents, or Liaisons of GSE based in region will increase the effectiveness of Policy advice development and engagement in At-Large and ICANN and ensure a more inclusive journey as Cheryl indicated for ALSes and Individuals. Regional's perspectives and approaches will increase the quality of engagement vis-à-vis Policy Making leading to a stronger and global ICANN. It is what I can say in short. Thank you so much. Over to you, Maureen.

MAUREEN HILYARD:

Thank you, Alp. I think that what we can certainly see from here, I mean, when you're look at the At-Large and our mandated role, our mandated role is of course Policy and outreach. And what we're actually sort of like really trying to do is to ensure that the ALSes as well as of our At-Large, the ATLAS Ambassadors, and other personnel within At-Large anyway, are going to be sort of like just a little bit more, we're trying to actually encourage a little bit more engagement here. So, okay. I see two hands. Alfredo?

ALFREDO CALDERON: Yes, can you hear me?

MAUREEN HILYARD: Yes, we can.

ALFREDO CALDERON: Okay, this is Alfredo for the record. As Alp was describing the Regional Policy Engagement Plan, I was wondering if you are thinking about having some sort of toolkit so that the Ambassadors can decide what type of activities they can do within their regions? Because I mean, some of them are Leaders already, but some don't have any idea of what type of activities with their skills they can implement in their communities or their regions. And that is my question, are you considering that? Thank you.

ALPEREN EKEN: This is Alp. Thank you so much for your question, Alfredo. It is both a part of the plan and also, after the interviews conducted during ATLAS III, most of the participants said that there is a need for a toolkit and also further trainings for outreach and activities. So, this is both in the interviews, and I am sure that some responses to the survey, and also the report will include this. So, the team Eduardo will lead will analyze these responses and I am sure the necessary actions will be taken for the full thing. Thank you.

MAUREEN HILYARD: Thank you for that, Alp. And you'll hear as we go through this, there's a little bit more and you will see that a kit is in place within outreach. Heidi?

HEIDI ULLRICH: Yes, thank you, Maureen, and thank you, Alp, and then Alfredo for your question. Alfredo, just on coming back to your particular question, yes, we are going to be setting up a number of Work Spaces related to Post-ATLAS Activities, one for each of these key areas. But additionally, there's going to be one for the At-Large Ambassadors to allow them to show their journey, to be able to blog, to be able to note what they've done, etcetera. So, that's a great suggestion to add one for the regions as well.

Coming back to the Regional Policy Engagement Plan, we've been working on this since about August or September, made great progress. Internally we've been working with the GSE Managing Directors and Vice Presidents, as well as Sally Costerton. We've had fantastic feedback and also very much agreement to move this forward very quickly. So, we are going to expedite the roll out and we're planning that with some setting up some tools to communicate with the Regional Leadership, we'll likely roll this out late January this next year, and we'll be working first with the Regional Leadership and then rolling it out to all of the regions.

So, that's the next step on this Regional Policy Engagement Plan. Thank you. And it's really, just to stress this one more thing, to increase the collaboration and communication between the GSE, the Regional

Leadership, and At-Large Staff with the ultimate aim to increase engagement within the regions, within the ALSes and the Individuals. So, thank you so much.

DANIEL NANGHAKA: Can I have the floor please?

MAUREEN HILYARD: Okay, sorry, who is it? Harold?

DANIEL NANGHAKA: Daniel.

MAUREEN HILYARD: Okay. Daniel, we'll put you in the que.

VANDA SCARTEZINI: I'm in the que.

MAUREEN HILYARD: Yes, Vanda. You're next.

DANIEL NANGHAKA: Daniel for the record.

VANDA SCARTEZINI: Daniel? Just a moment because Maureen said I'm the next.

DANIEL NANGHAKA: Okay.

VANDA SCARTEZINI: Okay? Okay, Vanda for the record. Just a question about how those At-Large Liaisons will work with the already existing representatives of the Engagement Group, in our region for instance. Because I normally plan the year with the local membership for ICANN, for instance, for Brazil. And how they will interact to and how long they will be in place to understand how we're going to make our plans for this year together with the guys we have engaging on that. I believe this is just for Heidi to explain a little better how they will interact. Thank you.

MAUREEN HILYARD: Thank you, Vanda, and that will be answered in Daniel's session, no doubt. I've got Siva and Oksana, and if you can just ask your question and keep it as short as possible please because we do have the get through several other sections and also, but I guess this is the introduction and what we might do is leave the questions until afterwards. But Siva and Oksana now, please, very briefly.

SIVASUBRAMANIAN MUTHUSAMY: Siva here. And my suggestion is that we can have an At-Large Mailing List for participants to interact and every discussion takes place in one place. Please think about it. Thank you.

MAUREEN HILYARD: Thank you, that's a good idea and I think it has been suggested but moving it ahead, great. Oksana?

OKSANA PRYKHODKO: Do you hear me?

MAUREEN HILYARD: We can barely hear you, Oksana. If you have a question, could you put into the chat and we'll pick it up from there.

PASTOR PETERS OMORAGBON: Pastor Peters.

MAUREEN HILYARD: Pastor Peters, can we just, can we leave your question until later please because I really need to get the other sections done. And Daniel, you have your own session so perhaps you can raise your concern there as well. What I would like to do is, I've only got a half an hour left, and so that gives about ten minutes for each of the next three people. So, we do have, first of all, moving on to Jonathan, looking at Policy Involvement and what's involved there and how people can become more involved in Policy Development. Jonathan?

JONATHAN ZUCK: Sure, can everyone hear me alright?

MAUREEN HILYARD: Very well.

JONATHAN ZUCK: Excellent. This is Jonathan Zuck and I am the ALAC Vice Chair for Policy and... We have some beeping on the phone. I'm here to talk to you about how to be engaged in Policy Development inside of ICANN and inside of the At-Large. Turns out that there are actually a lot of different possibilities for Policy Engagement inside of the ICANN Community that begins... Is anyone else hearing that beeping? Alright.

YEŞİM NAZLAR: Yes. Sorry, Jonathan. This is Yeşim. We're trying to locate where the sound is coming from. We're going to mute the person when we find it. Sorry for that.

JONATHAN ZUCK: Great. Thanks. Yes. And so, there's a lot of different opportunities for Policy related engagement inside of ICANN. Policy is developed most often in Working Groups inside of ICANN that are initiated by the GNSO, Generic Names Supporting Organization, and that's where most Policy Development takes place, but there are also sort of related types of groups. There's things called Cross Community Working Groups, there are Review Teams, and other opportunities throughout ICANN to be engaged in Policy Development.

The remit of the At-Large or the ALAC in particular is meant to be to give advice to the Board but very often the opportunity to give that advice is very late in the process. And so, what we want to do is really develop a coordinated effort to participate in Policy Development around the ICANN Community in the most timely way possible, from the start, and figure out where we can be most effective and place people into each of these Working Groups and other areas of Policy Development around ICANN.

And so, we have a Policy Working Group, the At-Large Consolidated Policy Working Group, or CPWG, and what we do is we talk about the development of positions. In other words, once there's any hint that something is about to be submitted to a Policy Development Process, we try on our end to gain understanding of what our positions are on that issue, what are our areas of focus and what are the particular positions we want to take.

And so, this diagram here speaks to that idea of position development. So, you can see that basically we set up a Work Space, we identify members who will take that topic on after hearing some kind of a presentation about it, and then it will be their job to go out, look at the topic, and come back with possible talking points. So, that's how we begin is with a PowerPoint. You know, here's the issues that matter most to individual end users, and here are the positions we believe we should take on their behalf. And then that process then is filtered back down into the RALOs for any regional input or updates or causes for concern, etcetera, and then comes back and then the CPWG finalizes those position points.

So, once we have a core set of positions, we're able to then go out and evangelize those positions around the ICANN Community in all of these fora that exist to do so. So, early on it means we need a couple of people to participate in a Work Group that is created by the GNSO to represent those positions inside of that Work Group. Once a problem comes up in that Work Group that those folks don't know how to resolve or how a position we would need to take, they come back to the CPWG and talk about those issues that have come up and we have a discussion again about do we modify our positions, or do we need to add another position in order to accommodate that challenge faced inside that Work Group.

So, the idea behind the CPWG in addition to developing Policies, is to act as kind of a group coach, if you will, for people that are actively participating. So, whenever there's a challenge come back raise it, we work on it together, and send you back into that Work Group with good talking points, good evidence, etcetera, if necessary to again evangelize on behalf of individual end users. Once Work Groups are done with their work, they generally publish a document and then that document is posted for public comment. So, once again that's another opportunity for the At-Large to speak.

And so that topic then comes back into the CPWG under the leadership of the people that then participated in that Work Group, they lead a conversation within the CPWG to talk about what they think the key points are and what the At-Large response to that document should be. And once we develop those points, we then assign drafters, or people who take then the pen to actually develop our own document that's a response, it's a comment, a public comment, on that document. And

then finally if there's no other way to intervene into a particular issue, we have the capacity to provide formal advice to the ICANN Board. And then once again we develop what the talking points for that advice should be, we identify drafters, and we draft the advice and forward that along to the Board.

So, you can see there's a lot of points of entry, if you will, to be involved in Policy Development inside of ICANN, and a lot of this is done over the phone and via remote participation. And so that everyone has the capacity to be engaged in Policy Development Processes inside of ICANN. And the job of the CPWG is to help us form consensus around our positions and so that we can then send everyone out into the ICANN Community, ready to evangelize those positions, to address challenges as they come up, and to provide additional research or additional thinking so that you can go back and participate further.

So, there's many different areas in which to participate in Policy Development inside of the At-Large and we need lots of folks to do it so that our presence is felt in all of the different areas of Policy Development inside of ICANN. That's basically all I wanted to talk about. I'm really excited. I met many, many of you in Montreal and we had some coaching sessions and others, and I'm excited to have you be part of our Policy Development work and I'm happy to answer any questions.

MAUREEN HILYARD:

Thank you, Jonathan. And yes, we will be inviting questions a little bit later. I just want to get through some of the other sections. And

especially remembering that Daniel and of course, I've just noticed that Daniel isn't actually listed but of course he is one of the important ones.

But I think what we'll move onto now is the Capacity Building because Capacity Building actually underpins the Policy and the Outreach and Engagement and anything else, as you will see. The Ambassadors, the ATLAS Ambassadors Program will be linked to them because for the Coaches and Mentors. But we'll have Joanna explain this for you, thank you. Joanna?

JOANNA KULESZA:

Yes, hello? [inaudible]. Brilliant, thank you so much. Thank you for confirming that the audio is working. Welcome on behalf of the Capacity Building Working Group. I'm glad to have Alfredo on the call as well, and I'm looking forward to sharing the floor with him.

Before I do, just let me briefly report back on the work that has been done with the Capacity Building Working Group since ATLAS III. Alfredo was wonderful in sending out a call for confirmations of membership within the Capacity Building Working Group just in the recent days. We had a wonderful response from the Community, also from among the ATLAS III Ambassadors, thank you to those who have applied already to work with us in the Capacity Building Working Group. We are always looking for new members or former members who want to rejoin the group, you're most welcome.

The first task that Alfredo [inaudible] and we are working in is a summary of the information that Jonathan was also providing in the previous presentation. There is a slide deck that was produced a while

back by Dave and Glenn, and we are looking for volunteers to update it. So, it has very basic information on what At-Large is, how it operates, and that is our first task, to have that updated and promoted to the best of our capacity. We are looking for a small group of volunteers who'd help us do it.

Now, the reason I'm mentioning this specific task is that I look at Capacity Building as one of the building blocks for developing Policy and advice within At-Large. Everything that Jonathan was saying is complimented by the work that Alfredo and myself are trying to do within the Capacity Building Working Group. So, we are looking for members who will get actively involved in Policy. But if these are your first steps, you don't really know what to present on those slides that Jonathan was mentioning, or what is the work that has been done in that relevant area before, that is where Capacity Building comes in.

So, the initial initiative as for us is to start with the Onboarding slide deck or the Onboarding information for those coming in or wanting to update their resources. There is another initiative we have been working on together with Jonathan since ICANN65, that is an ICANN Learn Course on Policy Development. I believe that formalities when it comes to ALAC's approval has been completed, so that will likely, and I think you were in on this scoop, will be Alfredo's and mine next endeavor. So, we will work on Policy Development ICANN Learn Course. Alfredo will advertise a call for other [inaudible].

YEŞİM NAZLAR:

Joanna, we cannot hear you.

JOANNA KULESZA: I was trying to [inaudible] Zoom. Is this working? I just lost the audio bridge, but I have Zoom if the audio is acceptable, I'm happy to use it.

JONATHAN ZUCK: You sound fine, Joanna. You sound good.

JOANNA KULESZA: Perfect. Then I'll just continue without the audio bridge. So, the next point would be for us to engage with ICANN Learn. This modest discussion we've been having on the Capacity Building Working Group would be to build new channels of communication, that might include, for example, YouTube. That is something we're looking forward to working on as well. And we have been working, Jonathan and myself, closely together on what we refer to as the Policy Platform.

Now, we welcome the ICANN Org Initiative on what is being referred to as the Information Transparency Initiative. We want to look into the possibilities of linking the work that is being done by ICANN Org into making the Policy resources available on the At-Large website or websites available to the broader Community in more comprehensive and user friendly ways.

In that sense those would be the steps we're leading into to build capacity to provide the best advice and Policy input that At-Large is able to do. I am pretty sure I might be out of time, but I would love to hear just a few words from Alfredo as he has been wonderful in guiding me to all the Capacity Building work that has been done before I had the

opportunity to get involved. So, thank you very much and over to you, Madame Chair, and if possible, Alfredo. Thank you.

MAUREEN HILYARD:

Yes, actually Alfredo, it would be really good if you could, if you have anything that you would like to add to that. I know that you have actually already put out a note and if there's anything that you want to follow on from there.

ALFREDO CALDERON:

Sure. Thank you, Maureen. This is Alfredo for the record. Yes, I've been sending a couple of messages out to the Community seeking, especially the ATLAS III Ambassadors, to join the Capacity Building Working Group because you are the people that have fresh and new ideas and insights on how we can implement most of the things that we're thinking about. I usually say we need young people but not really young people, but new perspectives.

So, feel comfortable joining us and participating in the different sub-groups that we expect to have because as you have heard from Joanna, we have various tasks for 2020 that we'll be working on and the more the merrier because we'll be able to divide the different tasks we have so that the same people don't get involved in everything. So, you're welcome to participate, the more people we have in the Working Groups are better for us so that we can work on different activities simultaneously. And that's it for me, thank you.

MAUREEN HILYARD: Thank you, Alfredo. And yes, I really applaud the drive to actually get more people involved. I mean, that's the whole purpose of it and but what we're actually doing at this particular point in time is just informing you of how you might want to get involved.

Okay, now the next session is actually the one that's missing from our Agenda but is actually Daniel. Now, some of you may have been at the Outreach and Engagement Session yesterday where he introduced this, but I do realize that there are others who may not have been, and this is Daniel's opportunity to present this again. Thank you, Daniel. Is Daniel still with us? Was he on the phone bridge or something?

YEŞİM NAZLAR: Daniel, if you're speaking, you're on mute.

DANIEL NANGHAKA: I muted myself. Can you hear me?

YEŞİM NAZLAR: Yes, we can. Thank you.

DANIEL NANGHAKA: Okay. Perfect. Thank you very much, Maureen, for giving me the opportunity to be able to present. Yesterday during the Outreach and Engagement, I happened to introduce the work for what we as the Outreach and Engagement Subcommittee. And basically, on the tasks that came out of the Post-ATLAS III is mainly divided into four. That is

creating of the ATLAS Participation Toolkit, the General Assemblies, RALO Outreach and Engagement Strategy, and then Repository of skills and interests.

I will look directly to the tasks first, which is the ATLAS Participation Toolkit. And previously Dave had already started some of this work, but they had been put on shelf. But I'd like to report that following the recommendation that they had with the Operating Fellows, I saw that Onboarding Material that was created previously was quite interesting and it helped so much the Fellows [inaudible] the Fellows. But also, to contribute more I think the actual work you hope for is creating the Post-ATLAS Participation Toolkit and one of the action points that we have on the call is for volunteers for Outreach and Engagement to come and take up the specific task. So, it will be done in collaboration better with the Co-Chairs for Outreach and Engagement.

So, the General Assemblies, also as another task for Post-ATLAS III planning phase. So far in the year 2020, 2021 we have the EURALO and the LACRALO General Assemblies, which is going to assist anyone but especially encouraging the participants and the Ambassadors from the respective regions to be able to participate in the preparation and get engaged in their respective General Assemblies.

Call Number 3, which is that we will lead the RALO Outreach and Engagement Strategies. This follows a list of procedures whereby we had to get new Co-Chairs for Outreach and Engagement for the different respective RALOs and since the new Chairs have been selected, they at least are aware of some of their respective tasks that they are going to be conducting.

And one of them, one of the tasks that they have been involved in is the creation of the RALO Strategies, which are prepared and presented to their respective GSEs. And then also, these strategies are developed in collaboration together with the respective Leadership of the RALOs. And the role of the ATLAS Ambassadors to be developed in consultation to RALO Co-Chairs. Obviously, this shows how the Ambassadors can be engaged.

So, it will be a like more open approach such that the Ambassadors can be engaged in creating these strategies such that they're [inaudible] are asked how they can report the policies that govern Outreach and Engagement in their respective RALOs. So, it becomes more inclusive, not only the task that is formed by the Co-Chairs, but the Co-Chairs have a guideline as a guide to bring in ideas that can be able to enhance Outreach and Engagement in the respective RALOs.

As you see, one of the core duties, core roles of the Co-Chairs is to share Policy resources that are produced in-house by the RALOs, and also through the new requirement during the call for the Co-Chairs is that the Co-Chairs will have to report back to Outreach and Engagement and those who want this information, it does go to pass through to the respective RALOs. The Co-Chairs can also act respectively as Ambassadors to their respective RALO and communicate that information that is coming from Outreach and Engagement. Obviously this is not limited to all the ideas but also to cooperate recommendations that come out of the respective Subgroups that are involved on work that has involved with Outreach and Engagement.

So, speaking on the last point which is the repository of skills and interests, there is a lot of work that is being done by Capacity Building and CPWG which is really great, but while this work is going on without appropriate engagement or outreach strategies to be able to recruit more members [inaudible], then I think we shall be missing a very important piece of the equation.

So, this is new [inaudible] Ambassadors have special skills, how can we be able to help them to be able to contribute to content or to the Policy discussion, the fact that some of them are really quite new to understand how this whole process happens. And then also the questions that we still have that how are we going to be able to enhance engagement, I mean the outreach, the outreach activities that are taking place.

So, all this is a question that has got to be fixed in through the At-Large Review Recommendations of Collaboration. And that's where I see the Capacity Building, the Social Media Working Group, the CPWG, all coming up together and then we should be able to tackle this whole big giant of engagement, and through this I believe that through Outreach and Engagement, we can have this aim of mechanism of how we can be able to engage our ATLAS III Ambassadors. With those few remarks, I'd like to hand it over back to you, Maureen. Thank you.

MAUREEN HILYARD:

Thank you very much for that, Daniel, and it really does explain the Policy, Capacity Building, and Outreach and Engagement. You've really got... There is quite a lot of work to get involved with and the call will go

out from those Leads as to getting, and of course with Eduardo's team as well, getting you involved into something that you might be able to contribute to because of an interest. But whatever way we can actually get more people from our community actually engaged in activities that are actually going to make things work, make us look good, but also that we are becoming a lot more effective in the way in which we do things within At-Large.

The final group of course is a group that, if we can just move this thing up a little bit so I can have a look at the sorts of things that I'm involved with. Probably not that far. Oh, yeah. Okay, there. Now one of the things that, these activities are the activities that don't contribute directly to Policy, Outreach, and Capacity Building, but they're also associated with them in some way.

Well, the first one for example is our At-Large Communication Strategy, which if you go onto the Outreach and Engagement, and I think it's actually being put there because of as Daniel explained, there's lots of communication that actually exists and the Co-Chairs, the Outreach and Engagement Co-Chairs have a very important Communication role reflecting what is actually happening in the RALOs and bringing that back to the Outreach and Engagement Team and sharing it within that group, the Working Group.

So that, we're looking at best practice, we're looking at what are the successes that are occurring within the RALOs, and that the Communication Strategy that is involved in this because how do we tell about the good things that are happening in the RALOs. And I know that there are blogs set up, newsletters are becoming the mode for outreach

of the regions, and it's really... Within the APRALO Region and our newsletter, we really appreciate getting updates from many of our Community Groups to let us know how they're selling ICANN and it's activities and it's Policy Issues, you know, into their communities. And this is the sort of thing that we need to be seen to be doing and this adds value to our ALSes and our Individual Members and the work that they're actually doing in their community.

So, the Communications Strategy is there and it's looking at how we can promote those key areas for us. And of course, for those who aren't members already, the Social Media Group, which is also part of Outreach and Engagement along with Capacity Building. Social Media Working Group is also a group that I know there are a lot of people within At-Large are already engaged on LinkedIn and Twitter and other blog type activities. So, we need to make sure that they're actually getting help enough to get those initiatives out.

Another thing that's actually happening within At-Large is that we're working in collaboration with other sections of the Community, the GAC, and the GAC have an Underserved Regions Working Group, and NPOP is very much engaged in the sort of outreach that we do, they are also engaged similarly so it seems to make sense that we've got similar end user groups that we can be sending out the same kind of messages to. So, we will maintain those contacts and those relationships and so that we're having out Working Groups, we will actually have, don't be surprised if you actually have someone from a GAC or someone from NPOP working alongside of you.

Also, as Heidi mentioned, our Regional Organizations are really important. So, the relationships that each of the RALOs has with their GSE personnel is really, really important and we've got to make sure that we get full value, but that we support each other's roles within the region with regards to they have an important role within the regions with respect to their Stakeholder Group work. But at the same time, they can be a great support, a little bit of funding that we can make of use. So, if we've got a plan, please make sure if you've got a regional outreach plan, please make sure that you include your GSE staff.

I've got a specific plan there and I think it's related to something that we've been discussing in the past about engaging more ALSes and countries within the region. And in the Pacific Region, we do have several countries, I think I've mentioned it before, we have 22 countries and we've only got four or five countries that actually have an ALS on it, within their, as a national IT group engaged with ICANN. So, we could certainly build on that one.

Yes, Pastor Peters, I had put your name down on my list here, so don't go away. I had a session with ITI and ITP and they're a group that is working on developing a new platform for communications that sort of will replace the Wiki that we've got. And while they're working on other areas that are probably more important to higher levels of ICANN at the moment, it's got a whole different search engine, I mean they're putting thousands and thousands of Wiki Spaces together in a more cohesive and more user friendly way for actually sending information, and that's what is going to happen with our Wiki Spaces, too, but a little bit down the track.

So, we have to make do with what we've got at the moment and just been having a conversation on the email list about outreach and how we might look a little bit more creatively about getting some of our resources out to Community Members who may not be able to access the Wiki. So, if we want to get the messages out, we've got to make sure we get the messages out to everyone, not just the ones who can access our platform.

And there are other things like currently we've got the Finance and Budget Steering Committee, which is a local, this is our At-Large Group, then they will be discussing things like Policy relating to finance, how ICANN uses it's budget, etcetera, we can comment on that. But there's very, it's very important that RALOs are considering their additional budget requests and also any ideas for use of the SO/AC Flexibility Fund. And I'm assuming, I'm assuming that those discussions are currently taking place within the RALOs and that I'll be getting some suggestions being sent to me and we will discuss them within the FBSG for forwarding on, especially as I've got a meeting at the end of January with the other SO/AC Chairs to discuss finance.

And the last issue is something that's developing, and Olivier has got some information on that but it's probably not as important to be raising at this particular point in time. I want to give people who have had some questions, and we've got some hands up, but I do have a list already.

One of the things that I did want to mention before I start is on this was that Isaac raised in the chat about what about people who couldn't make it to the Montreal face-to-face meeting and what kind of support

will they get? And I do have to say that like anyone, anyone who is prepared to be actively engaged within our Working Groups, we're focusing on ATLAS Members because we gave them an opportunity to get themselves a start already so you know, now they're up and running on a journey, we can support that.

But anyone from within our community who wants to be engaged, just join a group, make yourself know, get yourself engaged in that way. We will recognize you and we will support you as much as possible. So, yeah. So, I don't want anyone to feel that they're, just because they didn't go to ATLAS that they're not going to be considered for any work. If you want to be engaged, we want to have you, we would like you to be there.

There was a hand before from Oksana about the Youth IGF and they're have been several responses from within the chat, which are most valuable. Remembering that the IGF is not exactly an ICANN activity, but can be developed very much within the RALOs, and I know that some RALOs are already actively engaging their use in IGF but also in ICANN Working Groups as well or related Working Groups, so that's cool. And I will now, because he has indicated a question that he wants to put forward, Pastor Peters, briefly please. Thank you. Pastor Peters? Is he still with us?

YEŞİM NAZLAR:

Pastor Peters, if you're speaking, you are on mute.

PASTOR PETERS OMORAGBON: Hello, can you hear me?

YEŞİM NAZLAR: Yes, we can.

MAUREEN HILYARD: Oh, we certainly can.

PASTOR PETERS OMORAGBON: Okay. Thank you for the engagement of the At-Large Ambassadors. My question is have we been equipped and prepared as a backup for the At-Large Community to actively engage in and participate in or influencing Policy positions within ICANN? Are we more or less to act independently in relation to our RALOs or to whatever community we belong? I know we are At-Large Community but are we more or less prepared as a backup or resource personnel of particular group as it's made into the At-Large Community in engaging the larger Community of ICANN.

MAUREEN HILYARD: Okay, thank you for that question, Pastor Peters, and I think it's like something I was probably just trying to explain, is that the ATLAS Ambassadors from Montreal were basically given training, like I mean were given an experience sort of almost like real life experience of the sort of discussions that actually happen around Policy areas. And this opportunity wasn't given to everyone, so there are some people who

will, off their own back, will become engaged in a Working Group and actively participate as part of that experience.

The ATLAS Participants are going to be given support as will everyone else, but ATLAS Members will be given support, but it isn't going to be a hand holding sort of thing. People will be expected to participate as they can.

We know that it's a volunteer role, not everybody will be able to be engaged at all times, you know, I don't suppose that we'd get too many people who are up at one o'clock in the morning like Cheryl or four o'clock in the morning for me for this particular webinar. But like that's the sort of commitment that you actually have to make as an individual if you really want to get involved and be an active participant. But you know, I think that although we're making a point of including ATLAS Participants into our schedule of work for the year, that is giving them a little bit of a heads up for a lot of those activities, but at the same time, we will not be knocking back anyone else who wants to get up and be part of those Working Groups.

PASTOR PETERS OMORAGBON: Thank you very much.

MAUREEN HILYARD: Okay. Sorry. Okay, I see Sébastien's hand up. Sébastien?

SEBASTIEN BACHOLLET: Thank you very much, Maureen. Sébastien Bachollet speaking. And I will take my hat off as EURALO Chair. I think it's very important that we just don't underline what could be at the global level but also to what can be done and could be done at the regional level. And thank you, Daniel, for mentioning that two times during your presentation. We need to...

I will say first of all that ATLAS Ambassadors to be engaged at the regional level. Of course, some regions have more people than others, but this also needs to be taking into account. I just want to underline that the fact that a few other ATLAS III Ambassadors are already engaged or will be engaged in regional Working Groups level. We are going through election of the EURALO Board and some of them are candidates.

And two of the possible participants of ATLAS III didn't participate as ATLAS III, but they are already elected within EURALO or by EURALO, like Matthias who's now ALAC, and then Natalia who is Secretariat of EURALO. That's something we need to take into account and hopefully some of them are young and will be able to take Leadership for longer times than the old people like me in this area. Just consider very seriously what you can do at the regional level. Thank you.

MAUREEN HILYARD: Very wise words, thank you, Sébastien, and that is absolutely critical I think that... I don't think it's going to be easy for anyone to just step into the CPWG and expect to be actively involved there, unless you come from that kind of background. But yeah, working at regional level and strengthening that regional level base is going to be really, really

important and as was identified within Montreal, and these are just the ones that we saw, there's some amazing people in each of those RALOs and we can see that there's going to be some really great stuff happening.

Okay, so. I thought there was somebody else who had their hand up, but it's gone down now. So, is there anyone else who has a question as we are on anything that has been raised, there's some good questions being brought up already and I may have missed something that might've been in the chat. But if anyone has anything more or any of the presenters, if they have anything more to add?

DANIEL NANGHAKA: Daniel for the record.

MAUREEN HILYARD: Oh, Daniel, yes.

DANIEL NANGHAKA: Yeah, I wanted to mention that also during yesterday's call, there was a need to renew the memberships for Outreach and Engagement Subcommittee and that is how we will know who we are going to be working with next year on the Action Group so that [inaudible]. Thank you.

PASTOR PETERS OMORAGBON: Pastor Peters.

MAUREEN HILYARD: Yes, Pastor Peters.

PASTOR PETERS OMORAGBON: Okay, just a quick suggestion. I know some of it must've been done for this conference call, but I was going to suggest that for those of us in this part of the Atlantic, this time of the day is peak time for work hours. So, for us to be able to participate in conference calls for one and a half hour will mean we're taking time off from our place of work which is not quite possible. So, if we could consider [inaudible] meetings next time in the evenings after our working hours so we could all be able to benefit from it. That's just my suggestion. Thank you.

MAUREEN HILYARD: No, excellent point, Pastor Peters, and I think it's one of the reasons why we basically have a rotation of meetings for things like the CPWG and we will take note of that, Outreach and Engagement will have to, Daniel will have to look at that so that we actually get people that who can come at certain times.

For example, I know that the Oceania section of APRALO, we always seem to come up with times that are really great for other people and not so great for us, which is why Cheryl's up at one o'clock in the morning and I'm up at four o'clock in the morning, to try and adjust to times and we did do a Doodle to try and get a time that was actually to fit everyone else. And because this time seems to suit others, a larger group of others, and you know, Sergio and I have just had to slot into it.

But we do acknowledge the fact that when we actually have a regular meeting, ALAC Meetings are at different times every month, again to rotate and similarly with the ALT-PLUS Meetings so that people we know that everyone can actually get easily onto the internet at a particular point in time. So, well noted, Pastor Peters, we will make sure that all meetings and webinars, we will take that into account as well. Thank you.

PASTOR PETERS OMORAGBON: Thank you very much.

MAUREEN HILYARD: Thank you, Pastor Peters. David Mackey.

DAVID MACKEY: Hi there. It's David Mackey for the record. Just try to be fairly brief, there's three things I wanted to note. First of all, it's obvious the amount of work and the effort that has gone into creating the ATLAS III Program, delivering the ATLAS III Program, and now looking at the Post-ATLAS III Activities. So, the first thing is that it's obvious that there's a lot of work that's gone to this. So, the second thing is I really want to thank everyone who has contributed to the production of the ATLAS III Program. It's obviously not a single person's effort, the whole Community, the At-Large Community has really pulled together.

And then I guess the last thing I just wanted to mention is as an ATLAS III Participant, I want to offer my thanks for everyone who has created the program because it's just very nice to, as a newcomer, to have this

program laid out for me personally, I mean for the whole ATLAS III Participants, and I wanted to make sure that the people who have put together this effort, I give them my recognition and my thanks. That's all.

MAUREEN HILYARD:

Thank you, David, and yes I can assure you that the work that's been done and preparing for ATLAS was one of the most exciting times and there were some key people, but at the same time there was, we involved a lot of volunteers into the whole process and it was really great to actually have that engagement, and it's something that we want to continue on with.

And yes, and I give my thanks, too, to everyone who was part of that ATLAS III Event and making it happen and making it the success. I think we can see the success in that ever since Montreal, when we've held meetings that have actually needed the Community to be there, our participation rate in these sessions has been phenomenal in the percentage, it's like two or three hundred times better attendance than we've ever had before. And we just hope that what you getting out of these sessions is meaningful and that it is going to help more people to become engaged and that we're going to have absolutely superb 2020 because we've got people who are working because they want to be there.

And then I mean I have to apologize now that when we have ICANN Meetings, there is... Excuse the chorus of chickens, I'm sure that you can hear from outside here. But for the ICANN Meetings, we have a set

number of people who are funded to attend those meetings, and it's really unfortunate that we can't bring people to every ICANN Meeting but it's one of the reasons why they move around the different regions and we hope that if we're in your region, close by in your region, that you might be able to call into an ICANN Meeting. But it does take a lot of effort and it means that you actually have to get up to speed and probably get into a Cross Community Group or it's not until you're at that level that opportunities for more engagement at an actual meeting takes place.

But I have to say that it's for many people it will be several years of engagement before they actually get to attend the meeting and it can't be an expectation. But hopefully the engagement and for the ATLAS people especially, if you've been to a meeting and you've met a lot of the people that you know you're going to be working with, that makes a lot of difference to getting engaged than just meeting up with people that you know and like and enjoy working with. And I'm sure that the people who have taken over the Leadership role of these sections and I'm sure that will be something that we can all work on together and build a really great At-Large Community.

So, thank you. I think that we're coming up towards the end of our session. I don't see any more hands up, but I have appreciated the questions that have been raised and the discussions that we've had. Thank you very much to our Leads who have come along and just starting their own journeys on getting their groups organized and started and working on those individual activities. Oh, and I see Olivier has his hand up. Olivier.

OLIVIER CRÉPIN-LEBLOND: Yeah, thank you very much, Maureen. Olivier Crépin-Leblond speaking. And I haven't spoken much today at all, but I was going to just point out one thing. You mentioned how it might be a number of years before attending an ICANN Meeting in person, and I should actually say, and I'm sorry for this, the contrary, you could apply for Fellowship, you could apply for NextGen, depending on your qualification criteria and that is something which I think we should also welcome because of course having people attending through the Fellowship and through NextGen, that can then spend a lot of time with us during the meeting in another way for a fast track to being involved further. That's it, thank you.

MAUREEN HILYARD: Yes, yes. Definitely. We have, however, when you sort of think about the thousands and thousands of people who have actually been through the Fellowship Program, we're probably I think that the Fellowship Program has changed a little bit and the expectations are again to be really quite high with regards to engagement. So, if you can show that you actually have been engaged and you're already sort of like, you're locked into something that can demonstrate your engagement, the Fellowship Committee I'm sure will look very positively on your application.

But also, because the work that you actually have to do following on from each of your Fellowship engagements that you have at an ICANN Meeting, it would actually fit in really, really well into the work that you

may already be doing within ICANN, within At-Large, within ICANN, but also within your communities. So, yes, thank you very much for raising that. I know that we already have several people online who have been through that process and it shows. So, yeah, if we can get more people into the Fellowship Program that will be excellent.

So, we're now nearly at the end of our meeting time. I do want to say again thank you very much for joining us today and thank you for... I just see a question from Abdulkarim, does ALAC have meetings funding? No. We don't. The only funding that we get is the funding that ICANN gives us to fund the members of the ALAC and some Liaisons and some, yeah, they might have a couple of spares which are generally given to the Leaders who may not be funded. But unfortunately, no we don't have, we don't get any funding additional to that. Sometimes RALOs can use a CROP to get someone that they really want to get to a meeting, but nothing big. Okay. So, yes. Happy holidays everyone. And keep safe, and we will see you at the next meeting in January. Thank you very much. Bye.

CHERYL LANGDON-ORR: Bye for now.

EDUARDO DIAZ: Adios, bye.

DANIEL NANGHAKA: Thank you all, bye.

YEŞİM NAZLAR: This meeting is now adjourned. Have a lovely rest of the day. Bye-bye.

[END OF TRANSCRIPTION]