# **DNS Ecosystem Threats & Challenges**

**At Large Capacity Development – ICANN 65** 

26 June 2019



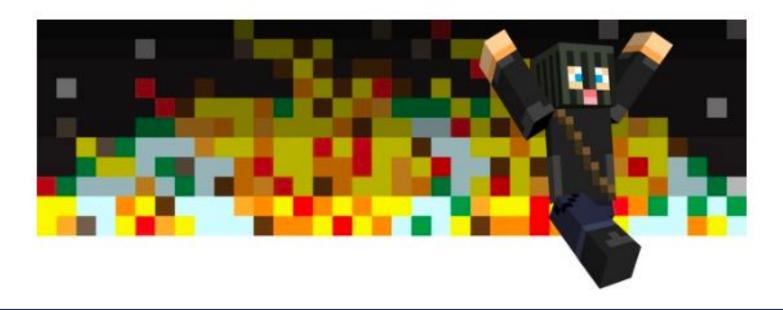


# Patrick Jones Senior Director, Global Stakeholder Engagement ICANN



GARRETT M. GRAFF SECURITY 12.13.17 03:55 PM

# HOW A DORM ROOM MINECRAFT SCAM BROUGHT DOWN THE INTERNET





(Source: Wired, Dec 2017)



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# NASA Lab Hacked Using A \$25 Raspberry Pi Computer

By Manisha Priyadarshini - June 21, 2019



Images: Shutterstock

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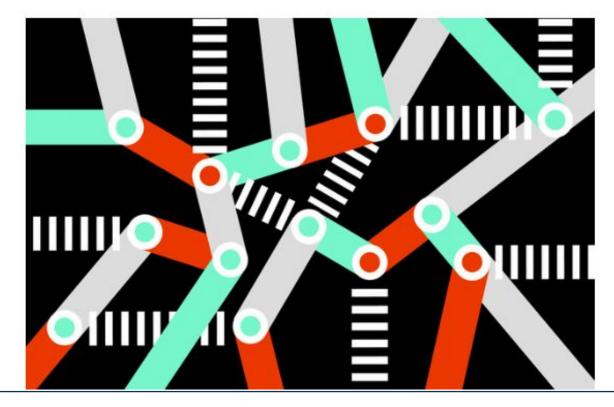
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# A WORLDWIDE HACKING SPREE USES DNS TRICKERY TO NAB DATA





(Source: Wired, Feb 2019)





# Attacks in the news (5 June 2019)





Beware of Phishing Schemes

There's a recent attempt to harvest your email address using a website and URL that looks like <a href="mailto:go.icann.org/wWVOw8">go.icann.org/wWVOw8</a>. Double-check URLs before clicking. Get tips on how to protect yourself and report phishing attempts here >> <a href="mailto:go.icann.org/2JZLOX9">go.icann.org/2JZLOX9</a>





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# Connected devices, Internet of Everything





# Data is an attractive target



#### **Common Elements Inside a Network**

#### **Mail servers**

- o E-mail
- Calendaring
- o Contacts

#### **Database servers**

- Asset data
- Customer data
- Employee data

#### File servers

- Financial information
- Design documents
- Organizational processes and procedures



# **What Underpins These Elements?**

#### **Identity Management**

Authorization
Authentication
Key Manager Int

#### Routing Infras ructure

External & rnal Connectivity
IP addressing
DNS

# Systems Engineering Hard to e

Sortw re

#### **Governance**

Security Policy
Data Storage
Data Retention



# **Common Types of Cybercrime**

#### **Phishing**

"The fraudulent practice of sending emails purporting to be from reputable companies in order to induce individuals to reveal personal information, such as passwords and credit card numbers."

#### **Malware**

"Software that is specifically designed to disrupt, damage, or gain unauthorized access to a computer system"

e.g., ransomware, key loggers, root kits, viruses

#### **Botnets**

"A network of private computers infected with malicious software and controlled as a group without the owners' knowledge"



#### What is DNS abuse?

- No globally accepted definition, variants include
  - Cyber crime
  - Hacking
  - Malicious conduct
- Threats to the DNS often fall under three categories:
  - Data corruption, denial of service, & privacy violations

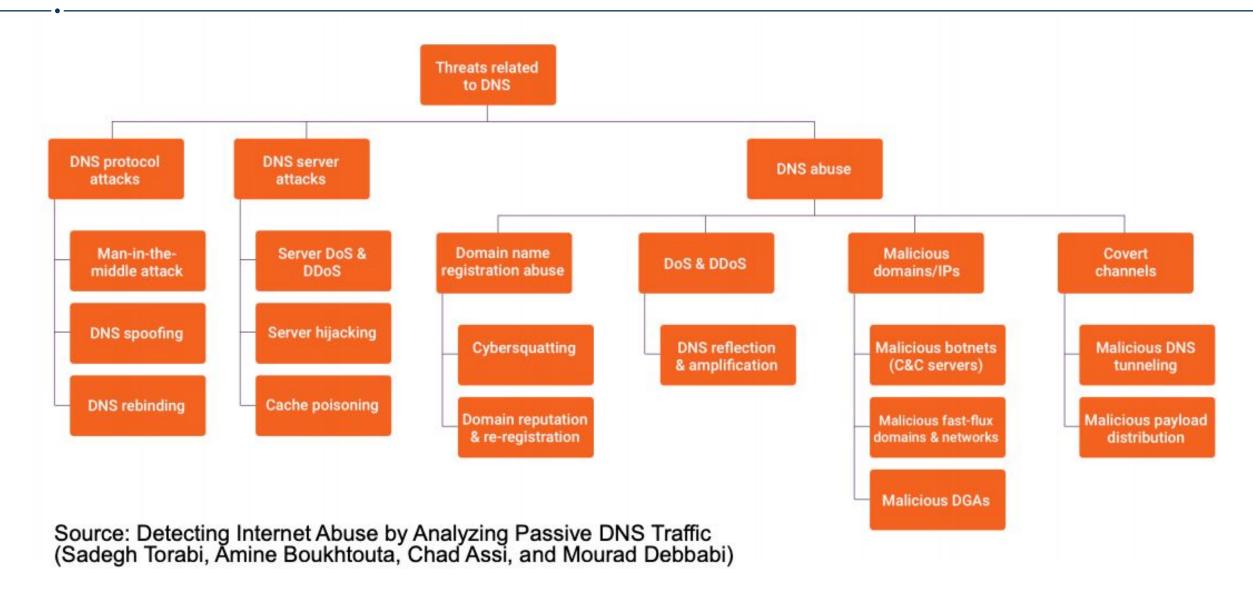


#### **DNS** abuse and misuse

- DNS abuse refers to anything that attacks or abuses the DNS infrastructure, or
- DNS misuse refers to exploiting the DNS protocol or domain name registration processes for malicious purposes



## **DNS Ecosystem Technical Threats**





#### ICANN's Role?

- Large scale attacks appear to be growing, and because of their surface area, involve:
  - Sovereign governments
  - Multi-national companies
  - International law enforcement
  - Widespread news coverage
- Other (smaller scale) cybersecurity incidents happen daily
- The ICANN Community and members of the ICANN Org have a role before, during, and after cybersecurity incidents



# Recent Domain Registration Hijacking



# Increased level of targeted attacks

#### **DNSpionage** (2018) & **Sea Turtle** (present day)

- "Military cyber-offense prepositioning" gathering all the intelligence needed to launch military (or very well-organized) cyber attacks
- Initially 40 organizations in 13 countries in North Africa and the Middle East
- Targeting primarily:
  - National security organizations
  - Ministries of foreign affairs
  - Energy companies
- Infiltrating DNS and e-mail and certificate authorities
  - With all these elements under control, the attackers can obtain and decrypt documents



#### **Sea Turtle**





# **DNSespionage timeline**

- November 2018 Cisco Talos identifies campaign targeting Lebanon & UAE domains, businesses
- 2. Attackers compromised users with infected websites & malware
- 3. Fireeye report January 2019
- 4. US DHS Emergency Directive 22 January 2019
- 5. Netnod Statement 5 February 2019
- 6. ICANN Alert 15 February 2019
- 7. Sessions at ICANN 64 in Kobe, March 2019







# **Bylaws**

#### ICANN's Bylaws place a strong emphasis on cybersecurity

"The mission of the Internet Corporation for Assigned Names and Numbers ("ICANN") is to ensure the stable and secure operation of the Internet's unique identifier systems"

#### Our bylaws include many commitments, including:

"Preserve and enhance the administration of the DNS and the operational **stability**, reliability, **security**, global interoperability, **resilience**, and openness of the DNS and the Internet"



# **Revised ICANN Strategic Plan 2021-2025**

- 1) Strengthen security of the Domain Name System and the DNS root server system
- 3) Evolve the unique identifier systems in coordination and collaboration with relevant parties to continue to serve the needs of the global Internet user base



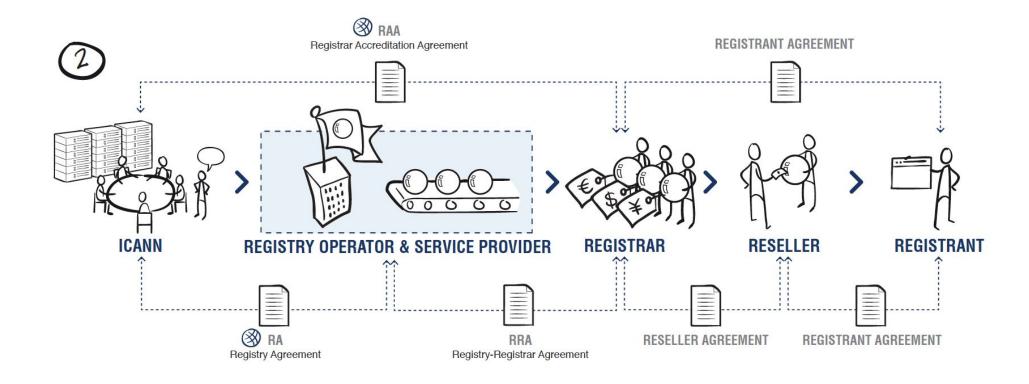
## **Policy Development: Communities**

# Throughout the ICANN ecosystem there are numerous communities developing policies and procedures to improve SSR:

- GAC's Public Safety Working Group (PSWG)
  - PSWG "focuses on aspects of ICANN's policies and procedures that implicate the safety of the public" including developing the "DNS Abuse and Cybercrime mitigation capabilities of the ICANN and Law Enforcement communities"
- Security and Stability Advisory Committee (SSAC)
  - SSAC engages in ongoing threat assessment and risk analysis of the unique identifier system to assess where the principal threats to stability and security lie
- Root Server System Advisory Committee (RSSAC)
  - Advises the ICANN Board and community on matters relating to the operation, administration, security, and integrity of the Root Server System



# Relationships based on contracts





#### **Identifier Operations: PTI**

# ICANN subsidiary Public Technical Identifiers (PTI) is responsible for the operational aspects of coordinating the Internet's system of unique identifiers

- Number Resources
  - Allocate IPv4, IPv6, and AS numbers to the RIRs
- DNS Operations
  - Maintain the root zone for forward DNS
  - Administer the .ARPA zone for reverse DNS
  - Maintain the trust anchor for DNSSEC
- Protocol Parameter Registries
  - Coordinate over 3,000 registries for IETF protocols



#### **Identifier Operations: What is DNSSEC?**

# **Domain Name System Security Extensions** (DNSSEC)

- To help prevent DNS abuse, DNSSEC introduces cryptography that provides assurances to users that DNS data they are seeing is valid and true
- Domain name registrants SIGN their DNS data
- DNS operators VALIDATE all DNS data passing through DNS resolvers









# **Major Actors During a Cyberattack**

#### Stopping an ongoing cyberattack requires coordinated responses from:

- Network operators
- Global law enforcement agencies
- National Computer Incident Response Teams (CIRTs)
- Registries







# PTA & ICANN Hold a Workshop on DNS Abuse and Misuse

Posted 5 months ago by Press Release





# **ICANN-supported DNSSEC Trainings in the regions**

- DNSSEC for regulators/decision-makers and businesses
- Hands-on training
- Train-the-trainer program
- Supporting local deployment by TLD managers, registrars and encouraging validation by ISPs, network operators





# **Impact of Trainings**

TLD		Description	DS Date
mc.			20- JUN- 2019
gy <u>.</u>		University of Guyana	8- MAY- 2019
sk.	•	SK-NIC, a.s.	19- APR- 2019
dz.	e	CERIST	19- APR- 2019
kw.		Communications and Information Technology Regulatory Authority	27- MAR- 2019
md.	*	MoldData S.E.	14- MAR- 2019
inc.		Intercap Holdings Inc.	18- JUL- 2018
<u>ελ</u>		ICS-FORTH GR	30- JUN- 2018
vc.	**	Ministry of Telecommunications, Science, Technology and Industry	15- JUN- 2018



# **DNS Trainings**

#### ccTLD and local community trainings

- o Lithuania, Latvia
- o Finland, Ghana
- Uzbekistan, Bahamas

#### **Regional DNSSEC trainings**

- Kuwait, India, Pakistan, Tonga, Vanuatu
- Mongolia, Philippines, Lesotho (with NSRC), Nigeria (with NSRC)
- Myanmar, Malaysia, Uzbekistan, Georgia, Morocco

#### Network Operator Group, Regional Internet Registry Meetings, Regional TLD Orgs

- TWNOG
- o LKNOG
- LACNIC/LACNOG, GTER Brazil
- CaribNOG, MENOG
- CENTR, APRICOT



# **Showing impact of DNS abuse trainings**

- Community collaboration related to Conficker
- Avalanche and Andromeda DGAs
- Registries using Expedited Registry Security Requests for a contractual waiver for actions taken to mitigate a security incident
- ICANN Coordinated Vulnerability Disclosure process
- Better coordination between LEAs and registries/registrars
- Or more informed decision makers on proper points of contact during an attack or incident



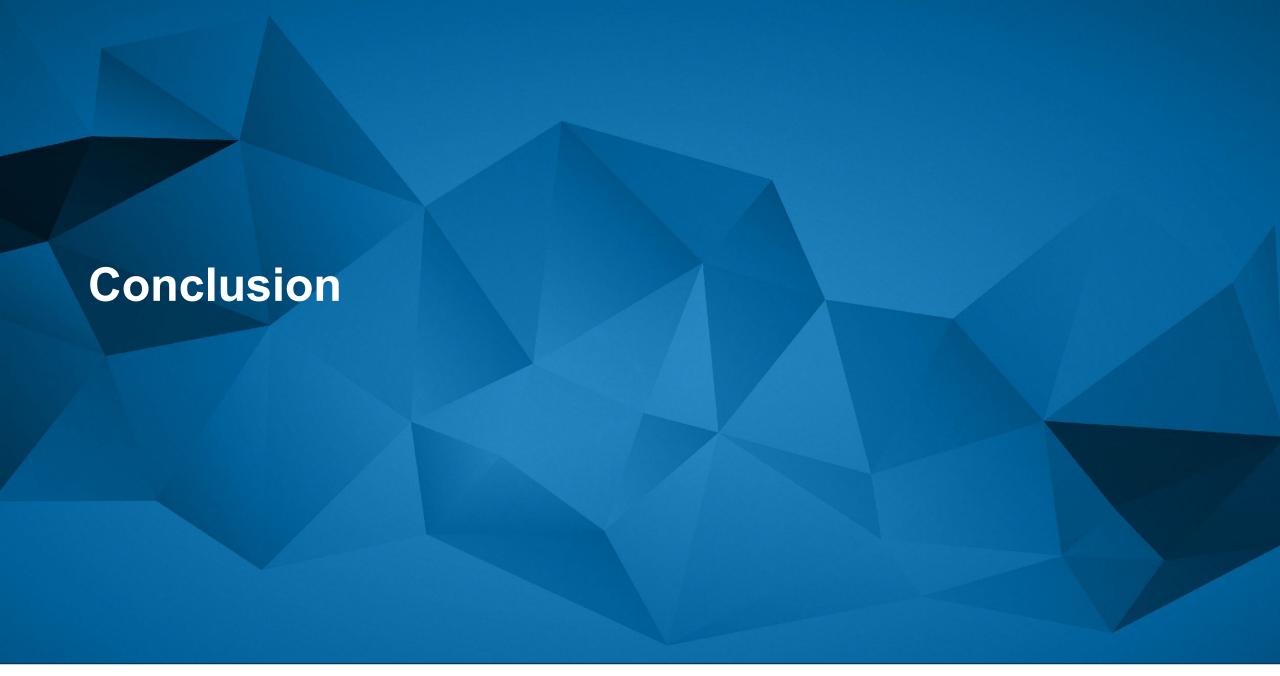




#### **Post Mortem Activities**

- Conferences to understand what happened and identify vulnerabilities
  - ICANN DNS Symposium
  - DNS-OARC (DNS Operations, Analysis & Research Center)
  - Network Operator Groups
- Adjust the ecosystem to harden the Internet against these attacks
  - o Policy updates?
  - Occupant of the contract of
  - o Protocol (re-)development?
- Community capacity building
  - Network operators
  - Global law enforcement







# **Takeaway: the DNS Really Matters**

- The DNS is no longer just a technical function of the network run by system administrators
- The DNS is now a critical infrastructure used in every day communications (e-mail, web browsing, mobile applications) and is a gateway to all your internal systems
- It is critical that policy makers and organization decision makers pay attention to their DNS infrastructure

If your DNS is compromised, all of your systems and networks are at serious risk



# **Takeaway: ICANN Recommendations**

ICANN **strongly recommends** a set of cybersecurity measures to harden your local DNS infrastructure against attacks

Steps include implementing strong cybersecurity practices for:

- Authorization
- Authentication
- o Encryption
- Patching
- E-mail Security

One of the most important recommendations is to implement DNSSEC

See: <a href="https://www.icann.org/news/announcement-2019-02-15-en">https://www.icann.org/news/announcement-2019-02-15-en</a>



### **Questions and Answers**





# **Engage with ICANN – Thank You and Questions**



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