

Accountability and Transparency Review (ATRT3) Survey

This survey is intended to capture group responses from SOs, ACs, GNSO constituent bodies, or RALOs (Structures). Only one survey is to be submitted per Structure. If you are responding as an individual, please see the survey [here](#).

This is a survey by the third Accountability and Transparency Review Team ([ATRT3](#)). The survey is designed to assist the ATRT3 Review Team in identifying areas of accountability and transparency which require improvements.

Following the close of the survey on 13 September 2019 at 23:59 UTC, the ATRT3 Review Team will evaluate responses as input to its draft final report. The survey questions can be viewed in the PDFs [here](#).

Responses are anonymous. A summary of the survey results will be published on the ATRT3 Review Team [wiki](#).

You must click "next" to save your progress. If you have cookies enabled you will be able to exit the survey and re-start where you last clicked "next".

By clicking on submit, you agree that your personal data will be processed in accordance with the ICANN [Privacy Policy](#), and agree to abide by the website [Terms of Service](#).

1. Which SO, AC, GNSO constituent body, or RALO (Structure) is responding?

Please note that all questions in this survey only cover the period from October 2016 (IANA Stewardship Transition) to August 2019.

BOARD-RELATED QUESTIONS

2. Please indicate your Structure's satisfaction with the Board's performance overall:

- Very satisfied
- Satisfied
- No opinion

Somewhat dissatisfied

Very dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 2. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

3. How does your Structure feel regarding the Board's interaction with your SO/AC?

Very satisfied

Satisfied

No opinion

Somewhat dissatisfied

Very Dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 3. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

4. Does your Structure consider the diversity amongst Board members satisfactory?

Yes

No

Please answer if you selected 'no' to question 4. Which areas of diversity do you feel need improvement? (select all diversity factors you think apply):

Geographical/regional representation

Language

Gender

Age

Physical disability

Diverse skills

Stakeholder group or constituency

Please explain :

Please answer if you selected 'no' to question 4. Do you have any suggestions for improvements?

5. How satisfied is your Structure with the Nominating Committee's selection of Directors for the ICANN Board:

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 5. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

6. Please indicate your Structure's satisfaction with the accountability of the Board under the new accountability mechanisms such as the Empowered Community:

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 6. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

7. Rate the mechanisms ensuring the Board's transparency:

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

Please answer if you selected 'ineffective' or 'somewhat ineffective' to question 7. If ineffective or somewhat ineffective, do you have any suggestions for improvements?

8. How would your Structure rate the importance of the Board implementing the Transparency Recommendations from the CCWG-Accountability WS2?

- Very important
- Somewhat important
- No opinion
- Somewhat not important
- Not important

9. Is your Structure satisfied with the Board's decision-taking process?

- Yes
- No

Please answer if you selected 'no' to question 9. Do you have any suggestions for improvements?

10. Is your Structure aware of the training program for the Board members?

- Yes
- No

11. How satisfied is your Structure with the financial information that is provided to the public by ICANN?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Please answer if you selected "very dissatisfied" or "somewhat dissatisfied" to question 11. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

12. How would your Structure rate the usability of the financial information?

- Very useful
- Somewhat useful
- No opinion
- Somewhat not useful
- Not useful

GAC-RELATED QUESTIONS

13. Should GAC accountability be improved?

- Yes
- No

Please answer if you selected 'yes' to question 13. What would you suggest?

14. Should GAC transparency be improved?

- Yes
- No

Please answer if you selected 'yes' to question 14. What would you suggest?

15. How satisfied is your Structure with the interactions the GAC has with the Board?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 15. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

16. How satisfied is your Structure with the interactions the GAC has with the SO/ACs?

- Very satisfied
- Satisfied
- No opinion
- Somewhat dissatisfied
- Very dissatisfied

Please answer if you selected 'very dissatisfied' or 'somewhat dissatisfied' to question 16. If very dissatisfied or somewhat dissatisfied do you have any suggestions for improvements?

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TRANSPARENCY

17. Has your Structure ever filed a Documentary Information Disclosure Policy (DIDP) request with ICANN?

- Yes
- No

Please answer if you selected 'yes' to question 17. What information was your Structure seeking?

Please answer if you selected 'yes' to question 17. Did your Structure receive the information it requested in full?

- Yes
- No

Please answer if you selected 'yes' to question 17. Did the material that your Structure received answer its question?

- Yes

No

Please answer if you selected 'yes' to question 17. Please feel free to add any other thoughts you have about the Documentary Information Disclosure Policy (DIDP) process.

18. Do you believe the information ICANN makes available on the icann.org website should be better organized to facilitate searching for specific topics?

Yes

No

19. Do you believe the information ICANN makes available on the community wiki website should be better organized to facilitate searching on the wiki?

Yes

No

20. Is your Structure aware of ICANN's open data mechanisms, including the Information Transparency Initiative (ITI) or the Open Data Initiative (ODI), or of ICANN's transparency policies more generally?

Yes

No

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SO/ACs

21. Are ICANN's mechanisms sufficient to generate policies which are acceptable to the global Internet community?

Yes

No

Please answer if you selected 'no' to question 21. Where do you think these shortcomings lie, and how could they be improved?

22. What procedures do you have in place within your Structure for electing NomCom representatives?

23. Do you feel that the NomCom, as currently constituted, is a sufficient mechanism for fostering nominations that have adequate stakeholder and community buy in?

- Yes
- No

Please answer if you selected 'no' to question 23. Where do you think these shortcomings lie, and how could they be improved?

24. Does your Structure have formalized or instituted term limits for membership?

- Yes
- No
- Does not apply

25. Does your Structure have formalized or instituted term limits for leadership?

- Yes
- No

26. What is your Structure's feedback regarding its selection of Board members or non-voting Liaisons to the Board?

27. Does your Structure have a transparency policy?

- Yes
- No

Please answer if you selected 'yes' to question 27. Please describe or provide a link to any formalized transparency processes/protocols/policy that your Structure uses.

Please answer if you selected 'yes' to question 27. When was the last time it was revised?

28. Does your Structure have a conflict of interest policy?

- Yes
- No

Please answer if you selected 'yes' to question 28. Please describe or provide a link to any formalized conflicts of interest processes/protocols/policy that your Structure uses.

Please answer if you selected 'yes' to question 28. Does this include an evaluation component?

- Yes
- No

Please answer if you selected 'yes' to the question above. Please provide details:

Please answer if you selected 'no' to question 28. Has your structure ever experienced or perceived challenges related to conflicts of interest?

- Yes
- No

PUBLIC COMMENTS

29. Please rate how effective the current system of Public Comments is for gathering community input.

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

30. Does your Structure believe the concept of Public Comment, as currently implemented, should be re-examined?

- Yes
- No

31. Has your Structure responded to a Public Comment in the last year?

- Yes
- No

Please answer if you selected 'yes' to question 31. How many responses has your Structure submitted to Public Comments in the last year?

- 1
- 2
- 5 or more
- 10 or more

Please answer if you responded 'no' to question 31. What prevented your Structure from responding?

- Did not have the time to produce a detailed response
- Subject was too complex
- Consultation document was too long
- Language issues
- Time to respond was too short

Other :

32. Would your Structure respond more often to Public Comments if the consultation included short and precise questions regarding the subject matter in a Survey Monkey or similar format?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

33. Does your Structure agree that responses made to Public Comments by individuals and external organizations/groups be considered equally?

- Strongly agree
- Agree

- No opinion
- Disagree
- Strongly disagree

34. Does your Structure agree that the responses made to Public Comments by SO/ACs have more weight than other comments?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

35. Does your Structure agree that the responses made to Public Comments by the Board have more weight than other comments?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

36. How useful are staff reports on Public Comments?

- Very useful
- Useful
- No opinion
- Not very useful
- Not useful at all

37. Does your Structure agree that staff reports on Public Comments clearly indicate if suggestions made by the commenters were accepted and how they were included?

- Strongly agree
- Agree
- No opinion
- Disagree
- Strongly disagree

38. Does your Structure agree that staff reports on Public Comments clearly indicate if suggestions made by the commenters were rejected and the reason they were rejected?

- Strongly agree
- Agree
- No opinion

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- Disagree
- Strongly disagree

SUPPORT FOR ICANN DECISIONS

39. Does your Structure believe the Internet community generally supports the decisions made by the Board?

- Yes
- No

40. Does your Structure generally support the decisions made by the Board?

- Yes, strongly support
- Yes, support
- No opinion
- No, do not support
- No, strongly do not support

POLICY DEVELOPMENT PROCESS (PDPs)

41. What role should SO or ACs play in fostering buy-in from their community to ICANN's policy-making?

42. How could your Structure improve this?

SPECIFIC AND ORGANIZATIONAL REVIEWS

43. How would your Structure rate the effectiveness of the specific reviews (ATRT, SSR, RDS) as they are currently structured in the ICANN Bylaws?

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

44. Should specific reviews (ATRT, CCT, RDS, SSR) be reconsidered or amended?

- Yes
- No

45. How would your Structure rate the effectiveness of organizational reviews (those reviewing SO/ACs as they are currently structured in the ICANN Bylaws)?

- Very effective
- Somewhat effective
- No opinion
- Somewhat ineffective
- Ineffective

46. Should organizational reviews be reconsidered or amended?

- Yes
- No

Please answer if you responded "yes" to question 46. Should organizational reviews continue to be undertaken by external consultants?

- Yes
- No

ACCOUNTABILITY INDICATORS

47. Has your Structure looked at the ICANN Accountability Indicators which can be found at <https://www.icann.org/accountability-indicators?>

- Yes
- No

Please answer if you selected 'yes' to question 47. How would your Structure rate their usefulness overall?

- Very useful
- Useful
- No opinion
- Not very useful
- Not useful at all

Please answer if you responded 'yes' to question 47. How would your Structure rate these for effectiveness in measuring the accountability of ICANN

- Very effective
- Effective
- No opinion
- Somewhat ineffective
- Ineffective

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PRIORITIZATION AND RATIONALIZATION OF ACTIVITIES

48. Should the ATRT3 make recommendations about prioritization and rationalization of ICANN activities?

- Yes
- No

Please answer if you selected 'no' to question 48. Whose responsibility does your Structure think it should be?

Please answer if you selected 'yes' to question 48. Should such recommendations include a process to retire recommendations as it becomes apparent that the community will never get to them or they have been overtaken by other events?

- Yes
- No

Please answer if you selected 'yes' to question 48. Should such recommendations aim to provide a general approach for prioritizing and rationalizing work for ICANN?

- Yes
- No

Please answer if you selected 'yes' to question 48. Should the mechanism for making recommendations on prioritization and rationalization only apply to PDPs, reviews and their recommendations, or include other operational aspects in ICANN?

- PDPs and Reviews
- Include other operational aspects

Please answer if you selected 'include other operational aspects' to "Should the mechanism for making recommendations on prioritization and rationalization only apply to PDPs, reviews and their recommendations, or include other operational aspects in ICANN?" What does your Structure think these other operational aspects should include?

Please answer if you selected 'yes' to question 48. Should the community or representative(s) of the community be involved as a decisional participant in any mechanism which makes recommendations for prioritizing and rationalizing work for ICANN?

- Yes
- No

Please answer if you selected 'yes' to question 48. Do you think the Empowered Community would be a good mechanism for making recommendations on prioritizing and rationalizing if its role was amended to allow this?

- Yes
- No

Please answer if you selected 'no' to the question above. Is there an existing structure which could fill this role?

Please click "Submit" below. Once you click "Submit" you will not be able to change your responses.

Thank you for participating in this survey!

