ICANN Community Leadership Digest



The ICANN org Policy Development Support team publishes this twice-weekly digest to help ICANN community leaders track requests and updates.

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Information Sharing

NEW: CSC Findings on PTI Performance for November 2019

From: Lars-Johan Liman, CSC Chair

INFORMATION SHARING

As chair of the Customer Standing Committee (CSC), I am providing you with our latest monthly findings on the performance of Public Technical Identifiers (PTI) over November 2019. I am pleased to inform you that the CSC has concluded that PTI's overall performance over November 2019 was "Excellent" - PTI met 100% of the service level agreements over the month of November 2019. The related PTI report to the CSC, listing the individual service level metrics along with their actual and historical performance, can be found here.

I am also very pleased to provide you an update on the two outstanding Service Level Agreement (SLA) changes:

- 1. In accordance with the SLA change procedure, the CSC was informed that PTI has completed implementation of the new SLA on processing times for Internationalized Domain Name Tables and is now recording data accordingly. The performance against this new SLA will be presented in the report over December 2019 and presented to the CSC at its January meeting.
- 2. With respect to the second SLA listed in the CSC Findings Report, the Country Code Top-Level Domain Creation/Transfer Validation and Reviews: SLA Amendments, the CSC was informed that based on Public Comment there is no need to adjust the proposed SLA. In accordance with the <u>SLA change process</u>, PTI and CSC will now have to formally agree on the new SLA and then CSC will request the Councils of the Country Code Names Supporting Organization and Generic Names Supporting Organization to approve the changes.

Both SLA changes are explained in more detail in the October 2019 CSC Findings Report.

BACKGROUND

Generally, the CSC regular meeting is scheduled on or around the 15th every month, and the CSC Findings Report on the PTI performance is sent out shortly after that meeting. If you would like to be informed of upcoming meetings or receive CSC reports directly, you may want to subscribe to our announce list. We welcome any comments on our reporting to you.

The CSC became effective 1 October 2016. Background information on the committee along with transcripts of our meetings and other useful information can be found here.

REMINDER: Revised Schedule for Public Comment on Two Key ICANN Plans ICANN org Announcement

INFORMATION SHARING

The Public Comment proceeding for the Draft FY21-FY25 Operating and Financial Plan and Draft FY21 Operating Plan and Budget has changed. Originally scheduled for Tuesday, 17 December 2019, drafts of the two plans will now be available beginning Friday, 20 December 2019.

This date change may impact previously scheduled meetings intended for the Supporting Organizations and Advisory Committees to begin their review. ICANN org is prepared to provide those groups with the table of contents of the documents and other information that may be helpful prior to the release of the complete drafts. Please email planning@icann.org to request. Information also will be published on the Finance community wiki page.

In addition, the Public Comment proceeding has been extended by 7 days to 58 days (excluding holidays) to give the community more time to review the documents.

To learn more and ask questions during the Public Comment window, webinars will be held on:

- Thursday, 9 January 2020 at 01:00 UTC https://icann.zoom.us/j/935036343
- Thursday, 9 January 2020 at 16:00 UTC https://icann.zoom.us/j/506858960
- Monday, 14 January 2020 at 16:00 UTC https://icann.zoom.us/j/257109807

More details about how to join these webinars will be available in January. ICANN org staff is available to meet with individual community groups to answer questions and help increase understanding about the plans. Please email planning@icann.org to request a meeting.

REMINDER: FY21 SO/AC Additional Budget Request Process

Executive: Xavier Calvez, Chief Financial Officer

INFORMATION SHARING

The Fiscal Year 2021 (FY21) Supporting Organization and Advisory Committee (SO/AC) Additional Budget Request process has begun. This additional budget approval process is part of the overall ICANN annual budgeting process that is for the review of specific requests from the community that are not already included in the budget but serve to further the key objectives of the requesting community group. Your active participation and adherence to procedural guidelines is greatly appreciated.

Information concerning the FY21 SO/AC Additional Budget Request process, including timeline and request template can be found on the <u>Finance community wiki</u>. Additional Budget Requests are due **Friday, 31 January 2020**.

Please email any questions that you may have to planning@icann.org.

We look forward to your continued engagement on the SO/AC Additional Budget Request process for FY21.

REMINDER: ICANN Fellowship Program Mentors

From: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

INFORMATION SHARING

ICANN's Supporting Organizations (SOs) and Advisory Committees (ACs) are <u>invited to nominate</u> one individual each (total of seven) to serve as a mentor in the ICANN Fellowship Program.

Mentors will serve a term that includes three consecutive ICANN Public Meetings, beginning with ICANN68. They will provide extensive pre-meeting preparation and on-site support for their assigned fellows, as well as complete a survey after each meeting.

Mentors are expected to follow <u>Fellowship Program guidelines</u> to help ensure consistency in capacity development opportunities for fellows. They also play an important role to help fellows actively participate in ICANN's work. Mentors will receive travel funding support.

Mentors cannot serve on the <u>Fellowship Program Selection Committee</u> at the same time they are serving as mentors. For more information on the guidelines and expectations for mentors, please read about the program <u>here</u>.

SOs/ACs should first select their respective Fellowship Program mentor by **Friday, 31 January 2020**, and notify <u>fellowshipconsultation@icann.org</u>. Individual self-nominations will not be considered.

ICANN67 Planning

DESIGN DEADLINE TOMORROW: ICANN67 Publication Support From: David Olive, Senior Vice President, Policy Development Support

INFORMATION SHARING

TOMORROW: Design Deadline

If you require design assistance for an ICANN67 publication, all text, images, layout, and publication type/size requirements (i.e. newsletter, 1-pager, tri-fold, etc.) are due **Friday, 3 January 2020**. Please ensure that all materials, new or updated, are evergreen.

Translation Deadline

If your ICANN67 publication requires translation, please provide the final material(s) by **Monday, 27 January 2020.** This ensures that there is enough time to translate the publication by the print deadline. If your materials require design assistance (outlined above), please note that the final materials will have to be complete, including the edit/approval process, by this deadline in order to be translated.

Print-Only Deadline

If you only need your ICANN67 publication printed (meaning your publication is ready to send directly to the printer and needs no translation or design/layout modifications), please provide the file along with the quantity you want printed and dimensions of the publication by **Friday**, **7 February 2020**.

Please work directly with your support staff to submit these requests to chantelle.doerksen@icann.org and liana.teo@icann.org.

REMINDER: CROP Deadline for ICANN67

From: David Olive, Senior Vice President, Policy Development Support

INFORMATION SHARING

For eligible groups planning to use Community Regional Outreach Program (CROP) funds to conduct outreach during ICANN67, requests must be submitted no later than **Friday, 17 January 2020**. No exceptions will be made.

When submitting a CROP travel request, please keep in mind the following: Trip requests must be approved by the respective community leadership team. For FY20, the trip request must be filled in by the CROP participant via the <u>CROP workspace</u>. In order to access it, applicants must first have an account; please let the CROP coordinator know if you need an account. All individuals requesting CROP funding must also review the <u>CROP Guidelines</u> prior to submitting a request.

Please contact <u>crop-staff@icann.org</u> with any questions.

REMINDER: Opportunity for Strategic Outlook Trends Identification Sessions at ICANN67

Executive: Theresa Swinehart, Senior Vice President, Multistakeholder Strategy and Strategic Initiatives

INFORMATION SHARING

ICANN org will hold Strategic Outlook Trends Identification sessions with the community at ICANN67. To prepare for that exercise, ICANN org will be seeking community feedback on possible formats and arrangements which will be sent through each community group's leadership.

The <u>Strategic Outlook program</u> is a joint effort among ICANN org, the community, and ICANN Board to identify and track trends that relate to ICANN and its mission and to make sure that relating opportunities and challenges are incorporated into ICANN's current and future strategy. New trends or shifts in existing trends impacting the operating plans (five-year or annual), and/or budget, will be factored into the annual iteration of those plans as appropriate. Significant shifts could also result in adjustments to the strategic plan.

Public Comment

Proposal for Future Root Zone KSK Rollover

Close Date: Friday, 31 January 2020

Third Accountability and Transparency Review Team (ATRT3) Draft Report

Close Date: Friday, 31 January 2020

NEW: Proposed Final Report of the New gTLD Auction Proceeds Cross-Community Working Group

Close Date: Friday, 14 February 2020

NEW: <u>Draft FY21-25 Operating & Financial Plan and Draft FY21 Operating Plan & Budget</u>

Close Date: Tuesday, 25 February 2020