

PUBLIC COMMENT ON AMENDING THE IANA NAMING FUNCTIONS CONTRACT, ANNEX A

At-Large CPWG:
Determining whether
to file Public
Comments
16 January 2019

PROPOSAL

- ❖ Amend the IANA Naming Functions Contract between ICANN and Public Technical Identifiers (PTI) to remove the Service Level Agreements (SLAs) from the Contract and to place them on the PTI website.
- ❖ Adopt an SLA Change Process that will allow amendments to the SLAs to proceed in a timely fashion, while still requiring consultations with the IANA Function naming customers and **the broader ICANN community** as appropriate.
- ❖ Adopt a Process to Change the SLA Change Process.

PURPOSE: The Customer Standing Committee (CSC) and PTI/ICANN will be able to change SLAs without going through the cumbersome contract amendment process every time an SLA change is needed.

BACKGROUND

- ❖ Putting the SLAs in the IANA Naming Function contract was a key part of the IANA Transition Proposal.
- ❖ ICANN org said the amendment needed public comment.
- ❖ The CSC recommended changing some SLAs to better reflect reality, now that more operational data is available. Currently, every change to the SLAs would require a contractual amendment.
- ❖ CSC, ICANN org, and PTI agreed that a contractual amendment for every SLA change would not be effective or efficient, or serve the interests of the IANA Naming Function customers.
- ❖ On 17 Dec 2018, the CSC approved two SLA Change Processes, after consulting with ICANN org, PTI management and IANA Naming Function customers.

BACKGROUND

- ❖ After the amendment, the SLAs will no longer be in the contract. Instead, the SLA Table will be available on pti.icann.org or iana.org.
- ❖ The SLA Table can only be changed when the appropriate SLA Change Process is followed; if there is any failure in that process, no SLA change will occur.
- ❖ For more significant changes, Public Comment may be required.
 - ❖ At a minimum, CSC must consult with the IANA Naming Function customers.
 - ❖ PTI and ICANN must consider feasibility and costs of potential changes before broader consultation is performed.

THE AMENDMENT

The proposed contract amendment does the following:

- ❖ Removes the SLAs from the naming function contract;
- ❖ Requires the SLA table to be maintained in an appropriate place on pti.icann.org or iana.org;
- ❖ Requires that any changes to the SLA table may only be achieved through following the defined change process, which will also be on the PTI or IANA website; and
- ❖ Requires that any changes to that change process must also be done pursuant to a defined process that will be on the website.

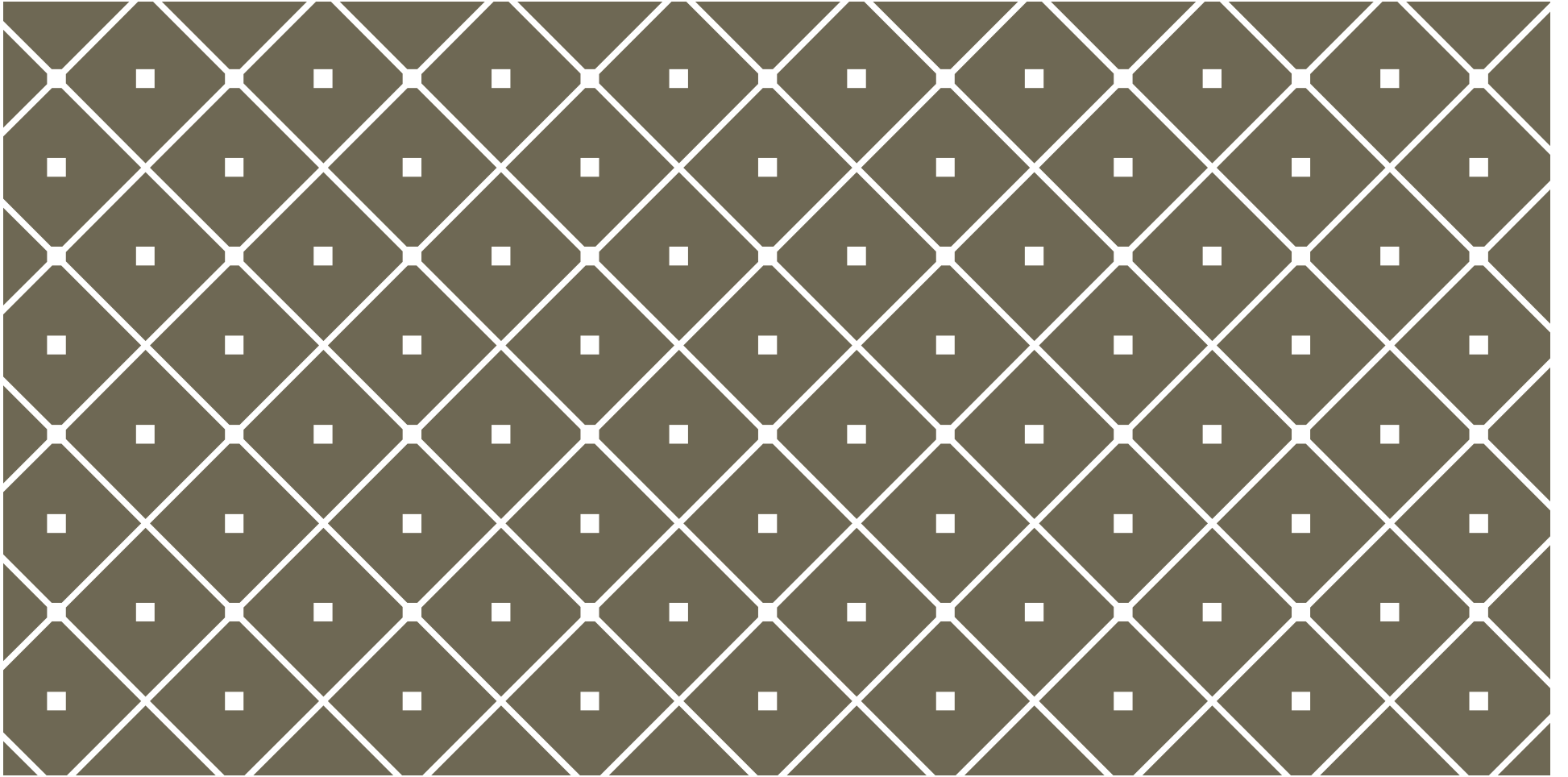
The proposed amendment does NOT change the base definitions that guide how SLAs are developed or the proper fields for inclusion in SLA tables.

ISSUE FOR AT LARGE CONSIDERATION

- ❖ The new Change Process identifies four types of SLA changes:
 1. New SLA Item
 2. Remove SLA Item
 3. Change SLA Item definition and target/threshold
 4. Change SLA Item target/threshold only
- ❖ Type 4 requires the approval of IANA Naming Function customers only
- ❖ The other 3 types require Public Comment from the broader community AND approval of the Naming Function customers.
- ❖ Currently, any amendment to the Contract may require Public Comment.

ISSUE FOR AT LARGE CONSIDERATION

- ❖ It is likely that most SLA changes will be “Type 4” changes, reviewed only by naming customers
- ❖ As a result of this amendment and change in procedure, At Large (along with the rest of the community, apart from the Naming Function customers) will no longer have the opportunity to provide Public Comment on SLA changes to service level targets and thresholds
- ❖ **Does this raise any concerns for At Large?**
 - ❖ Consider the technical nature of these changes
 - ❖ Consider that the Naming Function customers will be directly affected by lowering such standards and thus have a significant incentive to carefully oversee such changes



THANK YOU.

