

Procedure for Modifying the Process for Amending the IANA Naming Service Level Agreements

The Process for Amending the IANA Naming Service Level Agreements represents the mechanism through which PTI and ICANN have agreed to define the service levels to which PTI will be contractually held. Any modification to this Process must be agreeable to ICANN and PTI as a proper mechanism through which PTI and its customers can develop, modify or delete contractually required SLAs. The Process may only be modified through the following procedure:

1. The Process for Amending the IANA Naming Service Level Agreements (SLAs) may be reviewed at the request of the CSC, ccNSO Council, RySG, PTI or ICANN. The review will be conducted by the CSC, PTI and ICANN*.
2. The CSC, PTI, and ICANN* should meet to discuss the proposed need to modify the Process and mutually consider if it is advisable to continue to explore a potential modification, as well as identify the portions of the Process requiring modification.
3. Unless otherwise appropriate, PTI or ICANN* shall draft the proposed modification for consideration by CSC, PTI and ICANN* to determine if the modification achieves the desired impact. Once there is agreement on proposed text, PTI and/or ICANN* will publicly post the draft change recommendation for public comment through ICANN's Public Comment process.
4. Customer and Community Consultation: During the pendency of the Public Comment process, the CSC must present the the proposed modification to the ccNSO and RySG, and any other community consultation the CSC deems necessary.
5. Customer and community feedback should be taken into consideration prior to finalizing any modified language for the Process. CSC, PTI, and ICANN* should mutually agree to any revisions to the language that was previously posted for Public Comment.

Once the final change recommendation is agreed to by the CSC, PTI, and ICANN*, PTI and/or ICANN will publicly post on the CSC webpage, the modified Procedure for Amending the Process for Amending the IANA Naming Service Level Agreement and such revised Process will become effective.

Procedure for Modifying the Process for Amending the IANA Naming Service Level Agreements,
November 2018

6. For avoidance of doubt, any modifications to the Process must take into account the proper levels of notice and consultation as appropriate for the significance of the SLA at issue.