REQUEST INFORMATION				
Title of Proposed Activity				
Security, Privacy and Human Rights Capacity Building				
Community Requestor Name	Chair			
NCSG	Stephanie Perrin			
ICANN Staff Community Liaison				
Maryam Bakoshi				

## REQUEST DESCRIPTION

1. Activity: Please describe your proposed activity in detail

The NCSG is seeking support for a capacity building initiative to better build our knowledge of, and awareness, of DNS cybercrime issues, to hold a workshop and related ongoing talks/webinars with security and abuse experts from the ICANN Community, to help ensure that NCSG members better understand the concerns of those in the abuse community about cybercrime issues. We further aim to inform the security experts of our values and mission at NCSG.

At the Barcelona meeting we held a workshop on standards and invited members of the business, technical, and SSAC community to come and discuss their standards needs. We had an excellent discussion about our common concerns regarding the "balance" between security and privacy. We think a workshop to be held at one of the face to face meetings, where we could bring NCSG members who are less familiar with the realities of security issues, would help continue this dialogue, contribute to capacity building, and help develop more mutually beneficial discussion at working groups and PDPs. Frequently, there is a stark, un-nuanced discussion where the parties representing security interests and those representing privacy interests do not appreciate their areas of mutual benefit and potential understanding. Just as you cannot have privacy without security, you cannot have security without human rights.

Also important to note that this activity would help the broader NCSG community given the fact that we are mostly composed of civil society activists who often encounter threats to our activities, particularly with respect to free/political speech.

2. Type of Activity: e.g. Outreach - Education/training - Travel support - Research/Study - Meetings - Other

Education and training, through meetings and cross community discussion and presentations

3. Proposed Timeline/Schedule: e.g. one time activity, recurring activity

Ideally, a workshop on a different series of topics (e.g how abuse reports are actioned, common cybercrime problems where access to WHOIS information is vital, etc.) prior to each face to face meeting would be ideal. If necessary, the workshops can be crafted to the different regional needs with regards to online security through a consultation with its community and constituencies.

The Registrars meet with the Abuse community and ICANN staff at every meeting, but NCSG members are not welcome at those meetings. Our members need greater awareness of real security issues, and each region has its own challenges. We are going to try to run a short meeting of some kind in 2019 at the Marrakech meeting (obviously outside this request), to keep the momentum from the Barcelona workshop up, and we have members in Africa who are committed to doing outreach to prepare for a future meeting.

## REQUEST OBJECTIVES

1. Strategic Alignment. Which area of ICANN's Strategic Plan does this request support?

## Aligned with ICANN's mission, commitments and core values:

- Improving the coordination of the community's policy development process by reducing, through enhanced understanding, the friction between two key stakeholders and advisory committee in policy debates: those representing security and anti-abuse interests, and those representing privacy and human rights interests.
- Employing open, transparent and bottom-up, multistakeholder policy development processes, particularly to engage as many members as we can in having serious discussions with those in the technical and security community, including the contracted parties" abuse experts, to improve understanding of difficult problems which are frequently in tension. This will also improve the real life engagement on committees and during meetings.
- We have consulted members of SSAC, and they have indicated willingness to participate. We believe this kind of education to those of us who represent civil society, is also in keeping with their mandate as advisors on security and stability.
- 2. Demographics. What audience(s), in which geographies, does your request target?

All ICANN regional groups (note NCSG has members in more than 100 countries).

3. Deliverables. What are the desired outcomes of your proposed activity?

- 1. The deliverables will be one or more workshops to increase capacity of NCSG members on security and abuse issues.
- 2. The outcomes of these workshops, we hope, will be greater understanding of each other not just on the facts of security, abuse, privacy, and human rights issues, but of each others' perspectives on striking compromise on our mutual goals. It is necessary for our members to understand security risks, issues, and mitigation techniques, in order to achieve this goal.
- 4. Metrics. What measurements will you use to determine whether your activity achieves its desired outcomes?

We will do a doodle poll after the first workshop to seek feedback. We would hope to see more members participating in working groups that involve security issues, and a healthier, less polarized dialogue.

We will also check on the uptake of recordings and transcripts of the workshops, to see if there is continuous word of mouth feedback. These tools can then be used by our regional members in local events and we will seek feedback on those workshops.

# RESOURCE PLANNING – INCREMENTAL TO ACCOMMODATE THIS REQUEST

Staff Support Needed (not including subject matter expertise):

Description	Timeline	Assumptions	Costs basis or parameters	Additional Comments

#### Subject Matter Expert Support:

Security experts at ICANN Org would be most welcome. We have reached out to SSAC and intend also to reach out to the Contracted parties and the business community, seeking presentations from their members.

We are trying to keep costs low here but a professional trainer/capacity builder to help us plan the curriculum and ensure a rich and balanced dialogue about these important issues (security, privacy and human rights) would improve outcomes.

Technology Support: (telephone, Adobe Connect, web streaming, etc.)

To be useful in our regional events, particularly in underserved regions, it would be most useful to have Adobe Connect, with full archiving of video, sound and transcripts as well as presentations.

Language Services Support:

No, although if this pilot is successful and all parties feel it fills a need, it might be useful later. French speakers in Africa, for instance, would probably appreciate the translation of the presentations.

#### Other:

Coffee breaks and a catered lunch would be most appreciated, as the restaurant facilities are not always open prior to the official start to the meeting, and we don't want to lose participants.

### Travel Support:

We would need to have travellers to ICANN meetings supported for an additional night, because in order for this session to be sufficiently-attended, it would need to be held either the day before, or the day after, the official meeting. Accordingly, we would seek one extra night of hotel and per diem for 21 persons.

### Potential/planned Sponsorship Contribution:

The NCSG is actively seeking sponsorship from our donors in order to secure additional funding to support the travel of civil society actors not currently engaged in ICANN work but whom have the potential to become active contributors, so that they are able to participate in this workshop. In the past, we have independently secured funding to bring Canadian civil society groups to the Barcelona meeting, and our Chair hasalso partnered with civil society groups in Canada to obtain further funding on a research project, to continue the work we started with the workshop in Marrakech. That research project was funded by the Office of the Privacy Commissioner of Canada.