

ICANN79 Leadership Program 2024

San Juan, Puerto Rico

Preparation	Day 0 - Wednesday, 28 February		Day 1 - Thursday, 29 February	Day 2 - Friday, 1 March			
<p>As a pre-requisite to the program, participants should take the following courses,</p> <ul style="list-style-type: none"> - 707.1 ICANN Community Anti-Harassment Training - 500.1 Policy Development Fundamentals - 102.1 Introduction to ICANN <p>on ICANN Learn prior to the face to face program.</p> <p>As a refresher, participants are encouraged to take the following ICANN Learn courses:</p> <ul style="list-style-type: none"> - 703.1 Unconscious Bias - 602.1 DNS Fundamentals <p>Please go to https://learn.icann.org to access ICANN Learn and create a free account to get started.</p>		9:00 - 10:30	Welcome, program overview, and Upstander Training [Facilitators & Right to Be]	Spy exercise: Collaboration and Trust [D. Agran]	9:00 - 10:30	<p>Feedback from all participants will be required by filling out the feedback survey immediately after the program and participating in the ICANN Academy working group session, taking place during the subsequent ICANN meeting</p>	
		10:30 - 11:00	Welcome introductions from each AC/SO/SG, including their role in the Policy Development Process [D. Agran / community groups]	BREAK	BREAK		10:30 - 10:45
		11:00 - 11:15	BREAK	BREAK	BREAK		10:45 - 12:00
		11:15 - 12:45	Continue AC/SO/SG intros and roles in PDP (Before lunch - Board Intros & hot topics)	BREAK	Facilitation Skills: Handling disruptive behaviors w/ an emphasis on how to maintain control without being controlling at ICANN [D. Agran]		12:00 - 13:00
		12:45 - 13:45	LUNCH	LUNCH	LUNCH		13:00 - 14:00
		13:45 - 14:30	Continue AC/SO/SG intros and roles in PDP	LUNCH	LUNCH		14:00 - 15:30
		14:30 - 15:30	Facilitation Skills: Handling conflict and mediation at ICANN [D. Agran]	Facilitation challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method. [Break out session facilitators]	Facilitation challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method. [Break out session facilitators]		15:30 - 15:45
		15:30 - 15:45	BREAK	BREAK	BREAK		15:45 - 17:00
		15:45 - 17:30	Resistance / conflict / mediation breakouts - focus on collaboration skills applied to conflict situations using ICANN specific scenarios [Break out session facilitators]	Understanding cultural differences at ICANN [D. Agran]	Understanding cultural differences at ICANN [D. Agran]		17:00 - 17:30
		17:30 - 17:40	Closing	Closing	Preparing for ICANN79 and Closing		17:30 - 18:15
		17:40 - 18:15					
		18:15 - 20:15	Facilitators meeting	Group Team-building Activity			
			Welcome Reception with all				

ICANN Orientation - Joint session

Facilitation skills - Joint session
David Agran, Agran Consulting Group

Facilitation skills - Break out session

Pandemic circumstances permitting