
CLAUDIA RUIZ: Good morning, good afternoon and good evening. Welcome to the Capacity Building Working Group -- the LACRALO Capacity Building Working Group, on today's call, Wednesday, September 18th 2019 at 23:00 UTC. We have on the Spanish channel: Harold Arcos, Anahi Menendez, Raitme Citterio, Mr. Acosta (Vrikson Acosta) and Sandra Villada. We have no participants on the English channel. And we have apologies from Adrian Carballo and Sergio Salinas Porto. From staff we have Heidi Ullrich, Silvia Vivanco and myself, Claudia Ruiz, managing the call. Our interpreters today are Veronica and David. And before starting this call I would like to remind you all to state your name before taking the floor, for the transcription and interpretation purposes. Thank you. And now, Harold, you have the floor. Please go ahead.

HAROLD ARCOS: Thank you. Anahi will chair this call. So please, Anahi, go ahead.

ANAHI MENENDEZ: Hello. Welcome to the LACRALO Capacity Building Working Group call. This is the bimonthly meeting, so welcome. I hope that this is a very fruitful meeting. I would like to apologize because Adrian Carballo will not be able to attend this meeting, and he's not going to be able to lead the meeting because he's now busy working on the Internet School of Governance. So, that is why I am now chairing this call. So Harold, if you agree, we can proceed to the approval of the agenda for today's call.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

HAROLD ARCOS:

Yes, Anahi. Thank you. We have a proposal for today. We have the content translation [inaudible] we are going to speak about the evolution and progress. And then we have the themes development. We have hot topics, as we have already mentioned in our monthly meeting. Then we will have an introduction to the proposal for Capacity Building activities.

Then we also have a proposed calendar, according to these proposals for capacity building. Item number seven is the coordination of our next Capacity Building session for Leaders that are part of the LACRALO work team. We will have some topics that are going to be proposed, and they are going to be introduced on item number eight. And then we have the input and creation of the agenda by the Working Group members.

And on item number nine, we have any other business. So if there is any other business -- if someone would like to add any topic to the agenda, any item to the agenda, please let me know. We are going to be paying attention to the chat, or you can add your items on the agenda once we get to this part. So, I see no hands up. I see no one taking the floor. So we adopt the agenda for today's call. Please, Anahi, go ahead.

ANAHI MENENDEZ:

Our next item on the agenda -- and please, let's upload the information on the screen. This has to do with the content translation project. I don't know if Monica is connected, but Monica Trochez presented a

proposal that was opened for public comment, and we have already obtained some comments to improve the proposal. So this project is now closed. We are going to resume the project in some time because we believe it would be important to develop our working agenda and to see the training activities and the webinars that we would like to develop, before moving forward with this project that has to do with the content translation.

So, we believe that first we need define the topics that we are going to develop. And once those topics are already developed, we can resume this content translation proposal. So this is going to be pending, but this is just to mention that we have already received input. And if you agree with that, we're going to postpone this project for a future time. Is there any comment or any question on this item on the agenda? If there are no comments or feedback, we can proceed to the next item. So welcome, to those joining the call now. Again, is there any comment, any question that you would like to make regarding this topic?

HAROLD ARCOS:

If I may, thank you, but I would like to add that there is a group that is voluntarily working on the translation of some materials on TDPR. There are many topics we are taking into account. But perhaps that Sub Working Group might consider if the amount of members that we have in the group is active, and I believe that we should make an effort in translating this document. The idea is to strengthen the proposal, so perhaps we can split up and we can divide the effort. So if that is the case, we might start reviewing some texts. This is volunteer work.

Now, when it comes to the proposal, and to take this proposal to ICANN, this will be up to you. Once you contact the necessary people for them to let us know if this is possible, if we can deliver the content. I believe that this is a very important initiative and it would be good to finish this cycle. We need to finish with the submission of the proposal. So this is part of my comment. Thank you, Anahi.

ANAHI MENENDEZ:

Thank you, Harold. The idea would be to have this project on standby mode because we need to develop a working agenda, and we need to define topics. Because we also want to give priority to topics, and we need to give priority to the translation of content. But this is not possible up until we create the agenda. So that's why we have this idea of postponing this for a short period of time, up until we have a better definition of our agenda. But anyway, thank you, Harold. We will take your comments into account for next meeting, if you agree.

Let's continue with the next item on the agenda. Please, let's go to the next presentation; Jonathan's presentation. That would be page number three. I don't know if you had the opportunity to participate in the LACRALO monthly meeting, but these topics were presented and these are topics that are of relevance for the region. It was highlighted that those topics related to the ICANN Org and the common topics for policy development would be given priority. If we go back to the presentation that I have sent, we will see this.

So this is the presentation. Thank you. We will see the main topics. As you can see, you can see the list of priority topics for this session. You

can see the suggestions made by the Working Group and made by individual users. So after taking all this information and after cross checking information with the survey that was carried out last year and this year, we see the agenda -- that is on the next page.

So this is, in a nutshell, the calendar that we have created together with Monica and Harold. And this is the way in which the Capacity Building activities would be organized. As per this agenda, we have three types of Capacity Building activities. We have webinars. On one hand, they are going to be delivered on a bimonthly basis. And we also have advanced training courses. They are going to have a basic intermediate and advanced level. And then we have short courses. These are 30-minute courses that are going to be delivered during meetings to the leadership with the objective of improving our participation in the Internet community.

So, this is the suggestion. We have an estimate of topics that are important for the region, but you will also see that there is room for us to work together to create or modify the agenda according to our needs, in order to have concrete activities for October. For example, we can have a short course on speaking skills, so that we can deliver that course to the leadership and so that we can stay tuned with the Capacity Building required by the community.

So this is a presentation of what we have been discussing so far. Of course, this is open for feedback, for comments. I would like that we can, all together, work so that we can develop at least the first call that is going to be delivered during October. And this is the speaking skills course for the leadership. These are short courses, but then they have

to do with leadership skills, of speaking skills, how to produce efficient or deliver efficient PowerPoint presentations. So everything is open for your feedback and discussion. Is there any question or any comment that you would like to make at this point?

ANAHI MENENDEZ: Hello, Silvia.

SILVIA VIVANCO: Thank you, Anahi for the presentation. I have two comments. One is related to the date. I would like you to take into account that due to the ICANN meeting that will take place in Canada, our interpretation services will be provided up until October the 25th. So please take that into account. That is the last date that interpretation will be provided, and interpretation services will be resumed by November the 18th. There is a two-week period where no interpretation services will be provided, so please take that into account.

Secondly, I have a suggestion based on the experience of seeing NARALO and LACARLO teleconferences. On the LACRALO monthly call, which is held on Monday, attendance is really good because there are webinars that are being provided in that monthly call. So since there are webinars, people feel comfortable and they feel encouraged to participate, because they do not only receive updates on ICANN activities, but they also receive training. So this is already included in the monthly core calendar. You could also deliver those webinars during that period, taking into account that people are already used to

having these webinars on Monday. So, I encourage you to keep on making the most of that particular space that you have available.

And when it comes to the first webinar to strengthen leadership skills, I believe that you are referring to the incoming skills, because we have incoming leaders for LACARLO. As for November, this is the Vice Chair and the Vice Secretary. So my question is if this webinar is also going to be delivered to other members of the community, for them to have the opportunity to learn? So, that would be my suggestion. Thank you.

ANAHI MENENDEZ:

Okay, Silvia. Thank you very much for your input. I've written the dates, and I'll consider them -- to modify them on the calendar. About the new skills, they will be included within the Chair and Vice Chair meetings. However, I can't really be sure of that. Maybe Harold can help me with that.

HEIDI ULLRICH:

I am wondering if I can get into the queue.

ANAHI MENENDEZ:

Go ahead, Heidi, please.

HEIDI ULLRICH:

Thank you very much. And thank you everyone for working on this Capacity Building project, which I think is a great idea. Just a few comments. One is, for the leadership program and training. Just

wanted to let you know that there is going to be an At-Large Leadership Development session on the last day of ICANN66 in Montreal, and there will be some skill building there. There also will be some ICANN videos coming out in the near future on these types of leadership skills. I believe for the moment, they're only in English, but I'll come back to that in just a moment.

Thirdly, all ICANN Leaders are able to apply for the ICANN Academy Leadership Program. This is going to be held in the Cancun meeting. It takes place a few days prior to that session. I think this is about the sixth year that fantastic course takes place. Anybody who is a Leader and has problems with support, can apply for that. There's also another ICANN Academy course called the Training Skills Program, that also starts at that Cancun meeting and runs through the summer meeting -- sorry, the June meeting. So again, any person who's chairing a Working Group, even this group can apply for that course. That is both online and with one face-to-face session. So, I wanted to let you know of some of those opportunities.

Regarding the interpretation, and particularly translation of ICANN courses, please note that any kind of unofficial translation and interpretation will likely not be accepted by ICANN. It has to go through their language service programs. So, in order to get that funding, there are a couple of ways that you can apply for that. One is through the Fiscal Year '21 additional budget request. That process will start in mid-November, I believe. If approved, that budget could go for translations of ICANN learn courses. That will start July 1st of 2020. The other option for requesting funding is to comment on the Fiscal Year '21 budget process, and that will happen early next year, for all of you.

Also, I'm hoping that at least one of you, or even all of you, are a part of the At-Large Capacity Building Working Group. That is being co-chaired by two ALAC member, Joanna, as well as Alfredo Calderon in Puerto Rico. And they would very much like to hear your suggestions, particularly for the post ATLAS III activities, which there will be quite a few, and many for Capacity Building. It's intended to strengthen, not only the leadership, but also that participation within the At-Large structures among individuals. So there's just so many opportunities for you to participate at the full At-Large level and I encourage you to do so. Thank you very much.

ANAHI MENENDEZ:

Thank you very much, Heidi. I see Harold Arcos has raised his hand. Also Sergio and Raitme.

HAROLD ARCOS:

Thank you very much for the information, Heidi, for recalling that information. Just to go back to Anahi's question with respect to this proposal, in particular. We had considered that we have the webinars that we prepare to gather with the GS-18, and they are every two months. There's one month in the middle where our monthly meeting has no webinar scheduled. And in this intermediary a month where we do not have the webinar, we may include the 30-minute seminar that Anahi is considering.

On the other hand, these webinars are a request submitted by the RALO Chair, by the RALO Leadership, as we have identified the need to strengthen -- within the [inaudible] leadership model -- to strengthen

the Board's skills, and Silvia was saying, to include the new members that have been elected. So, this would be a new opportunity. And this is first time, this first experience, the proposal is to submit it before the Board. The other webinars in the calendar, to hold them at the monthly meeting that will, of course, be open to all participants. So I just wanted to add these two important aspects of the proposal, and I'd like to thank Anahi.

ANAHI MENENDEZ: Sergio now has the floor.

SERGIO SALINAS PORTO: Thank you very much, Anahi. Good evening to you all. I apologize for accessing the meeting right now, but I was attending another meeting that I just could not leave. With respect to these Capacity Building webinars, our intent -- or at least what we discussed together with Adrian at the time, and we also began to discuss this with Harold -- is to be able to strengthen and to prepare new leader generations in our region.

I discussed this also with Alberto Soto last year. He had prepared a course that we need to put into practice. I think this is the way we should go. So, how to manage a meeting, how to manage a call, perhaps some training related to speaking in public, how to Manage timing in a meeting, how to coordinate Working Groups, how to work with our human resources, and how to optimize our work. This is the direction we are heading to.

haven't really taken the ICANN courses. I don't really know if they serve non-English speaking people. There may be some issues that ICANN already has and I just don't know them. But, these courses are not in Spanish. This is a very big barrier for our region. So, until the courses are in Spanish, we should prepare our own courses and our own Capacity Building sessions, until somebody can put this into practice. I'm still waiting for all the ICANN learn courses in other languages -- in languages other than English.

So my suggestion is, let's focus on the work, let's try not to duplicate efforts. If there are things that the ICANN Treasurer has already prepared, then we have to work on that, because it is the right way. Otherwise, we have to work ourselves. We need to have Leaders who are engaged with a higher level of skill in our region, and we cannot waste more time. This is at least how I think we should target this work. Thank you.

ANAHI MENENDEZ: Thank you, Sergio. I see Raitme's hand up.

RAITME CITTERIO: Good evening. I'd like to mention the last three to four years with the ICANN learn platform. Even though this is not a new need, aside from what is being said, I've been discussing this since at least 2015. But unfortunately, in order for the courses to be translated into Spanish, we first need to have a qualified majority from ICANN. The Group also needs to approve something that is necessary in Latin America, but perhaps ICANN Learn, as such, does not know about it. And that is

certification. Many people, even though they may or may not speak English, they're not motivated because they don't even receive a certificate that can be unblocked or applied to all the activities.

ICANN has always said in the meetings that they are not an entity to validate anything, but if they ask people to take a course to be able to understand something or to apply to something, I think it would be fair to have a digital certificate. I understand that paradigm is a bit complicated beyond platforms and options, but this is something that, for Latin America, is necessary. And so, we need to focus on that as well.

And then, about what has been said so far, aside from the time for the next fiscal year and the funds that are available -- Sergio, please help me with this. It is said that funds can be requested. Nobody says which group these funds need to be approved for. Sometimes it's groups that are within the ICANN Learn platform. I know ICANN pays for a group to use [inaudible], but I want to know if there is an opportunity for other members to participate with those funds so that this project can progress more quickly. We proposed a group to be in charge of this, sometime ago.

We understand that this needs to be done beyond the presence of money or not. There are certain tools that are necessary and there are certain things that we need to pay, because they are not free. And even though getting the funds is important, this is not very clear. The next fiscal year is something that I have been listening to since 2015. So, Sergio, can you please add to that, or can you please give us your view of this.

ANAHI MENENDEZ: Thank you Raitme. Sergio, would you like to take the floor again?

SERGIO SALINAS PORTO: I just want to say that what Raitme was asking, I don't really have an answer. Silvia or Heidi are the only ones who can answer this. I'm going to put my hand down now.

ANAHI MENENDEZ: Thank you very much for your comments. The idea is that it should be clear that now we need to work more on the agenda and start producing content. That is, content that we need and that are not scheduled for the short term by ICANN, in English or in Spanish. And so, the idea of this agenda is we can start giving our input to the community, we can tell people about the work we're doing. So if we can have a look at the agenda again, perhaps the idea is to start working, at least in one item, to streamline our work dynamic and to show our work to the community. Perhaps we can coordinate the next training session for the Leaders. My suggestion is to deal with speaking in public, but maybe you want to volunteer or you want us to talk to someone so that they can provide us with their input on these issues. We can then go to the next item on the agenda.

SILVIA VIVANCO: Thank you, Anahi. Just a brief reminder. In Montreal, there is going to be a Capacity Building Working Group meeting. So it would be really good for you to present those ideas there. These are great ideas

regarding the contents in English, in Spanish and French. And you could also mention the collaboration you are promoting, in terms of content. I am sure that this is going to be welcomed by the Working Group members. I'm going to provide information to you on the Capacity Building Working Group meeting, so that you can present these ideas there.

ANAHI MENENDEZ:

Thank you, Silvia. Adrian will be in the meeting, so probably he will be providing information to the ICANN team. But as I said before, the idea is not to start working on the agenda and on the next training course. Raitme, please go ahead.

RAITME CITTERIO:

I have a question for Silvia. This is a very important topic and this is something that has to do with the IDN Working Group. We should give a more technical approach to the topic. We have the Universal Acceptance Working Group but none of them have a clue about what this is about. So, perhaps we should speak about the technical requirements so that we can then provide technical information in order to be able to have clear and accurate information.

And I am also concerned about the following. Perhaps we, as members of the Capacity Building Working Group, we can have something in common. I know that we are working on this. The objective of the IDN Working Group is to work in collaboration with the Universal Acceptance Working Group. But in order to do that, we need further training on the topics. I am a bit concerned about this because, taking

into account the amount of work that we need to carry it out, there is not much information. I read the emails, but I am concerned about this. I believe that we have to make the most of these opportunities, but we need to address this topic.

So, I personally volunteered to provide technical information on the topics and to train people. I know that for the IDN and Universal Acceptance Working Groups, this is a topic to address. But I volunteer myself to do so. So, this is my idea, and please let me know your thoughts about this.

ANAHI MENENDEZ:

Thank you, Raitme. I have already taken down notes of these. I'm going to take you into account to have you on the agenda for next training courses. IDN is one of the topics on the agenda. So, thank you very much. And I see Harold is willing to take the floor. So Harold, please go ahead.

HAROLD ARCOS:

Thank you, Anahi. I would like to thank Raitme, first of all, for his support to create a technical related content, and for providing information on IDN and Universal Acceptance. There was a webinar delivered recently for the Working Group, but unfortunately, not all members were able to attend the webinar. And there were other meetings where the Universal Acceptance Ambassador, Lito Ibarra, were supporting the proposal and they were also providing advice on these topics. This is a historical proposal and this is going to be useful for other RALOs. I see it was defined by Mark, the Ambassador.

One of the positive aspects of this work is that this is going to create a record or background information for next steps, because we will be able to carry out a study with a regional impact. So the idea is to be very active on this, and the idea is that members do participate in meetings in order to be able to provide their input. I believe this is very necessary. We need to include this topic in the Working Group agenda as well. So, thank you, Anahi.

RAITME CITTERIO:

Sorry, Harold. I would like to add something to your comment. Although I was not able to attend the meeting that you were mentioning, I am concerned about the following, and this is something also affecting LACRALO. For example, we have no Spanish-speaking Ambassador. The only one that we have is a Portuguese-speaking Ambassador representing the region.

I believe that this is a limitation that we need to take into account, and I am trying to find candidates from the region to introduce them to the Universal Acceptance Working Group. In addition to the training course, we need to have Spanish-speaking Ambassadors, because if our language is not formally represented, I believe that we are not going to reach our goal. And in the IDN Sub Working Group, we also need to take this into account, because otherwise, this Working Group is not going to have the necessary relevance. Thank you.

ANAHI MENENDEZ:

Thank you, Raitme. Let's go back to the agenda. We have only eight minutes. I would like to know if you have any comment or any input

regarding our next training course -- and this is the speaking skills course. So, please let me know if you have any suggestion. Or, if you would like to have the information by email, then you can provide your input by email as well. Is there any comment or any question -- any input? I see no hands up, no comment. So let's continue with the next item on the agenda. Could you please show the calendar on the agenda, on the screen.

Let's go to page number four of our presentation. Taking into account this calendar, I would like to know whether you would like to participate in some of the topics. I don't know if you would like to have any extra activity before the end of the year. Let's take into account that we have the date when no interpretation services will be available. So if you would like to suggest any topic for November and December -- this is for the short of training courses -- if you would like to suggest anything, please let me know.

The agenda is now open. I don't see any hand up. Is there any comment, any suggestion on the agenda? Would you like to move forward? What do you think about this? I can also share these on a Google Drive doc so that you can provide your input. Thank you, Silvia, for reminding us the dates. I have already taken down notes of this.

RAITME CITTERIO:

Let me make a point of clarification, Anahi. In November and December, for short courses, are you referring to that or are you talking to other supplementary courses for the speaking of skill course?

ANAHI MENENDEZ: No. The idea is to suggest new topics. You can do it now or you can also circulate that information by email, or we can create the Drive document.

RAITME CITTERIO: Yes. I believe that would be good. We can create a Google Drive doc and we can provide information there. This is for the sake of time.

ANAHI MENENDEZ: Let's take into account that the third Monday of November, we will not have interpretation. There could be an introductory webinar for the Internet Governance -- the Global IGF, but we need to take into account that there is not going to be interpretation support. We might need to organize the activity for the following Monday. So, you agree, we can finish now. I don't know if you would like to make any comment or make any questions. I don't see any hands up. I see no comments. Raitme, please go ahead.

RAITME CITTERIO: Thank you, Anahi. I would like to suggest the possibility of discussing data-related topics during October and November, and other related issues. Apart from the leadership and speaking skills courses, and depending on the dates, I would like to have something between October and November related to Universal Acceptance. This would be a technical course, and we can also have different levels. This is because we want to make the most of the need that the community has.

We can, for example, start in November and finish in December. Sandra Villada from Mexico, she has been working on some topics. So I would like her to provide information or to make a proposal. Perhaps she can deliver a brief speech on the topic she was working on. She is going to join the Working Group for you to know her and for her to be introduced to the LACRALO members. So that's my comment.

ANAHI MENENDEZ:

Thank you, Raitme. Yes. This was among the list of topics in the previous page. I'm going to circulate that information to all of you so that you can have this information handy. I'm going to circulate this information by email. These are the topics for today. I don't know if there are further comments or questions. Otherwise, we will bring this meeting to a close. If there are no comments or questions, we will finish now. Harold? Okay. No comments? Thank you.

HAROLD ARCOS:

Thank you, Anahi. I think that the agenda is now complete.

ANAHI MENENDEZ:

Okay. That's good to hear. So once again, thank you for your participation. We will continue our discussions through internet online. And thank you very much for your attendance and participation.

[END OF TRANSCRIPTION]