2018 CBWG Webinar Analysis

At-Large Capacity Building Working Group
Tijani Ben Jemaa, Chair

Compiled by At-Large Staff
08 January 2019

ICANN

Available 2018 Webinar Results (7/11)

24 Jan
Data Protection: What do you need to know as End-Users about GDPR

09 May
New gTLD Application: Fees, Community, Support, etc. (WT 1 & 3)

13 June
KSK Rollover 1

20 Sept
Protection of Global Public Interest in Contractual Compliance, Consumer Rights, etc...

Available 2018 Webinar Results (7/11)

11 Oct

ccTLD: Assigning Country Code, Delegation & Retirement of ccTLDs

19 Nov
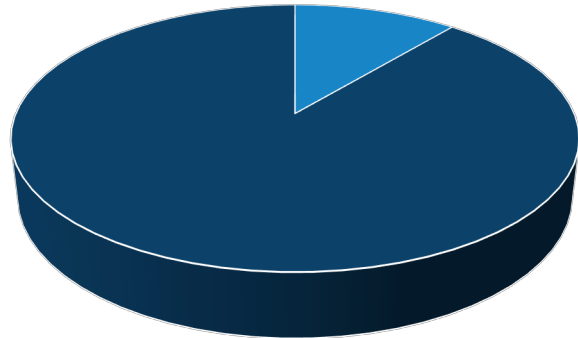
Universal Acceptance

12 Dec

ICANN Jurisdiction

Unavailable 2018 Webinars (4/11)

Unavailable Webinar	Date	Rationale
Compliance of the WHOIS Registration Data with GDPR (Interim Model)	18 April	Webex
New gTLD: Geographic Names (WT5)	23 May	Webex
Policy Comments	03 Dec	AC recording only for 48mins, so survey missing.
At-Large Review	19 Dec	No response captured, as the survey questions were displayed on the main screen.

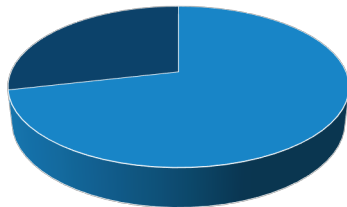## How was the timing of the webinar (13:00 UTC)?

- Too early (11%)
- Just right (88%)
- Too late (0%)
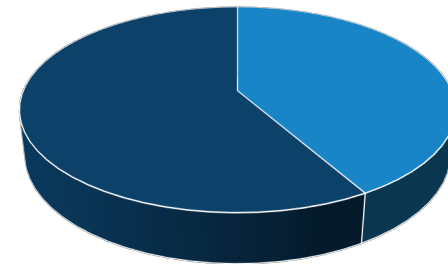
How is the technology used for the webinar?
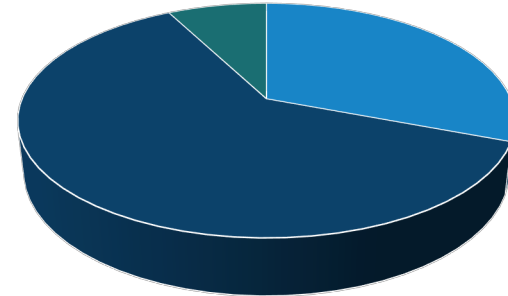
- Very good (30%)
- Good (61%)
- Sufficient (7%)
- Bad (0%)
- Very bad (0%)

Did the speakers demonstrate mastery of the topic?

- Extremely strong (71%)
- Strong (28%)
- Sufficient (0%)
- Weak (0%)
- Extremely weak (0%)

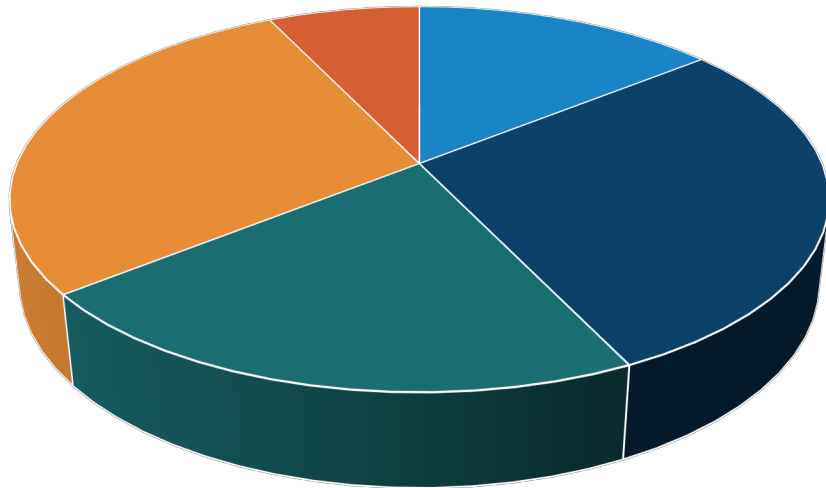## Are you satisfied with the webinar?

- Extremely satisfied (41%)
- Satisfied (58%)
- Moderately satisfied (0%)
- Slightly satisfied (0%)
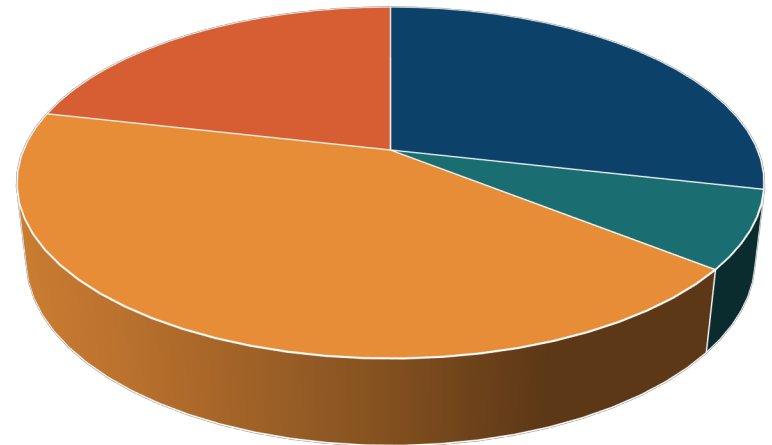- Not satisfied at all (0%)

What region do you live in the moment?

- Africa (14%)
- Asia, Australia and the Pacific Islands (28%)
- Europe (21%)
- Latin America and the Caribbean Islands (28%)
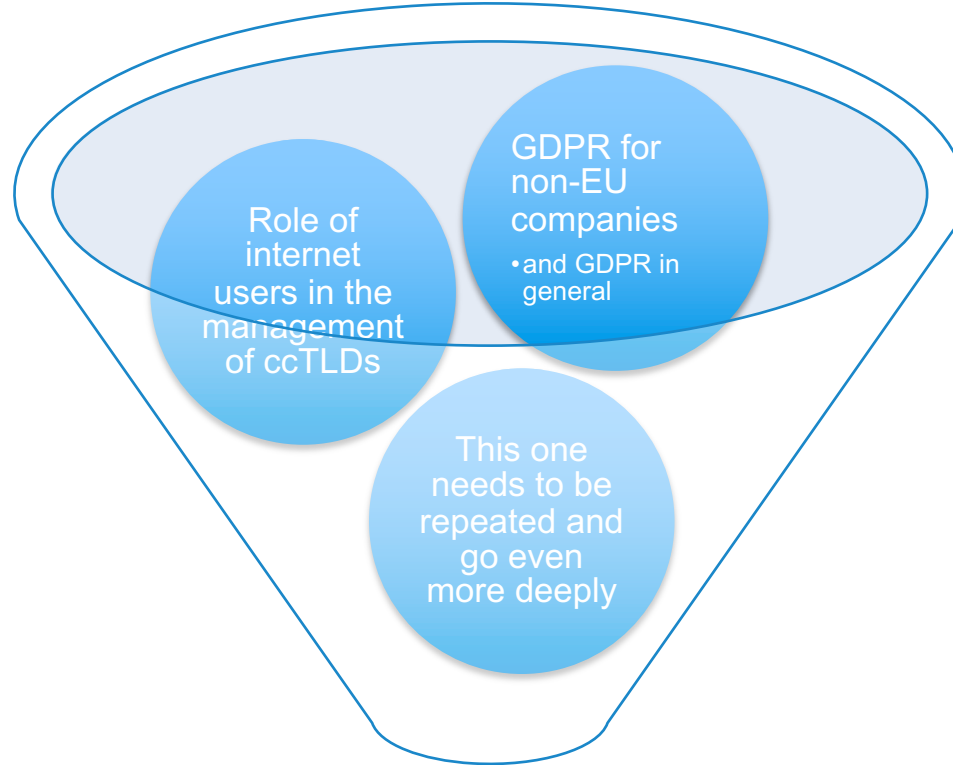- North America (7%)

How many years of experience do you have in the ICANN community?

- Less than 1 (0%)
- 1 to 3 (28%)
- 3 to 5 (7%)
- 5 to 10 (42%)
- More than 10 years (21%)

Role of internet users in the management of ccTLDs

GDPR for non-EU companies
• and GDPR in general

This one needs to be repeated and go even more deeply

What topics would you like us to cover for the future webinars?
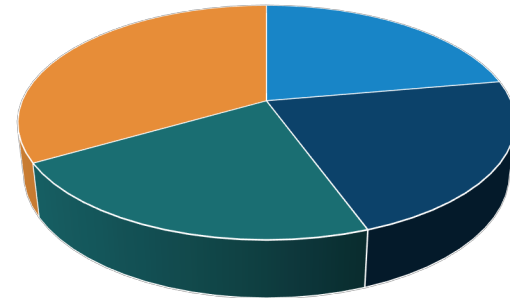
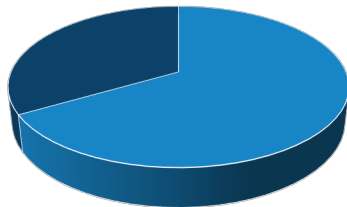## How was the timing of the webinar (21:00 UTC)?

- Too early (0%) - Just right (37%) - Too late (11%)

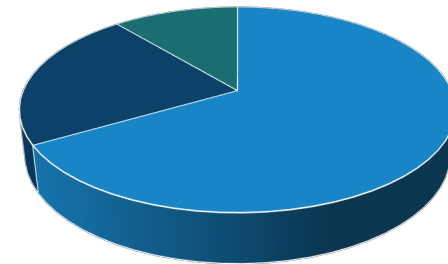## How is the technology used for the webinar?

- Very good (11%) - Good (11%) - Sufficient (11%)
- Bad (16%) - Very bad (0%)

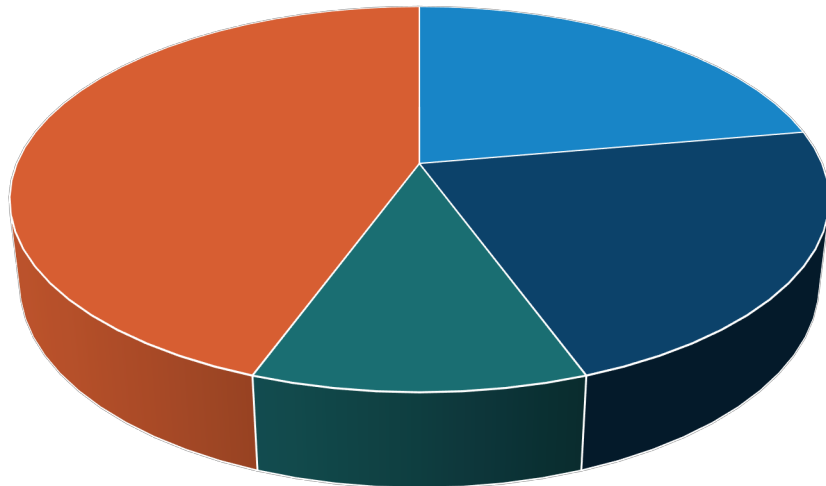## Did the speakers demonstrate mastery of the topic?

- Extremely strong (35%) - Strong (18%)
- Sufficient (0%) - Weak (0%)
- Extremely weak (0%)
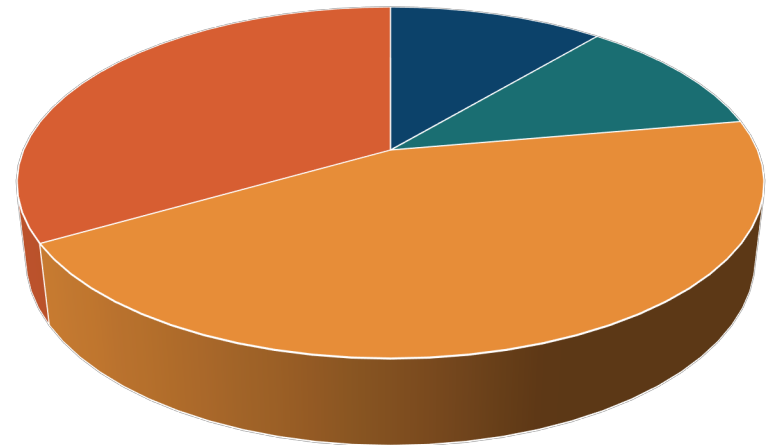
Are you satisfied with the webinar?

- Extremely satisfied (35%) - Satisfied (12%)
- Moderately satisfied (6%) - Slightly satisfied (0%)
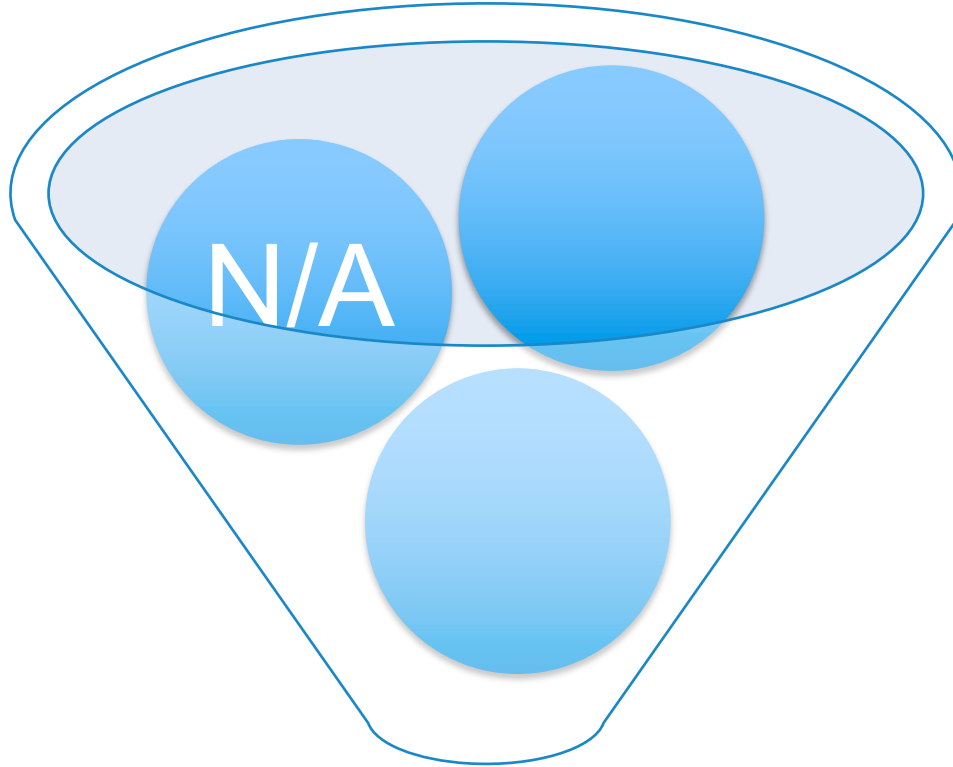- Not satisfied at all (0%)

What region do you live in the moment?

- Africa (12%)
- Asia, Australia and the Pacific Islands (12%)
- Europe (6%)
- Latin America and the Caribbean Islands (0%)
- North America (24%)

How many years of experience do you have in the ICANN community?

- Less than 1 (0%)
- 1 to 3 (6%)
- 3 to 5 (6%)
- 5 to 10 (24%)
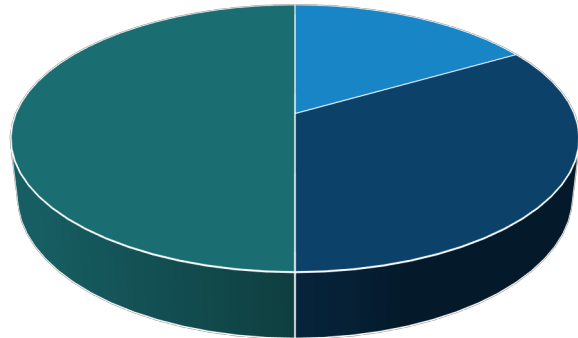- More than 10 years (18%)

N/A

What topics would you like us to
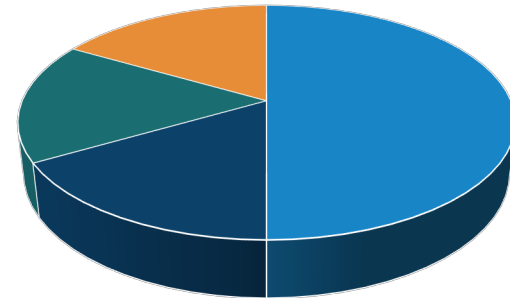cover for the future webinars?

13 Jun – KSK Rollover Part 1
Speakers: David Conrad & Andrei Kolesnikov

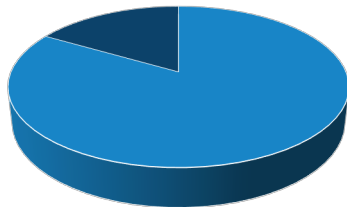## How was the timing of the webinar (21:00 UTC)?

- Too early (16%)
- Just right (33%)
- Too late (50%)

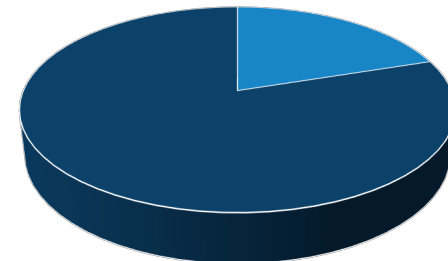## How is the technology used for the webinar?

- Very good (50%)
- Good (16%)
- Sufficient (16%)
- Bad (16%)
- Very bad (0%)

Did the speakers demonstrate mastery of the topic?

- Extremely strong (83%)
- Strong (16%)
- Sufficient (0%)
- Weak (0%)
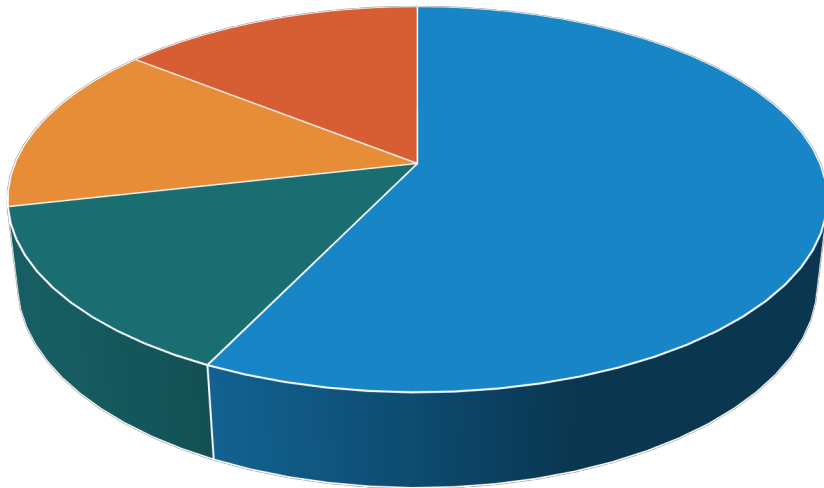- Extremely weak (0%)

Are you satisfied with the webinar?

- Extremely satisfied (20%)
- Satisfied (80%)
- Moderately satisfied (0%)
- Slightly satisfied (0%)
- Not satisfied at all (0%)
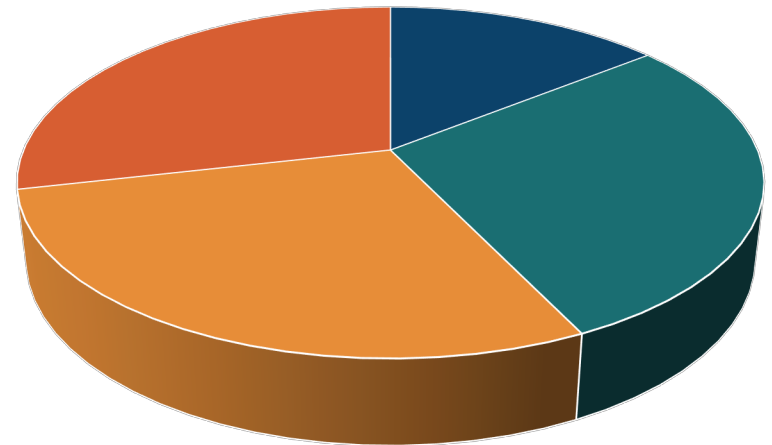
13 Jun – KSK Rollover Part 1
Speakers: David Conrad & Andrei Kolesnikov

What region do you live in the moment?

- Africa (57%)
- Asia, Australia and the Pacific Islands (0%)
- Europe (14%)
- Latin America and the Caribbean Islands (14%)
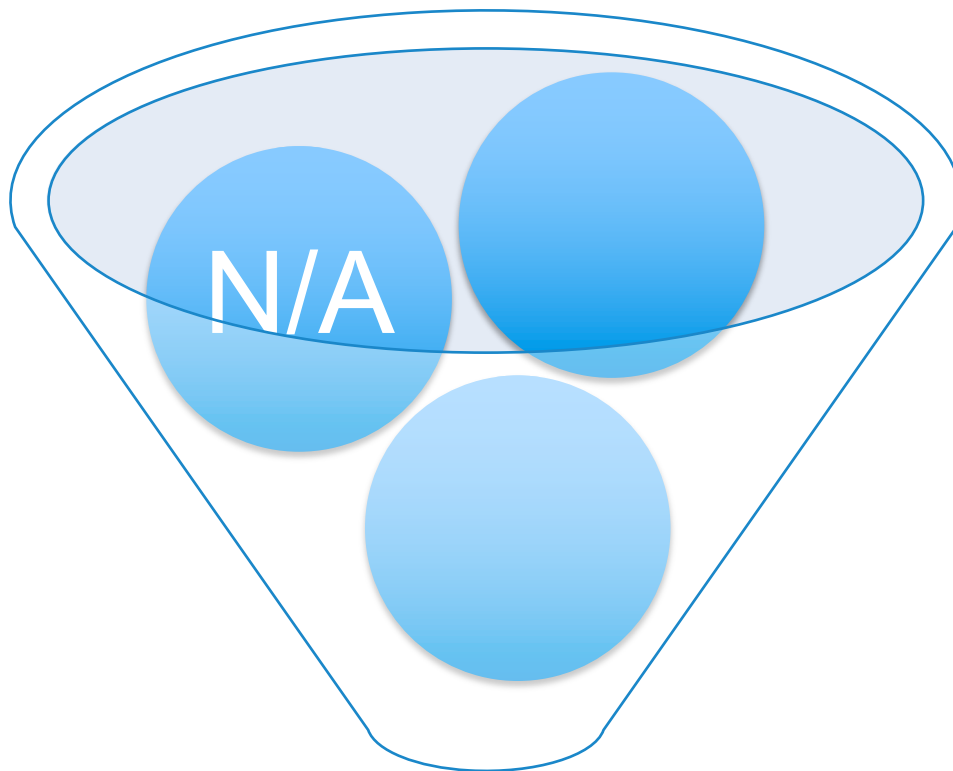- North America (14%)

How many years of experience do you have in the ICANN community?

- Less than 1 (0%)
- 1 to 3 (14%)
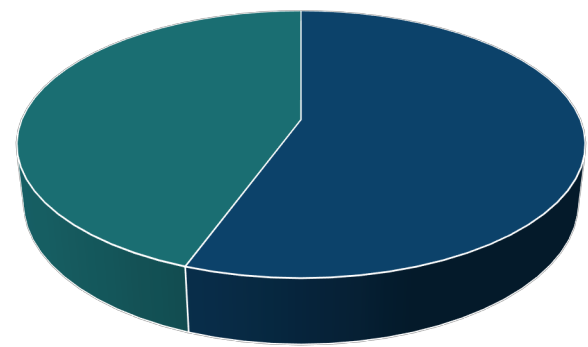- 3 to 5 (28%)
- 5 to 10 (28%)
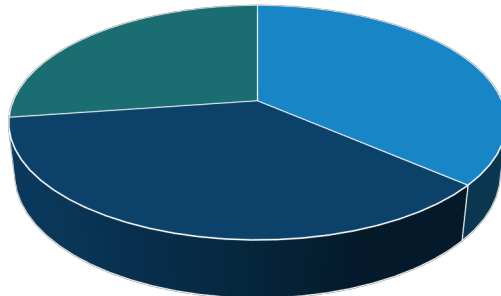- More than 10 years (28%)

N/A

What topics would you like us to
cover for the future webinars?

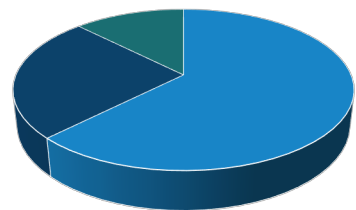## How was the timing of the webinar (21:00 UTC)?

- Too early (0%)
- Just right (55%)
- Too late (44%)

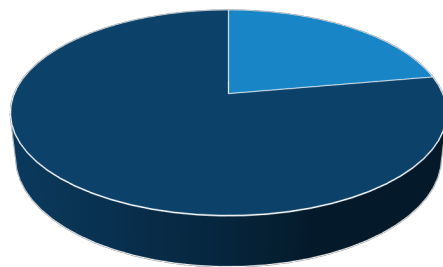## How is the technology used for the webinar?

- Very good (36%)
- Good (36%)
- Sufficient (27%)
- Bad (0%)
- Very bad (0%)

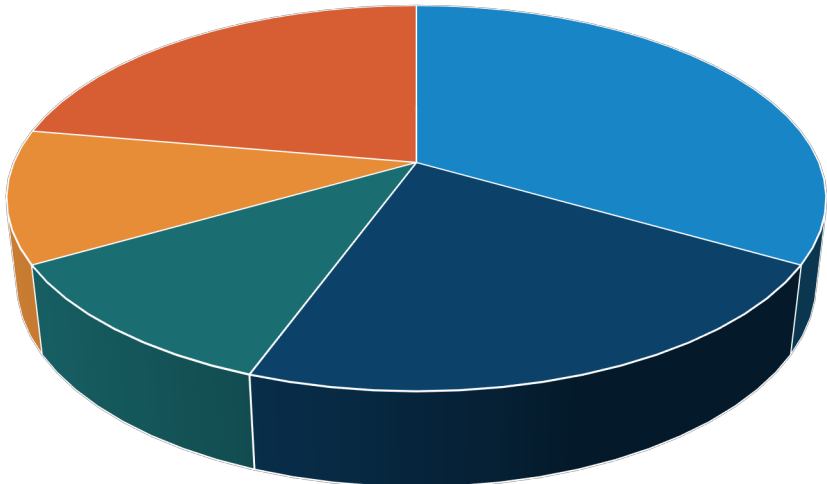## Did the speakers demonstrate mastery of the topic?

- Extremely strong (62%)
- Strong (25%)
- Sufficient (12%)
- Weak (0%)
- Extremely weak (0%)

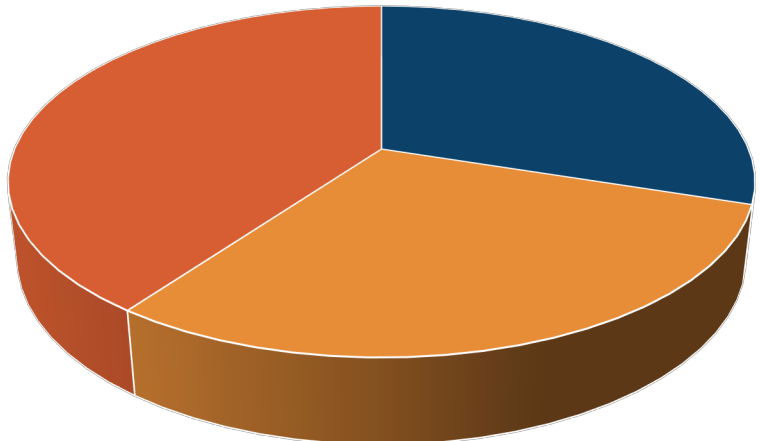## Are you satisfied with the webinar?

- Extremely satisfied (22%)
- Satisfied (77%)
- Moderately satisfied (0%)
- Slightly satisfied (0%)
- Not satisfied at all (0%)

What region do you live in the moment?

How many years of experience do you have in the ICANN community?
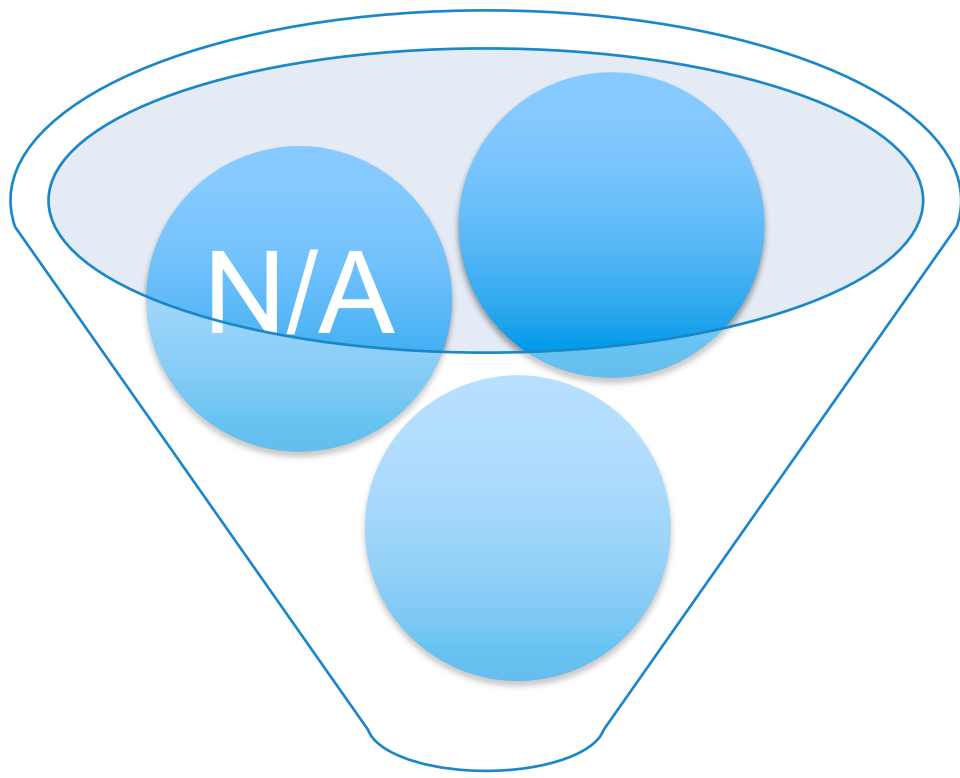
- Africa (33%)
- Asia, Australia and the Pacific Islands (22%)
- Europe (11%)
- Latin America and the Caribbean Islands (11%)
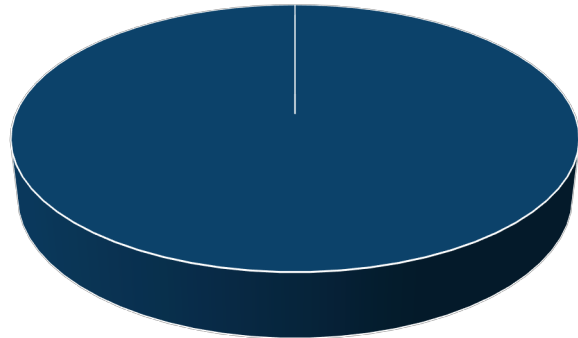- North America (22%)

- Less than 1 (0%)
- 1 to 3 (3%)
- 3 to 5 (0%)
- 5 to 10 (30%)
- More than 10 years (40%)

N/A

What topics would you like us to
cover for the future webinars?

11 Oct – ccTLD: Assigning Country Code, Delegation & Retirement of ccTLDs
Speaker: Bart Boswinkel

How was the timing of the webinar (13:30 UTC)?

- Too early (0%)
- Just right (100%)
- Too late (0%)

How is the technology used for the webinar?
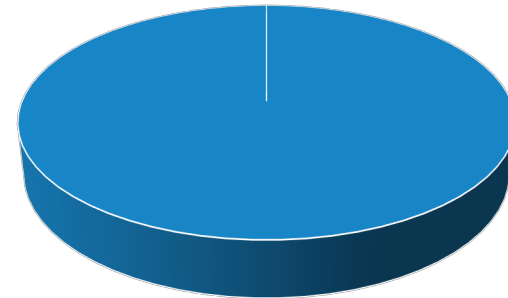
- Very good (100%)
- Good (0%)
- Sufficient (0%)
- Bad (0%)
- Very bad (0%)

Did the speakers demonstrate mastery of the topic?

- Extremely strong (100%)
- Strong (0%)
- Sufficient (0%)
- Weak (0%)
- Extremely weak (0%)

Are you satisfied with the webinar?

- Extremely satisfied (100%)
- Satisfied (0%)
- Moderately satisfied (0%)
- Slightly satisfied (0%)
- Not satisfied at all (0%)

What region do you live in the moment?

- Africa (80%)
- Asia, Australia and the Pacific Islands (20%)
- Europe (0%)
- Latin America and the Caribbean Islands (0%)
- North America (0%)

How many years of experience do you have in the ICANN community?

- Less than 1 (0%)
- 1 to 3 (20%)
- 3 to 5 (20%)
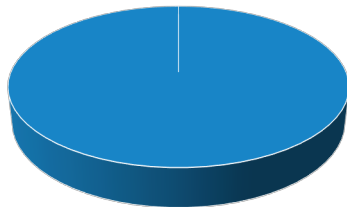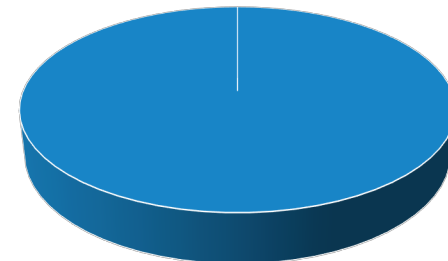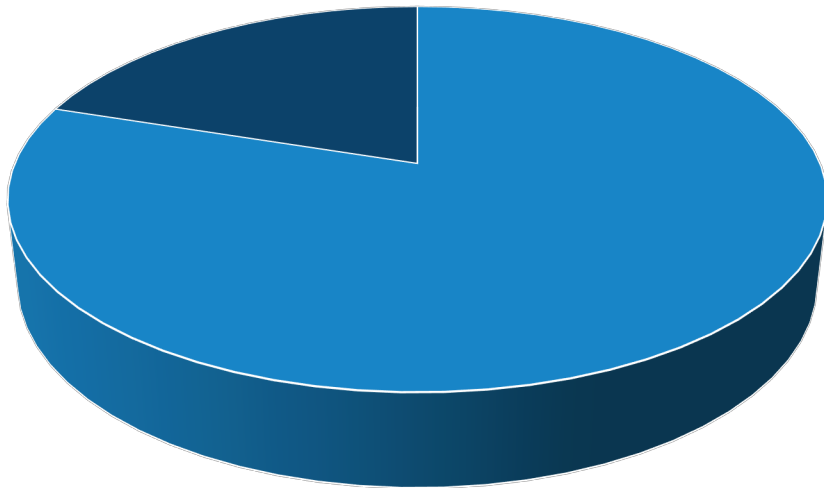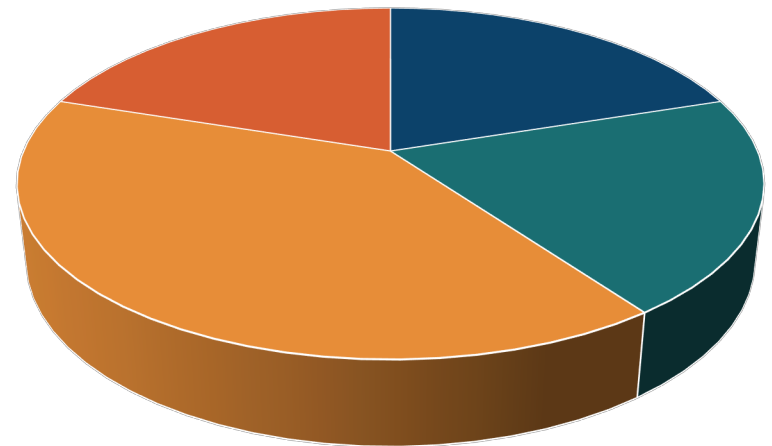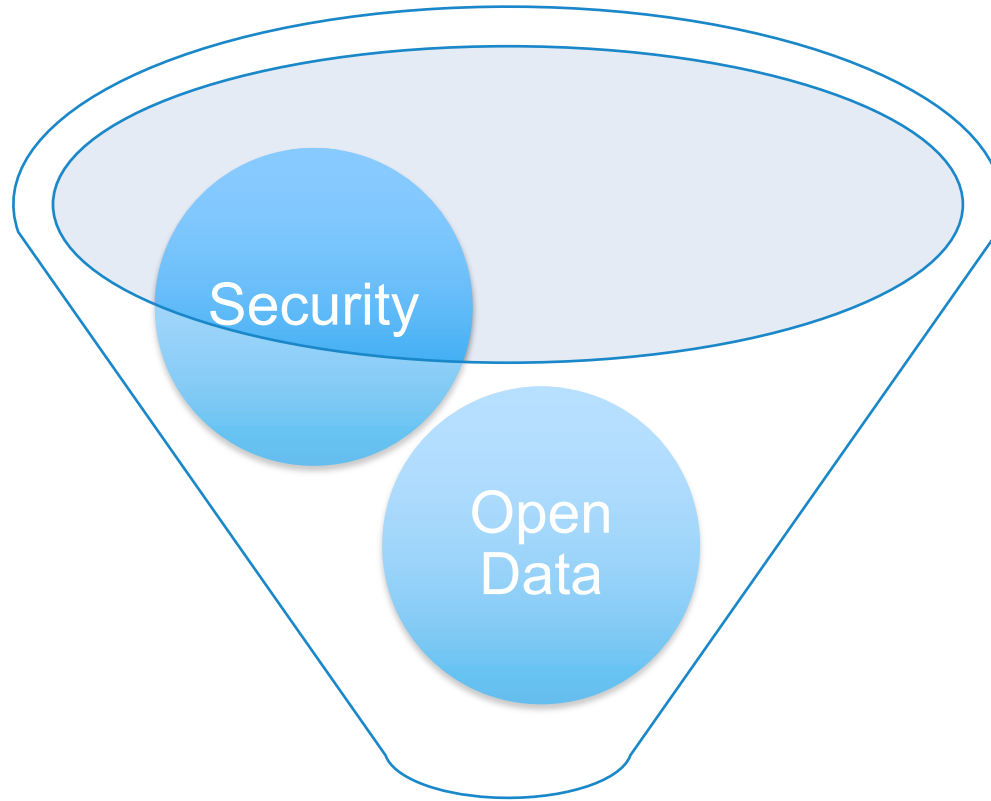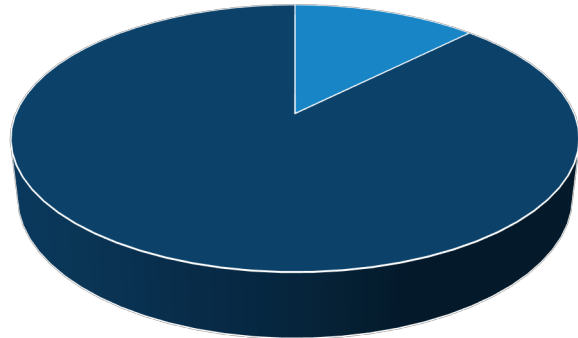- 5 to 10 (40%)
- More than 10 years (20%)

Security

Open Data

What topics would you like us to
cover for the future webinars?

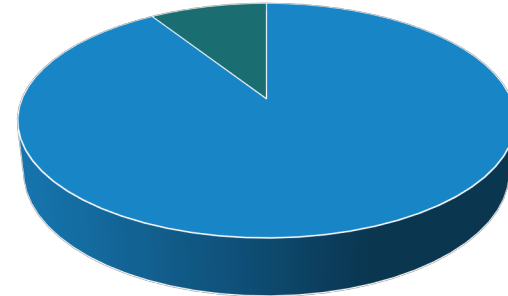# 19 Nov – Eighth Webinar on the Topic: "Universal Acceptance"
Speakers: Edmon Chung & Hadia Elminiawi

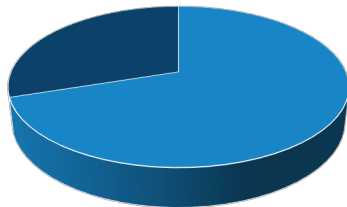## How was the timing of the webinar (13:00 UTC)?

- Too early (12%)
- Just right (87%)
- Too late (0%)

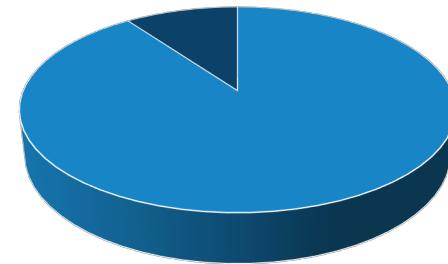## How is the technology used for the webinar?

- Very good (90%)
- Good (0%)
- Sufficient (9%)
- Bad (0%)
- Very bad (0%)

Did the speakers demonstrate mastery of the topic?

- Extremely strong (70%)
- Strong (30%)
- Sufficient (0%)
- Weak (0%)
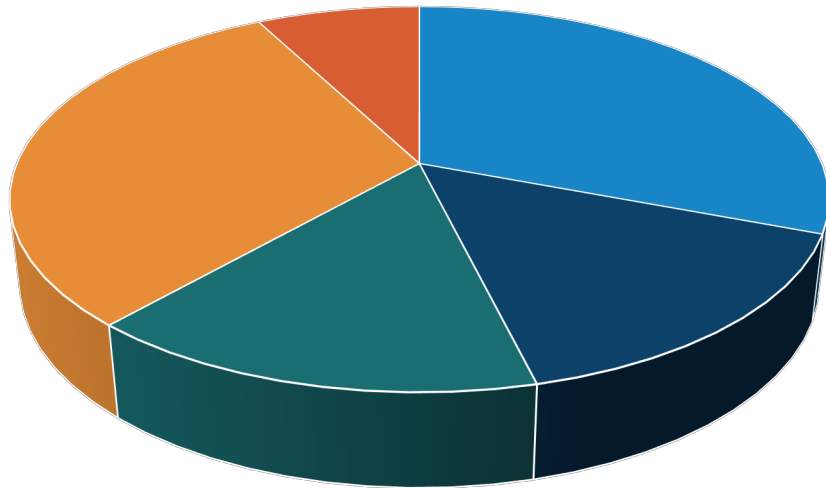- Extremely weak (0%)

Are you satisfied with the webinar?

- Extremely satisfied (90%)
- Satisfied (30%)
- Moderately satisfied (0%)
- Slightly satisfied (0%)
- Not satisfied at all (0%)

What region do you live in the moment?

- Africa (30%)
- Asia, Australia and the Pacific Islands (15%)
- Europe (15%)
- Latin America and the Caribbean Islands (30%)
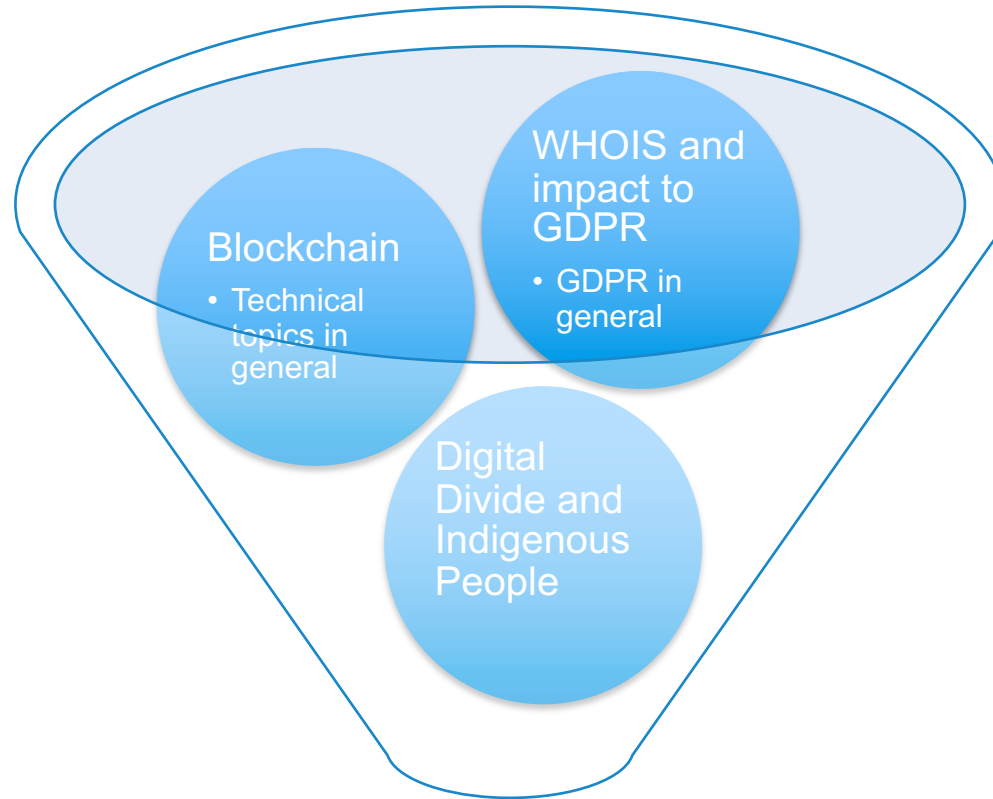- North America (7%)

How many years of experience do you have in the ICANN community?
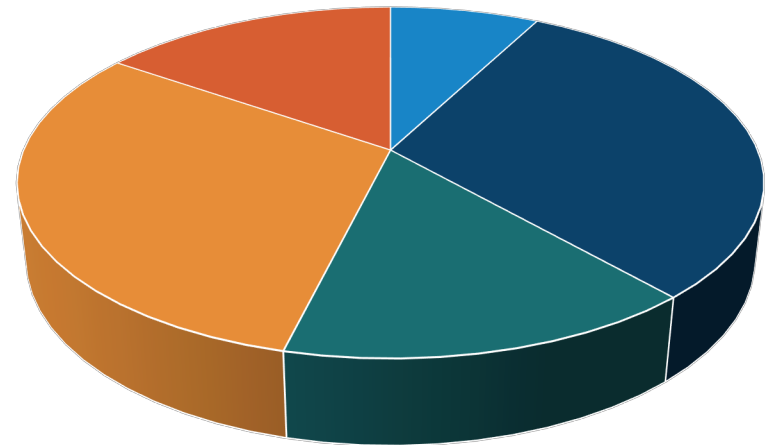
- Less than 1 (7%)
- 1 to 3 (30%)
- 3 to 5 (15%)
- 5 to 10 (30%)
- More than 10 years (15%)

Blockchain
• Technical topics in general

WHOIS and impact to GDPR
• GDPR in general

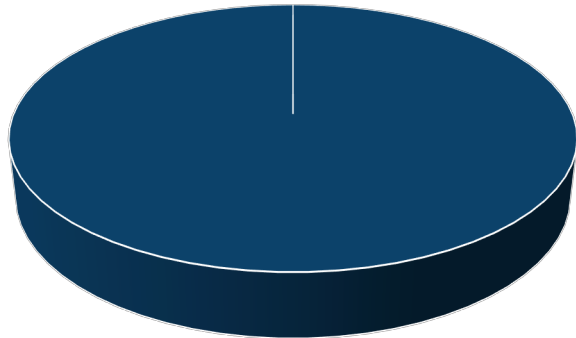Digital Divide and Indigenous People

What topics would you like us to cover for the future webinars?

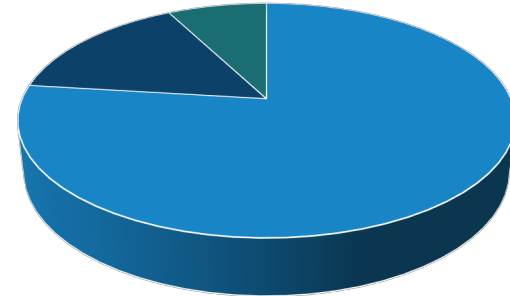# 12 Dec – Tenth Webinar on the Topic: "ICANN Jurisdiction"
Speaker: Tatiana Tropina

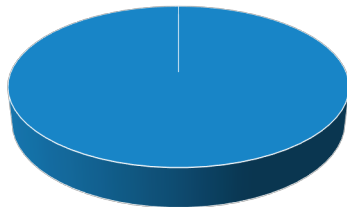## How was the timing of the webinar (13:00 UTC)?

- Too early (0%)　■ Just right (100%)　■ Too late (0%)

How is the technology used for the webinar?

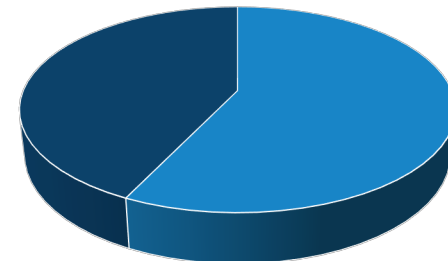
- Very good (76%)　■ Good (15%)　■ Sufficient (7%)
- Bad (0%)　■ Very bad (0%)

Did the speakers demonstrate mastery of the topic?

- Extremely strong (100%)　■ Strong (0%)
- Sufficient (0%)　■ Weak (0%)
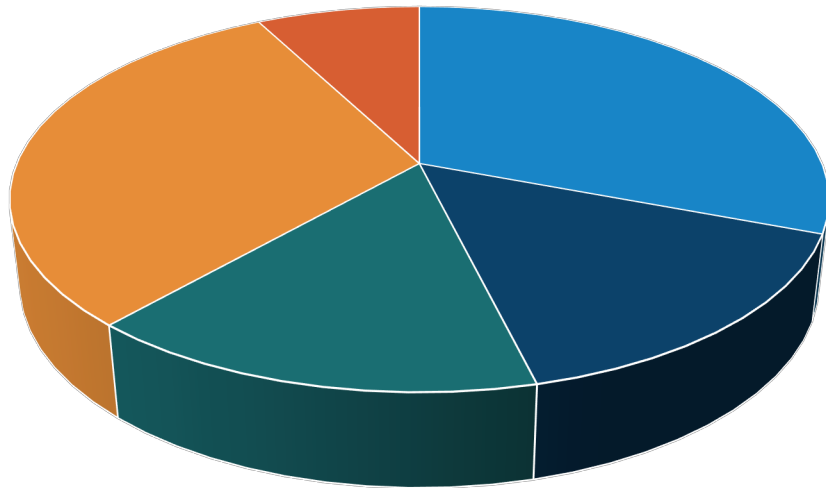- Extremely weak (0%)

Are you satisfied with the webinar?

- Extremely satisfied (57%)　■ Satisfied (42%)
- Moderately satisfied (0%)　■ Slightly satisfied (0%)
- Not satisfied at all (0%)

What region do you live in the moment?

- Africa (30%)
- Asia, Australia and the Pacific Islands (15%)
- Europe (15%)
- Latin America and the Caribbean Islands (30%)
- North America (7%)

How many years of experience do you have in the ICANN community?
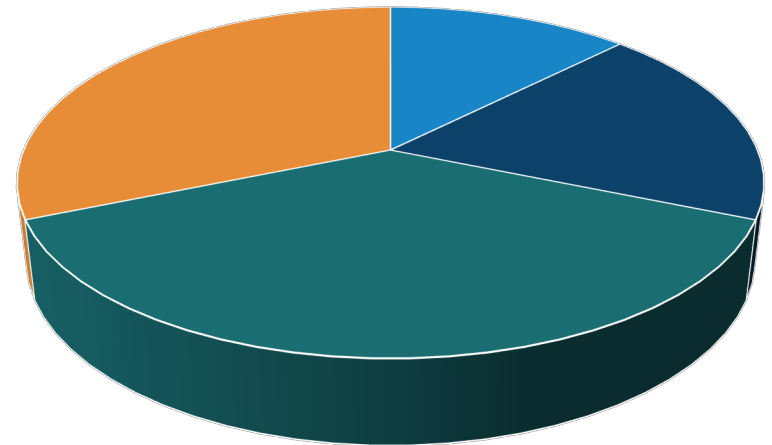
- Less than 1 (12%)
- 1 to 3 (18%)
- 3 to 5 (37%)
- 5 to 10 (31%)
- More than 10 years (0%)

EPDP

Cybersecurity
- Extraterritorial effect of legislation

WT5
- Geonames

What topics would you like us to cover for the future webinars?

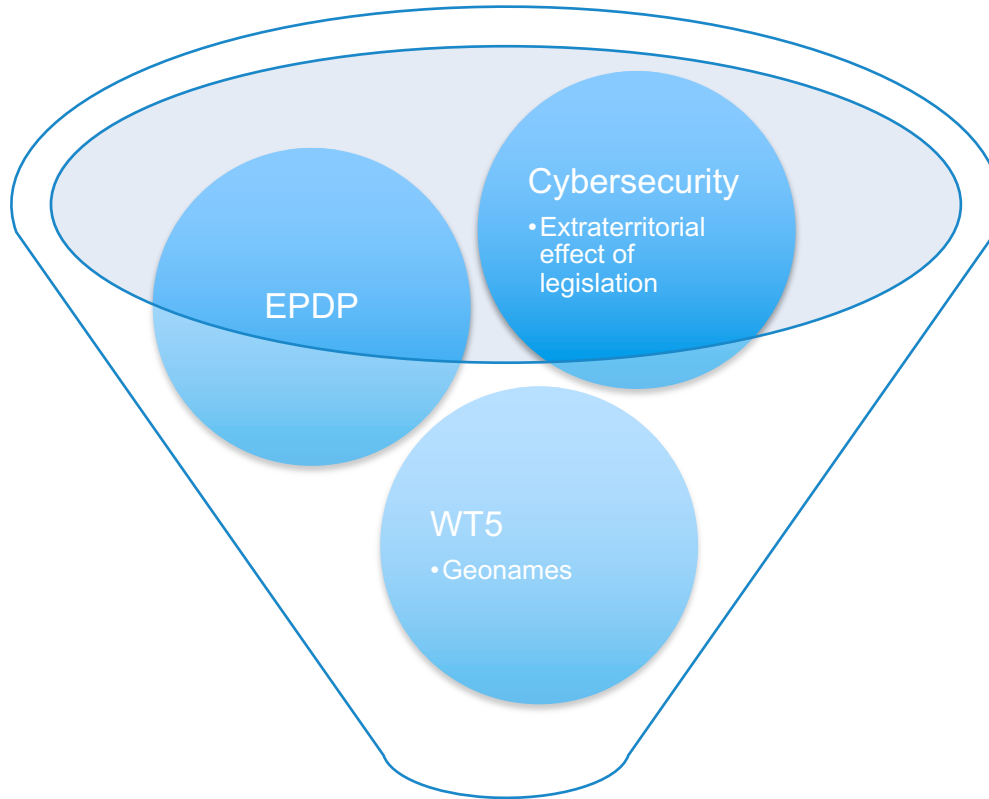# 2018 Webinar Observations

1

21:00 UTC unfavorable time, most participants noted "too late"

2

13:00 UTC favorable time, most participants noted "just right"

3

13:00 UTC drew more participants and survey participation

4

Best representation from AF and LAC regions

5

More technical topics had more ICANN experienced participants > 5 yrs

6

Not as many newcomers / less ICANN experienced participants < 5 yrs

2018 Webinar Recommendations

1 Consider changing time to 13:00 UTC across the board

2 Consider encouraging participation in survey multiple times during webinar

3 Consider encouraging participation in survey on call invitations

4 Consider promoting At-Large CBWG Webinars on other lists (GNSO, ccNSO, etc.)

5 Consider greater involvement of ALSes and SMWG reps in promotion of CBWG

6 Make Ebooks of presentations for greater sharing across regions