UA EAI WG Meeting
17 March 2020

Attendees

    Cheryl Langdon-Orr
    Harish Chowdhary
    Mark Svancarek
    Nitin Walia
    Priyatosh Jana
    T Santosh
    Pitinan Kooarmornpatana
    Sarmad Hussain

Agenda

1) Review of previous meeting notes
2) Continuation of Best practices for email admins
3) AOB: meeting time

Review of previous meeting notes

The WG members reviewed the meeting note from 25 February 2020 meeting and did not have further comments.

Best Practice for Email Administrators

The WG continued working on the Best Practice for Email Administrators. The recommendation for symbol/sign management and the normalization would be discussed in the next meeting. The meeting this time focused on the topic of mapping ASCII aliases to the Unicode mailbox name.

It was discussed that assigning aliases to a mailbox is a basic feature of email systems. Nitin shared examples from XgenPlus which also allow mapping the entire email addresses (mailbox name and the domain name) to a mailbox. There was not limitation how many aliases per mailbox.

The 'Aliases Consideration' section was added before Variant consideration. It was raised that this recommendation should be introduced in the context of downgrading and the member agreed.

The WG concluded that as not all systems support EAI at this time, so most of the mail systems support assigning ASCII email aliases to an EAI mailbox. Thus it is recommended that if you have UTF-8 email addresses, also provide ASCII aliases for better user experience. The emails sent from or received to that address will show up in the same mailbox.

Alternate meeting time

The WG members were informed that the Doodle Poll allows any user to edit other members' vote and therefore the result was unreliable. It was proposed that the WG tried the alternate meeting time every other week. One is at 5:00UTC (as this meeting) and another one is Tuesday 17:00UTC.

Action items

No.	Action Item	Owner
1.	*Review Best practices for email admins document for discussion*	*ALL*
2.	*Review Script.txt and Normalization document for next meeting discussion*	*Mark S., ALL*