

EAI Working Group Meeting

16 June 2020

Attendees

1. Abdalmonem Galila
2. Bouziru Zied
3. Cheryl Langdon-Orr
4. Malick A.
5. Mark Svancarek
6. Mohamed Elbashir
7. Nitin Walia
8. Pavanaja UB
9. Pitinan Kooarmornpatana
10. Sarmad Hussain
11. Sushanta Sinha
12. T Santhosh

Meeting Agenda

1. Review the previous [meeting note](#) (optional)
2. Review the [Best Practice for Mailbox Name. \[docs.google.com\]](#)
3. AOB
 - a. WHATWG discussion
 - b. Will the WG meet on ICANN68 meeting week?

Meeting Notes :

The WG reviewed the previous meeting notes and there were no further comments. The WG continued reviewing the Best Practice for the Mailbox name document and continued editing/drafting the “Aliases and Display Name” section.

The WG chair (Mark S.) has received feedback from an email expert from Microsoft specialized in the area of mailbox aliases and display names, his feedback is summarized in the below statements :

- Aliases are server feature, not a mail client feature
- Depending on the mail server system it can be either easy or complicated to configure aliases, for example, some webmail services like Hotmail can't configure it.
- Depending on the mail server configurations there could be different email accounts directing to the same mail account, not using aliases

The WG discussed the different solutions for the aliases configurations from an end-user perspective, but ultimately it will depend on the mail system EAI support and its features.

It was suggested to use or create a new web service that lists all the mail server systems that support EAI, which can be checked by any mail server to check if the destination mail server supports EAI and Aliases (e.g repository of mail servers supporting EAI), it's was indicated it's out of the scope of the document but recorded as a proposed idea.

The group counted editing the document and focused on describing how mail administrators should handle, enable and configure the aliases and display names, besides also discussing the user experience options (e.g allow the user to add/remove aliases if the mail system allows it).

The group agreed to speed up the drafting process and aim to complete the document by the next WG meeting on Tuesday, 14th July 2020. The chair requested the WG members to review the document, add comments or edits during ICANN68 meetings week.

WHATWG discussion agenda item was shifted to the next WG meeting.

The group agreed to cancel its next meeting during ICANN68 meetings week, therefore the meeting on Tuesday 23rd June will be canceled.

The group agreed to extend its next meeting to 90mins in-order to try to finalize the Best Practice for the Mailbox name document review.

Next Meeting:

Tuesday, 30th June 2020, 17:00 UTC (90mins).

Action items

No.	Previous meeting(s) Action Items	Owner	Status
1.	<i>Invite Mark Alkins to review the Best Practice for Mailbox Name document</i>	<i>Pitinan</i>	<i>Completed</i>
2.	<i>Create the draft communication regarding WHATWG email field</i>	<i>Jim, Mark D.</i>	<i>Pending</i>

No.	Action Item meeting	Owner
1.	<i>Invite members to review the document, add comments and edits</i> Best Practice for Mailbox Name. [docs.google.com] <i>(22nd to 26th June 2020)</i>	<i>WG members</i>
2.	<i>Finalize the Best Practice for Mailbox Name document</i> <i>(before Tuesday, 14th July 2020)</i>	<i>Chair, WG members</i>