ICANN Community Leadership Digest

The ICANN org Policy Development Support team publishes this twice-weekly digest to help ICANN community leaders track requests and updates.

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ICANN66 Planning

NEW: Finance Briefings at ICANN66
Executive: Xavier Calvez, Chief Financial Officer

FOR: All Community Leaders

ACTION ITEM
The ICANN org Finance team would like to meet with the Supporting Organizations, Advisory Committees, Stakeholder Groups, Constituencies, and Regional At-Large Regional Organization groups at ICANN66 to present a short update on planning- and finance-related topics, including:
- Five Year Operating Plan and Financial Plan
- FY21 Operating Plan
- FY19 Financials/FY20 Updates
- Accountability and Transparency reporting – specific reports published by the ICANN org Finance team.

Please let us know by **Monday, 28 October 2019**, if there are time slots that we can present. We appreciate your assistance.

Becky Nash, becky.nash@icann.org
Shani Quidwai, shani.quidwai@icann.org

REGISTER BY FRIDAY: ICANN66 Prep Week
Executive: David Olive, Senior Vice President, Policy Development Support

FOR: All Community Leaders

INFORMATION SHARING
On Monday, ICANN released the schedule for ICANN66 Prep Week, which features a series of seven webinars to prepare the community ahead of its Annual General Meeting in November. **See the schedule and registration information**. **Register by Friday, 11 October 2019.**

DEADLINE THIS WEEK: Participate in Newcomers Day at ICANN66
Executive: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING
The Public Responsibility Support team will be hosting Newcomers Day for ICANN66 on Sunday, 3 November 2019. Newcomers Day will feature two community sessions:

Session 1: Supporting Organization Councils and Advisory Committees
10:00-12:20 (broken up into ten minute slots; e.g. 10:00-10:10, 10:10-10:20, etc.)

Session 2: Stakeholder Groups and Constituencies
13:20-15:00 (broken up into ten minute slots; e.g. 13:20-13:30, 13:30-13:40, etc.)

We would like to invite your community group to designate a representative to attend the relevant session. Your remarks should be focused toward the Newcomers and will be followed by a brief question and answer session. Together, this should not exceed 10 minutes. We will provide standard slides but you are welcome to send us any slides as well. We will share the deck once it is finalized.

By **Friday, 11 October 2019**, please email **deborah.escalera@icann.org** with your designated representative(s).

DEADLINE IN ONE WEEK: Preparations for ICANN66 Constituency Day
From: Cherine Chalaby, ICANN Board Chair

FOR: All Community Leaders

ACTION ITEM
Dear Constituency and Stakeholder Group Chairs,

Please reply no later than Monday, 14 October 2019

The Board and I are very much looking forward to engaging with you during our 21st AGM that will take place in Montréal between 2-7 November 2019.

We wish to keep working on improving our interaction with you and, in particular, we want to address some of the requests and feedback we have received and introduce some more flexibility in the format of our valuable face-to-face meetings.

Starting in Montréal, instead of sending up to three questions to the Board, we would like to offer you the alternative option of choosing a single topic and having an open discussion with the Board on that topic.

We are also suggesting that the list of questions or topics received be shared with the entire Community using the Policy digest, in order to increase transparency and allow the groups to improve their own understanding of their peers' point of views on different issues.

As for time allocation, we propose to allocate half of our time together to answer your questions or discuss your single topic and the other half to address the Board's topic.

In preparation for our meetings, the Board chose the following topic to have an open discussion with you:

"Community, Board and ICANN org readiness to implement the following three critical plans that will shape ICANN's future: (1) Strategic Plan FY 21-25, (2) Operating & Financial Plan FY 21-25, and (3) Work Plan to improve the effectiveness of ICANN's multistakeholder model."

The Strategic Plan has been adopted by the Board last June at ICANN65 in Marrakech. The two other plans will be completed and posted for public comment in December 2019.

At ICANN64 in Kobe, the Board asked each constituency to provide three suggestions, one for the

Board, one for ICANN org and one for the Community of things/aspects that should be done/improved in order to implement these plans successfully, starting 1 July 2020, as mandated by our Bylaws. In addition, the Board asked for one suggestion of something that could be done externally to improve trust and with our partners and alliances (eg. IETF) so that they collaborate effectively with ICANN on some of our strategic objectives (eg. DNS security).

Based on the input received in Kobe, we are compiling a list of suggested actions for the community, Board and ICANN org which we would like to share and discuss with you in Montreal. We will send you that list in advance of our meeting in Montréal on or before Friday, 11 October 2019.

We would be very grateful if you could send to Board Operations (board-ops-team@icann.org) your single topic or the list of questions (max. 3), in order of priority, no later than Monday, 14 October 2019 or sooner.

For information, we are not changing the current total time allotted per group nor the room set-up.

We look forward to hearing your thoughts on our suggestions and on how to improve our interaction further.

We thank you in advance for your time on this matter and we look forward to welcoming you in Canada!

Best regards,
Cherine Chalaby

REMINDER: Support the ICANN Engagement Booth at ICANN66
Executive: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING
I know everyone is busy preparing for ICANN66, but I want to make you aware that you are welcome and encouraged to come and do outreach at the ICANN Engagement booth. The ICANN Engagement booth is in place so that Newcomers, ICANN org members, and ICANN community members to engage in discussions. It is supported by volunteers from the ICANN community, including members of Supporting Organizations and Advisory Committees. It would be beneficial to have the presence of seasoned ICANN community members to share their knowledge. We would like to offer one-hour slots during ICANN66. **Sign up here**.

Sincerely,
Deborah Escalera

SAVE THE DATE: ICANN66 Community Leadership Reception
Executive: David Olive, Senior Vice President, Policy Development Support

FOR: All Community Leaders

INFORMATION SHARING
The ICANN66 Community Leadership Reception with members of the ICANN Board and Executive Team will be held on **Friday, 1 November 2019**. More details including location and specific time will be shared later.

Information Sharing

NEW: CSC Findings on PTI Performance for August 2019
From: Lars-Johan Liman, CSC Interim Chair

FOR: All Community Leaders

INFORMATION SHARING
As interim chair of the Customer Standing Committee, I am providing you with our monthly findings on the performance of Public Technical Identifiers (PTI) over August 2019. I am pleased to inform you that the CSC has concluded that PTI's overall performance over August 2019 was "Satisfactory" - PTI met the service level agreement at 98.4% for the month of August 2019. The missed service level agreement was satisfactorily explained and not an indication of a performance issue. The related PTI report to the CSC, listing the individual service level metrics along with their actual and historical performance, can be found here.

I am also very pleased to inform you that:

1. In accordance with the Service Level Agreement (SLA) change procedure, the CSC will request the Country Code Names Supporting Organization (ccNSO) and Generic Names Supporting Organization (GNSO) Councils to approve to the introduction of this SLA.
2. The second SLA listed in the CSC Findings report, "ccTLD Creation/Transfer – Validation and Reviews: SLA Amendments," was approved by the CSC, and PTI will shortly open a Public Comment proceeding to seek your input and comments.

Both SLA changes are explained in more detail in the CSC Findings Report for August 2019.

At its latest meeting, the CSC also decided to amend its internal procedures to deal with the special circumstance that one or more of the seats on the CSC for a member appointed by the direct customers (ccNSO and Registries Stakeholder Group) is vacant. If such an extraordinary circumstance occurs, the CSC will continue its basic business of monitoring the PTI performance and limit its decision making to approval of the CSC Findings Report until there is no more vacancy.

As our previous chair, Byron Holland, has stepped down from the CSC per 1 October 2019, I would like to thank him for his outstanding leadership during the creation of the CSC and through its first years. I would also like to thank Elaine Pruis for her valuable time on the CSC, as she too now steps down. In the current situation, with two vacant member seats, I have humbly accepted the trust from the CSC to act as interim chair for the group up and until the full membership of the CSC (members and liaisons) have been approved by the ccNSO and GNSO Councils and the new membership has appointed a new chair and vice chair.

BACKGROUND
Generally, the CSC regular meeting is scheduled on or around the 15th every month, and the CSC findings report on the PTI performance is sent out shortly after that meeting. If you would like to be informed of upcoming meetings or receive CSC reports directly, you may want to subscribe to our announce list. Any comments on our reporting to you is welcome.

The CSC became effective 1 October 2016. Background information on the committee along with transcripts of our meetings and other useful information can be found here.

NEW: 2020 Leadership Program
From: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING
From Wednesday, 2 October to Friday, 15 November 2019, ICANN has issued a call for nominations for the 2020 Leadership Program, scheduled for 5–6 March in Cancún, Mexico, just prior to ICANN67.

The Leadership Program helps current _and_ incoming leaders better understand the complexities of ICANN, while also helping to develop the facilitation skills of participants. Understanding ICANN as an organization, the topics discussed within ICANN, and the interaction within other stakeholder groups can be challenging for incoming leaders, but sometimes also for experienced leaders. ICANN org and the community are making considerable efforts to help incoming leaders have a good start to their terms and to provide current leaders the opportunity to strengthen their leadership and facilitation skills.

Opportunities for Leadership Program participants include the following:
- Meet leaders from the other Supporting Organizations/Advisory Committees and get an insight of the functionality and issues in other groups
- Discuss current ICANN topics in an in-depth manner
- Deepen the understanding of key ICANN processes
- Develop facilitation and leadership skills, focused personal effectiveness to run meetings and foster processes

Interested individuals need to be endorsed by their Supporting Organization, Advisory Committee, or stakeholder group.

Please register here by Friday, 15 November 2019, 23:59 UTC. The Leadership Program does not provide financial support for travel to Cancún but does cover accommodations and offer a stipend for the days a participant is involved in the program.

REMINDER: Invitation to Provide Feedback on the ICANN Board's Proposed Public Interest Framework
Executive: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING

From 18 September – 18 October 2019, a community consultation is taking place on the global public interest framework proposed by the ICANN Board. In reviewing the proposal, the ICANN Board is asking the ICANN community to consider the following questions for input to the ICANN Board:

1. What are your thoughts on the proposed framework approach? Do you have any suggestions for how it could be improved?
2. What are your thoughts on the proposed approach for decisions in the ICANN ecosystem to be accompanied by a consideration of their impact on the global public interest (as well as an explanation regarding what is meant by the GPI in the specific case)?
3. How do you see this working for the Supporting Organization (SO), Advisory Committee (AC), constituency, group, review team, or cross-community working group (CCWG) to which you are contributing?

The global public interest is central to many of ICANN's primary governance documents, and the ICANN Board hopes to play a role in facilitating a bottom-up, community-driven process to develop a framework as a toolkit for the ICANN community to consider the global public interest. These considerations would not change the process by which decisions are made but could instead serve as tools for the community to reinforce the commitment to the public interest and to demonstrate how specific recommendations, advice, and public comments are in the global public interest. This includes the ICANN community guiding the ICANN Board about the public interest determination the latter must make in its decisions.

To learn more about the framework, please read the discussion paper. Community feedback is welcome by **Friday, 18 October 2019 via email at gpitoolkit@icann.org**. After the community consultation, there will be a public session at ICANN66, followed by a Public Comment proceeding.

For more information, visit: https://go.icann.org/2kMb7RB.

REMINDER: ICANN Preparations for IGF 2019: Information for the Community and Requests for Input
Executive: Tarek Kamel, Senior Vice President, Government and International Governmental Organization Engagement

FOR: All Community Leaders

INFORMATION SHARING
The 14th Annual Meeting of the Internet Governance Forum (IGF) will be hosted by the Government of Germany in Berlin from 25 to 29 November 2019. ICANN org will have a booth, hold sessions, and co-host a reception with other Internet technical organizations.

A few things we would like to share with you:
- **ICANN booth** – The booth will be a resource for the ICANN community. Please contact us (see below) if you or any of your members would like to volunteer at the booth, or use the booth as a place for small meet-ups, etc. Once we have a better idea, we will create a schedule reflecting this.
- **Technical community reception** – Monday, 25 November 2019, 18:30-20:00 (IGF venue). Space will be limited, and the reception will be by invitation only. Please send us (see below) the names of any community members attending the IGF and they will receive an invitation. Deadline: Tuesday, 12 November 2019.
- **Community sessions** – Please send us (see below) details of any session at the IGF your community group and members are planning, and we will share this information online and at the ICANN booth.

ICANN sessions
IGF Day 0 Pre-Events: Monday, 25 November 2019
- 15:05-14:35 | Workshop: The evolving ecosystem: ICANN's role in the security and stability of the Internet
IGF Day 1: Tuesday, 26 November 2019
- 10:45-11:45 | ICANN Open Forum: ICANN - DNS, Threats and Opportunities
IGF Day 3: Thursday 28 November 2019
- 11:05-12:35 | Workshop: Online Identity in the Multilingual Domain Name Space

ICANN org contact for community members and requests: **Adam Peake, adam.peake@icann.org**.

Public Comment

NEW: Public Comment Guidelines for ICANN org
Executive: David Olive, Senior Vice President, Policy Development Support

FOR: All Community Leaders

INFORMATION SHARING

Public Comment is a mechanism that gives the ICANN community and other stakeholders an opportunity to provide input and feedback on ICANN's work. It ensures ICANN and its community "operate to the maximum extent feasible in an open and transparent manner and consistent with procedures designed to ensure fairness" per the ICANN Bylaws.

ICANN org recently adopted internal guidelines for Public Comment. The internal guidelines clarify the purpose of Public Comment and define when Public Comment is necessary. In particular, I would like to highlight three points from the internal guidelines:

1. **Public Comment is the default mechanism when seeking feedback from the ICANN community or general public.**
2. There could be circumstances where an alternative to Public Comment may be more appropriate. Alternative mechanisms include consultations or surveys for more targeted audiences. ICANN org executive team members will need to approve these alternatives to Public Comment.
3. Announcements, blog posts, social media campaigns, regional newsletters, and mailing lists will not be used as mechanisms for collecting feedback.

ICANN org supports the work of the community by managing Public Comment as a consistent feedback mechanism. We hope the internal guidelines contribute to the accountability and transparency commitments of ICANN org.

This is also a good opportunity to remind you about the Upcoming Public Comment Proceedings webpage. The Public Comment team updates this webpage on a monthly basis. Moreover, the Public Comment team publishes an annual report of Public Comment trends. I encourage you to read the findings from the last nine years.

As ICANN evolves, the Public Comment process will adapt as well. The Public Comment team has been working with the Information Transparency Initiative team to develop an improved Public Comment feature based on input from the ICANN community. We look forward to testing it in early 2020.

As always, the Public Comment team is available to answer questions at public-comment@icann.org.

Next Steps to Improve the Effectiveness of ICANN's Multistakeholder Model
CLOSING IN ONE WEEK: Monday, 14 October 2019

Competition, Consumer Trust, and Consumer Choice Review Team (CCT-RT) Accepted Recommendations – Plan for Implementation and Next Steps
Close Date: Monday, 21 October 2019