



# Agenda



### **01** Introduction

What is Universal Acceptance, What Universal Acceptance cares about!

## 02 UA Initiative

Vision, Mission, UA Issues, Verbs Of UA Readiness

### 03 UASG

Structure, Action Plan FY20, Stakeholders, WG

## **04** How Could AFRALO Help

Participation, Local Initiatives

### 05 Q&A

Open MIC, Chat Box, Thank You





## Introduction

- Newer top-level domain names: example.web
- Longer top-level domain names: example.africa
- 💠 Internationalized Domain Names: مصر .وزارة الاتصالات (domain name in Arabic)
  - ☐ Rendering problems
    - Displaying A-Label: xn----ymcbaaajlc6dj7bxne2c.xn--wgbh1c
    - Right-To-Left Context: وزارة الاتصالات. مصر
- Email Address Internationalization:

مشرف (Email Address) مشرف (Email Address)

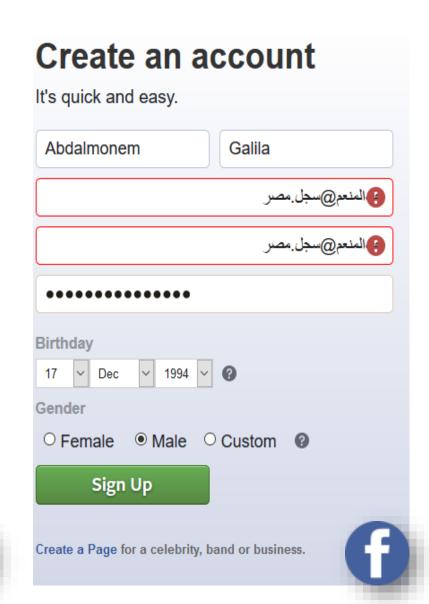
In Arabic) Günte@Bücher.berlin

- Available standards not implemented by all email software and service providers making email delivery unreliable
- ☐ Test if your email is compliant: https://uasg.tech/eai-check/



## Issues Examples

#### Create an account It's quick and easy. It looks like you may have entered an incorrect email address. Please correct it if necessary, then click to continue. Abdalmonem Galila abdalmonem@example.global abdalmonem@example.global ••••• **Birthday** 1994 < ②</p> Dec Gender ○ Female Male Custom Custom Output Description: By clicking Sign Up, you agree to our Terms, Data Policy and Cookie Policy. You may receive SMS notifications from us and can opt out at any time. Sign Up









### Vision

All domain names and all email addresses work in all software applications

## **Mission**

To mobilize the software application developers to get their products UA Ready by providing encouragement, documentation, case studies, tools and measures to deliver the right user experience to the end user

## **Impact**

Promote consumer choice, improve competition and provide broader access to end users

Is Your Business Reaching the People It Needs To?

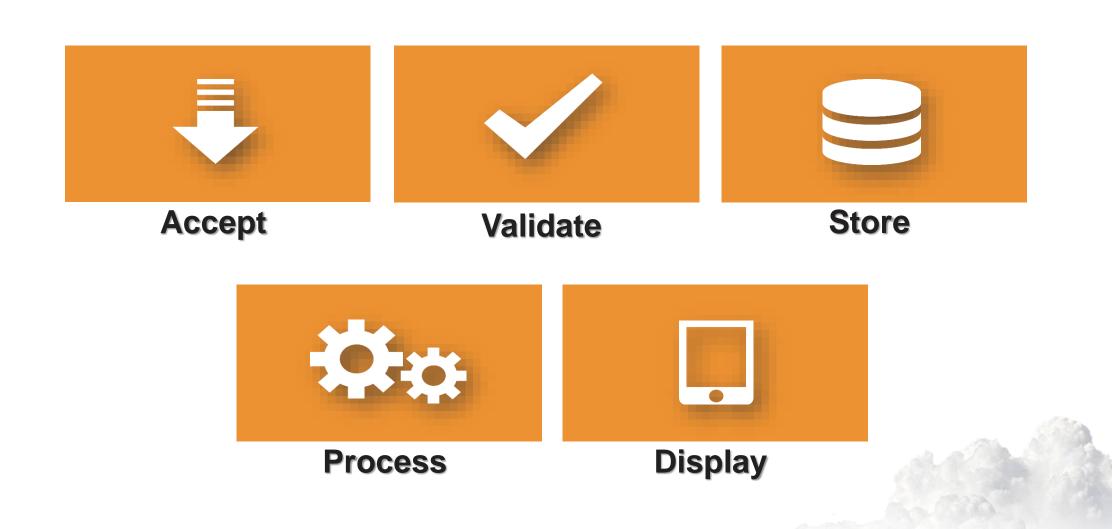


The internet's standards have changed – have your applications?





## Verbs of UA Readiness







## **UASG**

Universal Acceptance Steering Group (UASG) is a community initiative supported by ICANN founded in 2015 to address the Universal Acceptance of domain names and email addresses.

UASG has produced documentation to define, address the challenges and share progress, posted at https://UASG.tech

UASG is actively engaged in disseminating the information to relevant stakeholders



## **UASG Structure**

- Chair and two to three Vice-chairs form the UASG Leadership team
- UASG Coordination Group formed by the UASG Leadership and chairs of all working groups
- UASG community is organized into working groups and a general UA-discuss email list
- Open to community sign up and contribute at ua-discuss@icann.org
- Community-based group supported by ICANN org
- Current UASG Leadership team (March 2019-March 2021)

#### □Chair:

✓ Ajay Data, Data Ingenious

#### **□Vice Chairs:**

- ✓ Dennis Tan Tanaka, Verisign
- ✓ Mark Svancarek, Microsoft
- ✓ Dusan Stojicevic, Gransy



## Community Stakeholders

Technology Enablers - Organizations producing relevant standards and best current practices and providers of software programming languages, tools and frameworks

Technology Developers - Organizations and individuals developing and directing applications

Email Software and Service Providers – Organizations and individuals providing internationalized email software and services

Influencing Individuals and Organizations - Individuals at local and international level who can help promote UA Readiness, and organizations which can be used to spread the UA message more broadly

Government Policy Makers - Government officials, as an explicit group, are included to try to generate demand for UA Ready products and services through accessibility standards and procurement processes



## **UASG** Working Groups

Technology WG - Plans, coordinates and oversees work on standards, best current practices, programming languages, tools and development platforms.

Email Address Internationalization (EAI) WG - Plans, executes and oversees engagement with email software and service providers to make them EAI Ready

Measurements WG – Plans, oversees and directs the measurement efforts for UA readiness

Communications WG – Plans and develops communication strategy and oversee its execution, in collaboration with other WGs

Local Initiatives WG – Plans, develops and oversees execution of local initiatives in various geographies

UA Ambassadors WG – Plans and executes training, outreach in local regions and be part of the local initiative

# UASG Organization and Stakeholder Interaction

Stakeholders: Organization:	Tech. Enablers	Tech. Developers	EAI Providers	Infl. Indv. and Orgs.	Policy Makers
Technology WG	X	X			
EAI WG			X		
Measurements WG					
Communications WG	x	X	X	X	X
Local Initiatives WG		X	X	X	X
UA Ambassadors WG	X	X	X	X	X







- ❖ AFRALO members to spread the word locally
  - ☐ Identify relevant local stakeholders organizations
    - Civil society
    - Technology associations
    - Influencing organizations and individuals
    - Public sector
  - ☐ Help in drafting the right message for each sector
  - □ Reaching out to the local stakeholders and talk about UASG and the documents published at uasg.tech
- ❖ Join UASG work groups you are interested in.





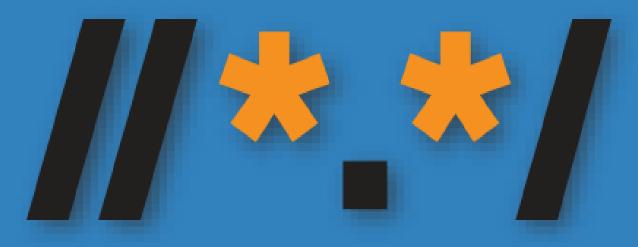
- How can AFRALO members help organize and contribute to local initiatives of UASG?
  - ☐ Help in organizing local initiatives
  - □ Participate in local initiatives
  - ☐ Experience UA by using:
    - New and longer domain names
    - IDNs
    - EAI
- How can AFRALO members help test their own policies and systems for UA Readiness?
  - ☐ Test your own organization's systems
  - ☐ Help identify the local procurement policies and responsible organizations
  - ☐ Help identify the local accessibility standards and responsible organizations
  - ☐ Help identify and test out local popular websites and e-government applications

# How Can AFRALO Members Actively Participate?

- Join the UASG working groups of your interest
  - ☐ Please visit <a href="https://uasg.tech">https://uasg.tech</a>, scroll to the footer and click on Join <a href="https://uasg.tech">UASG</a>
    Working Groups







https://uasg.tech







