

UA EAI WG Meeting

12 May 2020

Attendees

Eric
Harish Chowdhary
Jim DeLaHunt
Mark Datysgeld
Mark Svancarek
T Santosh
Nitin Walia
Pitinan Kooarmornpatana
Sarmad Hussain

Agenda

1. Review of previous [meeting note](#)
2. Review the [EAI mailbox best practice](#) document
3. AOB

Meeting Notes

The WG reviewed the previous meeting note and had no further comments.

The WG reviewed the [EAI mailbox best practice](#) document. The Introduction was added. The document was reorganized into the agreed structure; each topic consists of Considerations, Recommendations, and Check List.

The WG members reviewed the document from the Introduction and had no further comment.

The Length of the mailbox was discussed and checklist item were added as follow:

Checklist:

- Know the constraints of your system.
- Understand the expectation of your users related to internationalized mailbox names
- Consider applying the same policy on length to internationalized mailbox name as to Latin-script mailbox names

The WG members discussed the mix-script topic and decided to add insert the Supported Scripts topic section. The administrator should consider which scripts/languages the system will support. The checklist for mix-script were added as follow:

Checklist:

- Consider the possible confusion, error, and opportunities for malice of script mixing both within the mailbox name and between mailbox name and the domain name.
- Allow limited script mixing where there is a clear user need based on local practice and market requirements.
- If users will be allowed to request their own mailbox names, provide examples for users.

The membered discussed and agreed that the Preventing Valid String and the Rendering Issues could be merged into the same topic. The WG Agreed to create the sections for unformatted topics: Signs and Symbols, and Normalization.

The WG would continue the discussion in the next meeting.

Action item

No.	Action Item	Owner
1.	<i>Merge the Invalid String and Rendering Topic. Create section for Signs and Symbols and Normalization as discussed by the WG.</i>	PK
2.	Review the Best practices for email admins	ALL