YEŞIM NAZLAR:	Good morning, good afternoon, and good evening to everyone. Welcome to the ATLAS III Program Working Group Program Sub Group Co-Chairs Call taking place on Wednesday, 27th of February, 2019 at 17:00 UTC.

On our call today, we have Olivier Crépin-Leblond, Eduardo Diaz, Vanda Scartezini on audio only, and [Yeşim Nazlar]. We don't have any apologies for today's call. And from staff side, we have Heidi Ullrich, Gisella Gruber on audio only, and myself, Yeşim Nazlar and I will be doing call management.

And just a kind reminder to please state your names for the transcription purposes even though we all know each other. And now I would like to leave the floor back to you, Olivier. Thank you very much.

OLIVIER CRÉPIN-LEBLOND:	Thank you very much, Yeşim. And this is going to be one of those calls which is there just to pretty much keep track of what's going on and put things on the record so that then there is a clear, transparent process by which we're preparing all these things.

Now as you will have all seen, we've got our weekly Program Working Group calls that take place and then we've also got some sub-group calls for some of the sub-groups where the sub-group itself, the sub-group call is chaired by the co-chairs of that sub-group and, of course, the group that's in full swing at the moment is the one with Alfredo and

[Nadira] who are pushing forward with the capacity building where there's just so much going on.

The other two sub-groups don't have that much of a time constraint. But that being said, there are also things that are going on and so this call, Eduardo and I thought would be helpful for putting on the record, basically, what we've done so far, what your plans are and what we were seeing in this.

The other thing was to deal with the, I think, maybe the philosophy behind doing all of those different sub-groups and I was going to let Eduardo let us know the sort of sub-groups and members reorganization. I was, I must say, a little concerned having heard from the Capacity Group that the members of the Capacity Group that were listed on page which is actually linked from your agenda page, that the members weren't really doing that much and I'd like to see if that's the same thing also with the Program Group although it's still very early days. And if we can perhaps send some kind of a reminder or get things done to basically let people know that they're not here just to have their name listed on the beautiful graph as such. There is work here that needs to be done and everyone needs to put a hand into it.

So that's pretty much the sort of intro I wanted to sort of give here and Eduardo, was there anything that you wanted to add to this before we get going and find out a little bit where we are?

EDUARDO DIAZ: Not really. I think you covered it. Basically, it's what you said. We have a general call with all the sub-groups and then we go to each sub-group just to make sure that we can go deeper into what they are doing.

And in relation to what you said about Alfredo's and Joanna's Capacity Group, he had a call last, I think it was yesterday, and there was only one person more from the group that [inaudible] the call. So I have seen this before and one of these things that people volunteer, you need to assign them specific tasks so they feel like they have some compromise with the whole group. That's [inaudible].

So anyhow, like you said, we're here to help too so if we need to juggle something out there, then we can do that. Thank you. Back to you, Olivier.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Eduardo. And yes, I think maybe you wanted to say you want to make them responsible for things so they don't just have an incentive. They feel the pressure that they need to deliver. Otherwise, they're letting everyone else down. But I'm sure Vanda and Glenn know how to manage people. The problem that we're faced with here is that we have a number of people that have volunteered that, although we said it's not going to go towards helping out with your eligibility to go to Montreal, I have a feeling that some of them might have said, "Well, maybe I'm going to be on this because it's interesting and yes, I do want to go to Montreal and so if I'm involved with the building of it, then I'll be able to shine there and then I'll be seen with a much better light when it comes down to the evaluation.

I'm actually seeing this in a slightly different way as well, and saying, actually, what if you volunteered for this and you're not delivering on this, that might even go against you as far as the markings and the things are concerned.

Eduardo and I are in touch with the other sub-group, the leadership sub-group which is the one that is not only creating the whole template of how they're going to select people, but will, at some point, have a selection committee that will use that template. And so we can definitely provide details of the performance of group members in our part of the world that will be feeding into the other, the work that they're doing on the other side.

But secondly, we also should be a resource for all the sub-group members so as if there is anything we can do to help to get things moving, including sending e-mails and chasing people up and so on, then that's something we can do. Now I think we can just turn over to Glenn and Vanda and see where you guys are and what are your plans and how do you suggest proceeding forward effectively. Glenn?

GLENN MCKNIGHT: Olivier, are you asking Vanda or me?

OLIVIER CRÉPIN-LEBLOND: Well, I see your hand is up so let's start with you then, please if your hand is there. Vanda [inaudible]. We can't see her because she's just on the phone. So I'll call upon Vanda afterwards. So Glenn, that's fine.

GLENN MCKNIGHT: Okay. I'm in a conference at the university. I'm as far away from the conference room as possible. I've asked for a phone call, so I may lose connectivity. So I think Yeşim is going to try to phone my phone again. The volume was mute because of the conference. So if I lose you guys when Yeşim connects me, I'll be switching to Adigo. But it looks okay right now. I'm actually in a chapel at the university. That's the only spot I could find that's quiet until some religious people come and kick me out.

So yeah, I'll try to speak loud. Can everybody hear me okay?

EDUARDO DIAZ: Yes.

GLENN MCKNIGHT: Can everyone hear me okay?

EDUARDO DIAZ: We can hear you.

YEŞIM NAZLAR: Yes, we can.

EDUARDO DIAZ: It sounds absolutely, very peaceful.

GLENN MCKNIGHT: Okay. It's very peaceful because I'm in a chapel. This is the first time I've been in a chapel since I was baptized. Okay, so.

Hey guys, I think we're storming ahead. We have the perennial problem like what happened earlier in this week when I was on the capacity building call which I ended up volunteering to actually create the quiz questions to help the Capacity Building Group, and there's a bunch of quizzes that need to be done. But you know what? I can't sit back and ignore it so I helped them out. I think that's why we're working as a team.

But in the interim, we've done a bunch of stuff. We've been sending e-mails to keep our team updated and very, very, very few are responding. So on the list in the graphic that I shared, we have Satish and Judith are the only two that said, "Hey, let me know what's happening. Happy to contribute."

So what we've decided to do, Amanda and I, we created sort of a skeleton of the topics of the breakout sessions for people to beat it up. It's better to beat something up that you can see, touch and feel versus a blank page. So we have our five sessions. Most of the breakouts of those five separate rooms are there. The issues that are coming up through the grapevine is people not in consensus, but some French only or some Spanish only sessions. Look it, I'm not the decision maker on that. I'm happy to do it in Swahili. I don't give a shit. So if there's enough demand and interest and they want to do that, fine. So basically, the breakout sessions, there's five, roughly 20 people per session.

How they want to, and we have to work out with the facilitator –

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EDUARDO DIAZ: Glenn, I'm sorry for interrupting you. Can you send the link of that page that you have so we can look at it, all of us, in Adobe?

GLENN MCKNIGHT: Actually, I can't. I can't because if I click over on my left, I'm going to lose connectivity but I have shared it with you guys a couple of times. You both have it. So you guys have to work with me. I'm not in the best situation for this call.

So basically, there's a Google Doc, Eduardo. I've sent, you and Alfredo have actually, outside of your responsibilities, have been very helpful in contributing and you guys are bilingual, and you guys aren't too keen on Spanish tracks. So I'm just saying nothing's been decided. Vanda can jump in on any time.

So at least we have started the process of what the topics are, not the plenary, but the breakouts. The second thing we created was a schedule and I'll leave that to Vanda. She's worked hard on the schedule, on the timelines of how this is morphing out. Also, we've created a form for volunteers to sign up as facilitators and note takers. Until we get the subject matters nailed down and they will be included into the form, so those are three things we've done.

Now I want to turn to Vanda if Vanda can walk through the schedule. I think that was the critical thing that we needed to start with, right? Vanda?

VANDA SCARTEZINI: Yeah, I'm mute. I'm mute? Hello? Hello?

GLENN MCKNIGHT: Hi, Vanda.

EDUARDO DIAZ: Yes, Vanda. We can hear you.

VANDA SCARTEZINI: Hello? You can hear me?

GLENN MCKNIGHT: Vanda, we hear you. Yeah.

VANDA SCARTEZINI: Yeah, okay. Sorry. I am in the hospital with my daughter and I'm not in front of the computer either, so what I can say that … What?

EDUARDO DIAZ: Go ahead, Vanda.

VANDA SCARTEZINI: Hello? Yeah, okay. So what I can say that Glenn has produced all in this Google Doc and that we define as an approach drafted, that in our [inaudible] that we have to have everything done and the last point in our schedule, I propose to have a similar issue of session to guarantee

that we do not have some kind of good feedback. We need to work in metrics together with the others too because we need to know what goes, [inaudible] our sub goes to which during the breakout and in the end, in the last session, we need to achieve our main goal.

So the schedule is done to finalize on September 30. So in the end of September, we should have everything done and tested. So if we need to change anything during October, we have the full month to do so. But before that, it's something that we need to work together to have clear, as Glenn said, clear motion of people, of who is going to be there, who we need to have, I believe, some feedback from people [inaudible] because we need to have people maybe in separate rooms to explore the flexibilities that we [inaudible], that we have more chance than that.

So that we really can push then further to get them a better leverage. So it's something that we need to have during this whole period until the end. So it's something that I believe we have done. Sorry for the noise, but I'm in the middle of the house now.

I don't, I believe that we have gone progress and much progress for our group because we demand much more information now to proceed than get [inaudible] back for an hour draft because, of course, Glenn and I can't work just with two. But anyway, it's not the ideal for me, so we need some feedback from the others to proceed. And [that], in my point of view, we have done for our program, for the group and now, for this moment because we need this really bad.

So we hope we will have some feedback [inaudible] this week, and next week, we can add some more value to this conversation. Thank you. I need to take my daughter to [inaudible]. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Vanda. Thanks for this. I can see, certainly, the page that is now displayed ATLAS III Topics. Eduardo, you've got your hand up.

EDUARDO DIAZ: Yes, I wanted to mention something on the timeline. Thank you Vanda and Glenn for putting this stuff together because it gives us a picture of all the work ahead of all of us. The question that I have is in the main timeline, this whole program should be handed in by September 1, which I think if I read this the right way … Oops, gone. Can we put it back on the slide please?

YEŞIM NAZLAR: Sorry, I was pulling up the timelines. But you want the other ones back?

EDUARDO DIAZ: Back to the other one, but yes, I'm the one that Vanda and Glenn. So today, I'm sorry [inaudible]. Thanks, [inaudible] for thinking ahead of me. That one. This one, the timeline, if you look at the timeline, so if I read this correctly, what he says like in the middle of the table it says "Closed Content", that means by the end of July, you will have the whole schedule already put together. That's the question I had. The

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other stuff is trimming out who is going to do it, if we wouldn't extend our contract toward metrics and the presentation for the block schedule. We understand this timeline has been put together. It's when he says "Closed Content" which is at the end of July, that is the point where it would be ready. Is that correct?

OLIVIER CRÉPIN-LEBLOND: Eduardo, sorry. Is that for Glenn that you wish to answer?

EDUARDO DIAZ: Glenn or Vanda.

OLIVIER CRÉPIN-LEBLOND: Okay. So Vanda did the timelines and Glenn mentions in the chat that maybe, what you're basically, effectively saying is to gather two timelines to sync them together. Which two timelines?

The timeline that Vanda has supplied here and the timeline which you have put, the overall timeline. These two need to be synchronized together. So they need to both end on the 1st of September rather than the one, the timeline that Vanda did which ends at the end of September.

GLENN MCKNIGHT: Okay, yeah. That is correct.

OLIVIER CRÉPIN-LEBLOND: Correct? Yes. Go ahead, Eduardo.

EDUARDO DIAZ: Let me follow-up on this. The way I see this, when I see here "closed conference" it means the block schedule is already done. Right in the middle of the timeline, if you see that row. It says "closed conference" at the end of July.

OLIVIER CRÉPIN-LEBLOND: Yeah.

EDUARDO DIAZ: To me, that's when the block schedule is ready. The red is just the finding, getting the people that are going to manage these blocks and simulations and defining metrics. But that doesn't have to do anything with having the block schedule already in place. And my question is if that is the case. If that is not the case, if the whole work is all the way at the end of the simulation, then it needs to end September 1st.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks for this, Eduardo. Thank you. Let's ask Vanda. Vanda Scartezini.

VANDA SCARTEZINI: To [inaudible].

OLIVIER CRÉPIN-LEBLOND: Now we can't hear Vanda well. Is she breaking up?

VANDA SCARTEZINI: At the next call.

OLIVIER CRÉPIN-LEBLOND: Vanda, I'm afraid we couldn't hear you here. Could you please say it again?

VANDA SCARTEZINI: Yeah. That should be the connection for even the phone is in some way this, regarding the middle of the room in the hospital. I cannot go [inaudible] and [inaudible].

OLIVIER CRÉPIN-LEBLOND: It is fine now.

VANDA SCARTEZINI: Sorry. Glenn, you take the lead. I cannot continue now. I'm entering the forbidden room.

GLENN MCKNIGHT: Okay, good, Vanda. I'll take over if you're leaving. Okay, I'm sorry. I'm getting an echo.

OLIVIER CRÉPIN-LEBLOND: Go ahead, Glenn.

GLENN MCKNIGHT: Okay. All right, I'm on Adigo now just because I'm not sure on how secure I'm going to be.

Okay, we need work on the schedule. I didn't want to be too critical, but it doesn't make a lot of sense to me. If she was … Her daughter's in the hospital. She did this in-between. I only got it, I think last night, and this is the first time we're walking through it. I do understand what Eduardo is saying. I'm reading through it. If she had time, she could probably explain each of the modules on how it works. Some of it doesn't make … We need footnotes. We need to refine this timeline. So guys, appreciate critical feedback. Don't see this as cast in stone. When Vanda comes up for air, we'll get this a little bit refined.

What I'd like to see in this timeline is things like clearer stuff, like confirmation of the number of rooms, confirmation of equipment, confirmation of translators. There's a bunch of stuff here, like the room set-up, there's a bunch of stuff here that needs to be included in this from a project management point of view.

I think she's done a good job, but I think it needs some refinement. So please be patient with her. She's under stress with the fact that her daughter is in the hospital. She did it even though she was at the hospital. She still did this. I think it's an amazing job considering what she's been under, so guys, be patient. We'll have a better version of this, so don't hang your hat on this schedule right now. By the next meeting … When are we meeting again?

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OLIVIER CRÉPIN-LEBLOND: On the fourth?

GLENN MCKNIGHT: Is that the plan?

OLIVIER CRÉPIN-LEBLOND: We'll probably meet in Kobe probably. We'll have an informal discussion in Kobe probably.

GLENN MCKNIGHT: Yeah. Guys, I'll be blunt with you. This will be a revised one before we see so just any comments on that? I'll work on this when I have some free time on the weekend. I'll talk to her. She's been a little tough to reach in the last week, but I think it's a good start. But it's not even close to being ready for public consumption yet. It's in our list now in the page for our membership to comment, but no one has commented. So it's going to be us guys and Vanda refining it, I'm sure, just like everything else, I'm sure.

OLIVIER CRÉPIN-LEBLOND: All right. Thanks very much, Glenn. Please don't see the feedback or questions here as any kind of criticism. I'm very impressed already with the fact that you're putting together a thing like this, which obviously makes a lot of sense on the project management side of things.

In Kobe, we are likely to get a lot more information regarding room allocation, as Gisella will be able to meet with [Tanganyika] and the meetings crew. So we should be able to get a lot more tangible details, also more accurate details as to what rooms we will have for the type of workshops and [plenaries] and things like this.

So on the timeline, I'm not too concerned. We'll find out, when as you said, when Vanda comes up for air. We'll see when the deadline is. Put it this way. If the timeline, if the whole program is ready by the end of July or the end of august, then you know we've got plenty of time until the actual starting date and that's really great because that will also allow for our staff to be able to update all the programs and publish it, etc. well in advance of the Montreal meeting.

If, on the other hand, we do have to wait until the end of the simulation, then all we can do is just compress this a little bit and we'll do with an end being the first of September. And we only have to compress a small piece here. And I guess that the size of each one of those tasks is probably not the same. Some of them are probably huge tasks. In fact, I'd imagine that drafting the content is probably the major task in there. The other stuff, discuss and define metrics and deliverables, I think maybe some of that might have been already looked at from the other, from the leadership sub-group. That's something which we might need to discuss actually because some of this work might be done by another sub-group on the leadership side since they're working on metrics and things.

And of course, the deliverables is our deliverables group that's going to be working on that as well, so there is certainly some cross-work that comes along.

The other thing I was going to, moving on because I don't think we should spend a whole hour on this call, was the step, what you said, basically afterwards. So the first thing, of course, we have the timelines, then the goals. And it says here to build strong leadership skills within At-Large that will develop competent, visionary and policy-focused leaders who will not only advocate for the rights and interests of Internet end users within ICANN and also appropriately represent the Internet and ICANN within their local and global outreach and engagement [inaudible]. That's cool and good. And then the topics.

And I have a question for you regarding the breakouts. I see there's a lot of organizational – and I understand, by the way, this is Version 1.0. This is the very first draft. It's got breakouts primarily on organizational skills and on increasing community participation and building community teams, etc., spreading the word. I would have thought that maybe at least one breakout, if not two, might be related directly to drafting policy and being – what is it? – and doing things in the Policy Development Process, in the PDP.

GLENN MCKNIGHT: Let me respond. Olivier, go down to Session 5. There is the ICANN Policy Development Workshop. That, I think, addresses that in exactly what I think is critical as well. It's the workshop we talked, and this is the one we submitted for AVR funding and it was going to be … Obviously, that's

going to not take anyone who wants to volunteer as a facilitator. That has to be someone who really wants and is committed to teaching that and has the curriculum to do it, as we saw with the [NCUC] group. So you see what I'm saying? If you go down to Session 5?

OLIVIER CRÉPIN-LEBLOND: Yeah.

GLENN MCKNIGHT: Now, we can flesh that out a little bit but since we're talking about Session 5, I want to talk about the [inaudible] strategic plan as well because what we had …

OLIVIER CRÉPIN-LEBLOND: Glenn, you meant Session 5. Session 5, where? Because I can't [inaudible].

GLENN MCKNIGHT: Yeah. Sorry, I said Breakout Session 5: Critical Tools, Planning and Enabling the Community. Okay, Session A is ICANN's [inaudible] Development Workshop. Session B is called Strategic Plans. Now I think Session A addresses what you just said, and if not, we can discuss it. But I want to mention about Session B. We had incredible problems, I think from being involved with CROP for so long, people producing a real plan. I don't think they knew about a write-up plan. I don't think they got community feedback. So this is one thing we chatted about that we need to get everybody in the room in Outreach and Engagement, and

hammer out their strategic plan, get community feedback so one of the deliverables after that, for that workshop, they actually have a template of what their plan is. So that's a very tangible thing that I was thinking. But I just want to throw that in. None of this is cast in stone.

OLIVIER CRÉPIN-LEBLOND: Okay, thanks, Glenn. Can I just, before I give the floor to Eduardo, can I understand how this works? So let's say if we take Breakout Session 3, somebody would have the choice between going to setting goals and priorities, collaborative work teams, ways and means of sharing information, delegating work load methodologies, and working effectively with staff support leaders. Or sorry, I don't know how to read this. Are the parallel workshops A, B, C, D, E or are the parallel workshops Breakout 1, 2, 3, 4, 5?

GLENN MCKNIGHT: Okay. So when you look at the days, since you were mentioning Breakout Session 3, that Breakout Session 3 has the five sessions, A, B, C, D and E. Then so 20 people get hived off to a separate room.

This is where we need to know the logistics. Do we have those rooms? That is something I don't know yet and if we don't have those rooms, we may have to sort of slip them up, like two groups in the same room on either side of the room so that they don't disturb each other. This is all … These are logistical things. But yeah, so the idea, we assume that we would have adequate rooms for five sessions current, and with a maximum of 20 people and there might be additional support people who have that translation or co-facilitator, so roughly 23 people.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks, Glenn. I'm not sure. Let me give the floor over to Eduardo Diaz and then I might have more questions. Eduardo?

EDUARDO DIAZ: One of the things that I was talking with Glenn yesterday or the day before – I don't know – this is a very good draft, but I say, "Well, if I put myself in going here to these breakout sessions, there are many things there that I will be really like to participate on, but I have to select because they are in parallel. So we maybe want to think of this in a different way, that people will, everyone will go through all of them or a summary of one of them. I don't know. This is very good starting point and the idea, what I'm thinking is all these topics should be taken by everyone. But doing it in parallel would not be the best way of doing it. But that's … I haven't come up with an idea to do it differently. Thank you.

GLENN MCKNIGHT: Well, we're open to any suggestions of how to, well, capturing the information whether video for people to watch afterwards and the sequence is important, but I think it's a nightmare whatever which way you organize it. I agree. If you look at it, you circle certain things. But the other thing is we don't want to have 60, 40 people in one room and two people in Session B and three people in Session C, and so they definitely need to be spread apart.

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OLIVIER CRÉPIN-LEBLOND: Thanks for this, Glenn. So let's imagine. So I'm here in Montreal as a participant and I guess I have to select those sessions before I go. So I basically will be in Session A. Am I in Session A in each one of the breakouts then? So I'm going to go through a course which has …

GLENN MCKNIGHT: No.

OLIVIER CRÉPIN-LEBLOND: So I could be in A in the first breakout and C in the second and D in the third and A in the fourth, for example.

GLENN MCKNIGHT: Yeah. When they sign up on their form, we'll max out the number of spots for that session, like say using Eventbrite for example. You could cap the number of people that are attending that session and when they go to that session – Oh, I really love that session – they go to it. It's full. They have to make their second choice or their third choice until they find something that's open.

If you guys are comfortable having almost everybody in one session, it's not fair to the other facilitators. That's the only thing. It's got to be … And again, I think if we make the sessions intriguing and worthwhile, yeah, sure. I think we'll get them well distributed.

OLIVIER CRÉPIN-LEBLOND: Yeah. Thanks for this, Glenn. I think we're going to have to think about this a little more because I felt that in some way, the link between the breakouts and the plenaries was that you might have some common knowledge that you want to transfer to these people in the plenaries or that these people will transfer back to everyone else in the plenaries. But then there would be a direct follow-up in the breakouts and in the breakouts, what you might do is to actually have one topic that each one of the smaller groups deals with but because they are a smaller group, they then do it as a workshop thing. So we basically pass all of them through the same topic.

So for example, for policy, they'd all be Session A, B, C, D and E would all be dealing with ICANN Policy Development Workshop but they would be smaller groups. So in that case, we could have one group that is Spanish-speaking and one group that is French-speaking and the three other groups that are largely, that would be conducted in English.

So there's also some ways to look at this.

GLENN MCKNIGHT: Let me respond.

OLIVIER CRÉPIN-LEBLOND: Yeah. Go ahead.

GLENN MCKNIGHT: Let me respond, Olivier. Okay, you made my life much, much easier. So if we have the core sermon at the plenary and this inspires them all in

terms of get out and get involved with working groups or whatever. Off they go and they have each of the working groups are dealing with the same issue, this is a piece of cake. It's a lot easier and each of the facilitators are given the same marching orders. As you say, one could be in French, one could be in Spanish, whatever. It makes life much easier in selecting and narrowing.

Then we have to have a clear idea of what those plenaries are and we haven't discussed that yet.

OLIVIER CRÉPIN-LEBLOND: Yeah. Exactly. Any thoughts Eduardo?

EDUARDO DIAZ: Sorry, okay.

OLIVIER CRÉPIN-LEBLOND: Heidi? Heidi Ullrich. First, I'll get Eduardo and then can I come to you afterwards, Heidi, or is that a direct relation to what Glenn was saying?

EDUARDO DIAZ: It's in direct relation of what Glenn is saying. And you?

OLIVIER CRÉPIN-LEBLOND: Okay, go ahead, Eduardo.

EDUARDO DIAZ: The other idea is that we come up with five – I don't know – sessions that [inaudible] for A, B, C, D and E. One can be organizational for leaders, execution for leaders, and so forth. So you have only five and since you have five sessions, you can rotate them, which makes it a little bit more complex in the way people will move around them. But in the end, all of them, everybody will think the same, all five themes.

But I like the idea of having all, what you said about we're going to break sessions and all the sessions are about the same thing because then you can come back to the plenary and everybody will be more or less in sync. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this. Let's have Heidi. Heidi Ullrich?

HEIDI ULLRICH: Yes. Thank you, Olivier. I just wanted to remind you that we do have David Kolb from Insight Learning. He's the person who will be facilitating the leadership skills session in Kobe and he has a long history with ICANN, that he will be doing two sessions, likely Monday and Tuesday. I'm assuming those are going to be in the larger plenary sessions, and then I would assume that those breakouts could be based on questions that come up during those sessions, those larger sessions, so then all those breakout rooms go, and perhaps either the same question or people could rotate through those five rooms or so and then come back into another session and give their responses. And that might be the way to proceed here. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Heidi. So that, as Glenn said, does help and make things much less complex. I'm looking at this at the moment, the list that we have here and it's a very impressive list and it's very complex. It's got a lot of different topics. My concern is that it's going to be a headache to manage. My other concern is that some people are going to be able to use this to try and skirt every bit of ICANN policy or whatever. Maybe they won't do it, like willingly do it, but they might end up just being in all these things, learning proactive listening skills and building community consensus and stuff that might be helpful for them but not so helpful for At-Large at the end when you put them end to end because they got a wrong combination of courses. Either that or they will look at these and they'll go, "Oh my goodness, I have no idea which one to go for. It's like a kid in a candy store and too many amazing things to choose from." So that is a good start.

Glenn, your hand is up.

GLENN MCKNIGHT: Yeah. I want to respond to what Heidi was saying. It would be nice to have that kind of information, Heidi, when instead of me wasting my time coming up with these topics. It really does. We need to communicate better because I should have known that in terms of what you're saying. David is looking at some topics. It really does impact what we're going to do and then consistent to what Olivier is saying. So just send me that information and Vanda, so we can incorporate that. I'd appreciate it.

You know what? There's always going to be people gaming the system, and you know what? You can't stop that. All we can do is get them inspired and hopefully it will take stuff that they will get involved with. That's why it's so important to have a roll of the facilitator and note taker well-defined and pick the right people in that function so that they can inspire.

And then there's another role of somebody going around to each of the rooms and listening how things are going, and interjecting, and making sure they're on track. If they're sort of going down a wrong track that didn't consist of what Heidi was saying that was at the plenary, what you're saying, Olivier, then we have to sort of say, "Wait a second here. Guys, we only have 30 more minutes. I don't see a lot of productivity here. Can you go back to the core strategy of what we're trying to do?"

OLIVIER CRÉPIN-LEBLOND: Okay, cool. Well, look, it's a good start. Can we put this on the Wiki or start building the Wiki a little bit and I take note also of Heidi having announced to us the fact that we do have David Kolb. Yes, Heidi, if it could be possible to put somewhere on the relevant space for the Wiki, what resources we now already have available to us for building the program. That would be really, really helpful because I think one of the problems that we're faced with is I know that some of the resources might need to have an extra budget request and we have not filed extra budget requests for the program itself.

But there are also plenty of resources that we already have in-house, so it would be great to be able to have those so when we build the agenda,

then we know and say, "Well, actually, we could have David Kolb for this and we could have such and such a person, like I don't know, David Conrad for that, and we could have this other person for this," and then there's much less discussion as to who and what and how. Heidi, over to you.

HEIDI ULLRICH: Olivier, if I may? Thank you. So the David Kolb facilitations program has been discussed several times in my understanding with the leadership team. And I moved forward with that because of that discussion. Secondly, there is an ABR that was submitted for the plenaries, for the ATLAS, and that was submitted by Glenn. That is a session of capacity building sessions using about four people from the At-Large community to be the teachers. It proved that would be then starting in the summer, likely with some ICANN Learn courses. Perhaps even with live video feed there, and then also in Montreal, there would be one or two sessions face-to-face with those four trainers for those people going through that course. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Heidi. I think that makes it evermore important then to put all of that information on the Wiki as I have 1,001 things to do outside of ICANN in addition to what's going on here and I do tend to forget things as well, so it's a lot better to have it somewhere where we have a repository for everyone to be able to coordinate. I gather that it's the same with Glenn and others who have very, very busy times, especially right now. Glenn McKnight?

GLENN MCKNIGHT: Thanks, Heidi, and I just joined this group just recently and actually, I was assigned to this task while I wasn't even on the call so you may have mentioned this to Eduardo and Olivier. I didn't hear it. I wasn't there. So as Olivier said, this is going to change the flavor of the approach that I was taking so I now understand what Olivier was getting at and we need to springboard the plenaries to get them all charged up and then they [opt to go] through their role-playing or whatever ways of dealing and tackling with that issue. So this is good. I don't have a problem. The reason I wanted to put this together that I did, this is my impression that there was of interest and other feedback. But now we're seemingly refining the process, which is good. I'm pretty happy with that.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks for this, Glenn. Any other comments on this? I'm not seeing any hands right now, and so in our agenda, it basically says outcomes, I can just think of what are our next steps on this? And I would say that the first thing we need to do is, of course, getting all that information on the Wiki is a helpful thing. Secondly, in Kobe, Gisella will find out more about the exact schedule of those breakouts and of those plenaries. Then we've got an idea of the numbers.

And then the next thing I guess is to convene a call of that working group, if you guys are okay with it, and we can do that after Kobe. And at that point, of course, that will be the big time to find out because you do have to tell your troops as well of what's going on and not fly, as you

know, not fly too far forward because, often, when you start flying far forward, then you'll certainly get the whole group coming and saying, "Wait a minute. I was not associated with it." And then you have to waste time going backwards again.

So I guess after Kobe, there can be a call with the sub-group. Is that all cool?

GLENN MCKNIGHT: Yeah, that's fine with me.

OLIVIER CRÉPIN-LEBLOND: Yeah? Okay. I have no other questions or comments. I'm fully prepped up now. I understand a lot better what's going on. Eduardo, any points or anything? No? Nothing to add.

GLENN MCKNIGHT: Let me just give you guys a quick … We had a very good morning here at the IGF Canada. Joe Capetano was here. I'm blanketing everybody that's here with NARALO and At-Large brochures. [inaudible] had [nauseous] comments that were quite interesting, we'll say. And needless to say, it was a bit of an ICAN slamming, as you guys all know about his legal case with [inaudible]. But Evan's here as well, so the two of us are here from NARALO. So not a bad day. So I have to run back to the meeting.

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OLIVIER CRÉPIN-LEBLOND: Great. Thanks for joining us, Glenn, and thanks to Vanda for joining us as well. And good luck and well wishes for her daughter. Thanks, everyone.

GLENN MCKNIGHT: Okay. Yeah, her daughter. Thanks. Bye, everyone.

OLIVIER CRÉPIN-LEBLOND: Bye. This call is ended. Thank you. Bye-bye.

HEIDI ULLRICH: Thanks, everyone.

YEŞIM NAZLAR: Thank you all. This call is now ended. Bye-bye.

[END OF TRANSCRIPTION]