

Accountability and Transparency Review (ATRT3) Survey

This survey is intended to capture responses from individuals. If you are responding as an SO, AC, GNSO constituent body, or RALO (Structure), please see the survey [here](#).

This is a survey by the third Accountability and Transparency Review Team ([ATRT3](#)). The survey is designed to assist the ATRT3 Review Team in identifying areas of accountability and transparency which require improvements.

Following the close of the survey on 13 September 2019 at 23:59 UTC, the ATRT3 Review Team will evaluate responses as input to its draft final report. The survey questions can be viewed in the PDFs [here](#).

Responses are anonymous. A summary of the survey results will be published on the ATRT3 Review Team [wiki](#).

You must click "next" to save your progress. If you have cookies enabled you will be able to exit the survey and re-start where you last clicked "next".

By clicking on submit, you agree that your personal data will be processed in accordance with the ICANN [Privacy Policy](#), and agree to abide by the website [Terms of Service](#).

1. Which Structure are you a member?

[Please Select] ▾

Please answer if you answered 'At-Large' to question 1. If you belong to an At-Large structure, which one?

[Please Select] ▾

2. Which region are you from?

[Please Select] ▾

BOARD-RELATED QUESTIONS

3. Please indicate your satisfaction with the Board's performance overall:

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

4. Please rate the effectiveness of the Accountability Indicators as they relate to Board performance as found in <https://www.icann.org/accountability-indicators> 3.3.

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

5. Do you consider the diversity amongst Board members satisfactory?

- Yes
- No

Please answer if you answered "no" to question 5. Which areas of diversity do you feel need improvement? (select all diversity factors you think apply):

- Geographical/regional representation
- Language
- Gender
- Age
- Physical disability
- Diverse skills
- Stakeholder group or constituency

6. How satisfied are you with the Nominating Committee's selection of Directors for the ICANN Board:

- Very satisfied
- Satisfied
- No opinion

- Somewhat dissatisfied
- Very dissatisfied

7. Please indicate your satisfaction with the accountability of the Board under the new accountability mechanisms such as the Empowered Community:

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

8. Rate the mechanisms ensuring the Board's transparency:

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

9. Do you think the mechanisms ensuring Board transparency need to be improved?

- Yes
- No

10. How would you rate the importance of the Board implementing the Transparency Recommendations from the CCWG-Accountability WS2?

- Very important
- Somewhat important
- No opinion
- Somewhat not important
- Not important

11. Are you satisfied with the Board's decision-taking process?

- Yes
- No

12. Are you aware of the training program for the Board members?

- Yes
- No

13. Are you satisfied with the financial information that is provided to the public by ICANN?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

14. How would you rate the usability of the financial information overall?

- Very useful
- Somewhat useful
- No opinion
- Somewhat not useful
- Not useful

Page 2 of 10

GAC-RELATED QUESTIONS

15. Should GAC accountability be improved?

- No significant improvements needed
- Minor improvements needed
- No opinion
- Yes, some improvements needed
- Yes, significant improvements needed

16. Should GAC transparency be improved?

- No significant improvements needed
- Minor improvements needed
- No opinion
- Yes, some improvements needed
- Yes, significant improvements needed

17. In your view are you satisfied with the interactions the GAC has with the Board?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

18. In your view are you satisfied with the interactions the GAC has with the SO/ACs?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Page 3 of 10

TRANSPARENCY

19. Have you ever filed a Documentary Information Disclosure Policy (DIDP) request with ICANN?

- Yes
- No

Please answer if you answered 'yes' to question 19. What information were you seeking?

Please answer if you answered 'yes' to question 19. Did you receive the information you requested in full?

- Yes
- No

Please answer if you answered 'yes' to question 19. Did the material you received answer your question?

- Yes
- No

Please answer if you answered 'yes' to question 19. Please feel free to add any other thoughts you have about the DIDP process.

20. Do you believe the information ICANN makes available on the icann.org website should be better organized to facilitate searching for specific topics?

Yes

No

21. Do you believe the information ICANN makes available on the community wiki should be better organized to facilitate searching on the wiki?

Yes

No

22. Are you aware of ICANN's open data mechanisms, including the Information Transparency Initiative (ITI) or the Open Data Initiative (ODI), or about ICANN's transparency policies more generally?

Yes

No

Page 4 of 10

PUBLIC COMMENTS

23. Please rate how effective the current system of Public Comment consultations is for gathering community input.

Very effective

Effective

No opinion

Somewhat ineffective

Ineffective

24. Do you believe the concept of Public Comment, as currently implemented, should be re-examined?

Yes

No

25. Have you (or a group you directly contribute to) responded to a Public Comment consultation in the last year?

Yes

No

Please answer if you answered 'yes' to question 25. How many responses have you (or a group you directly contribute to) submitted to Public Comments in the last year?

- 1
- 2
- 5 or more
- 10 or more

Please answer if you answered 'no' to question 25. What prevented you from responding?

- Did not have the time to produce a detailed response
- Subject was too complex
- Consultation document was too long
- Language issues
- Time to respond was too short

Other :

26. Would you (or a group you directly contribute to) respond more often to Public Comments if the consultation included short and precise questions regarding the subject matter in a Survey Monkey or similar format?

- Yes, strongly agree
- Yes, agree
- No opinion
- No, disagree
- No, strongly disagree

27. Should the responses made to Public Comments by individuals and external organizations/groups be considered equally?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

28. Should the responses made to Public Comments by SO/ACs have more weight than other comments?

- Strongly agree
- Agree
- No opinion

-
- Disagree
- Strongly disagree

29. Should the responses made to Public Comments by the Board have more weight than other comments?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

30. How useful are staff reports on Public Comments?

- Very useful
- Useful
- No opinion
- Not very useful
- Not useful at all

31. Do you agree that staff reports on Public Comments clearly indicate if suggestions made by the commenters were accepted and how they were accepted?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

32. Do you agree that staff reports on Public Comments clearly indicate if suggestions made by the commenters were rejected and why they were rejected?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

SUPPORT FOR ICANN DECISIONS

33. Do you believe the Internet community generally supports the decisions made by the Board?

- Yes
- No

34. Do you generally support the decisions made by the Board?

- Strongly support
- Support
- No opinion
- Do not support
- Strongly do not support

Page 6 of 10

POLICY DEVELOPMENT PROCESS (PDPs)

35. Have you participated in or contributed to any Policy Development Process?

- Yes
- No

Please answer if you answered 'yes' to question 35. Did you have difficulty with any of the following? (select all that apply)

- Scope too large or unclear
- Time required
- Level of knowledge required to effectively participate
- Calls are at an unworkable time
- Language issues
- Other

Please answer if you answered 'yes' to question 35. Please rate your satisfaction with the transparency of the Policy Development Process (PDP).

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied

Very dissatisfied

Please answer if you answered 'yes' to question 35. Please rate how accountable the PDP process was to the community.

- Accountable
- Somewhat accountable
- No opinion
- Somewhat not accountable
- Not accountable

Please answer if you answered 'no' to question 35. Why have you not participated in any Policy Development Process?

- Scope too large or unclear
- Time required
- Level of knowledge required to effectively participate
- Calls are at an unworkable time
- Language issues
- Other

Page 7 of 10

SPECIFIC AND ORGANIZATIONAL REVIEWS

36. How would you rate the effectiveness of the specific reviews (ATRT, SSR, RDS, etc.) as they are currently structured in the ICANN Bylaws?

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

37. Should specific reviews (ATRT, SSR, RDS, etc.) be reconsidered or amended?

- Yes
- No

38. How would you rate the effectiveness of organizational reviews, those reviewing SO/ACs as they are currently structured in the ICANN Bylaws?

- Very effective

- Somewhat effective
- No opinion
- Somewhat ineffective
- Ineffective

39. Should organizational reviews be reconsidered or amended?

- Yes
- No

Please answer if you answered 'yes' to question 39. Should organizational reviews continue to be undertaken by external consultants?

- Yes
- No

Page 8 of 10

PRIORITIZATION AND RATIONALIZATION OF ACTIVITIES,

40. Should the ATRT3 make recommendations about prioritization and rationalization of ICANN activities?

- Yes
- No

Please answer if you answered 'yes' to question 40. Should such recommendations include a process to retire recommendations as it becomes apparent that the community will never get to them or they have been overtaken by other events?

- Yes
- No

Please answer if you answered 'yes' to question 40. Should such recommendations aim to provide a general approach for prioritizing and rationalizing work for ICANN?

- Yes
- No

Please answer if you answered 'yes' to question 40. Should the mechanism for making recommendations on prioritization and rationalization only apply to PDPs, reviews and their recommendations, or include other operational aspects in ICANN?

- PDPs and reviews
- Include other operational aspects

Please answer if you selected 'include other operational aspects' above. What do you think these other operational aspects should include?

Please answer if you selected 'yes' to question 40. Should the community or representative(s) of the community be involved as a decisional participant in any mechanism which makes recommendations for prioritizing and rationalizing work for ICANN?

- Yes
- No

Please answer if you selected 'yes' to question 40. Do you think the Empowered Community would be a good mechanism for making recommendations on prioritizing and rationalizing if its role was amended to allow this?

- Yes
- No

Please explain:

Please answer if you selected 'no' to the question above, "Do you think the Empowered Community would be a good mechanism for making recommendations on prioritizing and rationalizing if its role was amended to allow this?" Whose responsibility do you think it should be?

OTHER QUESTIONS

41. Are ICANN's mechanisms sufficient to generate policies which are acceptable to the global Internet community?

- Yes
- No

Please answer if you selected 'no' to question 41. In your opinion what level of improvements would be required to correct this?

- No opinion
- Minor improvements needed

Significant improvements needed

42. Do you feel that the NomCom, as currently constituted, is a sufficient mechanism for fostering nominations that have adequate stakeholder and community buy in?

Yes

No

Please answer if you selected 'no' to question 42. In your opinion what level of improvements would be required to correct this?

No opinion

Minor improvements needed

Significant improvements needed

Please click "Submit" below. Once you click "Submit" you will not be able to change your responses.

Thank you for participating in this survey!