# Universal Acceptance

**NARALO** 





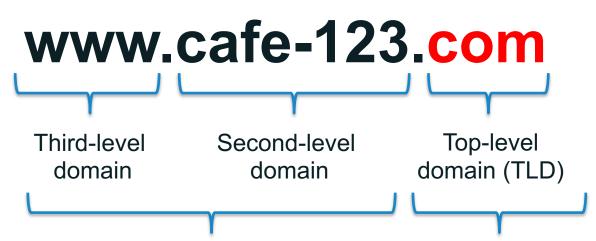
Dr. Ajay DataChair – Universal Acceptance Steering GroupMember – ccNSO Council (NomCom Appointed)

## **IDN Program Objective**

in the local languages and scripts
used by the communities globally
in a secure and stable manner.



#### **ASCII Domain Name Label**





## Forming ASCII Labels Use LDH

1

## Forming ASCII Labels Use only Letters

- Letters [a-z]
- **D**igits [0-9]
- Hyphen [H]

Label length = 63

Other constraints (e.g. on hyphen)

Letters [a-z]

Label length = 63



### **Domain Name Mnemonics in ASCII**

#### Using LDH

- Letters [a-z]
- Digits [0-9]
- Hyphen (H)



|   | 0   | 1           | 2     | 3 | 4 | 5  | 6   | 7   |
|---|-----|-------------|-------|---|---|----|-----|-----|
| 0 | NUL | DLE         | space | 0 | @ | Р  | ` ` | р   |
| 1 | SOH | DC1<br>XON  | İ     | 1 | Α | Q  | а   | q   |
| 2 | STX | DC2         | ш     | 2 | В | R  | b   | r   |
| 3 | ETX | DC3<br>XOFF | #     | 3 | С | S  | С   | S   |
| 4 | EOT | DC4         | \$    | 4 | D | Т  | d   | t   |
| 5 | ENQ | NAK         | %     | 5 | Ε | U  | е   | u   |
| 6 | ACK | SYN         | &     | 6 | F | V  | f   | ٧   |
| 7 | BEL | ETB         | 1     | 7 | G | W  | g   | W   |
| 8 | BS  | CAN         | (     | 8 | Н | Х  | h   | ×   |
| 9 | HT  | EM          | )     | 9 | 1 | Υ  | i   | У   |
| Α | LF  | SUB         | *     | : | J | Ζ  | j   | Z   |
| В | VT  | ESC         | +     | ÷ | Κ | [  | k   | {   |
| С | FF  | FS          | ı     | < | L | Α. | -1  | -   |
| D | CR  | GS          | -     | = | М | ]  | m   | }   |
| E | so  | RS          |       | > | Ν | ۸  | n   | ~   |
| F | SI  | US          | 1     | ? | 0 | _  | 0   | del |



## **Top-level Domain Name Mnemonics in ASCII**

#### Using Letters only

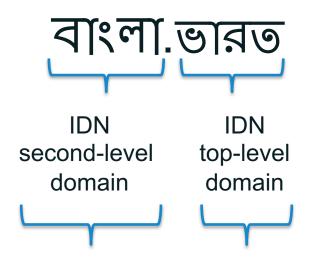
- Letters [a-z]
- Digits [0-9]
- Hyphen (H)



|   | 0   | 1           | 2     | 3 | 4  | 5  | 6   | 7   |
|---|-----|-------------|-------|---|----|----|-----|-----|
| 0 | NUL | DLE         | space | 0 | @  | Р  | `   | р   |
| 1 | SOH | DC1<br>XON  | İ     | 1 | Α  | Q  | а   | q   |
| 2 | STX | DC2         | ıı    | 2 | В  | R  | b   | r   |
| 3 | ETX | DC3<br>XOFF | #     | 3 | С  | S  | С   | s   |
| 4 | EOT | DC4         | \$    | 4 | D  | Т  | d   | t   |
| 5 | ENQ | NAK         | %     | 5 | Е  | U  | е   | u   |
| 6 | ACK | SYN         | &     | 6 | F  | V  | f   | V   |
| 7 | BEL | ETB         | ı     | 7 | G  | W  | g   | W   |
| 8 | BS  | CAN         | (     | 8 | Н  | Х  | h   | ×   |
| 9 | HT  | EM          | )     | 9 | -1 | Υ  | i   | У   |
| Α | LF  | SUB         | *     | : | J  | Ζ  | j   | Z   |
| В | VT  | ESC         | +     | ÷ | K  | [  | k   | {   |
| С | FF  | FS          |       | < | L  | A. | - 1 |     |
| D | CR  | GS          | -     | = | M  | ]  | m   | }   |
| E | so  | RS          |       | > | N  | ۸  | n   | ~   |
| F | SI  | US          | 1     | ? | 0  | _  | 0   | del |



### Internationalized Domain Name (IDN) Labels



Syntax of IDN Labels
Valid U-Label: Unicode
code points as
constrained by the "LDH"
scheme within IDNA 2008

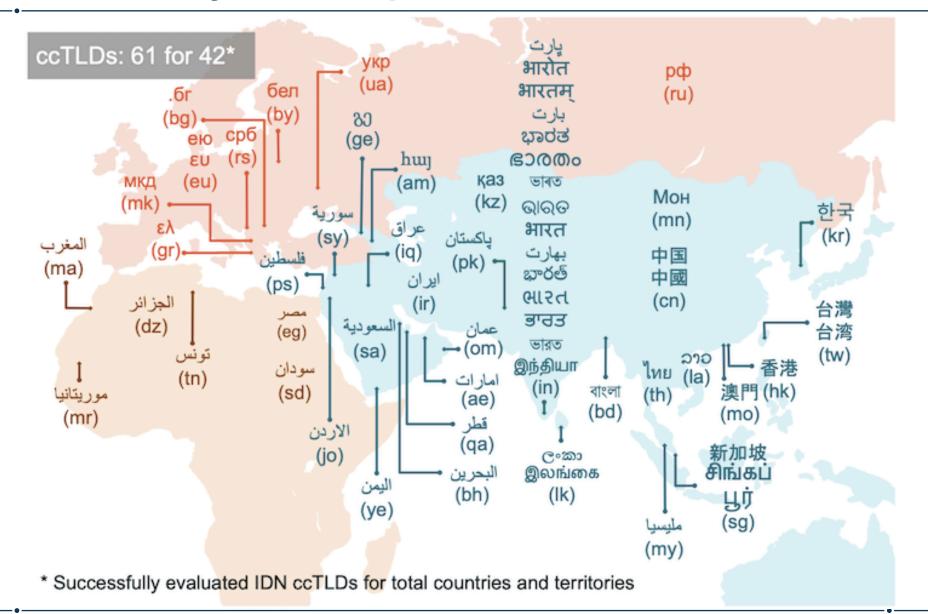


Syntax of IDN Labels
Valid U-label, further
constrained by the
"letter" principle for TLDs





## **IDN Country Code Top-level Domains**





## **Universal Acceptance (UA) Initiative**



#### **Vision**

All domain names and email addresses work in all software applications.

#### **Mission**

To mobilize the software application developers to get their products UAready by providing encouragement, documentation, case studies, tools, and measures to deliver the right user experience to the end user.

#### **Impact**

Promote consumer choice, improve competition, and provide broader access to end users.



## Categories Affected by UA Issues



Newer top-level domain names: example.sky

Longer top-level domain names: example.photography

Internationalized Domain Names:

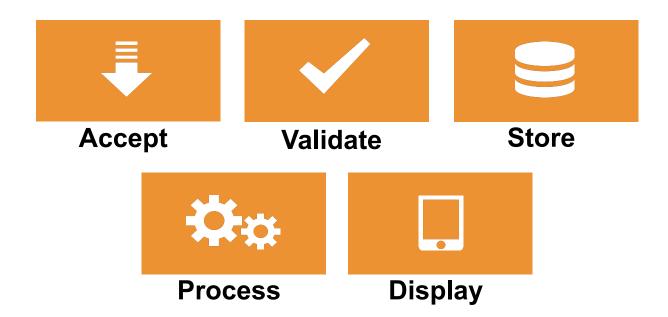
- Rendering problems
  - Displaying A-label: xn--mgbh0fb.xn--mgbcpq6gpa15g
  - Ordering right-to-left scripts: should be
- Internationalized email addresses: अजय@डाटा.भारत (Hindi email)
  - Available standards are not implemented by all email software and service providers making email delivery unreliable.
    - Test if your email is compliant: <a href="https://uasg.tech/eai-check/">https://uasg.tech/eai-check/</a>



#### **Five Actions for UA-readiness**



Applications should be able to do the following for all domain names and email addresses:



## **Community Stakeholders**



- Technology Enablers Organizations producing relevant standards and current best practices, as well as providers of software programming languages, tools and frameworks
- Technology Developers Organizations and individuals developing and directing applications
- Email Software and Service Providers Organizations and individuals providing internationalized email software and services
- Influencing Individuals and Organizations Individuals at the local and international level who can help promote UA readiness, and organizations which can be used to spread the UA message more broadly
- Government Policy Makers Government officials, as a specific group, are included to generate demand for UA-ready products and services through accessibility standards and procurement processes



## **UASG Working Groups (WG)**



- Technology WG Plans, coordinates and oversees work on standards, current best practices, programming languages, tools and development platforms
- Email Address Internationalization (EAI) WG Plans, executes and oversees engagement with email software and service providers to make them EAI-ready
- Measurements WG Plans, oversees and directs the measurement efforts for UA readiness
- Communications WG Plans and develops the communications strategy and oversees its execution, in collaboration with other WGs
- Local Initiatives WG Plans, develops and oversees execution of local initiatives in various geographies
- UA Ambassadors WG Plans and executes training and outreach in local regions



## **Moving Forward**



- Test your own email address
- Secure an EAI address
  - Use <u>DataMail</u> or Install DataMail App
  - Use CoreMail
- Get your own systems evaluated and fixed
  - Use UASG Blueprint for CIOs as a guide
- Get your tendering and contracts to include UA Readiness Clauses
  - Use UASG Quick Guide to Tendering clauses
- Report UA problems with other applications
  - UASG Issue Logging
- Participate in the UASG Discussions
  - Join the <u>UA Discuss Mailing List</u>
- Participate in the UASG Working Groups
  - Join the Working Groups



## More Steps..



- UASG has produced documentation to define and address challenges, and share progress, available at <a href="https://UASG.tech">https://UASG.tech</a>.
  - o Quick Guide to Universal Acceptance
  - Quick Guide to Email Address Internationalization
  - o <u>UA Case Study: Government of Rajasthan, India</u>
  - Quick Guide to Tendering and Contractual Documents



#### First India

## **PERSPECTIVE**

JAIPUR | THURSDAY, OCTOBER 17, 2019

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- THERE IS A NEED TO ENSURE THAT ALL SYSTEMS ARE UA-READY AND ABLE TO ACCEPT ALL DOMAIN NAMES AND EMAIL ADDRESSES IN ANY VALID SCRIPT
- UNIVERSAL ACCEPTANCE: EMPOWERING PEOPLE WITH LINGUISTIC EMAIL



#### DR AJAY DATA

CEO, Data Xgen Technologies. He is also Chairman of Universal Acceptance Steering Group (UASG) of ICANN

n this comeveryone is ers and investing milget customers however by email address correctly. solving a small bug into your you are going to lose the

There are approx. 1500 online. Top level domains, Internalized Domain Names.

ple online.

get pie from next billion peo-

going to have email address petitive world in there own language and if they visit your website trying to get and fill email address in ennew custom- quiry form or contract us form and your website do not accept, validate, prolions of \$s to cess, store and display website / software, you may customers and will not be able to leave on the new billion of customers coming

It may be unbelievable to you that your website has a

## BUG IN YOUR WEBSITE, SOLVE ENABLE YOUR BUSINESS FOR

## NEXT BILLION CUSTOMFR



messages when a server in the delivery path does not support the UTF8SMTP extension, some sort of converting mechanism is required. This is known as Downgrading mechanism for EAL.

So, when an EAI compliant server tries to deliver an email containing Unicode characters in the envelope and the recipient server does not announce UTF-8SMTP support, the sender server may downgrade and change the email address to its ASCII alias email address so that email communication can be established without any problem.

**UASG: TAKING A** MISSION FORWARD







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