

# Alejandra Reynoso (.gt)

*Vice Chair to the ccNSO Council*  
Latin America/Caribbean Region



**You took your seat as vice-chair on the ccNSO Council at the end of ICANN64 in Kobe. Could you tell us a bit more about your experience to date as member of the ccNSO Council, or as one of its vice-chairs?**

"I've been in the ccNSO council since 2015. Wow! Time flies!

As with anything new, at the beginning I felt a little lost. First in the proceedings of the council sessions, but with the help of the Secretariat and the councillors I understood how the meetings were carried out. Lastly with getting up to speed with all the ccNSO matters that are not usually in the top of the head of a regular member of the community.

With time everything started to fall into place and my interaction in the council calls became more smoothly. A fun fact is that being in Guatemala makes my time zone one of the extremes within the council membership, therefore I'm having some council calls at 5am or 6am. By now I'm used to them ;)

It is a bit early to say how different it is being a councillor than a vice-chair ;). What I can tell is that I do feel with more responsibility on my shoulders, but confident that the work of the Council is a team effort and we have a great team."

**In your view, what is the importance of the ccNSO for ccTLDs?**

"The importance of the ccNSO relies on its ability to provide a place where ccTLDs can find support and guidance from peers, in different areas such

as: Technical, Administrative, Legal and Marketing. It is a very diverse community that is characterized by its openness and cooperation. It also provides a means to stay up to date with world events in the field of ccTLDs."

**What do you see as the major challenges and work items for the ccNSO council the next months or perhaps even years ahead?**

"The work items in the foreseeable future will be around IDN ccTLDs, Universal Acceptance, and the establishment of the procedures around the delegation of ccTLDs, like the current PDP on the retirement of ccTLDs.

The main challenge remains in finding new volunteers for the work of the ccNSO. Many of the current volunteers have been devoting their time and hard work for a very long time, and regardless of the amazing results they are achieving, we can't expect them to be here forever. It is very important to show a clear path for new participants to get engaged in the work of the ccNSO."

**How can ccTLDs contribute to the work of the ccNSO?**

"Getting up to date on current events subscribing to the ccNSO mailing list and monthly newsletter, browsing the ccNSO website and wiki. Actively participating in discussions and sharing experiences (by email, joining calls or webinars, face to face during a ccNSO meeting). Becoming a member of a working group, committee or even the council. Representing the ccNSO as a liaison to another community, a review committee or any other structure that requires ccNSO representation. "