

FINDINGS

WORLD SSR THREAT

- MALWARE
- DIGITAL CERTIFICATE FRAUD
- PHISHING
- BUSINESS EMAIL COMPROMISE
- SCAMS
- BOTNETS
- SPAM
- DDOS

BIG GAP: WORLD THREAT & ICANN ACTION

NEW gTLD ABUSE

REGISTRAR ACCREDITATION AGREEMENT

SSAC

GAC & OTHER STAKEHOLDERS

REVIEWS

DAAR

ICANN COMPLIANCE

RECOMMENDATIONS:

1) COMPLIANCE - THE BOARD AND ICANN ORG SHOULD FUNDAMENTALLY CHANGE THE COMPLIANCE REGIME.

- COMPLIANCE MUST BE EMPOWERED
- COMPLIANCE SHOULD PARTNER WITH COMPLAINANTS AND SERVE THE PUBLIC INTEREST.

2) ABUSE DEFINITIONS & REPORTING - ICANN BOARD AND ICANN ORG SHOULD OVERHAUL ICANN'S APPROACH TO DNS ABUSE DEFINITIONS, TRACKING AND REPORTING.

- IMPLEMENT CCT REVIEW RECOMMENDATIONS
- USE THE CURRENT DNS ABUSE DEFINITION PLUS CONVENTION ON CYBERCRIME.
- ICANN SHOULD ESTABLISH A SINGLE COMPLAINT PORTAL FOR ALL COMPLAINTS
- IMPROVE COMPLAINT REPORTING AND SECURITY THREAT REPORTING.

3) POLICIES AND AGREEMENTS WITH CONTRACTED PARTIES – ADOPT NEW ONES THAT MEANINGFULLY IMPACT MITIGATION OF DNS ABUSE AND SECURITY THREATS.

- UPDATE KEY POLICIES AND PRACTICES IMPACTING SECURITY THREAT MITIGATION.
- INCENTIVIZE CONTRACTED PARTIES TO MITIGATE ABUSE AND SECURITY THREATS.
- INCORPORATE MEASURES TO MITIGATE "DNS ABUSE" AND "SECURITY THREATS" IN AGREEMENTS WITH CONTRACTED PARTIES,
- INSTITUTIONALIZE TRAINING AND CERTIFICATIONS FOR CONTRACTED PARTIES AND KEY STAKEHOLDERS