

UA EAI Team Meeting

30 November 2021

Attendees

Mark Svancarek
Jim DeLaHunt
Mark Datysgeld
Imran Hossen
Nitin Walia
Seda Akbulut

Agenda

1. Welcome and roll call
2. Reviewing the [self-certification guide](#)
-completing the EAI readiness levels table, ratings of components, and the table of contents.
3. AOB

Meeting Notes

EAI readiness levels table was completed in the previous meeting. The group resumed the work from “**Ratings of systems based on components**”. Two examples given under this section were not helping on the overall purpose of this section. Therefore, the first example was improved. The second was removed.

The challenge is to decide how we add up ratings in order to get a rating for a system. And how do we deal with the fact that a component may not do much by itself, but it does a lot more, combined with other things. For example, in one of the previous meetings, J. Levine mentioned that IMAP servers typically do not advertise Unicode support, but they do the bite-oriented thing and that just happens to work fine with Unicode.

A reference was added to the first example:

“bullet point may refer to p.9, Table “Software supports POP and/or IMAP“, 12 “Unicode mailbox names can be accessed”

This section was removed:

“Conversely, components can be given a high rating based on how they behave when connected to other necessary components which are also highly-rated to make a complete system.

- For example, an MUA may have Platinum certification based on being able to work with a mailbox with a globally inclusive email address when combined with a mail server which itself can host globally inclusive email addresses. “

The group found a new example for ratings of components. It was decided that examples should include pointers to the specific line items in the tables below. As for 15,16 and 17 bullet-in items on page 4, they should be stated in the big table, but we don't know where they are included. Jim D. completed finding homes for these three items on page 4.

Then the group continued to review and update **“Self-Certification Technical Requirements (evaluation Criteria)”**. Starting from 1.1, the group reviewed until 1.7a in this meeting.

“EAI values” in this context were replaced with “EAI addresses”.

Even if a webmail application does not have some functionalities, such as an internal address book, as long as it is flawlessly working well for EAI, it is high-scoring in the self-certification. The role of the self-certification guide is not assessing other email services, but assessing the EAI readiness. Therefore, the following verbiage was added.

Note: This guide is intended to certify EAI conformance and is not intended to be a generic rating system for email components and systems. Ratings are based on how well EAI features are supported and integrated within the user experience, but not on the completeness of the email feature set.

- For example, if an MUA does not support contact lists or address books (see 1.1 below) it would not be a very convenient experience to a modern email user, but that would be a separate issue from its EAI-readiness. (You can't give an EAI-readiness score to a feature that doesn't exist).

We removed 1.4 as it is not needed.

1.4	EAI addresses can be recalled from address book	MUST have for Silver or higher-	If the software allows destination address fields to be populated from an address book, then it should be possible to recall those addresses when composing a message (typically through an autocompletion or search feature in the composition interface). This applies to the "To", "Cc", and "Bcc" fields.
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1.5: For software that supports address books, it is agreed to be a gold feature as Silver 14. was referring to not having an address book.

1.7 and 1.7.a: The best experience is that the emails are displayed in Unicode rather than in punycode. It was commented that all above points mention that address books must support unicode to become qualified for gold category. Now if I start saving in unicode which any other books can do easily right now; what else is necessary for becoming a platinum?
 The intention for 1.7a is not the ability to save it, but the ability to realize that they're the same contact. In that case, it was stated that it could be confusing if it's being saved, but cannot make a conversion.

The next agenda item is identified as reviewing 1.7 and 17.a and revised text for the introduction “Ratings of systems based on ratings of components “and updating the tables of evaluation criteria, continuing at “(1) EAI-Ready Mail User Agent (MUA) and EAI-Ready Webmail clients.”.

Action items

No.	Action Item	Owner
1		