

UA EAI Team Meeting

23 November 2021

Attendees

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Agenda

1. Welcome and roll call
3. Reviewing the [self-certification guide](#)
4. AOB

Meeting Notes

The group continued to review the “EAI readiness levels”. All levels have been rewritten around the framework we had. In summary, the levels are formulated as follows:

Platinum = Same as Gold + Hosting functionality for internationalized mailboxes is enabled + additional UA ready components for EAI

Gold = Same as Silver + Hosting functionality for internationalized mailboxes is not enabled

Silver = Can receive from and send to internationalized email addresses. But cannot host them.

The levels are detailed as follows:

Level	Functionality
Platinum	<ol style="list-style-type: none">1. Meets all Gold requirements listed below2. Supports all UASG Best Practices guidelines3. Hosting functionality for internationalized mailboxes is enabled [to the user and administrator]4. May also include “aspirational” extra features which improve user experience, also listed below

	5. Documentation clearly explains how to set up, use and administer Platinum-level features
Gold	6. Meets all Silver requirements listed below 7. Hosting functionality for internationalized mailboxes is not enabled 8. Marketing materials and public messaging promote globally inclusive email systems and features 9. Documentation clearly explains how to set up and use Gold-level features 10. Functionality which processes email addresses but does not process email messages, for example address books, can create and store Unicode email addresses.
Silver	11. Email tool or system, as an example a Mail Submission Agent (MSA), Mail Transfer Agent (MTA), Mail Delivery Agent (MDA), or Mail Service Provider (MSP), enables its users to process email messages from [EAI][Unicode][TBD new term] mailboxes but does not host such mailboxes. For example, a client accepts messages containing UTF8 content from an EAI compatible MDA 12. Mail User Agent (MUA) “displays” messages from [EAI][or other TBD term] mailboxes 13. Servers can send to and receive from EAI mailboxes 14. Functionality which processes email addresses but does not process email messages, for example address books, but cannot create or store Unicode email addresses

Whether the email system is based on webmail or desktop application is not the core issue. Therefore, it was removed from the gold level.

The next agenda item is identified as completing the EAI readiness levels table, ratings of components, and the table of contents.

Action items

No.	Action Item	Owner
1		