

No Talk too Small

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NARALO

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## Vast Generalizations:

- .Americans
- .Outgoing, talkative
- .Canadians
- .Reticent, cautious
- .Puerto Ricans
- .Friendly, welcoming



# Favourite Canadian opening lines



.Weather, weather, weather, hockey

# Chat management strategies

- Politics and religion



- Ask non-committal questions
- Use context as a cue
- Stay positive
- Choose language carefully