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ccNSO Review

Findings Briefing

19 February 2019

Briefing Objectives

- Share highlights from the draft assessment report with the RWP
- Solicit immediate questions, comments, and feedback (which will be combined with additional written feedback from the RWP to inform revisions to the presentation we will make at the ccNSO member meeting at ICANN64).
- Agree to timeline for RWP's comments



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Methods

- Review of documentation related to the ccNSO's mission, functions, and operations (and for fact-checking and validation)
- Review of documentation related to ccNSO processes and activities since the last ccNSO review
- An online survey among existing and former ccNSO participants and members
- Semi-structured interviews with a subset of former and existing ccNSO participants and members
- Data validation
- Regular reporting to the RWP



INTERVIEW & SURVEY INPUTS

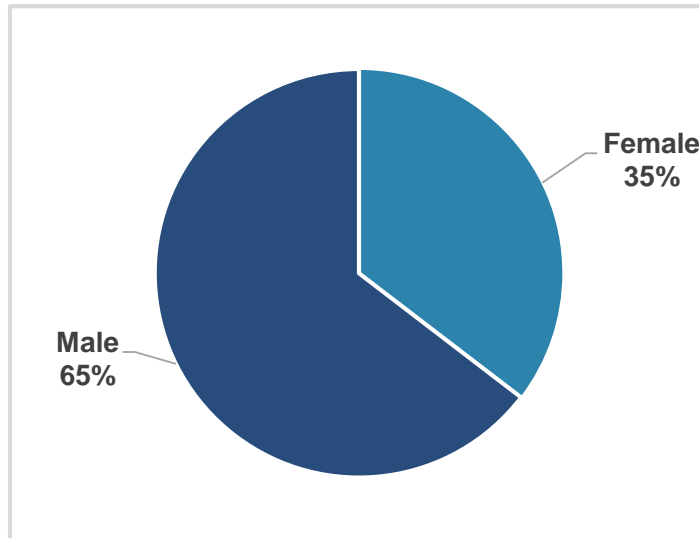


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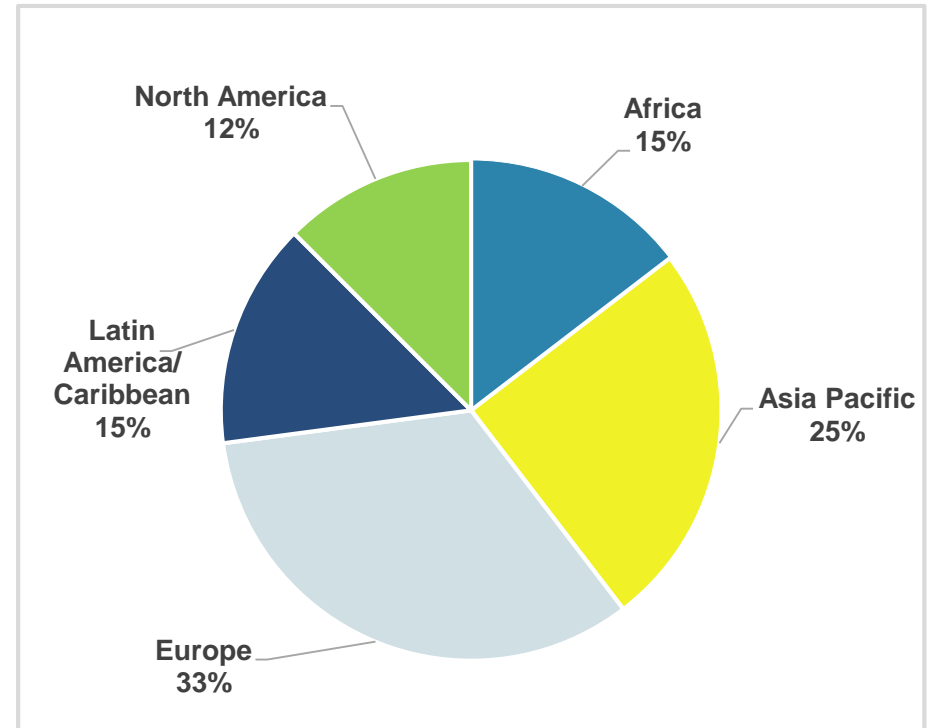
Interview Respondents

48 persons interviewed



Interview respondents by gender.

N=48



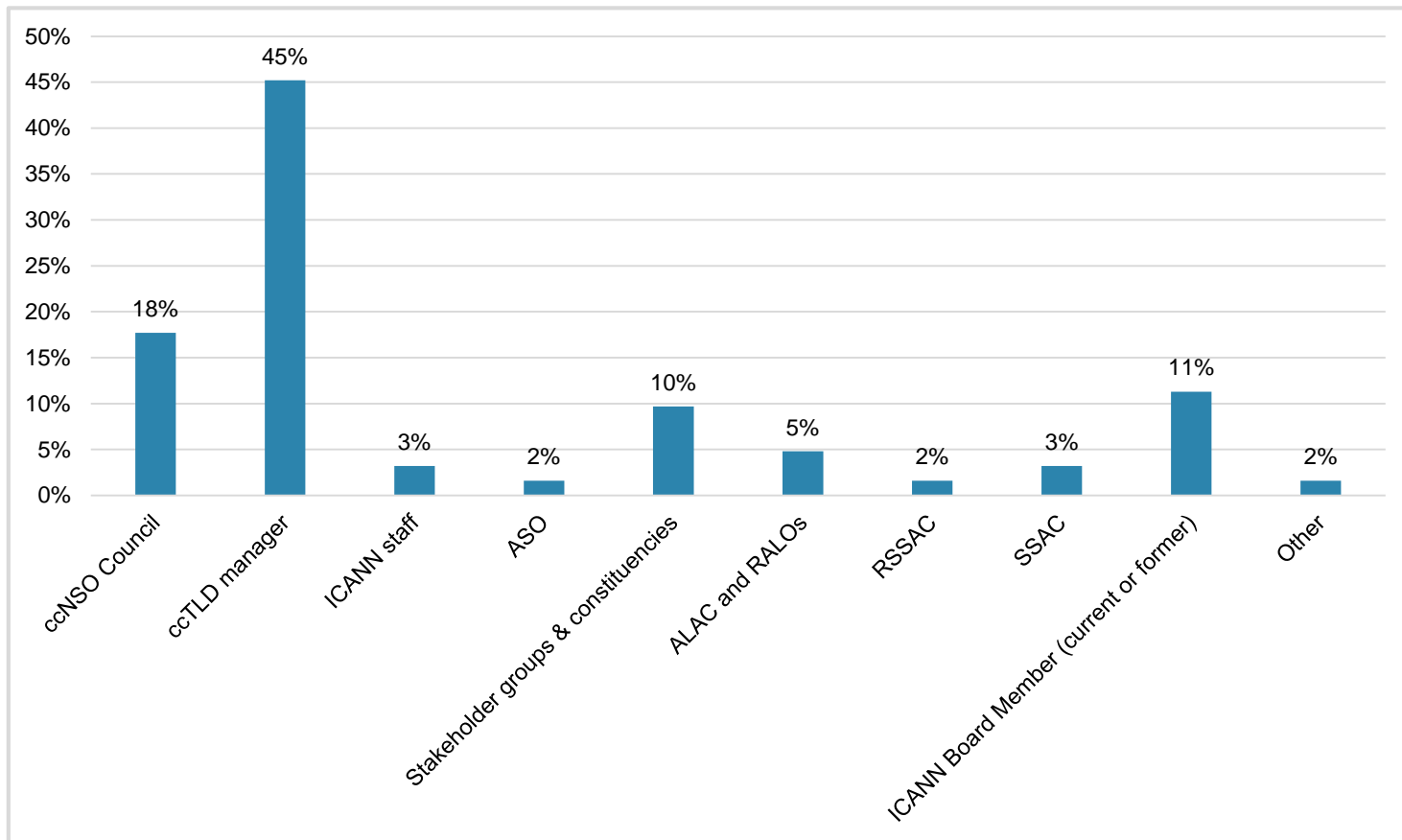
Interview respondents by region. N=48



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Interview Respondents



Interview respondents by ICANN affiliation. N=48 (Interview participants categorized by the ICANN affiliation(s) provided to the Independent Examiner by MSSI. Although individuals may fall into more than one category, they were only categorized by the affiliation(s) provided by MSSI).



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Survey Response Data

Data updated at survey close (11 January 2019)

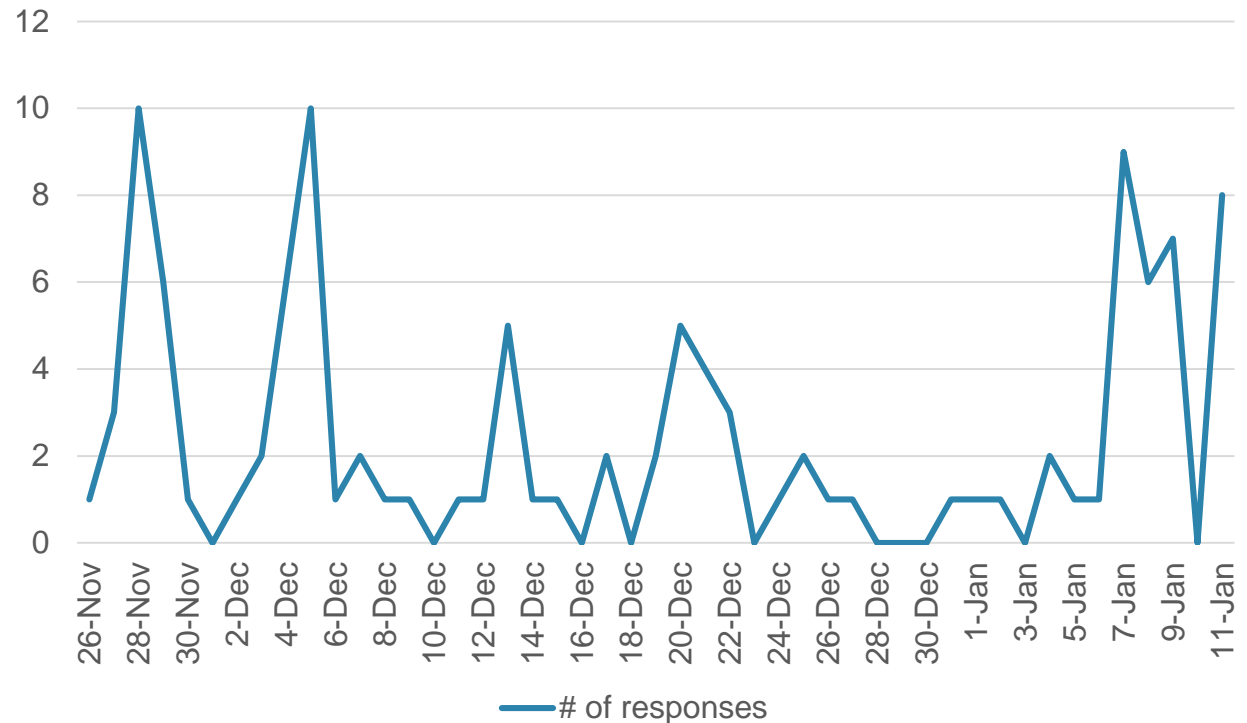
111

of total respondents

70%

completion rate
(respondents answered every question)

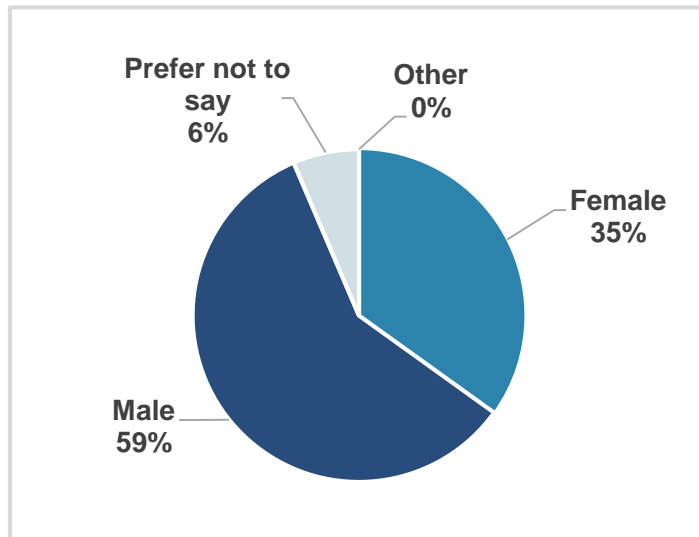
of responses



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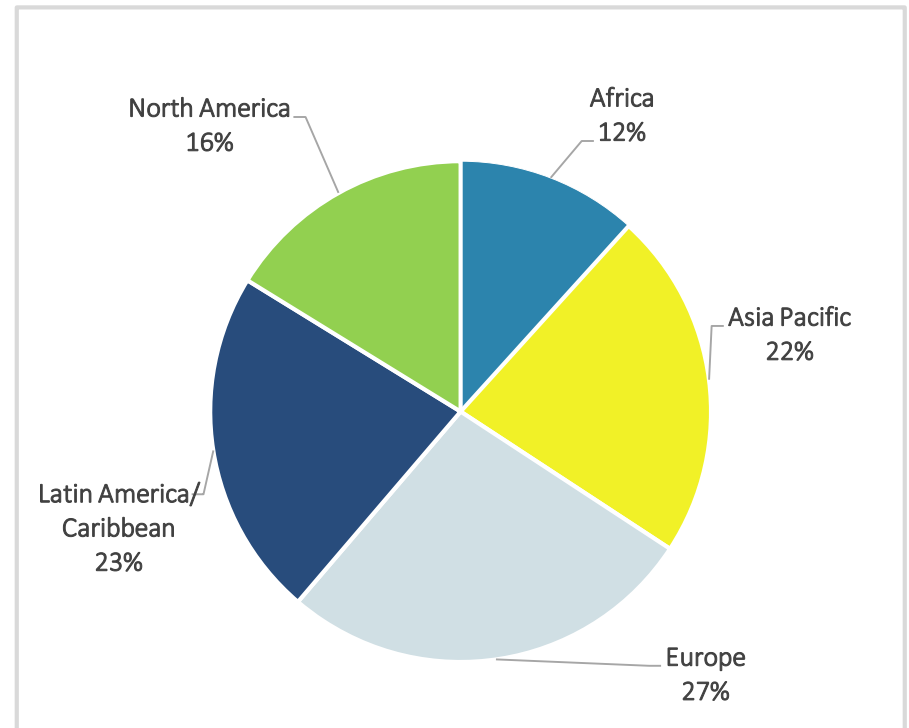
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Survey Respondents



Survey respondents by gender.

N=108



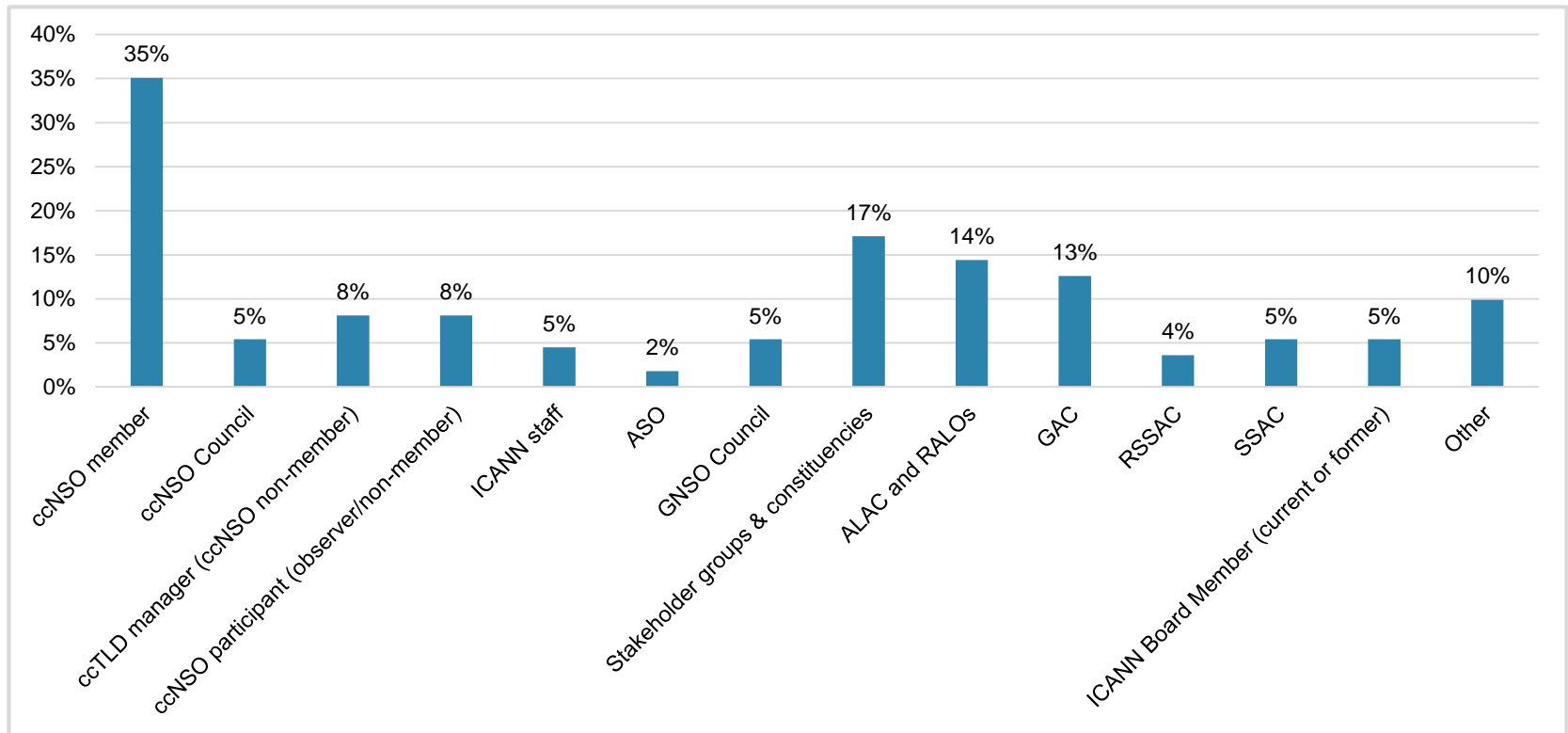
Survey respondents by region. N=111



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Survey Respondents



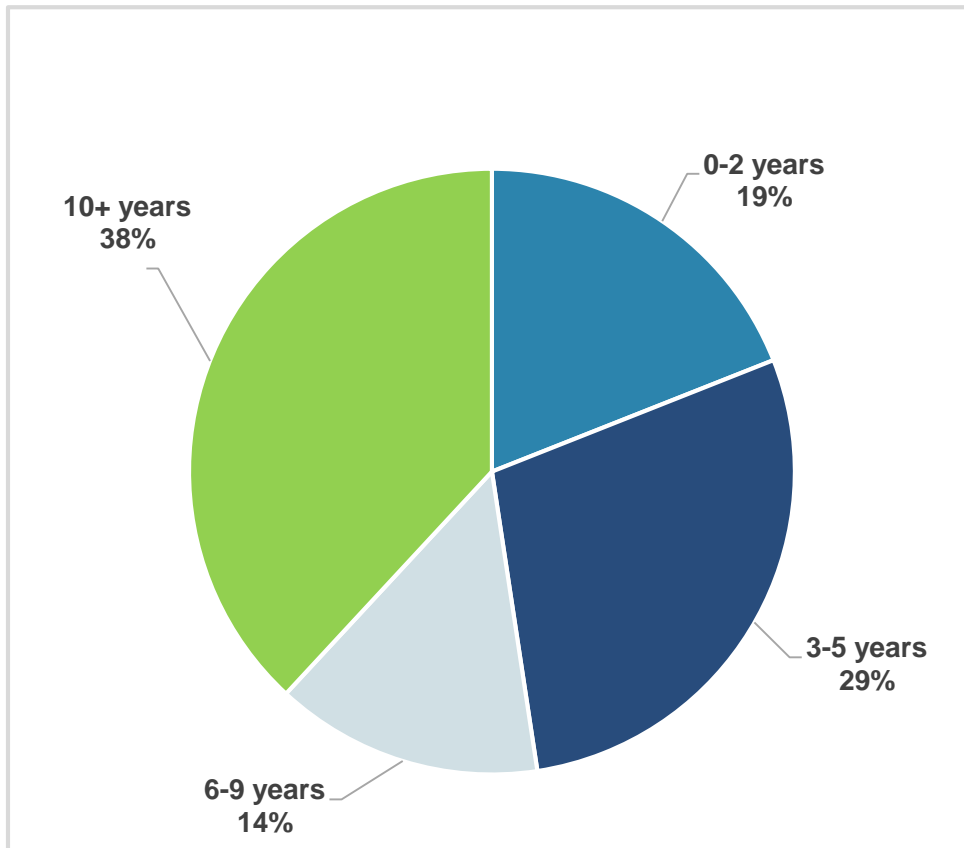
Survey respondents by ICANN affiliation. N=111 (Respondents able to select more than one option)



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Survey Respondents



Survey respondents by length of participation in the ccNSO.

N=42 (Question posed to ccNSO members and ccNSO Councillors only)



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FINDING HIGHLIGHTS



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Overall Findings

In relation to the three aspects in the scope of this review, our overall determination is that:

- 1) the ccNSO has a continuing purpose;
- 2) there do not seem to be significant needs to make structural or operational changes;
- 3) the ccNSO is accountable to its constituencies, including its members.

While no significant changes are expected, Meridian anticipates providing recommendations on some improvements based upon findings in this report. Those recommendations will be heavily informed through continued engagement with the ccNSO and ICANN community at ICANN64.



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Highlights: Continuing Purpose

Illustrative examples:

- Respondents identified a number of purposes, roles, and functions that the ccNSO plays—many of which go beyond the stated mission but that constituents nevertheless found to be important parts of the ccNSO's purpose
- ccNSO represents the relationships ICANN has with international community
- ccNSO balances serving its members and fulfilling responsibilities to the broader ICANN community
- ccNSO fosters technical and security information exchange and supports internet functionality through engagement, coordination, and dissemination of best practices



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Highlights: Structure & Operations

Illustrative examples:

- Respondents are interested in potential efficiencies in the ccNSO Council (elections processes, participation of ccNSO Councillors, overall size)
- Differing views regarding NomCom appointees ranging from supportive of ICANN and non-ccTLD representation to some concern over the transparency and accountability of NomCom selection process
- Respondents underscored the importance of the ccNSO Secretariat support and shared concern about over-reliance on individual institutional knowledge
- Respondents identified barriers to participation and sustained engagement



Highlights: Accountability

Illustrative examples:

- Overall, respondents indicated the ccNSO and the Council are accountable and transparent
- Respondents expressed concern over individual accountability for Councillors and their general level of participation and engagement
- Respondents indicated Working Group and Councillor election processes could be more qualitative and transparent to diversify participation and improve accountability
- Information may be publicly available but not known or perceived as accessible by ccNSO members which impacts perceptions of transparency and accountability



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Concluding Remarks

- Recall this is a draft report focused on the **findings** of the review and **does not include recommendations/suggestions for improvement**
- Anticipate working collaboratively with RWP colleagues to validate information, remove any inaccuracies, and ensure overall clarity
- Plan to present findings @ ICANN64 and facilitate community input on how to best address key findings to help inform recommendations report



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Discussion Questions

1. Please share any clarifying questions that would help inform your review of the report.
2. Is there any additional information or orientation that would help guide your review?
3. Do you have any initial insights on the findings?
4. Any advice to help us prepare for our presentation at ICANN64?



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Many thanks!
