# **Key outcomes from UASG Coordination Group Face-to-Face meeting**

Washington DC, 14 & 15 January

- The UASG will shift from operating as a group of volunteers contributing to the work of the UASG into one of providing governance and advise for the UA Coordination staff.
  - This will put more burden on the staff and there will be a need to bring in additional professional staff and contractors.
  - Don & Ram to review the Charter and propose revisions and establishing the working processes. ETA TBD
- There has been little advancement on the tasks identified during the last face-to-face meeting in Dublin. The notable exceptions are:
  - o Progress has been made on the Introduction to UA document
  - Progress has been made on the Definition of Universal Acceptance. This was reviewed during the meeting and a subsequent draft will be crafted
  - New Quick Guides have been produced for the five topics of Accept, Validate, Store, Process and Display.
  - The Definition of UA and New Quick Guides will be combined to produce a single document. This document will be produced and translated.
  - Progress has been made on guidelines for establishing UA initiatives in regional and countries.
- Plans for Marrakesh have been set:
  - There will be a half-day workshop on the Sunday
    - 20 Minutes Update on UASG, Re-Organisation, Achievements, focus -Ram
    - 50 Minutes EAI
      - 20 Minutes Report from Coremail on their experiences, frustrations and lessons learned – Marvin Wu
      - 30 Minutes Live demonstration of EAI across multiple platforms:
         Microsoft 365, Gmail, Coremail Mark Svancarek, Marvin Wu
        - o Gwen to prep media
    - 20 Minutes Update on ICANN IT's pursuit of UA Readiness Ashwin
    - 10 Minutes Update on APNIC (tbc) on UA Readiness
    - 30 Minutes Registry/Registrar UA Review Dennis/Rich
    - 40 Minutes Report on UA Initiatives:
      - 10 minutes In China
      - 10 Minutes In India
      - 10 Minutes Thailand
      - 10 Minutes Eco
  - 180 Minutes Reading of Introduction to UA Continued
  - o There will be a public meeting during the week
    - Launch of Quick Guides
    - Request for Comments Introduction



- We will seek presentation time in the following communities:
  - Tech Day
  - SSAC
  - ccNSO
  - GAC

## Document Review

- o Complete reviews of the following documents were undertaken:
  - Quick Guides for Acceptance, Validation, Storage, Processing and Display
  - Definition of Universal Acceptance
  - Confusingly Similar characters
- o Progress occurred on the document: Introduction to Universal Acceptance
  - Additional reading session will occur for this document both before the Marrakesh meeting and at the Marrakesh meeting.
- The authors of these documents will take the feedback, make revisions, and circulate for additional comments. ETA: 31 January 2016.
- Documents will also be reviewed for consistency of language. (Mark/Gwen When authors have made revisions.)
- Target is to publish the Quick Guides as a single document in time for production and distribution in Marrakesh.

#### Finances

- o Budget for 2016/17 remains as reported last week
  - For clarity, the automated test tool to be similar to W3C & Accessibility Issues automated evaluation tools.
- A report showing current FY15/16 Budget, projected EoY position, and FY16/17 extensions to be produced by the end of the January by Don.

#### Logging of complaints

- There was extensive discussion about the UASG creating a registry of UA related complaints.
- It was decided not to pursue such a registry because it was felt that the registrar,
   ISP or errant web site would be better places.
- The UASG would solicit from its community (Registrars, Registries, ISPs, others) a
  precis of the nature of UA related complaints and the UASG would expand its
  existing knowledge base/FAQ to use in responding to similar complaints.
- The UASG has already built on the work of Donuts and created a short communication to errant websites. This has been produced in more than 7 languages.

#### Communications

- Christian and Gwen to produce a "Help Wanted" document identifying the
  desired characteristics of an PR/Communications company and general overview
  of the tasks that are wanted. Up to 3 finalist will be selected from companies
  meeting all requirements. This will then be put out for tender and a PR company
  chosen. ETA: 28 February.
  - Ideas noted during the meeting:



- Characteristics: familiar with CIO audience and how to reach it, able to cover the global, able to support multiple languages and scripts
- Activities: Produce media releases and get them published, produce case studies and get them distributed, identify how they will reach our desired audience (or touch points), identify and execute a social media strategy

### White Paper

Don & Ram to pursue White Paper to the point of issuing an RFP.

#### Other

- o Mark and Lars to discuss EAI skillset at ECO's email event in April.
- Expected Standards of Behavior to be circulated to UA-Discuss list with a 7-day comment period.

# **Summary of Actions:**

| What                       | Who                 | When    |
|----------------------------|---------------------|---------|
| Review the Charter and     | Don & Ram           | TBD     |
| propose revisions and      |                     |         |
| establishing the working   |                     |         |
| processes.                 |                     |         |
| Organise logistics for     | Don                 | 15/2/16 |
| Marakesh                   |                     |         |
| Make adjustments to Quick  | Mark, Luisa, Dennis | 31/1/16 |
| Guides and Introduction to |                     |         |
| UA                         |                     |         |
| Review documents for       | Mark, Gwen          | 14/2/16 |
| consistency of Language    |                     |         |
| Compile, format, print and | Don                 | 28/2/16 |
| publish Quick Guides       |                     |         |
| Produce projection of End  | Don                 | 31/1/16 |
| of FY financials with      |                     |         |
| extension for FY 16/17     |                     |         |
| Produce Help Wanted        | Gwen, Christian     | 28/2/15 |
| document for               |                     |         |
| PR/Communications          |                     |         |
| services                   |                     |         |
| White Paper                | Don, Ram            | 15/2/16 |
| Review EAI skills from     | Mark, Lars          | 31/1/16 |
| Microsoft attending ECO's  |                     |         |
| April Event                |                     |         |
| Published Expected         | Don                 | 15/1/16 |
| Standards of Behaviour     |                     |         |



| Document with 1 week |  |
|----------------------|--|
| response time        |  |

